

United Overseas Bank Limited HEAD OFFICE 80 Raffles Place UOB Plaza Singapore 048624 Tel (65) 6533 9898 Fax (65) 6534 2334 uobgroup.com Co. Reg. No. 193500026Z

Announcement

To: All Shareholders

The Board of Directors of United Overseas Bank Limited wishes to make the following announcement:

Unaudited Financial Results for the First Half/Second Quarter Ended 30 June 2020

Details of the financial results are in the accompanying Group Financial Report.

Dividends and Distributions for the Second Quarter Ended 30 June 2020 *Ordinary share dividend*

An interim one-tier tax-exempt dividend of 39 cents (2Q19: 55 cents) per ordinary share has been declared in respect of the financial year ending 31 December 2020. The UOB scrip dividend scheme (the "Scheme") will be applied to the interim dividend. A separate announcement will be made of the books closure and relevant dates for participation in the Scheme.

Distributions on perpetual capital securities

On 20 April 2020, a semi-annual distribution at an annual rate of 3.875% totalling US\$13 million was paid on the Bank's US\$650 million 3.875% non-cumulative non-convertible perpetual capital securities for the period from 19 October 2019 up to, but excluding 19 April 2020.

On 18 May 2020, a semi-annual distribution at an annual rate of 4.00% totalling S\$15 million was paid on the Bank's S\$750 million 4.00% non-cumulative non-convertible perpetual capital securities for the period from 18 November 2019 up to, but excluding 18 May 2020.

Interested Person Transactions

The Bank has not obtained a general mandate from shareholders for Interested Person Transactions.

Confirmation by Directors

The Board of Directors hereby confirms that, to the best of its knowledge, nothing has come to its attention which may render the unaudited financial results of the Group for the first half/second quarter ended 30 June 2020 to be false or misleading in any material aspect.

Undertakings from Directors and Executive Officers

The Bank has procured undertakings in the form set out in Appendix 7.7 of the Listing Manual from all its directors and executive officers pursuant to Rule 720(1) of the Listing Manual.





BY ORDER OF THE BOARD UNITED OVERSEAS BANK LIMITED

Joyce Sia / Theresa Sim Company Secretaries

Dated this 6th day of August 2020

The results are also available at www.UOBgroup.com





Group Financial Report

For the First Half/Second Quarter ended 30 June 2020

United Overseas Bank Limited Incorporated in the Republic of Singapore



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Notes

- 1 The financial statements are presented in Singapore Dollars.
- 2 Certain comparative figures have been restated to conform with current period's presentation.
- 3 Certain figures in this report may not add up to the respective totals due to rounding.
- 4 Amounts less than \$500,000 in absolute term are shown as "0".
- 5 Non-impaired assets refer to Stage 1 and Stage 2 assets under SFRS(I) 9.
- 6 Impaired assets refer to Stage 3 and purchased or originated credit-impaired assets under SFRS(I) 9.

Abbrevation

- "1H20" and "1H19" denote to first half of 2020 and 2019 respectively.
- "1Q20" denotes first quarter of 2020.
- "2Q20" and "2Q19" denote second quarter of 2020 and 2019 respectively.
- "NM" denotes not meaningful.
- "NA" denotes not applicable.





Financial Highlights

| | 1H20 | 1H19 | +/(-) | 2Q20 | 2Q19 | +/(-) | 1Q20 | +/(-) |
|---|---------|---------|-------|---------|---------|-------|---------|-------|
| - | | | % | | | % | | % |
| Selected income statement items (\$m) | | | | | | | | |
| Net interest income | 3,049 | 3,241 | (6) | 1,456 | 1,653 | (12) | 1,593 | (9) |
| Net fee and commission income | 960 | 1,005 | (4) | 445 | 527 | (15) | 515 | (14) |
| Other non-interest income | 657 | 743 | (12) | 359 | 403 | (11) | 298 | 20 |
| Total income | 4,667 | 4,989 | (6) | 2,260 | 2,583 | (12) | 2,407 | (6) |
| Less: Operating expenses | 2,126 | 2,203 | (3) | 1,040 | 1,129 | (8) | 1,086 | (4) |
| Operating profit | 2,541 | 2,787 | (9) | 1,220 | 1,453 | (16) | 1,320 | (8) |
| Less: Allowance for credit and other losses | 682 | 144 | >100 | 396 | 51 | >100 | 286 | 39 |
| Add: Share of profit of associates and joint ventures | 40 | 17 | >100 | 22 | (0) | >100 | 18 | 26 |
| Net profit before tax | 1,899 | 2,660 | (29) | 846 | 1,403 | (40) | 1,052 | (20) |
| Less: Tax and non-controlling interests | 340 | 440 | (23) | 143 | 235 | (39) | 197 | (27) |
| Net profit after tax ¹ | 1,558 | 2,219 | (30) | 703 | 1,168 | (40) | 855 | (18) |
| | | | | | | | | |
| Selected balance sheet items (\$m) | | | | | | | | |
| Gross customer loans | 280,693 | 272,881 | 3 | 280,693 | 272,881 | 3 | 278,381 | 1 |
| Customer deposits | 322,688 | 304,792 | 6 | 322,688 | 304,792 | 6 | 322,213 | 0 |
| Total assets | 429,614 | 406,382 | 6 | 429,614 | 406,382 | 6 | 428,633 | 0 |
| Shareholders' equity ¹ | 40,081 | 39,033 | 3 | 40,081 | 39,033 | 3 | 40,279 | (0) |
| | | | | | | | | |
| Key financial ratios (%) | | | | | | | | |
| Net interest margin ² | 1.60 | 1.80 | | 1.48 | 1.81 | | 1.71 | |
| Non-interest income/Total income | 34.7 | 35.0 | | 35.6 | 36.0 | | 33.8 | |
| Cost/Income ratio | 45.6 | 44.1 | | 46.0 | 43.7 | | 45.1 | |
| Overseas profit before tax contribution | 48.1 | 39.1 | | 52.9 | 37.5 | | 44.4 | |
| Credit costs on loans (bp) ² Non-impaired | 30 | 1 | | 54 | (3) | | 4 | |
| Impaired | 22 | 12 | | 13 | 11 | | 31 | |
| Total | 52 | 13 | | 67 | 8 | | 36 | |
| NPL ratio ³ | 1.6 | 1.5 | | 1.6 | 1.5 | | 1.6 | |
| | | | | | | | | |

Notes:

Relate to amount attributable to equity holders of the Bank.
 Computed on an annualised basis.

3 Refer to non-performing loans as a percentage of gross customer loans.





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Financial Highlights (cont'd)

| | 1H20 | 1H19 | 2Q20 | 2Q19 | 1Q20 |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Key financial ratios (%) (cont'd) | | | | | |
| Return on average ordinary shareholders' equity 1,2 | 8.0 | 12.0 | 7.1 | 12.5 | 8.8 |
| Return on average total assets ¹ | 0.74 | 1.12 | 0.65 | 1.17 | 0.83 |
| Return on average risk-weighted assets ¹ | 1.35 | 1.95 | 1.21 | 2.02 | 1.49 |
| Loan/Deposit ratio ³ | 85.8 | 88.5 | 85.8 | 88.5 | 85.4 |
| Liquidity coverage ratios ("LCR") ⁴ All-currency | 138 | 147 | 136 | 147 | 139 |
| Singapore Dollar Net stable funding ratio ("NSFR") ⁵ | 317 119 | 282 108 | 305 119 | 312 108 | 330 109 |
| Capital adequacy ratios Common Equity Tier 1 Tier 1 Total | 14.0 15.0 17.1 | 13.9 14.9 17.2 | 14.0 15.0 17.1 | 13.9 14.9 17.2 | 14.1 15.1 17.2 |
| Leverage ratio ⁶ | 7.3 | 7.5 | 7.3 | 7.5 | 7.4 |
| Earnings per ordinary share (\$) ^{1,2} Basic Diluted Net asset value ("NAV") per ordinary share (\$) ⁷ | 1.81 1.81 22.59 | 2.61 2.60 22.12 | 1.63 1.62 22.59 | 2.75 2.74 22.12 | 2.00 1.99 22.73 |
| Revalued NAV per ordinary share (\$) 7 | 25.65 | 25.00 | 22.59 25.65 | 25.00 | 25.79 |

Notes:

1 Computed on an annualised basis.

2 Calculated based on profit attributable to equity holders of the Bank net of perpetual capital securities distributions.

- 3 Refer to net customer loans and customer deposits.
- 4 Figures reported are based on average LCR for the respective periods. A minimum requirement of Singapore Dollar LCR of 100% and allcurrency LCR of 100% shall be maintained at all times. Public disclosure required under MAS Notice 651 is available in the UOB website at www.UOBgroup.com/investor-relations/financial/index.html.

5 NSFR is calculated based on MAS Notice 652 which requires a minimum of 100% to be maintained. Public disclosure required under MAS Notice 653 is available in the UOB website at www.UOBgroup.com/investor-relations/financial/index.html.

6 Leverage ratio is calculated based on MAS Notice 637 which requires a minimum ratio of 3%.

7 Perpetual capital securities are excluded from the computation.





Performance Review

Changes in Accounting Policies

The Group adopted the following changes with effect from 1 January 2020:

- · Amendments to SFRS(I) 3: Definition of a Business
- Amendments to SFRS(I) 9, SFRS(I) 1-39 and SFRS(I) 7: Interest Rate Benchmark Reform
- Amendments to SFRS(I) 16: Covid-19-Related Rent Concessions
- Amendments to SFRS(I) 1-1 and SFRS(I) 1-8: Definition of Material

The amendments to SFRS(I) 9 provide temporary exceptions to specific hedge accounting requirements, to allow hedge accounting not to be discontinued as a result of uncertainties created by interest rate benchmark reform. The Group will apply the applicable exceptions until the uncertainties arising from the interest rate benchmark reform are no longer present, or when the impacted hedging relationships are discontinued.

The Group early adopted the amendments to SFRS(I) 16. These amendments provide a practical expedient for lessees to not assess qualifying COVID-19-related rent concessions for lease modification. Accordingly, such rent concessions are recognised in profit or loss in the periods to which they relate. The adoption of these amendments did not have any impact on the Group's opening balance sheet as at 1 January 2020.

The adoption of the other changes above did not have a significant impact on the Group's financial statements.

Other than the above changes, the accounting policies and computation methods applied in the financial statements for the second quarter ended 30 June 2020 are the same as those applied in the audited financial statements for the financial year ended 31 December 2019.

1H20 versus 1H19

The Group reported net earnings of \$1.56 billion, 30% lower than a year ago, as more allowance for non-impaired assets was set aside in anticipation of further deterioration in the macroeconomic outlook due to the pandemic.

Net interest income decreased 6% year-on-year to \$3.05 billion, driven by declining margins alongside concerted interest rate cuts across the regional markets as policy-setters attempted to cushion economic headwinds and to protect the productive capacity of their economies.

Net fee and commission income was 4% lower at \$960 million, mainly due to reduced consumer spending on credit cards and slower loan disbursement fees resulted from the economic contraction. This was partially offset by higher wealth management and fund management fees, largely in the first quarter of 2020.

Other non-interest income dropped 12% to \$657 million due to lower net trading income, partially offset by higher gains from investment securities.

Total expenses decreased 3% to \$2.13 billion from lower staff costs, revenue-related expenses and reduced discretionary spend. The cost-to-income ratio was 45.6% on the back of declining operating income.

Total allowance increased to \$682 million in 1H20 from \$144 million a year ago when the credit environment was fairly benign. Given the significantly weakened macroeconomic outlook as a result of COVID-19, additional allowance was set aside preemptively for non-impaired assets. The allowance on impaired assets was also higher, largely from a few major customers in Singapore. These brought the total credit costs on loan for the half year to 52 basis points, 39 basis points higher than 1H19.

2Q20 versus 2Q19

2Q20 net earnings of \$703 million was 40% lower than the same quarter last year, mainly due to lower margins and higher credit costs.

Net interest income decreased 12% to \$1.46 billion, as margin compression offset the loan growth of 3%. Net fee and commission income was 15% lower at \$445 million, as movement restrictions across the region weighed on customer activities. Trading and investment income declined to \$294 million from \$311 million a year ago, largely due to lower net trading income.

Total operating expenses decreased 8% to \$1.04 billion in line with lower income. The cost-to-income ratio for the quarter was 46.0%.

Total allowance rose to \$396 million from \$51 million a year ago, as additional allowance was set aside for non-impaired assets which brought total credit costs for the quarter to 67 basis points.



Performance Review (cont'd)

2Q20 versus 1Q20

Compared with the previous quarter, net profit for 2Q20 was 18% lower.

Net interest income decreased 9% from declining margins across the regional markets. Net fee and commission income fell 14% across most business activities amid the global pandemic outbreak. Other non-interest income increased 20% to \$359 million, mainly from higher trading and investment income as financial markets gradually recovered from the early shocks of COVID-19, unwinding some unrealised losses from the previous quarter.

In tandem with lower operating income, total operating expenses decreased 4%, mainly from the drop in staff costs, occupancyrelated expenses and discretionary spend.

Total allowance increased 39% to \$396 million, largely due to higher allowance on non-impaired assets.

Asset quality

The Group's non-performing loan (NPL) ratio stood at 1.6% for 2Q20, unchanged from last quarter as NPL formation was low this quarter. A further \$379 million in allowance for non-impaired assets was taken in 2Q20, strengthening the non-performing assets coverage to 96% or 230% after taking collaterals into account.

Capital, Funding and Liquidity Positions

The Group's liquidity and funding positions remained robust with this quarter's average all-currency liquidity coverage ratio (LCR) at 136% and net stable funding ratio (NSFR) at 119%, well above the minimum regulatory requirements. The loan-to-deposit ratio (LDR) was stable at 85.8%.

As at 30 June 2020, the Group's Common Equity Tier 1 CAR remained strong at 14.0%. The Group's leverage ratio of 7.3% was well above regulatory requirement of 3%. The Group remains well capitalised to navigate the macro uncertainties ahead.



Net Interest Income

Net interest margin

| | | 1H20 | | 1H19 | | | |
|----------------------------------|---------|----------|---------|---------|----------|---------|--|
| | Average | | Average | Average | | Average | |
| | balance | Interest | rate | balance | Interest | rate | |
| | \$m | \$m | % | \$m | \$m | % | |
| Interest bearing assets | | | | | | | |
| Customer loans | 273,574 | 4,406 | 3.24 | 264,839 | 5,050 | 3.85 | |
| Interbank balances | 70,944 | 534 | 1.51 | 66,307 | 815 | 2.48 | |
| Securities | 39,898 | 426 | 2.15 | 32,434 | 430 | 2.67 | |
| Total | 384,416 | 5,366 | 2.81 | 363,580 | 6,295 | 3.49 | |
| Interest bearing liabilities | | | | | | | |
| Customer deposits | 323,486 | 2,027 | 1.26 | 306,439 | 2,542 | 1.67 | |
| Interbank balances/others | 42,368 | 289 | 1.37 | 41,408 | 512 | 2.50 | |
| Total | 365,855 | 2,316 | 1.27 | 347,846 | 3,054 | 1.77 | |
| Net interest margin ¹ | | | 1.60 | | | 1.80 | |

| | | 2Q20 | | | 2Q19 | | | 1Q20 | |
|----------------------------------|---------|----------|---------|---------|----------|---------|---------|----------|---------|
| | Average | | Average | Average | | Average | Average | | Average |
| | balance | Interest | rate | balance | Interest | rate | balance | Interest | rate |
| | \$m | \$m | % | \$m | \$m | % | \$m | \$m | % |
| Interest bearing assets | | | | | | | | | |
| Customer loans | 276,646 | 2,052 | 2.98 | 268,507 | 2,581 | 3.86 | 270,503 | 2,353 | 3.50 |
| Interbank balances | 75,729 | 215 | 1.14 | 64,634 | 391 | 2.43 | 66,159 | 319 | 1.94 |
| Securities | 42,129 | 211 | 2.01 | 33,619 | 222 | 2.65 | 37,668 | 215 | 2.29 |
| Total | 394,503 | 2,478 | 2.53 | 366,759 | 3,194 | 3.49 | 374,330 | 2,887 | 3.10 |
| Interest bearing liabilities | | | | | | | | | |
| Customer deposits | 330,559 | 908 | 1.11 | 306,943 | 1,276 | 1.67 | 316,414 | 1,119 | 1.42 |
| Interbank balances/others | 45,119 | 114 | 1.01 | 43,045 | 266 | 2.48 | 39,618 | 175 | 1.78 |
| Total | 375,677 | 1,022 | 1.09 | 349,988 | 1,541 | 1.77 | 356,032 | 1,294 | 1.46 |
| Net interest margin ¹ | | | 1.48 | | | 1.81 | | | 1.71 |

Note:

1 Net interest margin represents annualised net interest income as a percentage of total interest bearing assets.



Net Interest Income (cont'd)

Volume and rate analysis

| | 1⊢ | 1H20 vs 1H19 | | | 2Q20 vs 2Q19 | | | 2Q20 vs 1Q20 | | |
|---------------------------|--------|--------------|--------|--------|--------------|--------|--------|--------------|--------|--|
| | Volume | Rate | Net | Volume | Rate | Net | Volume | Rate | Net | |
| | change | change | change | change | change | change | change | change | change | |
| | \$m | \$m | \$m | \$m | \$m | \$m | \$m | \$m | \$m | |
| Interest income | | | | | | | | | | |
| Customer loans | 167 | (824) | (657) | 78 | (601) | (523) | 53 | (354) | (301) | |
| Interbank balances | 57 | (339) | (282) | 67 | (243) | (176) | 46 | (151) | (105) | |
| Securities | 99 | (104) | (5) | 56 | (67) | (11) | 25 | (29) | (4) | |
| Total | 323 | (1,267) | (944) | 202 | (911) | (709) | 125 | (534) | (409) | |
| Interest expense | | | | | | | | | | |
| Customer deposits | 141 | (662) | (520) | 98 | (463) | (365) | 50 | (261) | (211) | |
| Interbank balances/others | 12 | (236) | (225) | 13 | (165) | (152) | 24 | (86) | (62) | |
| Total | 153 | (898) | (745) | 111 | (627) | (516) | 74 | (347) | (272) | |
| Change in number of days | - | - | 8 | - | - | (4) | - | - | - | |
| Net interest income | 169 | (369) | (191) | 91 | (284) | (197) | 51 | (188) | (137) | |

Net interest income for the first half of 2020 decreased 6% year-on-year to \$3.05 billion, driven by declining margins alongside concerted interest rate cuts across the regional markets as policy-setters attempted to cushion economic headwinds and to protect the productive capacity of their economies.

Against the same quarter last year, net interest income decreased 12% to \$1.46 billion as margin compression offset loan growth of 3%.

Compared with last quarter, net interest income was 9% lower from declining margins across the regional markets.





Non-Interest Income

| | 1H20 | 1H19 | +/(-) | 2Q20 | 2Q19 | +/(-) | 1Q20 | +/(-) |
|-------------------------------------|-------|-------|-------|------|------|-------|------|-------|
| | \$m | \$m | % | \$m | \$m | % | \$m | % |
| Net fee and commission income | | | | | | | | |
| Credit card ¹ | 182 | 227 | (20) | 76 | 121 | (37) | 106 | (28) |
| Fund management | 123 | 111 | 11 | 57 | 59 | (3) | 66 | (14) |
| Wealth management | 335 | 295 | 13 | 133 | 160 | (17) | 201 | (34) |
| Loan-related ² | 274 | 316 | (13) | 144 | 162 | (11) | 130 | 10 |
| Service charges | 72 | 77 | (6) | 31 | 38 | (18) | 41 | (25) |
| Trade-related ³ | 136 | 142 | (4) | 64 | 72 | (11) | 72 | (10) |
| Others | 8 | 23 | (63) | 5 | 11 | (58) | 4 | 16 |
| | 1,129 | 1,190 | (5) | 509 | 621 | (18) | 620 | (18) |
| Less: Fee and commission expenses | 169 | 185 | (8) | 64 | 95 | (32) | 105 | (39) |
| | 960 | 1,005 | (4) | 445 | 527 | (15) | 515 | (14) |
| Other non-interest income | | | | | | | | |
| Net trading income | 373 | 487 | (24) | 232 | 245 | (5) | 141 | 65 |
| Net gain from investment securities | 145 | 95 | 52 | 62 | 67 | (7) | 83 | (25) |
| Dividend income | 32 | 41 | (20) | 22 | 40 | (44) | 10 | >100 |
| Rental income | 56 | 56 | 1 | 27 | 28 | (3) | 29 | (7) |
| Other income | 51 | 65 | (21) | 15 | 24 | (36) | 36 | (57) |
| | 657 | 743 | (12) | 359 | 403 | (11) | 298 | 20 |
| Total | 1,617 | 1,749 | (8) | 804 | 930 | (14) | 813 | (1) |

For 1H20, net fee and commission income decreased 4% to \$960 million, mainly due to reduced consumer spending on credit cards and slower loan disbursement fees resulted from the economic contraction. This was partially offset by higher wealth management and fund management fees, largely in the first quarter of 2020. Other non-interest income dropped 12% to \$657 million due to lower net trading income, partially offset by higher gains from investment securities.

Against the same quarter last year, net fee and commission income was 15% lower at \$445 million as movement restrictions across the region weighed on customer activities. Trading and investment income declined to \$294 million from \$311 million a year ago, largely due to lower net trading income.

Quarter on quarter, net fee and commission income fell 14% across most business activities amid the global pandemic outbreak. Other non-interest income increased 20% to \$359 million, mainly from higher trading and investment income as financial markets gradually recovered from the early shocks of COVID-19, unwinding some unrealised losses from the previous quarter.

Notes:



¹ Credit card fees are net of interchange fees paid.

² Loan-related fees include fees earned from corporate finance activities.

³ Trade-related fees include trade, remittance and guarantees related fees.

Operating Expenses

| | 1H20 | 1H19 | +/(-) | 2Q20 | 2Q19 | +/(-) | 1Q20 | +/(-) |
|--------------------------|--------|--------|-------|--------|--------|-------|--------|-------|
| | \$m | \$m | % | \$m | \$m | % | \$m | % |
| Staff costs | 1,296 | 1,335 | (3) | 624 | 675 | (7) | 672 | (7) |
| Other operating expenses | | | | | | | | |
| Revenue-related | 289 | 332 | (13) | 147 | 173 | (15) | 142 | 3 |
| Occupancy-related | 161 | 163 | (1) | 75 | 85 | (12) | 86 | (13) |
| IT-related | 278 | 253 | 10 | 146 | 134 | 9 | 132 | 10 |
| Others | 102 | 120 | (15) | 48 | 63 | (24) | 54 | (11) |
| | 830 | 868 | (4) | 415 | 455 | (9) | 415 | 0 |
| Total | 2,126 | 2,203 | (3) | 1,040 | 1,129 | (8) | 1,086 | (4) |
| Of which, | | | | | | | | |
| Depreciation of assets | 223 | 188 | 19 | 114 | 98 | 16 | 110 | 4 |
| Manpower (number) | 26,495 | 26,867 | (1) | 26,495 | 26,867 | (1) | 26,779 | (1) |

Total expenses for 1H20 decreased 3% to \$2.13 billion from lower staff costs, revenue-related expenses and reduced discretionary spend. The Group remained committed to investing in technology to strengthen product capabilities, enhance customer experience and improve productivity. The cost-to-income ratio was 45.6% on the back of declining operating income.

Compared with the same quarter last year, total expenses fell 8% to \$1.04 billion in line with lower income. The cost-to-income ratio for the quarter was 46.0%.

Quarter on quarter, total expenses decreased 4%, mainly from lower staff costs, occupancy-related expenses and tighter control over discretionary spending.





Allowance for Credit and Other Losses

| | 1H20 | 1H19 | +/(-) | 2Q20 | 2Q19 | +/(-) | 1Q20 | +/(-) |
|-----------------------------------|------|------|--------|------|------|--------|------|--------|
| | \$m | \$m | % | \$m | \$m | % | \$m | % |
| Allowance for non-impaired assets | 427 | (15) | >100 | 379 | (21) | >100 | 48 | >100 |
| Allowance for impaired assets | | | | | | | | |
| Impaired loans ¹ | 304 | 158 | 92 | 90 | 75 | 20 | 214 | (58) |
| Singapore | 161 | 64 | >100 | 28 | 8 | >100 | 133 | (79) |
| Malaysia | 31 | 26 | 20 | 16 | 13 | 18 | 16 | 0 |
| Thailand | 52 | 55 | (5) | 18 | 34 | (47) | 34 | (47) |
| Indonesia | 49 | 17 | >100 | 25 | 10 | >100 | 24 | 6 |
| Greater China ² | 29 | (4) | >100 | 16 | 8 | 92 | 13 | 23 |
| Others | (19) | (0) | (>100) | (14) | 1 | (>100) | (5) | (>100) |
| Impaired securities and others | (49) | 0 | (>100) | (73) | (3) | (>100) | 24 | (>100) |
| Total | 682 | 144 | >100 | 396 | 51 | >100 | 286 | 39 |

Total allowance increased to \$682 million in 1H20 from \$144 million a year ago when the credit environment was fairly benign. Given the significantly weakened macroeconomic outlook as a result of COVID-19, additional allowance was set aside pre-emptively for non-impaired assets. The allowance on impaired assets was also higher, largely from a few major customers in Singapore. These brought the total credit costs for 1H20 to 52 basis points, 39 basis points higher than 1H19.

Total allowance rose to \$396 million in 2Q20 from \$51 million a year ago, as additional allowance was set aside for non-impaired assets which brought total credit costs for the quarter to 67 basis points.

Quarter on quarter, total allowance was 39% higher largely due to higher allowance on non-impaired assets. Allowance on impaired loans decreased to \$90 million in 2Q20 as compared with \$214 million as last quarter included a few major downgrades.

Notes:

1 Allowance for impaired loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation/operation for non-individuals and residence for individuals.

2 Comprise Mainland China, Hong Kong SAR and Taiwan.



Customer Loans

| | Jun-20 | Mar-20 | Dec-19 | Jun-19 |
|--|---------|---------|---------|---------|
| | \$m | \$m | \$m | \$m |
| Gross customer loans | 280,693 | 278,381 | 268,676 | 272,881 |
| Less: Allowance for non-impaired loans | 2,106 | 1,708 | 1,721 | 1,697 |
| Allowance for impaired loans | 1,593 | 1,535 | 1,498 | 1,364 |
| Net customer loans | 276,994 | 275,138 | 265,458 | 269,820 |
| By industry | | | | |
| Transport, storage and communication | 11,449 | 11,453 | 11,036 | 10,682 |
| Building and construction | 70,569 | 69,099 | 66,992 | 68,087 |
| Manufacturing | 23,868 | 22,985 | 19,380 | 22,478 |
| Financial institutions, investment and holding companies | 28,651 | 27,310 | 26,098 | 26,750 |
| General commerce | 35,302 | 35,378 | 32,713 | 33,662 |
| Professionals and private individuals | 27,453 | 28,490 | 29,458 | 29,225 |
| Housing loans | 68,205 | 68,335 | 68,586 | 68,498 |
| Others | 15,196 | 15,330 | 14,413 | 13,498 |
| Total (gross) | 280,693 | 278,381 | 268,676 | 272,881 |
| By currency | | | | |
| Singapore Dollar | 126,316 | 125,540 | 125,447 | 127,395 |
| US Dollar | 53,846 | 55,423 | 47,562 | 52,278 |
| Malaysian Ringgit | 26,531 | 26,361 | 26,167 | 25,438 |
| Thai Baht | 19,177 | 18,089 | 18,298 | 16,974 |
| Indonesian Rupiah | 5,744 | 5,105 | 5,681 | 5,414 |
| Others | 49,078 | 47,863 | 45,520 | 45,381 |
| Total (gross) | 280,693 | 278,381 | 268,676 | 272,881 |
| By maturity | | | | |
| Within 1 year | 114,035 | 112,076 | 103,112 | 108,350 |
| Over 1 year but within 3 years | 54,604 | 53,568 | 52,058 | 52,094 |
| Over 3 years but within 5 years | 31,922 | 33,425 | 33,494 | 33,634 |
| Over 5 years | 80,133 | 79,312 | 80,012 | 78,802 |
| Total (gross) | 280,693 | 278,381 | 268,676 | 272,881 |
| By geography ¹ | | | | |
| Singapore | 141,949 | 141,495 | 138,666 | 141,696 |
| Malaysia | 29,754 | 29,659 | 29,554 | 29,010 |
| Thailand | 20,581 | 19,575 | 19,585 | 18,084 |
| Indonesia | 11,400 | 10,969 | 11,466 | 11,363 |
| Greater China | 44,106 | 45,060 | 41,423 | 42,737 |
| Others | 32,903 | 31,623 | 27,982 | 29,991 |
| Total (gross) | 280,693 | 278,381 | 268,676 | 272,881 |
| | | , | | ,00 . |

As at 30 June 2020, gross loans grew 3% year on year and 1% quarter on quarter to \$281 billion.

Compared to a year ago, Singapore loans remained stable at \$142 billion, while overseas contributed a healthy growth of 6% mainly from Southeast Asia and western countries.

Note:



¹ Loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation/operation for nonindividuals and residence for individuals.

| Non-Performing Assets | | | | | | | | |
|--|-------|----------------|-------|----------------|-------|----------------|-------|----------------|
| | | Jun-20 | | Mar-20 | | Dec-19 | | Jun-19 |
| | | \$m | | \$m | | \$m | | \$m |
| Loans ("NPL") | | 4,529 | | 4,373 | | 4,136 | | 4,030 |
| Debt securities and others | | 99 | | 217 | | 161 | | 155 |
| Non-performing assets ("NPA") | | 4,628 | | 4,590 | | 4,297 | | 4,185 |
| | | .,020 | | 1,000 | | 1,201 | | 1,100 |
| By grading | | | | | | | | |
| Substandard | | 2,961 | | 2,955 | | 2,677 | | 2,716 |
| Doubtful | | 544 | | 267 | | 205 | | 146 |
| Loss | | 1,123 | | 1,368 | | 1,415 | | 1,323 |
| Total | | 4,628 | | 4,590 | | 4,297 | | 4,185 |
| By security | | | | | | | | |
| Secured by collateral type: | | | | | | | | |
| Properties | | 2,314 | | 2,260 | | 2,003 | | 1,896 |
| Shares and debentures | | _,0.1 | | _,00 | | _,000 | | 6 |
| Fixed deposits | | 7 | | 9 | | 66 | | 16 |
| Others ¹ | | 382 | | 363 | | 386 | | 418 |
| | | 2,704 | | 2,632 | | 2,455 | | 2,336 |
| Unsecured | | 1,924 | | 1,958 | | 1,842 | | 1,849 |
| Total | | 4,628 | | 4,590 | | 4,297 | | 4,185 |
| Bu anting | | | | | | | | |
| By ageing Current | | 000 | | 1 1 5 0 | | 1 055 | | 1,000 |
| Within 90 days | | 980 330 | | 1,150 290 | | 1,055 480 | | 419 |
| Over 90 to 180 days | | 518 | | 290 842 | | 386 | | 432 |
| Over 180 days | | 2,800 | | 2,308 | | 2,376 | | 2,334 |
| Total | | 4,628 | | 4,590 | | 4,297 | | 4,185 |
| T | | | | | | | | |
| Total allowance | | 2 204 | | 4 000 | | 1.005 | | 1 000 |
| Non-impaired Impaired | | 2,391 1,664 | | 1,988 1,670 | | 1,985 1,626 | | 1,980 1,494 |
| Total | | 4,055 | | 3,658 | | 3,611 | | 3,474 |
| i otai | | 4,000 | | 3,030 | | 5,011 | | 3,474 |
| | | NPL | | NPL | | NPL | | NPL |
| | NPL | ratio | NPL | ratio | NPL | ratio | NPL | ratio |
| | \$m | % | \$m | % | \$m | % | \$m | % |
| NPL by industry | | | | | | | | |
| Transport, storage and communication | 691 | 6.0 | 655 | 5.7 | 650 | 5.9 | 685 | 6.4 |
| Building and construction | 563 | 0.8 | 575 | 0.8 | 618 | 0.9 | 733 | 1.1 |
| Manufacturing | 790 | 3.3 | 804 | 3.5 | 712 | 3.7 | 697 | 3.1 |
| Financial institutions, investment and holding | | | | | | - | | - |
| companies | 37 | 0.4 | 39 | 0.4 | 39 | 0.4 | 20 | 0.1 |
| - | | 0.1 | | 0.1 | | 0.1 | 39 | |
| General commerce | 898 | 2.5 | 819 | 2.3 | 658 | 2.0 | 487 | 1.4 |
| Professionals and private individuals | 324 | 1.2 | 309 | 1.1 | 309 | 1.0 | 273 | 0.9 |
| Housing loans | 867 | 1.3 | 804 | 1.2 | 775 | 1.1 | 766 | 1.1 |
| Others | 359 | 2.4 | 368 | 2.4 | 375 | 2.6 | 350 | 2.6 |
| Total | 4,529 | 1.6 | 4,373 | 1.6 | 4,136 | 1.5 | 4,030 | 1.5 |



Non-Performing Assets (cont'd)

| | | | Allowance for | Allowance for impaired assets as a % of |
|-------------------------------|----------------------------|----------------|------------------------------|--|
| | NPL/NPA | NPL ratio | impaired assets | ASSETS AS A % OF NPL/NPA |
| NPL by geography ¹ | \$m | % | \$m | % |
| Singapore | | | | |
| Jun-20 | 2,325 | 1.6 | 865 | 37 |
| Mar-20 | 2,313 | 1.6 | 859 | 37 |
| Dec-19 | 2,183 | 1.6 | 823 | 38 |
| Jun-19 | 1,963 | 1.4 | 681 | 35 |
| Malaysia | ., | | | |
| Jun-20 | 546 | 1.8 | 124 | 23 |
| Mar-20 | 576 | 1.9 | 127 | 22 |
| Dec-19 | 612 | 2.1 | 174 | 28 |
| Jun-19 | 553 | 1.9 | 167 | 30 |
| Thailand | | 1.0 | 101 | 00 |
| Jun-20 | 600 | 2.9 | 238 | 40 |
| Mar-20 | 569 | 2.9 | 229 | 40 |
| Dec-19 | 550 | 2.8 | 200 | 36 |
| Jun-19 | 495 | 2.7 | 172 | 35 |
| Indonesia | -100 | 2.1 | 112 | 00 |
| Jun-20 | 576 | 5.1 | 244 | 42 |
| Mar-20 | 484 | 4.4 | 195 | 40 |
| Dec-19 | 463 | 4.0 | 195 | 38 |
| Jun-19 | 403 | 4.4 | 205 | 41 |
| Greater China | -51 | | 200 | 71 |
| | 057 | | - 4 | |
| Jun-20 | 257 | 0.6 | 51 | 20 |
| Mar-20 | 220 | 0.5 | 37 | 17 |
| Dec-19 | 101 | 0.2 | 24 | 24 |
| Jun-19 | 106 | 0.2 | 41 | 39 |
| Others | | | | |
| Jun-20 | 225 | 0.7 | 71 | 32 |
| Mar-20 | 211 | 0.7 | 88 | 42 |
| Dec-19 | 227 | 0.8 | 99 | 44 |
| Jun-19 | 416 | 1.4 | 98 | 24 |
| Group NPL | | | | |
| Jun-20 | 4,529 | 1.6 | 1,593 | 35 |
| Mar-20 | 4,373 | 1.6 | 1,535 | 35 |
| Dec-19 | 4,136 | 1.5 | 1,498 | 36 |
| Jun-19 | 4,030 | 1.5 | 1,364 | 34 |
| Group NPA | | | | |
| Jun-20 | 4,628 | | 1,664 | 36 |
| Mar-20 | 4,590 | | 1,670 | 36 |
| Dec-19 | 4,297 | | 1,626 | 38 |
| Jun-19 | 4,185 | | 1,494 | 36 |
| | | otal allowance | | |
| | as a % of NPA ² | as a % c | f unsecured NPA ² | |
| Group | % | | % | |
| Jun-20 | 96 | | 230 | |
| Mar-20 | 88 | | 206 | |
| Dec-19 | 87 | | 202 | |
| Jun-19 | 84 | | 191 | |

The Group's overall loan portfolio remained sound. Total NPA stood at \$4.63 billion, a slight increase from last quarter.

NPL ratio was stable at 1.6% as at 30 June 2020 as NPL formation was low this quarter. A further \$379 million allowance for nonimpaired assets was taken in 2Q20, strengthening the NPA coverage to 96% or 230% after taking collaterals into account.

Notes:

1 NPL by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation/operation for nonindividuals and residence for individuals.

2 Includes regulatory loss allowance reserves (RLAR) as part of total allowance.



Customer Deposits

| | Jun-20 | Mar-20 | Dec-19 | Jun-19 |
|---|---------|---------|---------|---------|
| | \$m | \$m | \$m | \$m |
| By product | | | | |
| Fixed deposits | 150,227 | 160,455 | 155,768 | 159,707 |
| Savings deposits | 87,819 | 83,522 | 78,411 | 75,158 |
| Current accounts | 72,291 | 67,857 | 62,779 | 56,245 |
| Others | 12,351 | 10,379 | 13,769 | 13,682 |
| Total | 322,688 | 322,213 | 310,726 | 304,792 |
| By maturity | | | | |
| Within 1 year | 317,539 | 318,806 | 307,222 | 299,678 |
| Over 1 year but within 3 years | 4,298 | 2,607 | 2,603 | 3,689 |
| Over 3 years but within 5 years | 352 | 463 | 538 | 736 |
| Over 5 years | 499 | 337 | 363 | 689 |
| Total | 322,688 | 322,213 | 310,726 | 304,792 |
| By currency | | | | |
| Singapore Dollar | 143,297 | 143,587 | 140,167 | 136,656 |
| US Dollar | 89,087 | 87,172 | 76,511 | 73,506 |
| Malaysian Ringgit | 28,804 | 28,646 | 28,327 | 28,727 |
| Thai Baht | 22,223 | 21,264 | 20,610 | 19,423 |
| Indonesian Rupiah | 5,977 | 5,032 | 5,698 | 5,183 |
| Others | 33,300 | 36,512 | 39,413 | 41,297 |
| Total | 322,688 | 322,213 | 310,726 | 304,792 |
| Group Loan/Deposit ratio (%) | 85.8 | 85.4 | 85.4 | 88.5 |
| Singapore Dollar Loan/Deposit ratio (%) | 87.2 | 86.7 | 88.7 | 92.5 |
| US Dollar Loan/Deposit ratio (%) | 59.6 | 62.7 | 61.2 | 70.1 |

Customer deposits were \$323 billion as at 30 June 2020, an increase of 6% from a year ago and little changed over the quarter. The growth was led by higher saving deposits and current accounts.

As at 30 June 2020, the Group's loan-to-deposit ratio and Singapore Dollar loan-to-deposit ratio remained healthy at 85.8% and 87.2% respectively.

Debts Issued

| | Jun-20 | Mar-20 | Dec-19 | Jun-19 |
|-------------------------------|--------|--------|--------|--------|
| | \$m | \$m | \$m | \$m |
| Unsecured | | | | |
| Subordinated debts | 4,513 | 5,362 | 5,121 | 5,946 |
| Commercial papers | 9,513 | 4,105 | 8,729 | 13,975 |
| Fixed and floating rate notes | 4,235 | 4,211 | 4,853 | 5,183 |
| Others | 1,226 | 1,570 | 1,497 | 1,830 |
| Secured | | | | |
| Covered bonds | 4,494 | 4,516 | 5,009 | 4,404 |
| Total | 23,981 | 19,765 | 25,209 | 31,338 |
| Due within 1 year | 13,483 | 5,703 | 10,759 | 16,369 |
| Due after 1 year | 10,498 | 14,062 | 14,450 | 14,970 |
| Total | 23,981 | 19,765 | 25,209 | 31,338 |
| | | | | |





Shareholders' Equity

| | Jun-20 | Mar-20 | Dec-19 | Jun-19 |
|--|--------|--------|--------|--------|
| | \$m | \$m | \$m | \$m |
| Shareholders' equity | 40,081 | 40,279 | 39,637 | 39,033 |
| Add: Revaluation surplus | 5,122 | 5,106 | 5,112 | 4,801 |
| Shareholders' equity including revaluation surplus | 45,203 | 45,385 | 44,748 | 43,834 |

Shareholders' equity increased 3% year on year to \$40.1 billion largely driven by higher retained earnings.

As at 30 June 2020, the revaluation surplus of \$5.12 billion relating to the Group's properties, was not recognised in the financial statements.

Changes in Issued Shares of the Bank

| | Number of shares | | | | | |
|---|------------------|-----------|-----------|-----------|--|--|
| | 1H20 | 1H19 | 2Q20 | 2Q19 | | |
| | '000 | '000 | '000 | '000 | | |
| Ordinary shares | | | | | | |
| Balance at beginning and at end of period | 1,680,541 | 1,680,541 | 1,680,541 | 1,680,541 | | |
| Treasury shares | | | | | | |
| Balance at beginning of period | (12,207) | (14,834) | (13,200) | (14,819) | | |
| Shares re-purchased - held in treasury | (993) | - | - | - | | |
| Shares issued under share-based | | | | | | |
| compensation plans | 2,099 | 2,493 | 2,099 | 2,478 | | |
| Balance at end of period | (11,101) | (12,341) | (11,101) | (12,341) | | |
| Ordinary shares net of treasury shares | 1,669,440 | 1,668,200 | 1,669,440 | 1,668,200 | | |





Performance by Business Segment ¹

| Selected income statement items | GR | GWB | GM | Others | Total |
|--|---------|-------|-------|--------|---------|
| — | \$m | \$m | \$m | \$m | \$m |
| 1H20 | | | | | |
| Net interest income | 1,436 | 1,520 | 172 | (79) | 3,049 |
| Non-interest income | 620 | 528 | 245 | 224 | 1,617 |
| Operating income | 2,056 | 2,048 | 417 | 146 | 4,667 |
| Operating expenses | (1,019) | (489) | (131) | (487) | (2,126) |
| Allowance for credit and other losses | (131) | (263) | 2 | (290) | (682) |
| Share of profit of associates and joint ventures | - | 5 | - | 35 | 40 |
| Profit before tax | 906 | 1,301 | 288 | (596) | 1,899 |
| Тах | | | | | (336) |
| Profit for the financial period | | | | | 1,563 |
| Other information: | | | | | |
| Capital expenditure | 28 | 19 | 4 | 210 | 261 |
| Depreciation of assets | 32 | 14 | 6 | 171 | 223 |
| | | | | | |
| 1H19 | | | | | |
| Net interest income | 1,460 | 1,479 | 13 | 289 | 3,241 |
| Non-interest income | 612 | 583 | 270 | 284 | 1,749 |
| Operating income | 2,072 | 2,062 | 283 | 573 | 4,989 |
| Operating expenses | (1,011) | (492) | (123) | (577) | (2,203) |
| Allowance for credit and other losses | (91) | (98) | 4 | 41 | (144) |
| Share of profit of associates and joint ventures | - | 1 | - | 16 | 17 |
| Profit before tax | 970 | 1,473 | 164 | 53 | 2,660 |
| Тах | | | | | (432) |
| Profit for the financial period | | | | | 2,228 |
| Other information: | | | | | |
| Capital expenditure | 27 | 26 | 12 | 205 | 270 |
| Depreciation of assets | 27 | 12 | 5 | 144 | 188 |

Note:

1 Comparative segment information for prior periods have been adjusted for changes in organisational structure and management reporting methodology.



| Performance by Business Segment ¹ (cont'd) | | | | | |
|---|---------------------|----------------|-----------|---|------------------|
| Selected income statement items | GR | GWB | GM | Others | Total |
| _ | \$m | \$m | \$m | \$m | \$m |
| 2Q20 | | | | | |
| Net interest income | 697 | 771 | 117 | (129) | 1,456 |
| Non-interest income | 265 | 273 | 123 | 143 | 804 |
| Operating income | 962 | 1,044 | 240 | 13 | 2,260 |
| Operating expenses | (482) | (224) | (65) | (269) | (1,040) |
| Allowance for credit and other losses | (99) | , í | (4) | (294) | (396) |
| Share of profit of associates and joint ventures | - | 1 | - | 21 | 22 |
| Profit before tax | 381 | 822 | 171 | (528) | 846 |
| — Tax | | | | <u>, , , , , , , , , , , , , , , , , </u> | (141) |
| Profit for the financial period | | | | | 706 |
| Other information: | | | | | |
| Capital expenditure | 14 | 10 | 2 | 92 | 118 |
| Depreciation of assets | 16 | 7 | 3 | 88 | 114 |
| | | | | | |
| 1Q20 | 700 | 740 | - 4 | | 4 500 |
| Net interest income | 738 | 749 | 54 | 52 | 1,593 |
| Non-interest income | <u>355</u> 1,093 | 256 | 122 | 80 133 | 813 |
| Operating income Operating expenses | (537) | 1,005 (265) | 176 | (218) | 2,407 (1,086) |
| Allowance for credit and other losses | (337) | (263) | (66) 6 | (218) | (1,086) (286) |
| Share of profit of associates and joint ventures | (32) | (204) | - | 14 | (200) |
| Profit before tax | 524 | 480 | 116 | (68) | 1,052 |
| Tax | | | | (00) | (195) |
| Profit for the financial period | | | | | 857 |
| | | | | | |
| Other information: | | 0 | 0 | 110 | |
| Capital expenditure | 14 16 | 9 7 | 2 3 | 118 84 | 144 110 |
| Depreciation of assets | 10 | 1 | 3 | 04 | 110 |
| 2Q19 | | | | | |
| Net interest income | 744 | 745 | 10 | 154 | 1,653 |
| Non-interest income | 328 | 296 | 130 | 176 | 930 |
| Operating income | 1,072 | 1,041 | 140 | 330 | 2,583 |
| Operating expenses | (519) | (251) | (63) | (296) | (1,129) |
| Allowance for credit and other losses | (56) | 8 | 8 | (11) | (51) |
| Share of profit of associates and joint ventures | - | (5) | - | 5 | (0) |
| Profit before tax | 497 | 793 | 85 | 28 | 1,403 |
| Тах | | | | . <u> </u> | (231) |
| Profit for the financial period | | | | | 1,171 |
| Other information: | | | | | |
| Capital expenditure | 11 | 14 | 7 | 108 | 140 |
| Depreciation of assets | 14 | 6 | 2 | 76 | 98 |

Note:

1 Comparative segment information for prior periods have been adjusted for changes in organisational structure and management reporting methodology.



Performance by Business Segment ¹ (cont'd)

| Selected balance sheet items | GR | GWB | GM | Others | Total |
|---|---------|---------|--------|--------|---------|
| | \$m | \$m | \$m | \$m | \$m |
| At 30 June 2020 | | | | | |
| Segment assets | 106,734 | 197,170 | 82,709 | 37,657 | 424,270 |
| Intangible assets | 1,317 | 2,087 | 660 | 83 | 4,147 |
| Investment in associates and joint ventures | 0 | 175 | - | 1,022 | 1,197 |
| Total assets | 108,051 | 199,432 | 83,369 | 38,762 | 429,614 |
| Segment liabilities | 164,224 | 165,681 | 48,913 | 10,490 | 389,308 |
| Other information: | | | | | |
| Gross customer loans | 106,929 | 172,949 | 795 | 20 | 280,693 |
| Non-performing assets | 1,401 | 3,201 | 10 | 16 | 4,628 |
| At 31 March 2020 | | | | | |
| Segment assets | 107,481 | 199,115 | 79,236 | 37,450 | 423,282 |
| Intangible assets | 1,313 | 2,081 | 658 | 83 | 4,134 |
| Investment in associates and joint ventures | 0 | 195 | - | 1,022 | 1,217 |
| Total assets | 108,794 | 201,391 | 79,894 | 38,555 | 428,633 |
| Segment liabilities | 157,914 | 168,258 | 50,731 | 11,233 | 388,136 |
| Other information: | | | | | |
| Gross customer loans | 107,455 | 170,612 | 294 | 20 | 278,381 |
| Non-performing assets | 1,317 | 3,248 | 9 | 16 | 4,590 |
| At 30 June 2019 | | | | | |
| Segment assets | 108,505 | 189,521 | 66,814 | 36,221 | 401,061 |
| Intangible assets | 1,316 | 2,086 | 660 | 81 | 4,143 |
| Investment in associates and joint ventures | - | 182 | - | 996 | 1,178 |
| Total assets | 109,821 | 191,789 | 67,474 | 37,298 | 406,382 |
| Segment liabilities | 148,344 | 162,939 | 41,717 | 14,147 | 367,147 |
| Other information: | | | | | |
| Gross customer loans | 108,408 | 163,603 | 851 | 19 | 272,881 |
| Non-performing assets | 1,229 | 2,932 | 8 | 16 | 4,185 |

Note:

1 Comparative segment information for prior periods have been adjusted for changes in organisational structure and management reporting methodology.





Performance by Business Segment (cont'd)

Business segment performance reporting is prepared based on the Group's internal organisation structure and the methodologies adopted in the management reporting framework. Business segments' results include all applicable revenue, expenses, internal fund transfer price and cost allocations associated with the activities of the business. Transactions between business segments are operated on an arm's length basis in a manner similar to third party transactions and they are eliminated on consolidation.

The Banking Group is organised into three major business segments - Group Retail, Group Wholesale Banking and Global Markets. Others include non-banking activities and corporate functions.

Group Retail ("GR")

GR segment covers personal and small enterprise customers.

Customers have access to a diverse range of products and services, including deposits, insurance, card, wealth management, investment, loan and trade financing products which are available across the Group's global branch network.

Profit before tax declined 7% to \$906 million in 1H20 compared to a year ago. Net interest income decreased 2% to \$1.44 billion largely from deposit margin compression amid significant easing in benchmark rates, partly moderated by healthy volume growth. Non-interest income stable at \$620 million, supported by higher wealth management income. Expenses marginally higher at \$1.02 billion, as the savings from tighter staff and discretionary cost management were offset by continued investments in technology/ digital capabilities. Allowance for credit and other losses rose 44% to \$131 million mainly from mortgage and unsecured loans.

Compared to 2Q19 and 1Q20, profit before tax decreased to \$381 million as interest income was affected by lower rates while wealth, cards and transaction related service fee registered a drop from lock down and disruption to client activities amidst the global pandemic. This was partly offset by reduction in expenses.

Group Wholesale Banking ("GWB")

GWB encompasses corporate and institutional client segments which include medium and large enterprises, local corporations, multi-national corporations, financial institutions, government-linked entities, financial sponsors and property funds.

GWB provides customers with a broad range of products and services, including financing, trade services, cash management, capital markets solutions and advisory and treasury products.

Against 1H19, operating profit for 1H20 was relatively flat at \$1.56 billion. Net interest income grew 3% to \$1.52 billion from franchise volume growth, partly negated by margin compression following the reduction in benchmark rates by US Federal Reserve and other regional central banks. Non-interest income declined 9% to \$528 million, mainly from slowdown in investment banking and loan-related fees. Expenses were relatively flat at \$489 million, with tighter cost management and pacing of investments to income growth. Allowance for credit and other losses increased by \$165 million to \$263 million, mainly due to specific allowances for a few major accounts while last year included recovery/ repayments.

As compared to 2Q19, profit before tax grew 4% to \$822 million from lower staff and revenue related expenses whilst income and allowance for credit and other losses were relatively flat. Profit before tax improved by 71% against 1Q20. Income rose 4% to \$1.04 billion from volume growth and higher fee while expenses were lower by 15% to \$224 million, generating positive JAWs growth. Allowance for credit and other losses declined as 1Q20 was adversely impacted by major clients downgrade (including a corporate oil trading account).

Global Markets ("GM")

GM provides a comprehensive suite of treasury products and services across multi-asset classes which includes foreign exchange, interest rate, credit, commodities, equities and structured investment products to help customers manage market risks and volatility. GM also engages in market making activities and management of funding and liquidity.

Income from products and services offered to customers of Group Retail and Group Wholesale Banking are reflected in the respective client segments.

Profit before tax rose 76% to \$288 million as compared to 1H19. Income benefitted from the sharp downward movement in interest rates during the early part of this year. Expenses grew 7% to \$131 million from investments in technology, with strong positive JAWs to income growth.

Profit before tax for the quarter at \$171 million, increased by \$86 million against 2Q19 and \$55 million against 1Q20 from stronger net interest income while expenses were relatively flat.

Others

Others includes corporate support functions, decisions not attributable to business segments mentioned above and other activities, which comprises property, insurance and investment management.

Other segment registered a net loss of \$596 million in 1H20, due to lower income from investments, central treasury activities and allowance for non-impaired assets set aside for deterioration in the macroeconomic outlook. This was partially moderated by lower operating expenses.

Against 2Q19 and 1Q20, the net loss of \$528 million this quarter was attributable to lower income from central treasury activities and allowance for non-impaired assets.



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Performance by Geographical Segment¹

| | | | | | Greater | | |
|---|-----------|----------|----------|-----------|---------|--------|---------|
| | Singapore | Malaysia | Thailand | Indonesia | China | Others | Total |
| | \$m | \$m | \$m | \$m | \$m | \$m | \$m |
| 1H20 | | | | | | | |
| Net interest income | 1,548 | 387 | 368 | 175 | 323 | 248 | 3,049 |
| Non-interest income | 942 | 179 | 126 | 96 | 135 | 139 | 1,617 |
| Operating income | 2,490 | 566 | 494 | 271 | 458 | 388 | 4,667 |
| Operating expenses | (1,174) | (215) | (305) | (168) | (192) | (72) | (2,126) |
| Allowance for credit and other losses | (371) | (53) | (130) | (79) | (39) | (10) | (682) |
| Share of profit of associates and joint | | | | | | | |
| ventures | 40 | 0 | - | - | (1) | 1 | 40 |
| Profit before tax | 985 | 298 | 59 | 24 | 226 | 307 | 1,899 |
| Total assets before intangible assets | 247,268 | 41,515 | 27,507 | 10,335 | 58,363 | 40,479 | 425,467 |
| Intangible assets | 3,182 | - | 729 | 236 | - | - | 4,147 |
| Total assets | 250,450 | 41,515 | 28,236 | 10,571 | 58,363 | 40,479 | 429,614 |
| 1H19 | | | | | | | |
| Net interest income | 1,887 | 357 | 373 | 162 | 198 | 264 | 3,241 |
| Non-interest income | 1,014 | 156 | 138 | 74 | 283 | 84 | 1,749 |
| Operating income | 2,901 | 513 | 511 | 236 | 481 | 347 | 4,989 |
| Operating expenses | (1,251) | (205) | (318) | (165) | (191) | (73) | (2,203) |
| Allowance for credit and other losses | (52) | (28) | (33) | (34) | 14 | (11) | (144) |
| Share of profit of associates and joint | | | | | | | |
| ventures | 22 | 0 | - | - | 0 | (5) | 17 |
| Profit before tax | 1,620 | 280 | 160 | 37 | 304 | 259 | 2,660 |
| Total assets before intangible assets | 236,811 | 40,521 | 24,470 | 9,866 | 56,288 | 34,283 | 402,239 |
| Intangible assets | 3,182 | - | 728 | 233 | - | - | 4,143 |
| Total assets | 239,993 | 40,521 | 25,198 | 10,099 | 56,288 | 34,283 | 406,382 |

Note:

1 Based on the location where the transactions and assets are booked. The information is stated after elimination of inter-segment transactions.

