Detailed steps to installing IBM[®] Security Trusteer Rapport[™]

How to install Trusteer Rapport?

For Windows

- a. Install from pop-up message at BIBPlus login screen
 - i. Go to BIBPlus login page https://ov.bibplus.uobgroup.com/BIB/public



IBM[®] Security Trusteer Rapport[™] pop-up message will appear. Click on Download Now button on the pop-up message.

ownl	oad Trusteer Rapport.
	Protect your corporate account against cybercriminals and fraud.
•	Works with antivirus solutions, stopping threats they can't protect you from.
-	Trusteer Rapport is effective, easy to use, and won't slow down your computer or impact your work with other business applications.
	By clicking Download Now you agree to UOB's terms and conditions. To keam more place click the "Terms and Conditions" link below.

Continue with step ii below.

- b. Install from bank's public website: (https://www.uobgroup.com/uobgroup/overseasbranches/security-trusteer-rapport/index.page)
 - i. Click on the Download Now button





ii. You will be presented with the below pop-up message. Click "Save As"

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Do you want to run or save RapportSetup.e	exe (426 KB) from download.trustee	r.com?		Run	Save Cancel ×

iii. Upon completion of download, you will be presented with the message below. Click "Open Folder" (at bottom of screen)

A	HIP UOB You work hard for your business. This works hard to protect it.		0
X	Thank you for downloading Trusteer Ra (Don't forget to open and run the file once it has finished Close this message How do I install?	ipport. downloading)	
Z	Computer or impact your work with other business applied By clicking Download Now you agree to UOB's terms and condition To learn more please click the "terms and conditions" link below	ications.	
The RapportSetup.exe dow	Terms and Conditions View Demo Remind Me Later Inform your II	IBM Trusteer	Activate W Go to Secure View downloads ×



iv. From the folder, click on the "RapportSetup" icon

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★ Quick access Name Date modified Type Size ■ Desktop ★ ■ Date modified Type Size ■ Downloads ★ ■ 12/21/2015 6:14 PM Application 427 KB ■ Downloads ★ ■ ■ ■ ■ ■ ■ Downloads ★ ■ ■ ■ ■ ■ ■ Downloads ★ ■ ■ ■ ■ ■ ■ Downloads ★ ■ ■ ■ ■ ■ ■ ■ Downloads ★ ■ ■ ■ ■ ■ 427 KB ■ Downloads ★ ■ ■ ■ ■ ■ ■ ■ BM Trusteer ★ ■ ■ ■ ■ ■ ■ Muick ■ ■ ■ ■ ■ ■			
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v. Click "OK" button on the pop-up message





vi. Please read the T & C before selecting "I accept ..." and Click "Install" button



ġ	BIM Security Trusteer Endpoint Protection Setup	-		×
	Installing Trusteer Endpoint Protection			
	Please wait while the Setup Wizard installs Trusteer Endpoint Protection.			
	Status:			
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Once installed, you should have a Trusteer Rapport icon (either green or gray) in your browser's address bar.

	umers.trusteer.com/installation-complete	公•	
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For Mac

- a. Install from pop-up message at BIBPlus login screen
 - i. Go to BIBPlus login page https://ov.bibplus.uobgroup.com/BIB/public



IBM[®] Security Trusteer Rapport[™] pop-up message will appear. Click on Download Now button on the pop-up message.



Continue with step ii below.

- b. Install from bank's public website: (https://www.uobgroup.com/uobgroup/overseasbranches/security-trusteer-rapport/index.page)
 - i. Click on the Download Now button

Download now (For Mac)



ii. After the software is downloaded, the below screen message will appear. Click "Close this message" button.



iii. Go to 'Downloads' folder and double click on Rapport.dmg file.

