



UOB INFINITY – USER ACCESS MAINTENANCE

Note: This application allows access to business internet banking via all platforms (desktop, tablet and mobile app).

Security Alert: Protect yourself from threats in the cyberspace. For more information about the threats and how you can be protected, please visit <https://www.uobgroup.com/hk/privacy-and-security.page>

1. Applicant's ("My") business details

| |
|-------------------------------------|
| Registered Business Name |
| Certificate of Incorporation Number |
| Existing Organisation ID |

2. User details and request

User 1 Details

| | |
|---|---|
| Name (Underline surname) | |
| User ID | A. Token Related Request (subject to token charges) <input type="checkbox"/> Exchange Faulty Token ^{Note 1} <input type="checkbox"/> Replace Lost Token ^{Note 2} B. Daily Approval Limit Related Request <input type="checkbox"/> Update daily approval limit - (Default = HKD & NO Limit) |
| HKID/Passport | |
| Mobile No. (Country Code) (City/Area Code) (Mobile No.) | |
| Token Serial Number (Token Serial number is mandatory for exchange of faulty Token) | |
| | Note: 1. A fee of HKD\$120 will be charged if the faulty Token is not returned together with this form to the Bank; Token serial number is mandatory. 2. A replacement fee of HKD120 is payable for each replacement Token. |

User 2 Details

| | |
|---|---|
| Name (Underline surname) | |
| User ID | A. Token Related Request (subject to token charges) <input type="checkbox"/> Exchange Faulty Token ^{Note 1} <input type="checkbox"/> Replace Lost Token ^{Note 2} B. Daily Approval Limit Related Request <input type="checkbox"/> Update daily approval limit - (Default = HKD & NO Limit) |
| HKID/Passport | |
| Mobile No. (Country Code) (City/Area Code) (Mobile No.) | |
| Token Serial Number (Token Serial number is mandatory for exchange of faulty Token) | |
| | Note: 1. A fee of HKD\$120 will be charged if the faulty Token is not returned together with this form to the Bank; Token serial number is mandatory. 2. A replacement fee of HKD120 is payable for each replacement Token. |

3. Declaration by Applicant

We, the Applicant, hereby:

- a) request the changes or amendments as set out above, to be made.
- b) confirm that we have obtained the UOB BIB Service Agreement ("BIB Agreement") at <https://www.uobgroup.com/hk>, have read and understood the BIB Agreement, and the Applicant agrees to be bound by all the terms therein and any amendment or variation thereof.
- c) confirm that we have read and understood the terms and conditions applicable to each of the services with UOB (the "Bank"), and the Applicant agrees to be bound by such terms and conditions and any amendment or variation thereof.
- d) confirm that all the information provided herein is true and accurate to the best of our knowledge as at the date of this request.
- e) confirm that we have informed the Token Holder of this application and the Token Holder agrees to be bound by the terms of the BIB Agreement
- f) authorise the Bank to debit all fees (including fees for the replacement of Tokens), and administration and service charges relating to this application and/or use of the BIB Service from the account of the Applicant.
- g) agree to indemnify and hold the Bank harmless from and against any and all costs, claims, demands, losses, charges and expenses howsoever and of whatsoever nature which the Bank may sustain, incur or be liable for in connection with, or arising as a consequence of this or any earlier application for, the use of the BIB Service.

| Authorised Person(s) | | | |
|-----------------------------|-----------|--------------------------|-----------|
| Authorised Person's Name | Signature | Authorised Person's Name | Signature |
| | | | |
| Date | Date | | |

Please send the completed form to Client Fulfillment & Service, United Overseas Bank Limited, 6/F, Lee Garden Two, 28 Yun Ping Road, Causeway Bay, Hong Kong.

- The Bank will take approximately seven (7) business days from the date of its receipt of this application to mail the User IDs, Passwords and Tokens to the mailing address for the designated account. Please call us at 2820 6663 (from Mondays to Fridays 9am – 6pm excluding public holidays) if you do not receive the User IDs/Passwords/Tokens after seven Banking Days.
- All pages of any attachment accompanying this BIB Maintenance Form must be signed by the Authorised Person(s).
- User ID letter/PIN Mailer/Token will be delivered to the address of the designated charge account stated on the account opening document.

For Bank's Use Only *Please delete where applicable

| Attended by: (TB Sales/RM/Branch*) | Completeness checked by: | CDD done by: <small>(Applicable to new signatory only, who is not existing signor of other existing accounts)</small> | Signature verified by: | Scanned by: |
|---------------------------------------|--------------------------|--|------------------------|--------------------|
| Name and Signature | Name and Signature | Name and Signature | Name and Signature | Name and Signature |
| Date: | Date: | Date: | Date: | Date: |
| Remarks | | | | |