Performance by Geographical Segment ¹ (cont'd)

| 2Q20I.m.I.m.I.m.I.m.I.m.I.m.I.m.I.m.I.m.Net interest income690191184921721,456Non-interest income4936958508351804Operating income1,1832602421422551782,260Operating expenses(580)(105)(145)(84)(91)(35)(1,040)Allowance for credit and other losses(228)(19)(93)(50)(21)15(396)Share of profit of associates and joint ventures240(1)(1)22Profit before tax39913648142157846Total assets247,26841,51527,50710,33558,36340,479425,6141Q20Net interest income858197184831501211,593Non-interest income44910968475387813Operating income1,3073062521302032092,407Operating expenses(143)(34)(37)(29)(18)(25)(286)Allowance for credit and other losses5861625616841421,052Total assets before intangible assets3,182-7272254,134Total assets586162561684 | | Singapore \$m | Malaysia \$m | Thailand \$m | Indonesia \$m | Greater China \$m | Others \$m | Total \$m |
|--|---|------------------|-----------------|-----------------|------------------|-------------------------|---------------|--------------|
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | 2Q20 | • | • | • | * | • | • | • |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | Net interest income | 690 | 191 | 184 | 92 | 172 | 127 | 1,456 |
| Operating expenses (580) (105) (145) (84) (91) (35) (1040) Allowance for credit and other losses Share of profit of associates and joint ventures (228) (19) (93) (50) (21) 15 (396) Share of profit of associates and joint ventures 24 0 - - (1) (1) 22 Total assets before intangible assets 3182 - 729 236 - - 4,147 Total assets 3182 - 729 236 - - 4,147 Total assets 3182 - 729 236 - - 4,147 Total assets 3182 - 729 236 - - 4,147 Total assets 0.050 41,515 28,236 10,571 58,363 40,479 425,667 Intangible assets 3,182 - 723 236 - - 4,147 Operating income 1,307 306 | Non-interest income | 493 | 69 | 58 | 50 | 83 | 51 | 804 |
| Allowance for credit and other losses Share of profit of associates and joint ventures(228)(19)(93)(50)(21)15(396)Profit before tax240(1)(1)22Profit before tax39913648142157846Total assets before intangible assets247,26841,51527,50710,33558,36340,479425,467Intangible assets3,182-7292364,147Total assets250,45041,51528,23610,57158,36340,479429,6141020Net interest income858197184831501211,593Non-interest income44910968475387813Operating expenses(594)(110)(159)(85)(101)(37)(1,086)Allowance for credit and other losses(143)(34)(37)(29)(18)(25)(286)Share of profit of associates and joint ventures1600218Total assets248,36842,24026,5829,16560,33137,813424,499Intangible assets3,182-7272254,134Total assets251,55042,24027,3099,39060,33137,813424,693Intangible assets3,182-7272254,134To | Operating income | 1,183 | 260 | 242 | 142 | 255 | 178 | 2,260 |
| Share of profit of associates and joint venturesProfit before tax240(1)(1)22Profit before tax39913648142157846Total assets before intangible assetsTotal assets247,26841,51527,50710,33558,36340,479425,467Total assets250,45041,51528,23610,57158,36340,479429,6141Q20Net interest income858197184831501211,593Non-interest income44910968475387813Operating income1,3073062521302032092,407Operating expenses(143)(34)(37)(29)(110)(37)(1,086)Allowance for credit and other losses(143)(34)(37)(29)(18)(25)(286)Share of profit of associates and joint ventures1600218Defit before tax2681625616841481.052Total assets2681625616841481.052Total assets261,55042,24027,3099,39060,33137,813424,499Intangible assets3,182-7272854,141Total assets255042,24027,3099,39060,33137,813 </td <td>Operating expenses</td> <td>(580)</td> <td>(105)</td> <td>(145)</td> <td>(84)</td> <td>(91)</td> <td>(35)</td> <td>(1,040)</td> | Operating expenses | (580) | (105) | (145) | (84) | (91) | (35) | (1,040) |
| ventures Profit before tax240-(1)(1)2239913648142157846Total assets before intangible assets Intangible assets247,26841,51527,50710,33558,36340,479425,467Intangible assets3,182-7292364,147Total assets250,45041,51528,23610,57158,36340,479429,6141Q20Net interest income858197184831501211,593Operating income1,3073062521302032092,407Operating expenses(594)(110)(159)(85)(101)(37)(1,086)Allowance for credit and other losses(143)(34)(37)(29)(18)(25)(286)Share of profit of associates and joint ventures1600218Total assets248,36842,24026,5829,16560,33137,813424,499Intangible assets3,182-7272254,134Total assets3,182-7272254,134Total assets3,182-7272254,134Total assets3,182-7272254,134Total assets3,182-7272254,134< | | (228) | (19) | (93) | (50) | (21) | 15 | (396) |
| Profit before tax 399 136 4 8 142 157 846 Total assets before intangible assets 247,268 41,515 27,507 10,335 58,363 40,479 425,467 Total assets 3,182 - 729 236 - - 4,147 1020 Not-interest income 858 197 184 83 150 121 1,593 Non-interest income 449 109 68 47 53 87 813 Operating income 1,307 306 252 130 203 209 2,407 Operating expenses (143) (34) (37) (29) (18) (25) (286) Allowance for credit and other losses 586 162 56 16 84 148 1,052 Total assets before intangible assets 248,368 42,240 26,582 9,165 60,331 37,813 424,493 Intangible assets 248,368 42,240 26,582 9,165 60,331 37,813 424,493 11angible asset | | | | | | (1) | (1) | |
| Total assets before intangible assets Intangible assets 247,268 41,515 27,507 10,335 58,363 40,479 425,467 Total assets 250,450 41,515 28,236 10,571 58,363 40,479 425,467 1020 Net interest income 858 197 184 83 150 121 1,593 Non-interest income 449 109 68 47 53 87 813 Operating income 1,307 306 252 130 203 209 2,407 Operating expenses (143) (34) (37) (29) (18) (25) (286) Allowance for credit and other losses (143) (34) (37) (29) (18) (25) (286) Profit before tax 586 162 56 16 84 148 1,052 Total assets before intangible assets 3,182 - 727 225 - - 4,134 Total assets 251,550 <t< th=""><th></th><th></th><th>÷</th><th>-</th><th></th><th>. ,</th><th>· · /</th><th></th></t<> | | | ÷ | - | | . , | · · / | |
| Intangible assets 3,182 - 729 236 - - 4,147 Total assets 250,450 41,515 28,236 10,571 58,363 40,479 429,614 1Q20 Net interest income 858 197 184 83 150 121 1,593 Non-interest income 449 109 68 47 53 87 813 Operating income 1,307 306 252 130 203 209 2,407 Operating expenses (594) (110) (159) (85) (101) (37) (1,086) Allowance for credit and other losses (143) (34) (37) (29) (18) (25) (286) Share of profit of associates and joint ventures 16 0 - - 0 2 18 Total assets before intangible assets 248,368 42,240 26,582 9,165 60,331 37,813 424,499 Intangible assets 21,550 42,240 </th <th>FIGHT DEFOTE TAX</th> <th>399</th> <th>130</th> <th>4</th> <th>ŏ</th> <th>142</th> <th>157</th> <th>040</th> | FIGHT DEFOTE TAX | 399 | 130 | 4 | ŏ | 142 | 157 | 040 |
| Total assets $250,450$ $41,515$ $28,236$ $10,571$ $58,363$ $40,479$ $429,614$ 1Q20Net interest income 858 197184831501211,593Non-interest income 449 10968475387813Operating income1,3073062521302032092,407Operating expenses(594)(110)(159)(85)(101)(37)(1,086)Allowance for credit and other losses(143)(34)(37)(29)(18)(25)(286)Share of profit of associates and joint ventures1600218Total assets before intangible assets248,36842,24026,5829,16560,33137,813424,499Intangible assets $3,182$ -7272254,134Total assets251,55042,24027,3099,39060,33137,813428,6332019Net interest income970177189791061321,653Operating income1,5032572611172561892,583Operating expenses(644)(105)(161)(83)(99)(37)(1,129)Allowance for credit and other losses9(26)(38)(17)27(6)(51)Share of profit of associates and joint ventures90-0(9) <td>Total assets before intangible assets</td> <td>247,268</td> <td>41,515</td> <td>27,507</td> <td>10,335</td> <td>58,363</td> <td>40,479</td> <td>425,467</td> | Total assets before intangible assets | 247,268 | 41,515 | 27,507 | 10,335 | 58,363 | 40,479 | 425,467 |
| 1020 Net interest income 858 197 184 83 150 121 1,593 Non-interest income 449 109 68 47 53 87 813 Operating income 1,307 306 252 130 203 209 2,407 Operating expenses (594) (110) (159) (85) (101) (37) (1,086) Allowance for credit and other losses (143) (34) (37) (29) (18) (25) (286) Share of profit of associates and joint ventures 16 0 - - 0 2 18 Profit before tax 586 162 56 16 84 148 1,052 Total assets before intangible assets 248,368 42,240 26,582 9,165 60,331 37,813 424,499 Intargible assets $3,182$ - 727 225 - - 4,134 Total assets 251,550 42,240 27,309 9,390 60,331 37,813 428,633 | Intangible assets | , | - | 729 | 236 | - | - | 4,147 |
| Net interest income 858 197 184 83 150 121 1,593 Non-interest income 449 109 68 47 53 87 813 Operating income 1,307 306 252 130 203 209 2,407 Operating expenses (594) (110) (159) (85) (101) (37) (1,086) Allowance for credit and other losses (143) (34) (37) (29) (18) (25) (286) Share of profit of associates and joint ventures 16 0 - - 0 2 18 Profit before tax 586 162 56 16 84 148 1,052 Total assets before intangible assets 248,368 42,240 26,582 9,165 60,331 37,813 424,499 Intangible assets 3,182 - 727 225 - - 4,134 Z019 Net interest income 970 177 189 <th>Total assets</th> <th>250,450</th> <th>41,515</th> <th>28,236</th> <th>10,571</th> <th>58,363</th> <th>40,479</th> <th>429,614</th> | Total assets | 250,450 | 41,515 | 28,236 | 10,571 | 58,363 | 40,479 | 429,614 |
| Net interest income 858 197 184 83 150 121 1,593 Non-interest income 449 109 68 47 53 87 813 Operating income 1,307 306 252 130 203 209 2,407 Operating expenses (594) (110) (159) (85) (101) (37) (1,086) Allowance for credit and other losses (143) (34) (37) (29) (18) (25) (286) Share of profit of associates and joint ventures 16 0 - - 0 2 18 Profit before tax 586 162 56 16 84 148 1,052 Total assets before intangible assets 248,368 42,240 26,582 9,165 60,331 37,813 424,499 Intangible assets 3,182 - 727 225 - - 4,134 Z019 Net interest income 970 177 189 <td>1020</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> | 1020 | | | | | | | |
| Non-interest income 449 109 68 47 53 87 813 Operating income 1,307 306 252 130 203 209 2,407 Operating expenses (594) (110) (159) (85) (101) (37) (1,086) Allowance for credit and other losses (143) (34) (37) (29) (18) (25) (286) Share of profit of associates and joint ventures 16 0 - - 0 2 18 Profit before tax 586 162 56 16 84 148 1,052 Total assets before intangible assets 248,368 42,240 26,582 9,165 60,331 37,813 424,499 Intangible assets 3,182 - 727 225 - - 4,134 Total assets 251,550 42,240 27,309 9,390 60,331 37,813 428,633 2Q19 Net interest income 533 80 | | 050 | 407 | 404 | 00 | 450 | 404 | 4 500 |
| Operating income1,307 306 252 130 203 209 $2,407$ Operating expenses(594)(110)(159)(85)(101)(37)(1,086)Allowance for credit and other losses(143)(34)(37)(29)(18)(25)(286)Share of profit of associates and joint ventures1600218Profit before tax1600218Total assets before intangible assets248,36842,24026,5829,16560,33137,813424,499Intangible assets3,182-7272254,134Total assets3,182-7272254,134Z019Net interest income970177189791061321,653Operating income1,5032572611172561892,583Operating expenses(644)(105)(161)(83)(99)(37)(1,129)Allowance for credit and other losses9(26)(38)(17)27(6)(51)Share of profit of associates and joint ventures900(9)(0) | | | - | - | | | | , |
| Operating expenses (594) (110) (159) (85) (101) (37) (1,086) Allowance for credit and other losses Share of profit of associates and joint ventures (143) (34) (37) (29) (18) (25) (286) Profit of associates and joint ventures 16 0 - - 0 2 18 Profit before tax 16 0 - - 0 2 18 Total assets before intangible assets 248,368 42,240 26,582 9,165 60,331 37,813 424,499 Intangible assets 3,182 - 727 225 - - 4,134 Z019 2019 Net interest income 970 177 189 79 106 132 1,653 Non-interest income 970 177 189 79 106 132 1,653 Operating income 1,503 257 261 117 256 189 2,583 Operating exp | | | | | | | | |
| Allowance for credit and other losses Share of profit of associates and joint ventures (143) (34) (37) (29) (18) (25) (286) Share of profit of associates and joint ventures 16 0 $ 0$ 2 18 Profit before tax 16 0 $ 0$ 2 18 Total assets before intangible assets $248,368$ $42,240$ $26,582$ $9,165$ $60,331$ $37,813$ $424,499$ Intangible assets $248,368$ $42,240$ $26,582$ $9,165$ $60,331$ $37,813$ $424,499$ Intangible assets $248,368$ $42,240$ $27,309$ $9,390$ $60,331$ $37,813$ $424,499$ Intangible assets $251,550$ $42,240$ $27,309$ $9,390$ $60,331$ $37,813$ $428,633$ 2Q19 Net interest income 970 177 189 79 106 132 $1,653$ Non-interest income 533 80 72 38 150 57 930 Operating income $1,503$ 257 261 117 256 189 $2,583$ Operating expenses (644) (105) (161) (83) (99) (37) $(1,129)$ Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 $ 0$ (9) (0) <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td>,</td> | | | | - | | | | , |
| Share of profit of associates and joint ventures 16 0 $ 0$ 2 18 Profit before tax 16 0 $ 0$ 2 18 Total assets before intangible assets Intangible assets $248,368$ $42,240$ $26,582$ $9,165$ $60,331$ $37,813$ $424,499$ Intangible assets $3,182$ $ 727$ 225 $ 4,134$ Total assets $251,550$ $42,240$ $27,309$ $9,390$ $60,331$ $37,813$ $428,633$ 2Q19Net interest income 970 177 189 79 106 132 $1,653$ Non-interest income 533 80 72 38 150 57 930 Operating income $1,503$ 257 261 117 256 189 $2,583$ Operating expenses (644) (105) (161) (83) (99) (37) $(1,129)$ Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) share of profit of associates and joint ventures 9 0 $ 0$ (9) (0) | | . , | . , | . , | . , | . , | . , | , |
| ventures 16 00218Profit before tax 586 162 56 16 84 148 $1,052$ Total assets before intangible assets $248,368$ $42,240$ $26,582$ $9,165$ $60,331$ $37,813$ $424,499$ Intangible assets $3,182$ - 727 225 $4,134$ Total assets $251,550$ $42,240$ $27,309$ $9,390$ $60,331$ $37,813$ $428,633$ 2Q19Net interest income 970 177 189 79 106 132 $1,653$ Non-interest income 533 80 72 38 150 57 930 Operating income $1,503$ 257 261 117 256 189 $2,583$ Operating expenses (644) (105) (161) (83) (99) (37) $(1,129)$ Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) share of profit of associates and joint 9 0 0 (9) (0) | | (143) | (34) | (37) | (29) | (18) | (25) | (286) |
| Profit before tax $\overline{586}$ 162 56 16 84 148 $1,052$ Total assets before intangible assets Intangible assets $248,368$ $42,240$ $26,582$ $9,165$ $60,331$ $37,813$ $424,499$ Intangible assets Total assets $3,182$ - 727 225 $4,134$ 2019Net interest income 970 177 189 79 106 132 $1,653$ Non-interest income 533 80 72 38 150 57 930 Operating income $1,503$ 257 261 117 256 189 $2,583$ Operating expenses (644) (105) (161) (83) (99) (37) $(1,129)$ Allowance for credit and other losses Share of profit of associates and joint ventures 9 0 0 (9) (0) | · · · · | 16 | 0 | _ | - | 0 | 2 | 18 |
| Total assets before intangible assets Intangible assets $248,368$ $3,182$ $42,240$ $26,582$ $26,582$ $9,165$ $9,165$ $60,331$ $60,331$ $37,813$ $37,813$ $424,499$ $424,499$ Total assets $248,368$ $3,182$ $42,240$ $251,550$ $27,309$ $42,240$ $9,390$ $60,331$ $60,331$ $37,813$ $37,813$ $428,633$ 2Q19Net interest income 970 533 177 80 189 72 79 38 106 150 132 150 $1,653$ 930 Operating income 970 $1,503$ 177 257 261 261 117 256 2583 189 $2,583$ $2,583$ Operating expenses Allowance for credit and other losses Share of profit of associates and joint ventures 9 0 0 $ -$ 0 0 9 0 $ -$ 0 0 9 0 0 0 | | | Ţ | 56 | | - | | |
| Intangible assets 3,182 - 727 225 - - 4,134 Total assets 251,550 42,240 27,309 9,390 60,331 37,813 428,633 2Q19 Net interest income 970 177 189 79 106 132 1,653 Non-interest income 970 177 189 79 106 132 1,653 Non-interest income 970 177 189 79 106 132 1,653 Operating income 1,503 257 261 117 256 189 2,583 Operating expenses (644) (105) (161) (83) (99) (37) (1,129) Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 - - 0 (9) (0) | | | | | 10 | 0. | | ., |
| Total assets 251,550 42,240 27,309 9,390 60,331 37,813 428,633 2Q19 Net interest income 970 177 189 79 106 132 1,653 Non-interest income 970 177 189 79 106 132 1,653 Operating income 1,503 257 261 117 256 189 2,583 Operating expenses (644) (105) (161) (83) (99) (37) (1,129) Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 - - 0 (9) (0) | Total assets before intangible assets | 248,368 | 42,240 | 26,582 | 9,165 | 60,331 | 37,813 | 424,499 |
| 2Q19 Net interest income 970 177 189 79 106 132 1,653 Non-interest income 533 80 72 38 150 57 930 Operating income 1,503 257 261 117 256 189 2,583 Operating expenses (644) (105) (161) (83) (99) (37) (1,129) Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 - - 0 (9) (0) | 5 | | - | | | - | - | |
| Net interest income 970 177 189 79 106 132 1,653 Non-interest income 533 80 72 38 150 57 930 Operating income 1,503 257 261 117 256 189 2,583 Operating expenses (644) (105) (161) (83) (99) (37) (1,129) Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 - - 0 (9) (0) | Total assets | 251,550 | 42,240 | 27,309 | 9,390 | 60,331 | 37,813 | 428,633 |
| Non-interest income 533 80 72 38 150 57 930 Operating income 1,503 257 261 117 256 189 2,583 Operating expenses (644) (105) (161) (83) (99) (37) (1,129) Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 - - 0 (9) (0) | 2Q19 | | | | | | | |
| Operating income 1,503 257 261 117 256 189 2,583 Operating expenses (644) (105) (161) (83) (99) (37) (1,129) Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 - - 0 (9) (0) | Net interest income | 970 | 177 | 189 | 79 | 106 | 132 | 1,653 |
| Operating income 1,503 257 261 117 256 189 2,583 Operating expenses (644) (105) (161) (83) (99) (37) (1,129) Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 - - 0 (9) (0) | Non-interest income | 533 | 80 | 72 | 38 | 150 | 57 | 930 |
| Operating expenses (644) (105) (161) (83) (99) (37) (1,129) Allowance for credit and other losses 9 (26) (38) (17) 27 (6) (51) Share of profit of associates and joint ventures 9 0 - 0 (9) (0) | Operating income | 1,503 | 257 | 261 | 117 | 256 | 189 | 2,583 |
| Allowance for credit and other losses9(26)(38)(17)27(6)(51)Share of profit of associates and joint ventures90-0(9)(0) | | | (105) | (161) | (83) | (99) | (37) | , |
| Share of profit of associates and joint ventures90-0(9)(0) | | . , | . , | . , | (17) | 27 | . , | , |
| | Share of profit of associates and joint | | · · · | | | | () | () |
| Profit before tax 877 126 62 17 184 137 1,403 | | | | - | - | _ | (9) | |
| | Profit before tax | 877 | 126 | 62 | 17 | 184 | 137 | 1,403 |
| Total assets before intangible assets 236,811 40,521 24,470 9,866 56,288 34,283 402,239 | Total assets before intangible assets | 236,811 | 40,521 | 24,470 | 9,866 | 56,288 | 34,283 | 402,239 |
| Intangible assets 3,182 - 728 233 4,143 | - | | - | | , | - | - | , |
| Total assets 239,993 40,521 25,198 10,099 56,288 34,283 406,382 | Total assets | 239,993 | 40,521 | 25,198 | 10,099 | 56,288 | 34,283 | 406,382 |

