

Return on Investments
 Others, please specify: _____

BUSINESS TOTAL ANNUAL SALES (SGD) : _____ CREDIT CARD MONTHLY SALES : _____
 (SGD)

AVERAGE TICKET / SALE SIZE (SGD) : _____

NUMBER OF OUTLETS : _____ NUMBER OF EMPLOYEES : _____

HOW LONG DO YOU TAKE TO DELIVER THE PRODUCTS OR SERVICES TO YOUR CUSTOMERS?

Products / services are delivered within _____ days.

All products / services are provided to customers immediately after payment is being made.

Others: _____

FOR RETAIL MERCHANTS ONLY:

IS YOUR POS CASH REGISTER INTEGRATED? Yes No

WHAT IS THE BRAND AND MODEL OF YOUR POS CASH REGISTER?

POS CASH REGISTER BRAND _____ NAME OF POS CASH REGISTER VENDOR _____
 MODEL _____ VENDOR CONTACT DETAILS _____

DOES YOUR POS CASH REGISTER REQUIRE YOU TO SWIPE CREDIT CARDS TO COMPLETE THE SALES TRANSACTION?

Yes, details printed: _____
 No

SET-UP OF THE SHOP:

Well furnished Moderately furnished Poorly furnished Under renovation

SIGNBOARD PRESENT? Yes No

SCHEMES REQUIRED

Visa MasterCard JCB UPI WeChat Pay Alipay
 Amex* Diners* NETS* Others _____

* To inform and apply AMEX/DINERS/NETS separately

FACILITIES REQUIRED

DCC MOTO IPP (Visa/MasterCard) – Tenures (*tick accordingly*): 3 MTH 6 MTH 12 MTH
 Loyalty - IRR Loyalty – UOB\$ Others _____

TOTAL TERMINALS REQUIRED^:

Wired Terminal – Phone Line: _____ Wireless Terminal (SIM Card): _____
 Wired Terminal – LAN Line: _____ Wireless Terminal (WIFI): _____

IS THERE AVAILABLE IP CONNECTIVITY AND COM PORT WITHIN THE STORE / OUTLET FOR UOB'S USAGE?

Yes Please state type of IP: Dynamic IP Static IP Static IP Address _____
 No

Installation Date^ : ____/____/____ Time^: 9-12pm 12-3pm 3-5pm

^Monday–Friday, excluding PH), at least 3-4 working weeks from submission date & subject to availability, any other cost may be applicable

FOR ECOMMERCE (EC) MERCHANTS ONLY:

DO YOU HAVE AN INTERNAL TEAM OF TECHNICAL STAFF DEVELOPING / MANAGING YOUR CURRENT WEBSITE?	
<input type="checkbox"/> Yes	Name: _____ Contact No: _____
<input type="checkbox"/> No	Email Add: _____ Designation: _____
LOCATION OF FULFILMENT CENTRE: <input type="checkbox"/> SG <input type="checkbox"/> Others: _____	
DO YOU PERFORM YOUR FULFILLMENT / DELIVERY OVERSEAS?	
<input type="checkbox"/> Yes	LOCATION: _____
<input type="checkbox"/> No	
IS THE INVENTORY / SERVICE SOLD BY YOUR COMPANY ON CONSIGNMENT OR OWNED BY YOUR COMPANY?	
<input type="checkbox"/> Yes	<input type="checkbox"/> No (GOODS ARE OWNED BY YOUR COMPANY)
LOCATION OF SERVER: <input type="checkbox"/> SG <input type="checkbox"/> Others: _____	
LOCATION OF FULFILMENT CENTRE: <input type="checkbox"/> SG <input type="checkbox"/> Others: _____	
IS THIS A NEW SALES CHANNEL FOR AN EXISTING BUSINESS OR A NEW PRODUCT / SERVICE THAT YOU WANT TO SELL OVER THE INTERNET?	
<input type="checkbox"/> Yes	<input type="checkbox"/> No
PAYMENT GATEWAY: _____ <input type="checkbox"/> SG <input type="checkbox"/> Others: _____	
Person-In-Charge: _____ Contact No: _____ Email Add: _____	
IS YOUR TECHNOLOGICAL ARCHITECHTURE COMPLIANT TO THE PAYMENT CARDS INDUSTRY DATA SECURITY STANDARDS (PCI DSS)?	
<input type="checkbox"/> Yes	<input type="checkbox"/> No
DO YOU STORE YOUR CUSTOMERS' CREDIT CARD INFORMATION?	
<input type="checkbox"/> Yes	<input type="checkbox"/> No
ARE YOUR CUSTOMERS REQUIRED TO REGISTER ON YOUR WEBSITE BEFORE THEY CAN MAKE PURCHASES?	
<input type="checkbox"/> Yes	<input type="checkbox"/> No
SCHEMES REQUIRED	
<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard <input type="checkbox"/> JCB <input type="checkbox"/> UPI <input type="checkbox"/> Others: _____
FACILITIES REQUIRED	
<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard <input type="checkbox"/> JCB
<input type="checkbox"/> ONLINE IPP (Visa/MasterCard) – Tenures (<i>tick accordingly</i>):	<input type="checkbox"/> 3 MTH <input type="checkbox"/> 6 MTH <input type="checkbox"/> 12 MTH
<input type="checkbox"/> CVV Enforced	<input type="checkbox"/> Tokenisation <input type="checkbox"/> Token Sharing
<input type="checkbox"/> Others: _____	
CURRENCY REQUIREMENTS (TICK REQUIRED)	
TRANSACTIONING CURRENCIES (* Applicable to Airlines only)	
<input type="checkbox"/> SGD	<input type="checkbox"/> USD <input type="checkbox"/> MYR <input type="checkbox"/> AUD <input type="checkbox"/> CAD <input type="checkbox"/> NZD <input type="checkbox"/> CHF <input type="checkbox"/> THB <input type="checkbox"/> GBP <input type="checkbox"/> JPY
<input type="checkbox"/> HKD	<input type="checkbox"/> CNY <input type="checkbox"/> KRW <input type="checkbox"/> LKR <input type="checkbox"/> TWD <input type="checkbox"/> INR <input type="checkbox"/> PHP <input type="checkbox"/> IDR <input type="checkbox"/> MOP <input type="checkbox"/> EUR
<input type="checkbox"/> VND	<input type="checkbox"/> BHD* <input type="checkbox"/> BRL* <input type="checkbox"/> BND* <input type="checkbox"/> KHR* <input type="checkbox"/> DKK* <input type="checkbox"/> EGP* <input type="checkbox"/> ISK* <input type="checkbox"/> ILS* <input type="checkbox"/> KWD*
<input type="checkbox"/> MVR*	<input type="checkbox"/> MXN* <input type="checkbox"/> MMK* <input type="checkbox"/> NPR* <input type="checkbox"/> PKR* <input type="checkbox"/> PLN* <input type="checkbox"/> QAR* <input type="checkbox"/> RUB* <input type="checkbox"/> SAR* <input type="checkbox"/> ZAR*
<input type="checkbox"/> NOK*	<input type="checkbox"/> SEK* <input type="checkbox"/> AED* <input type="checkbox"/> BDT* <input type="checkbox"/> COP* <input type="checkbox"/> CZK* <input type="checkbox"/> HUF* <input type="checkbox"/> LAK* <input type="checkbox"/> SDG* (VISA ONLY)
SETTLEMENT CURRENCIES	
<input type="checkbox"/> SGD	<input type="checkbox"/> USD
Please discuss with your UOB RM should you require settlement currencies that differs from SGD or USD	
TRANSACTION TYPE:	
<input type="checkbox"/> 3DS	<input type="checkbox"/> Non – 3DS <input type="checkbox"/> Direct Purchase <input type="checkbox"/> Authorisation then Capture
TRANSACTION FREQUENCY (IF APPLICABLE): <input type="checkbox"/> Single <input type="checkbox"/> Recurring	
HOW WOULD YOU LIKE TO PROCESS TRANSACTIONS VIA UOB?	
<input type="checkbox"/> Via CyberSource Merchant Program (CYBS)	<input type="checkbox"/> Via MasterCard Payment Gateway Services (MPGS)
<input type="checkbox"/> Via Online Terminal Program (CYBS)	<input type="checkbox"/> Via Online Terminal Program (MPGS)

Terms and Conditions:

I/We have read, understood, and agree to be bound by the Merchant Agreement annexed to this application form (the "Agreement"). The Agreement (and amendments made from time to time) shall apply to the Service(s) which I/we have applied for and which the Bank agrees to provide to me/us from time to time.

I/We warrant that:

- Any information given by me/us on this application form is true, accurate and complete in all respects.
- I am/We are the owner(s) or representative(s) of my/our business/company with the authority to make final decisions as they relate to my/our application for UOB merchant acceptance programme.
- I/We acknowledge that UOB reserves the right at its absolute discretion and without incurring any liability to decline my/our application without giving any reason whatsoever for so declining.
- My/our business/company is registered in Singapore.
- Processing of Retail application will take approximately 3 weeks upon receiving full set of completed documents.
- Processing of EC application will take approximately 4-6 weeks upon receiving full set of completed documents.

I am submitting this request as an authorized signatory for and on behalf of the Merchant.

AUTHORIZED SIGNATURE

NAME

DATE

DESIGNATION: