

## UOB intensifies COVID-19 safety measures by applying self-disinfecting coating at high-touch areas within its branches island-wide



*Caption: Commercial grade self-disinfecting coating being applied at high-touch areas within UOB branches*

**Singapore, 1 June 2020** – United Overseas Bank (UOB) today announced that it has enhanced the precautionary measures within its branches with the application of a commercial grade self-disinfecting coating at high-touch areas including branch counters and meeting areas. The initiative is part of maintaining a safe environment for customers and colleagues ahead of the Bank’s gradual and phased approach to reopening its branches over the next few months.

The anti-microbial, self-disinfecting coating is able to kill germs and bacteria that come into contact with it and lasts for up to six months. UOB will apply the coating at all UOB branches island-wide, with those that

are currently open a priority. The Bank's automated teller machines were coated with the self-disinfecting solution in April.

Mr Benny Chan, Head of Channels Singapore, Group Channels and Digitalisation, UOB, said, "At UOB, our priority is to ensure the safety and well-being of our colleagues, customers and the community when they are at our premises. As we move into the Safe Re-Opening phase, we wanted to do all we could to create a safe environment for our people and customers and to minimise the potential for the spread of the virus.

"While we are stepping up the precautionary measures at our branches, we continue to urge our customers to only visit our branches for essential banking services that cannot be conducted online. Customers can continue to use our digital services, including UOB Mighty, UOB Personal Internet Banking and UOB Business Internet Banking Plus, or our phone banking or self-service banking machines for their personal banking and business needs."

UOB's latest initiative adds to its existing measures to ensure a safe environment for everyone at its premises. These include:

- Continuing with the increased cleaning frequency at all its branches, ATMs and auto lobbies;
- Carrying out temperature screening for all visitors;
- Ensuring that all visitors make health and travel declarations, complete the SafeEntry check-in and check-out procedures and wear a mask or a face shield; and
- Deploying Safe Distancing Ambassadors to assist visitors in adhering to the one-metre safe distancing requirement when at the Bank's premises.

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**About United Overseas Bank**

United Overseas Bank Limited (UOB) is a leading bank in Asia with a global network of more than 500 offices in 19 countries and territories in Asia Pacific, Europe and North America. Since its incorporation in 1935, UOB has grown organically and through a series of strategic acquisitions. UOB is rated among the world's top banks: Aa1 by Moody's Investors Service and AA- by both S&P Global Ratings and Fitch Ratings. In Asia, UOB operates through its head office in Singapore and banking subsidiaries in China, Indonesia, Malaysia, Thailand and Vietnam, as well as branches and representative offices across the region.

Over more than eight decades, generations of UOB employees have carried through the entrepreneurial spirit, the focus on long-term value creation and an unwavering commitment to do what is right for our customers and our colleagues.

We believe in being a responsible financial services provider and we are committed to making a difference in the lives of our stakeholders and in the communities in which we operate. Just as we are dedicated to helping our customers manage their finances wisely and to grow their businesses, UOB is steadfast in our support of social development, particularly in the areas of art, children and education.

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