Note:

1 Based on the location where the transactions and assets are booked. The information is stated after elimination of inter-segment transactions.



Performance by Geographical Segment (cont'd)

Geographical segment performance reporting is prepared based on the location where the transactions or assets are booked. The information is stated after elimination of inter-segment transactions.

Singapore

Profit before tax for 1H20 was lower by 39% to \$985 million against the previous year due to lower net interest income from margin compression amid significant reduction in benchmark interest rates, coupled with increased allowance for credit and other losses. Expenses were 6% lower at \$1.17 billion from lower staff costs, revenue-related costs and tighter control over discretionary spend.

Against the same quarter last year, profit before tax declined by 54% to \$399 million largely due to declining margins and additional allowance for non-impaired assets set aside for deteriorating macroeconomic outlook.

Profit before tax of \$399 million in 2Q20 represented a drop of 32% from last quarter. Net interest income decreased by 20% to \$690 million due to lower loan margin and declining interbank rates while allowance for credit and other losses increased. This was partly moderated by higher trading income and reduced expenses.

Malaysia

Compared to a year ago, profit before tax grew 6% to \$298 million in 1H20. Total income rose 10% to \$566 million supported by higher net interest income on government securities and treasury income, partly negated by decline in fees. Total expenses increased 5% to \$215 million from investments in technology while allowance for credit and other losses was higher by \$25 million at \$53 million.

Against the same quarter last year, profit before tax increased 8% to \$136 million attributable to higher net interest income and lower credit losses while non-interest income declined mainly from fee and commission income.

Profit before tax was 16% lower than 1Q20 due to lower treasury and fee income, partly mitigated by lower credit costs.

Thailand

For 1H20, profit before tax fell by 63% year on year to \$59 million as higher allowance for credit and other losses was set aside to improve provision coverage in view of the weaker macro environment backdrop.

Profit before tax was lower at \$4 million in 2Q20 as compared to a year ago and previous quarter, largely due to lower fee income and additional allowance set aside for non-impaired assets.

Indonesia

Profit before tax declined by 35% to \$24 million in 1H20 largely due to increased credit costs, partly moderated by double-digit growth in income. Net interest income rose 8% to \$175 million led by improved net interest margin. Non-interest income registered 31% growth to \$96 million on the back of higher trading income and wealth management fee.

Against the same quarter last year and the previous quarter, profit before tax decreased by 55% and 52% respectively to \$8 million mainly attributable to higher allowance for credit and other losses. This was partly compensated by stronger net interest income and trading performance.

Greater China

Profit before tax fell 26% year on year to \$226 milion in 1H20. Total income declined by 5% to \$458 million as stronger net interest income from improved net interest margin was more than offset by lower trading income and loan-related fee. Credit costs were higher due to allowance on impaired loans while similar period last year benefitted from payment recoveries.

Compared to the same quarter last year, profit before tax decreased by 23% to \$142 million due to lower treasury income and higher allowance for credit and other losses.

Against last quarter, profit before tax improved 68% to \$142 million supported by recovery in trading income, higher net interest income and lower staff costs.

Others

Profit before tax registered strong growth of 19% to \$307 million on the back of higher gain from investment securities, loan-related fee income and contribution from associates. This was partly offset by lower net interest income.

Compared to the same quarter last year, profit before tax rose 15% to \$157 million largely due to recoveries from impaired loans as well as improved contribution from associates. Quarter on quarter, profit before tax increased 6% to \$157 million due to write-back in allowance for credit and other losses, partly offset by lower trading and investment income.



HH UOB

Capital Adequacy and Leverage Ratios 1,2,3

| | Jun-20 | Mar-20 | Dec-19 | Jun-19 |
|---------------------------------------|---------|---------|---------|---------|
| | \$m | \$m | \$m | \$m |
| Share capital | 4,977 | 4,929 | 4,949 | 4,946 |
| Disclosed reserves/others | 32,172 | 32,425 | 32,012 | 31,734 |
| Regulatory adjustments | (4,668) | (4,606) | (4,595) | (4,613) |
| Common Equity Tier 1 Capital ("CET1") | 32,481 | 32,748 | 32,366 | 32,067 |
| Perpetual capital securities/others | 2,379 | 2,379 | 2,379 | 2,129 |
| Additional Tier 1 Capital ("AT1") | 2,379 | 2,379 | 2,379 | 2,129 |
| Tier 1 Capital | 34,860 | 35,127 | 34,745 | 34,196 |
| Subordinated notes | 3,678 | 4,219 | 3,969 | 5,056 |
| Provisions/others | 1,054 | 593 | 638 | 378 |
| Tier 2 Capital | 4,732 | 4,812 | 4,607 | 5,434 |
| Eligible Total Capital | 39,592 | 39,939 | 39,352 | 39,630 |
| Risk-Weighted Assets ("RWA") | 232,037 | 231,900 | 226,318 | 230,032 |
| Capital Adequacy Ratios ("CAR") | | | | |
| CET1 | 14.0% | 14.1% | 14.3% | 13.9% |
| Tier 1 | 15.0% | 15.1% | 15.4% | 14.9% |
| Total | 17.1% | 17.2% | 17.4% | 17.2% |
| | A77 A00 | 175 001 | 150 950 | 151 150 |
| Leverage Exposure | 477,488 | 475,001 | 452,859 | 454,152 |
| Leverage Ratio | 7.3% | 7.4% | 7.7% | 7.5% |

The Group's CET1, Tier 1 and Total CAR as at 30 June 2020 were well above the regulatory minimum requirements.

Year on year, total capital remained stable mainly from retained earnings, issuance net redemption of perpetual capital securities and higher eligible provisions, offset by redemption of subordinated notes. RWA was higher largely due to asset growth.

Total capital was lower quarter on quarter mainly from payment of dividends and redemption of S\$500 million subordinated notes, partly offset by higher eligible provisions.

As at 30 June 2020, the Group's leverage ratio was 7.3%, comfortably above the regulatory minimum requirement of 3%.

Notes:

- 1 Singapore-incorporated banks are required to maintain minimum CAR as follows: CET1 at 6.5%, Tier 1 at 8% and Total at 10%. In addition, the Group is required to maintain CET1 capital to meet the capital conservation buffer of 2.5% and the countercyclical capital buffer (CCyB) of up to 2.5%. The Group's CCyB is computed as the weighted average of effective CCyB in jurisdictions to which the Group has private sector exposures.
- 2 Leverage ratio is calculated based on MAS Notice 637 which requires a minimum ratio of 3%.
- 3 Disclosures required under MAS Notice 637 are published on our website: www.UOBgroup.com/investor-relations/financial/index.html.



Consolidated Income Statement (Unaudited)

| | 1H20 | 1H19 | +/(-) | 2Q20 | 2Q19 | +/(-) | 1Q20 | +/(-) |
|--|-------|-------|-------|-------|-------|-------|-------|-------|
| _ | \$m | \$m | % | \$m | \$m | % | \$m | % |
| Interest income | 5,366 | 6,295 | (15) | 2,478 | 3,194 | (22) | 2,887 | (14) |
| Less: Interest expense | 2,316 | 3,054 | (24) | 1,022 | 1,541 | (34) | 1,294 | (21) |
| Net interest income | 3,049 | 3,241 | (6) | 1,456 | 1,653 | (12) | 1,593 | (9) |
| Net fee and commission income | 960 | 1,005 | (4) | 445 | 527 | (15) | 515 | (14) |
| Dividend income | 32 | 41 | (20) | 22 | 40 | (44) | 10 | >100 |
| Rental income | 56 | 56 | 1 | 27 | 28 | (3) | 29 | (7) |
| Net trading income | 373 | 487 | (24) | 232 | 245 | (5) | 141 | 65 |
| Net gain from investment securities | 145 | 95 | 52 | 62 | 67 | (7) | 83 | (25) |
| Other income | 51 | 65 | (21) | 15 | 24 | (36) | 36 | (57) |
| Non-interest income | 1,617 | 1,749 | (8) | 804 | 930 | (14) | 813 | (1) |
| Total operating income | 4,667 | 4,989 | (6) | 2,260 | 2,583 | (12) | 2,407 | (6) |
| Less: Staff costs | 1,296 | 1,335 | (3) | 624 | 675 | (7) | 672 | (7) |
| Other operating expenses | 830 | 868 | (4) | 415 | 455 | (9) | 415 | 0 |
| Total operating expenses | 2,126 | 2,203 | (3) | 1,040 | 1,129 | (8) | 1,086 | (4) |
| Operating profit before allowance | 2,541 | 2,787 | (9) | 1,220 | 1,453 | (16) | 1,320 | (8) |
| Less: Allowance for credit and other losses | 682 | 144 | >100 | 396 | 51 | >100 | 286 | 39 |
| Operating profit after allowance | 1,859 | 2,643 | (30) | 824 | 1,403 | (41) | 1,035 | (20) |
| Share of profit of associates and joint ventures | 40 | 17 | >100 | 22 | (0) | >100 | 18 | 26 |
| Profit before tax | 1,899 | 2,660 | (29) | 846 | 1,403 | (40) | 1,052 | (20) |
| Less: Tax | 336 | 432 | (22) | 141 | 231 | (39) | 195 | (28) |
| Profit for the financial period | 1,563 | 2,228 | (30) | 706 | 1,171 | (40) | 857 | (18) |
| Attributable to: | | | | | | | | |
| Equity holders of the Bank | 1,558 | 2,219 | (30) | 703 | 1,168 | (40) | 855 | (18) |
| Non-controlling interests | 5 | 9 | (45) | 3 | 4 | (26) | 2 | 28 |
| _ | 1,563 | 2,228 | (30) | 706 | 1,171 | (40) | 857 | (18) |





Consolidated Statement of Comprehensive Income (Unaudited)

| | 1H20 | 1H19 | +/(-) | 2Q20 | 2Q19 | +/(-) | 1Q20 | +/(-) |
|---|-------|-------|--------|-------|-------|--------|-------|--------|
| | \$m | \$m | % | \$m | \$m | % | \$m | % |
| Profit for the financial period | 1,563 | 2,228 | (30) | 706 | 1,171 | (40) | 857 | (18) |
| Other comprehensive income that will not be reclassified to income statement | | | | | | | | |
| Net gains/(losses) on equity instruments at fair value through other comprehensive income | (147) | 131 | (>100) | 4 | 21 | (81) | (151) | >100 |
| Fair value changes on financial liabilities designated at fair value due to the Bank's own credit risk | (1) | (38) | 97 | (4) | (12) | 68 | 3 | (>100) |
| Remeasurement of defined benefit obligation | - | 0 | NM | - | 0 | NM | - | - |
| Related tax on items at fair value through other | | (= 4) | 100 | • | (07) | 400 | _ | (10) |
| comprehensive income | 8 | (51) | >100 | 3 | (67) | >100 | 5 | (46) |
| Other comprehensive income that may be subsequently reclassified to income statement | (140) | 43 | (>100) | 3 | (57) | >100 | (143) | >100 |
| Currency translation adjustments Debt instruments at fair value through other comprehensive income | 50 | 89 | (44) | 131 | (9) | >100 | (81) | >100 |
| Change in fair value | 341 | 300 | 14 | 281 | 124 | >100 | 59 | >100 |
| Transfer to income statement on disposal | (81) | (53) | (53) | (32) | (41) | 22 | (49) | 34 |
| Changes in allowance for expected credit losses | 3 | (50) | >100 | 2 | (3) | >100 | 1 | 87 |
| Related tax | (24) | 49 | (>100) | (15) | 53 | (>100) | (9) | (63) |
| | 288 | 335 | (14) | 367 | 124 | >100 | (79) | >100 |
| Change in shares of other comprehensive income of associates and joint ventures | 20 | 6 | >100 | 3 | 11 | (74) | 17 | (84) |
| Other comprehensive income for the financial period, net of tax | 168 | 384 | (56) | 373 | 78 | >100 | (205) | >100 |
| Total comprehensive income for the financial period, net of tax | 1,732 | 2,612 | (34) | 1,079 | 1,249 | (14) | 653 | 65 |
| - | | | · | | | | | |
| Attributable to: | | | | | | | | |
| Equity holders of the Bank | 1,728 | 2,596 | (33) | 1,068 | 1,242 | (14) | 660 | 62 |
| Non-controlling interests | 3 | 16 | (79) | 11 | 7 | 49 | (7) | >100 |
| | 1,732 | 2,612 | (34) | 1,079 | 1,249 | (14) | 653 | 65 |



Consolidated Balance Sheet (Unaudited)

| | Jun-20 | Mar-20 | Dec-19 ¹ | Jun-19 |
|--|-----------------|-----------------|---------------------|-----------------|
| | \$m | \$m | \$m | \$m |
| Equity | | | | |
| Share capital and other capital | 7,354 | 7,305 | 7,325 | 7,072 |
| Retained earnings | 23,429 | 24,020 | 23,405 | 22,681 |
| Other reserves | 9,299 | 8,953 | 8,907 | 9,280 |
| Equity attributable to equity holders of the Bank | 40,081 | 40,279 | 39,637 | 39,033 |
| Non-controlling interests | 225 | 219 | 227 | 202 |
| Total equity | 40,306 | 40,498 | 39,864 | 39,235 |
| Liabilities | | | | |
| Deposits and balances of banks | 23,899 | 25,875 | 15,301 | 18,157 |
| Deposits and balances of customers | 322,688 | 322,213 | 310,726 | 304,792 |
| Bills and drafts payable | 737 | 704 | 646 | 743 |
| Derivative financial liabilities | 11,905 | 13,084 | 6,695 | 5,874 |
| Other liabilities | 5,001 | 5,528 | 5,179 | 5,431 |
| Tax payable | 650 | 571 | 489 | 542 |
| Deferred tax liabilities | 447 | 396 | 299 | 270 |
| Debts issued | 23,981 | 19,765 | 25,209 | 31,338 |
| Total liabilities | 389,308 | 388,136 | 364,545 | 367,147 |
| Total equity and liabilities | 429,614 | 428,633 | 404,409 | 406,382 |
| | | | | |
| Assets | | | | |
| Cash, balances and placements with central banks | 31,016 | 30,306 | 25,864 | 26,742 |
| Singapore Government treasury bills and securities | 8,491 | 6,877 | 6,199 | 5,542 |
| Other government treasury bills and securities | 17,406 | 14,946 | 15,166 | 14,733 |
| Trading securities Placements and balances with banks | 3,134 44,975 | 3,076 53,795 | 2,789 52,840 | 2,193 53,103 |
| Loans to customers | 276,994 | 275,138 | 265,458 | 269,820 |
| Derivative financial assets | 11,905 | 12,960 | 6,408 | 5,832 |
| Investment securities | 20,573 | 16,401 | 15,454 | 14,722 |
| Other assets | 5,572 | 5,667 | 4,906 | 4,536 |
| Deferred tax assets | 426 | 359 | 300 | 260 |
| Investment in associates and joint ventures | 1,197 | 1,217 | 1,182 | 1,178 |
| Investment properties | 957 | 955 | 936 | 984 |
| Fixed assets | 2,822 | 2,801 | 2,760 | 2,593 |
| Intangible assets | 4,147 | 4,134 | 4,148 | 4,143 |
| Total assets | 429,614 | 428,633 | 404,409 | 406,382 |
| Off-balance sheet items | | | | |
| Contingent liabilities | 24,581 | 26,130 | 32,364 | 32,175 |
| Financial derivatives | 1,014,222 | 1,061,616 | 941,393 | 939,828 |
| Commitments | 162,970 | 157,759 | 161,245 | 153,946 |
| | | | | |
| Net asset value per ordinary share (\$) | 22.59 | 22.73 | 22.33 | 22.12 |
| Note: | | | | |

1 Audited.





Consolidated Statement of Changes in Equity (Unaudited)

| | Attribu | | | | - | | |
|--|--|-----------------------------|--------------------------|--------------|---|------------------------|--|
| | Share capital and other capital \$m | Retained earnings \$m | Other reserves \$m | Total \$m | Non- controlling interests \$m | Total equity \$m | |
| Balance at 1 January 2020 | 7,325 | 23,405 | 8,907 | 39,637 | 227 | 39,864 | |
| Profit for the financial period | - | 1,558 | - | 1,558 | 5 | 1,563 | |
| Other comprehensive income for the financial period | - | (1) | 171 | 170 | (1) | 168 | |
| Total comprehensive income | | | | | | | |
| for the financial period | - | 1,557 | 171 | 1,728 | 3 | 1,732 | |
| Transfers | - | (241) | 241 | - | - | - | |
| Change in non-controlling interests | - | - | - | - | (1) | (1) | |
| Dividends | - | (1,292) | - | (1,292) | (5) | (1,297) | |
| Shares re-purchased - held in | | | | | | | |
| treasury | (20) | - | - | (20) | - | (20) | |
| Share-based compensation | - | - | 28 | 28 | - | 28 | |
| Shares issued under share-based compensation plans | 48 | - | (48) | - | | - | |
| Balance at 30 June 2020 | 7,354 | 23,429 | 9,299 | 40,081 | 225 | 40,306 | |
| Balance at 1 January 2019 | 7,014 | 21,716 | 8,893 | 37,623 | 190 | 37,813 | |
| Profit for the financial period | - | 2,219 | - | 2,219 | 9 | 2,228 | |
| Other comprehensive income for the financial period | - | (0) | 376 | 376 | 7 | 384 | |
| Total comprehensive income for the financial period | - | 2,219 | 376 | 2,596 | 16 | 2,612 | |
| Transfers | - | (43) | 43 | - | - | - | |
| Dividends | - | (1,211) | - | (1,211) | (4) | (1,215) | |
| Share-based compensation | - | - | 26 | 26 | - | 26 | |
| Shares issued under share-based compensation plans | 58 | - | (58) | - | - | - | |
| Balance at 30 June 2019 | 7,072 | 22,681 | 9,280 | 39,033 | 202 | 39,235 | |
| | | | | | | | |



Consolidated Statement of Changes in Equity (Unaudited)

| | Share capital and other capital \$m | Retained earnings \$m | Other reserves \$m | Total \$m | Non- controlling interests \$m | Total equity \$m |
|--|--|-----------------------------|--------------------------|--------------|---|------------------------|
| Balance at 1 April 2020 | 7,305 | 24,020 | 8,953 | 40,279 | 219 | 40,498 |
| Profit for the financial period | - | 703 | - | 703 | 3 | 706 |
| Other comprehensive income for the financial period | - | (1) | 366 | 365 | 8 | 373 |
| Total comprehensive income for the financial period | - | 702 | 366 | 1,068 | 11 | 1,079 |
| Transfers | - | (14) | 14 | - | - | - |
| Dividends | - | (1,280) | - | (1,280) | (5) | (1,285) |
| Share-based compensation | - | - | 15 | 15 | - | 15 |
| Shares issued under share-based compensation plans | 48 | - | (48) | - | - | - |
| Balance at 30 June 2020 | 7,354 | 23,429 | 9,299 | 40,081 | 225 | 40,306 |
| Balance at 1 April 2019 | 7,014 | 22,725 | 9,250 | 38,989 | 199 | 39,188 |
| Profit for the financial period | - | 1,168 | - | 1,168 | 4 | 1,171 |
| Other comprehensive income for the financial period | - | 0 | 74 | 74 | 3 | 78 |
| Total comprehensive income for the financial period | - | 1,168 | 74 | 1,242 | 7 | 1,249 |
| Transfers | - | 0 | (0) | - | - | - |
| Dividends | - | (1,211) | - | (1,211) | (4) | (1,215) |
| Share-based compensation | - | - | 13 | 13 | - | 13 |
| Shares issued under share-based compensation plans | 58 | - | (58) | - | - | - |
| Balance at 30 June 2019 | 7,072 | 22,681 | 9,280 | 39,033 | 202 | 39,235 |
| | | | | | | |

Attributable to equity holders of the Bank





| Consolidated Cash Flow Statement (Unaudited) | | | | |
|--|----------|----------|---------|-------------------|
| | 1H20 | 1H19 | 2Q20 | 2Q19 |
| | \$m | \$m | \$m | \$m |
| Cash flows from operating activities | 4 500 | 0.000 | 700 | 4 4 7 4 |
| Profit for the financial period | 1,563 | 2,228 | 706 | 1,171 |
| Adjustments for: | | | | |
| Allowance for credit and other losses | 682 | 144 | 396 | 51 |
| Share of profit of associates and joint ventures | (40) | (17) | (22) | 0 |
| Tax | 336 | 432 | 141 | 231 |
| Depreciation of assets | 223 | 188 | 114 | 98 |
| Net gain on disposal of assets | (134) | (151) | (88) | (110) |
| Share-based compensation | 28 | 26 | 15 | 14 |
| Operating profit before working capital changes | 2,659 | 2,850 | 1,260 | 1,454 |
| Change in working capital: | | | | |
| Deposits and balances of banks | 8,444 | 4,420 | (2,373) | (751) |
| Deposits and balances of customers | 11,357 | 11,110 | (432) | (2,777) |
| Bills and drafts payable | 92 | 98 | 29 | 13 |
| Other liabilities | 3,345 | 279 | (1,459) | 821 |
| Restricted balances with central banks | 636 | (260) | 629 | (36) |
| Government treasury bills and securities | (4,317) | (1,393) | (3,782) | (1,358) |
| Trading securities | (412) | (247) | (43) | (159) |
| Placements and balances with banks | 8,279 | (2,284) | 8,858 | (4,195) |
| Loans to customers | (10,804) | (11,125) | (1,548) | (3,433) |
| Investment securities | (4,815) | (808) | (3,736) | 535 |
| Other assets | (5,974) | (208) | 1,341 | (699) |
| Cash generated from/(used in) operations | 8,488 | 2,431 | (1,256) | (10,583) |
| Income tax paid | (157) | (390) | (82) | (328) |
| Net cash provided by/(used in) operating activities | 8,331 | 2,041 | (1,338) | (10,911) |
| Cash flows from investing activities | | | | |
| Capital injection into associates and joint ventures | (0) | (22) | (0) | (14) |
| Distribution from associates and joint ventures | (0) | 31 | 33 | 27 |
| Acquisition of properties and other fixed assets | (261) | (270) | (118) | (140) |
| Proceeds from disposal of properties and other fixed assets | (201) | (270) | (110) | (140) |
| Change in non-controlling interests | (1) | - | - | - |
| Net cash used in investing activities | (220) | (239) | (85) | (120) |
| | () | (200) | (00) | (1=0) |
| Cash flows from financing activities | | | | |
| Issuance of debts issued | 13,646 | 17,604 | 9,313 | 14,884 |
| Redemption of debts issued | (15,362) | (17,119) | (5,168) | (6,123) |
| Shares re-purchased - held in treasury | (20) | - | - | - |
| Dividends paid on ordinary shares | (1,252) | (1,167) | (1,252) | (1,167) |
| Distribution for perpetual capital securities | (46) | (44) | (33) | (44) |
| Dividends paid to non-controlling interests | (5) | (4) | (5) | (4) |
| Lease payments | (51) | (38) | (25) | (21) |
| Net cash (used in)/provided by financing activities | (3,090) | (768) | 2,829 | 7,525 |
| Currency translation adjustments | 743 | 197 | (70) | 178 |
| Net increase/(decrease) in cash and cash equivalents | 5,765 | 1,232 | 1,337 | (3,327) |
| Cash and cash equivalents at beginning of the financial period | 20,188 | 19,617 | 24,616 | (3,327) 24,176 |
| Cash and cash equivalents at beginning of the infancial period | 25,953 | 20,849 | 25,953 | 20,849 |
| oush and oush operations at the of the intantial pellou | 20,000 | 20,040 | 20,000 | 20,049 |