			Q		
FAVORITES	Name	Date Modified 🔻	Size	Kind	Date Added
AppInApp	Rapport.dmg	14 Dec, 2015 7:20 am	23.8 MB	Disk Image	Today 11:14 am
MTYSC		23 Nov, 2015 6:25 pm	7 KB	DeveloProfile	23 Nov, 2015 6:25 pm
UOBBI2		18 Nov, 2015 4:18 pm	7 KB	DeveloProfile	18 Nov, 2015 4:18 pm
Mobile		18 Nov, 2015 4:11 pm	7 KB	DeveloProfile	18 Nov, 2015 4:11 pm
MBKTH		18 Nov, 2015 4:05 pm	7 KB	DeveloProfile	18 Nov, 2015 4:05 pm
ChinaV		18 Nov, 2015 2:56 pm	7 KB	DeveloProfile	18 Nov, 2015 2:56 pm
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Music		8 Sep, 2015 8:28 pm	7 KB	DeveloProfile	8 Sep, 2015 8:28 pm
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arrewb		8 Sep, 2015 7:28 pm	1 KB	certificate	8 Sep, 2015 7:28 pm
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Trustee		4 Sep, 2015 5:43 pm	1 KB	certificate	4 Sep, 2015 5:43 pm
_		4 Sep, 2015 9:11 am	7 KB	DeveloProfile	4 Sep, 2015 9:12 am
TAGS		17 Aug, 2015 4:06 pm		Folder	17 Aug, 2015 4:06 pm
Red		31 Jul, 2015 9:25 am	166 KB	Wordcument	31 Jul, 2015 9:25 am
😑 Orange		17 Jul, 2015 7:23 pm	1.1 MB	Disk Image	22 Jul, 2015 3:38 pm
Yellow		17 Jul, 2015 7:23 pm	1.1 MB	Disk Image	22 Jul, 2015 3:34 pm
😑 Green		12 May, 2015 10:30 am	267 KB	PDF Document	12 May, 2015 10:30 am
Blue		8 May, 2015 12:24 pm	1 KB	certificate	8 May, 2015 12:24 pm
Purple		8 May, 2015 12:23 pm	7 KB	DeveloProfile	8 May, 2015 12:23 pm
Grav		8 May, 2015 12:22 pm	1 KB	certificate	8 May, 2015 12:22 pm
 All Tag 		8 May, 2015 12:20 pm	1 KB	certificate	8 May, 2015 12:20 pm
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		6 May, 2015 3:16 pm	7 KB	DeveloProfile	6 May, 2015 3:16 pm
		6 May, 2015 3:15 pm	7 KB	DeveloProfile	6 May, 2015 3:15 pm
		6 May, 2015 3:15 pm	7 KB	DeveloProfile	6 May, 2015 3:15 pm
		5 May, 2015 1:06 pm	1 KB	certificate	5 May, 2015 1:06 pm
		29 Apr, 2015 5:15 pm	1 KB	certificate	29 Apr, 2015 5:15 pm
		29 Apr, 2015 2:48 pm	1 KB	certificate	29 Apr, 2015 2:48 pm
		20 Apr. 2015 2:46 pm	1 4 0	contificato	20 Apr 2015 2:46 pm



iv. There will be two files as shown below. Double click on Rapport.pkg.

		1	Q
Rapport.pkg	Uninstall Rapport.app		Irusteer Kapport j 🕈

v. Follow the installation instructions on screen.



vi. Initiate the installation by clicking 'Continue'.



vii. Please read the Terms and Conditions of use of IBM[®] Security Trusteer Rapport[™] before clicking "Agree". To continue with the installation, click "Continue".

000	😻 Install IBM Security Trusteer Endpoin	Protection
O Introc O Licen: O Destin	To continue installing the software you must of the software license agreement. Click Agree to continue or click Disagree to canc and quit the Installer.	gree to the terms
InstallInstall	Read License	isagree Agree your
© Summary	Print.	Go Back Continue

viii. Click 'Install'.



ix. Enter username and password of your operating system and click "Install Software" button

000	Security Trusteer Endpoint Protection	A
0 Introdu	Installer is trying to install new software. Type your password to allow this.	
O License O Destina O Installa O Installat	Name: this of this	
© Summar	Cancel Install Software	
	Go Back Install	

x. You will see the progress of the installation as shown below.



xi. Once installation is completed successfully, you will see the below message



xii. To check that Trusteer rapport is installed, click on Safari (At top of left hand side) > System preferences or Setting icon (On the dock panel) and there you can see Trusteer Endpoint protection installed as below.