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Balance Sheet of the Bank (Unaudited)

| | Jun-20 | Mar-20 | Dec-19 ¹ | Jun-19 |
|--|---------|---------|---------------------|---------|
| | \$m | \$m | \$m | \$m |
| Equity | | | | |
| Share capital and other capital | 7,354 | 7,305 | 7,325 | 7,072 |
| Retained earnings | 17,124 | 17,656 | 17,197 | 16,944 |
| Other reserves | 9,654 | 9,485 | 9,351 | 9,822 |
| Total | 34,132 | 34,446 | 33,873 | 33,838 |
| Liabilities | | | | |
| Deposits and balances of banks | 22,534 | 24,365 | 13,404 | 15,513 |
| Deposits and balances of customers | 249,630 | 251,131 | 241,462 | 236,998 |
| Deposits and balances of subsidiaries | 12,776 | 13,682 | 13,419 | 11,071 |
| Bills and drafts payable | 588 | 532 | 465 | 492 |
| Derivative financial liabilities | 10,666 | 11,478 | 5,695 | 4,759 |
| Other liabilities | 3,737 | 4,281 | 3,667 | 3,462 |
| Tax payable | 518 | 470 | 410 | 491 |
| Deferred tax liabilities | 220 | 230 | 202 | 191 |
| Debts issued | 22,700 | 18,139 | 23,557 | 29,894 |
| Total | 323,370 | 324,308 | 302,280 | 302,871 |
| Total equity and liabilities | 357,501 | 358,754 | 336,154 | 336,709 |
| Assets | | | | |
| Cash, balances and placements with central banks | 27,583 | 25,314 | 22,319 | 22,229 |
| Singapore Government treasury bills and securities | 8,491 | 6,877 | 6,199 | 5,542 |
| Other government treasury bills and securities | 4,535 | 5,003 | 5,120 | 6,177 |
| Trading securities | 2,708 | 2,642 | 2,506 | 2,103 |
| Placements and balances with banks | 37,086 | 43,918 | 42,456 | 41,845 |
| Loans to customers | 215,263 | 214,699 | 205,229 | 211,203 |
| Placements with and advances to subsidiaries | 17,020 | 18,474 | 17,972 | 14,831 |
| Derivative financial assets | 10,647 | 11,231 | 5,394 | 4,741 |
| Investment securities | 17,386 | 13,577 | 12,723 | 12,491 |
| Other assets | 3,824 | 4,217 | 3,528 | 2,885 |
| Deferred tax assets | 102 | 105 | 96 | 87 |
| Investment in associates and joint ventures | 347 | 350 | 350 | 374 |
| Investment in subsidiaries | 6,224 | 6,067 | 6,005 | 6,026 |
| Investment properties | 979 | 981 | 970 | 1,050 |
| Fixed assets | 2,125 | 2,118 | 2,106 | 1,943 |
| Intangible assets | 3,182 | 3,182 | 3,182 | 3,182 |
| Total | 357,501 | 358,754 | 336,154 | 336,709 |
| | | 000,704 | 000,104 | 000,700 |
| Off-balance sheet items | | | | |
| Contingent liabilities | 17,291 | 18,728 | 19,908 | 20,442 |
| Financial derivatives | 863,206 | 921,403 | 803,829 | 762,745 |
| Commitments | 129,149 | 125,583 | 128,562 | 125,858 |
| Net asset value per ordinary share (\$) | 19.02 | 19.23 | 18.88 | 19.01 |
| Nata | | | | |

Note:

1 Audited.



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Statement of Changes in Equity of the Bank (Unaudited)

| \$m\$m\$m\$mBalance at 1 January 20207,32517,1979,35133,873Profit for the financial period-1,457-1,457Other comprehensive income for the financial period-(1)8685Total comprehensive income for the financial period-(1)8685Total comprehensive income for the financial period-(1,292)-(1,292)Transfers-(238)238-Dividends(20)(20)Share buyback - held in treasury Share buyback - held in treasury(20)(20)Share-based compensation2828Shares issued under share-based compensation plans48-(48)-Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-(0)212212Total comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45Dividends262626Shares issued under share-based compensation plans58-(58)-Balance at 30 June 20197,07216,9449,82233,838 | | Share capital and other capital | Retained earnings | Other reserves | Total equity |
|--|---------------------------------|---------------------------------------|----------------------|----------------|--------------|
| Profit for the financial period-1,457-1,457Other comprehensive income for the financial period-(1)8685Total comprehensive income for the financial period-1,456861,542Transfers-(238)238-Dividends-(1,292)-(1,292)Share buyback - held in treasury(20)(20)Share-based compensation2828Shares issued under share-based compensation plans48-(48)-Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45Dividends262626Shares issued under share-based comprehensition2626Shares issued under share-based compensation2626 | | \$m | \$m | \$m | \$m |
| Other comprehensive income for the financial period-(1)8685Total comprehensive income for the financial period-1,456861,542Transfers-(238)238-Dividends-(1,292)-(1,292)Share buyback - held in treasury(20)(20)Share-based compensation2828Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends2626Shares issued under share-based compensation plans58-(58)- | Balance at 1 January 2020 | 7,325 | 17,197 | 9,351 | 33,873 |
| for the financial period-(1)8685Total comprehensive income for the financial period-1,456861,542Transfers-(238)238-Dividends-(1,292)-(1,292)Share buyback - held in treasury(20)(20)Share-based compensation2828Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends2626Shares issued under share-based compensation plans2626 | Profit for the financial period | - | 1,457 | - | 1,457 |
| for the financial period-1,456861,542Transfers-(238)238-Dividends-(1,292)-(1,292)Share buyback - held in treasury(20)(20)Share-based compensation2828Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends2626Shares issued under share-based compensation plans58-(58)- | • | - | (1) | 86 | 85 |
| Dividends-(1,292)-(1,292)Share buyback - held in treasury(20)(20)Share-based compensation2828Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-(45)45-Dividends-(45)45Dividends262626Shares issued under share-based compensation plans58-(58)- | for the financial period | - | - | | 1,542 |
| Share buyback - held in treasury(20)(20)Share-based compensation2828Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | | - | • • | | - |
| Share-based compensation2828Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | | - (20) | (1,292) | - | • • • |
| Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | | (20) | | - 28 | |
| Balance at 30 June 2020 7,354 17,124 9,654 34,132 Balance at 1 January 2019 7,014 16,118 9,598 32,729 Profit for the financial period - 2,083 - 2,083 Other comprehensive income for the financial period - (0) 212 212 Total comprehensive income for the financial period - 2,082 212 2,294 Transfers - (45) 45 - Dividends - - 26 26 Shares issued under share-based compensation plans 58 - (58) - | Shares issued under share-based | 40 | | | 20 |
| Balance at 1 January 20197,01416,1189,59832,729Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | | | - | | - |
| Profit for the financial period-2,083-2,083Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | Balance at 30 June 2020 | 7,354 | 17,124 | 9,654 | 34,132 |
| Other comprehensive income for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | Balance at 1 January 2019 | 7,014 | 16,118 | 9,598 | 32,729 |
| for the financial period-(0)212212Total comprehensive income for the financial period-2,0822122,294Transfers-(45)45-Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | Profit for the financial period | - | 2,083 | - | 2,083 |
| for the financial period-2,0822122,294Transfers-(45)45-Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | • | - | (0) | 212 | 212 |
| Dividends-(1,211)-(1,211)Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | • | - | 2,082 | 212 | 2,294 |
| Share-based compensation2626Shares issued under share-based compensation plans58-(58)- | | - | • • • | | - |
| Shares issued under share-based compensation plans58-(58)- | | - | (1,211) | - | (1,211) |
| compensation plans 58 - (58) - | - | - | - | 26 | 26 |
| Balance at 30 June 2019 7,072 16,944 9,822 33,838 | | 58 | - | (58) | - |
| | Balance at 30 June 2019 | 7,072 | 16,944 | 9,822 | 33,838 |



Statement of Changes in Equity of the Bank (Unaudited)

| \$m \$m \$m \$m \$m \$m Balance at 1 April 2020 7,305 17,656 9,485 34,446 Profit for the financial period - 762 - 762 Other comprehensive income for the financial period - 761 190 951 Transfers - (13) 13 - - Dividends - (1,280) - (1,280) Share-based compensation - - 15 15 Share-based compensation plans 48 - (48) - Balance at 30 June 2020 7,354 17,124 9,654 34,132 Balance at 1 April 2019 7,014 16,905 9,808 33,728 Profit for the financial period - 1,248 - 1,248 Other comprehensive income for the financial period - 1,248 60 1,308 Transfers - 1 (1) - 1,211 - 1,2111 - 1,2111 | | Share capital and other capital | Retained earnings | Other reserves | Total equity |
|--|---------------------------------|---------------------------------------|----------------------|----------------|--------------|
| Profit for the financial period-762-762Other comprehensive income for the financial period-(1)190189Total comprehensive income for the financial period-(1)190951Transfers-(13)13-Dividends-(1,280)-(1,280)Share-based compensation1515Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-1,248601,308Transfers-1(1)-1,211)-Dividends1313-Shares issued under share-based compensation1313Shares issued under share-based compensation plans1313 | | \$m | \$m | \$m | \$m |
| Profit for the financial period-762-762Other comprehensive income for the financial period-(1)190189Total comprehensive income for the financial period-761190951Transfers-(13)13-Dividends-(1,280)-(1,280)Share-based compensation1515Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-1,248601,308Transfers-1(1)-1,211)-Dividends1313-Share-based compensation1313- | Polones at 1 April 2020 | 7 205 | 47.656 | 0.495 | 24.446 |
| Other comprehensive income for the financial period(1)190189Total comprehensive income for the financial period-761190951Transfers-(13)13-Dividends-(1,280)-(1,280)Share-based compensation1515Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-1,248601,308Transfers-1(1)-1Dividends-110-1313Shares issued under share-based compensation-1313-Shares issued under share-based compensation-1313-Shares issued under share-based compensation-131313 | | 7,305 | | 9,480 | |
| for the financial period-(1)190189Total comprehensive income for the financial period-761190951Transfers-(13)13-Dividends-(1,280)-(1,280)Share-based compensation1515Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-0)6060Transfers-1(1)-Dividends-1,248601,308Transfers-1(1)-Dividends1313Shares issued under share-based compensation plans58-(58)- | Profit for the financial period | - | 762 | - | 762 |
| for the financial period-761190951Transfers-(13)13-Dividends-(1,280)-(1,280)Share-based compensation1515Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends-131313Share-based compensation pensation plans58-(58)- | - | - | (1) | 190 | 189 |
| Dividends-(1,280)-(1,280)Share-based compensation1515Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends-(1,211)-(1,211)Share-based compensation1313Shares issued under share-based compensation plans58-(58)- | • | - | 761 | 190 | 951 |
| Share-based compensation1515Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends131313Shares issued under share-based compensation plans58-(58)- | Transfers | - | (13) | 13 | - |
| Shares issued under share-based compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends-(1,211)-(1,211)Share-based compensation1313Shares issued under share-based compensation plans58-(58)- | Dividends | - | • • | | (1,280) |
| compensation plans48-(48)-Balance at 30 June 20207,35417,1249,65434,132Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends-(1,211)-(1,211)Share-based compensation1313Shares issued under share-based compensation plans58-(58)- | Share-based compensation | - | - | 15 | 15 |
| Balance at 1 April 20197,01416,9059,80833,728Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends-(1,211)-(1,211)Share-based compensation1313Shares issued under share-based compensation plans58-(58)- | | 48 | - | (48) | - |
| Profit for the financial period-1,248-1,248Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends-(1,211)-(1,211)Share-based compensation compensation plans-58-(58)- | Balance at 30 June 2020 | 7,354 | 17,124 | 9,654 | 34,132 |
| Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends-(1,211)-(1,211)Share-based compensation shares issued under share-based compensation plans58-(58)- | Balance at 1 April 2019 | 7,014 | 16,905 | 9,808 | 33,728 |
| Other comprehensive income for the financial period-(0)6060Total comprehensive income for the financial period-1,248601,308Transfers-1(1)-Dividends-(1,211)-(1,211)Share-based compensation shares issued under share-based compensation plans58-(58)- | Profit for the financial period | - | 1,248 | - | 1,248 |
| for the financial period-1,248601,308Transfers-1(1)-Dividends-(1,211)-(1,211)Share-based compensation1313Shares issued under share-based58-(58)- | Other comprehensive income | - | · | 60 | |
| Dividends-(1,211)-(1,211)Share-based compensation1313Shares issued under share-based compensation plans58-(58)- | | - | 1,248 | 60 | 1,308 |
| Share-based compensation1313Shares issued under share-based compensation plans58-(58)- | Transfers | - | 1 | (1) | - |
| Shares issued under share-based compensation plans58-(58)- | Dividends | - | (1,211) | - | (1,211) |
| compensation plans 58 - (58) - | • | - | - | 13 | 13 |
| Balance at 30 June 2019 7,072 16,944 9,822 33,838 | | 58 | - | (58) | - |
| | Balance at 30 June 2019 | 7,072 | 16,944 | 9,822 | 33,838 |

