





Customer franchise and asset quality remain resilient

May 2022

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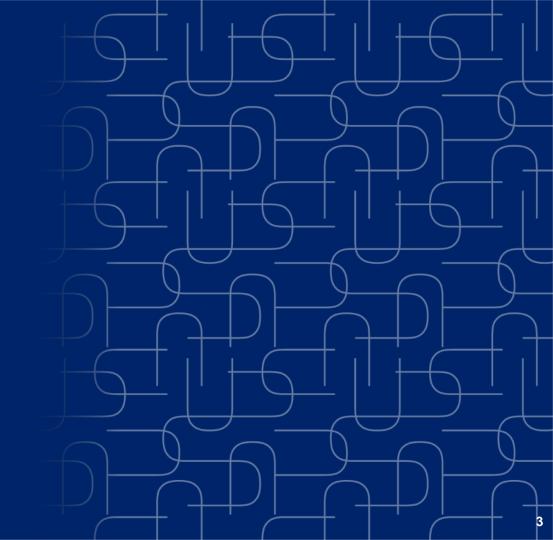
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# Agenda

- 1. Overview of UOB Group
- 2. Macroeconomic Outlook
- 3. Strong UOB Fundamentals
- 4. Our Growth Drivers
- 5. Latest Financials



Overview of UOB Group



#### **UOB Overview**



#### **Founding**

Founded in August 1935 by a group of Chinese businessmen and Datuk Wee Kheng Chiang, grandfather of the present UOB Group CEO, Mr. Wee Ee Cheong

#### **Expansion**

UOB has grown over the decades organically and through a series of strategic acquisitions. It is today a leading bank in Asia with an established presence in the Southeast Asia region. The Group has a global network of around 500 branches and offices in 19 countries and territories.

Note: Financial statistics as at 31 March 2022

- 1. USD 1 = SGD 1.353 as at 31 March 2022
- 2. Average for 1Q22
- Calculated based on profit attributable to equity holders of the Bank, net of perpetual capital securities distributions

#### **Key Statistics for 1Q22**

Gross loa	ans	: SGD320b	(USD236b <sup>1</sup> )	
	_	 		

Customer deposits : SGD362b (USD267b1)

■ Loan / Deposit ratio : 87.3%

Net stable funding ratio : 113%

All-currency liquidity coverage ratio : 129% <sup>2</sup>

Common Equity Tier 1 ratio : 13.1%

Leverage ratio : 6.9%

■ Return on equity <sup>3</sup> : 8.8%

Return on assets : 0.77%

Net interest margin : 1.58%

Non-interest income / Total income : 28.5%

■ Cost / Income : 44.8%

■ Non-performing loan ratio : 1.6%

Credit Ratings	Moody's	S&P	Fitch
Issuer rating (Senior unsecured)	Aa1	AA-	AA-
Outlook	Stable	Stable	Negative
Short-term rating	P-1	A-1+	F1+

# A leading Singapore bank; Established franchise in core market segments





#### **Group Retail**

- Best Retail Bank in Singapore
- Strong player in credit cards and private residential home loan business

#### **Group Wholesale Banking**

- Best SME Bank in Singapore
- Seamless access to regional network for our corporate clients

#### **Global Markets**

 Strong player in Singapore dollar treasury instruments

#### **UOB** Group's recognition in the industry



Best Retail Bank<sup>1</sup>, 2021

Best SME Bank<sup>2</sup>, 2021



World's Best Bank for SMEs, 2021 Asia's Best Bank for SMEs. 2021



Domestic Retail Bank of the Year<sup>1</sup>, 2021

#### Sizeable domestic market share



SGD loans

25%

Source: Company reports

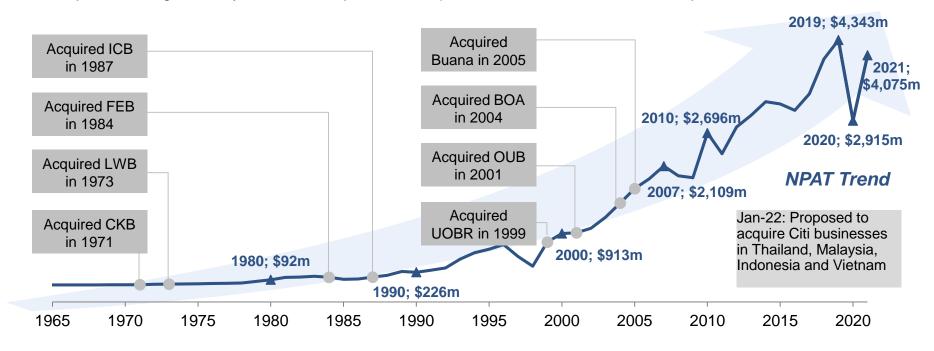
1. In Singapore 2. In Singapore and Asia Pacific

Source: UOB, MAS, data as of 31 December 2021

### Proven track record of execution



- UOB Group's management has a proven track record in steering the Group through various global events and crises
- Stability of management team ensures consistent execution of strategies
- Disciplined management style which underpins the Group's overall resilience and sustained performance



Note: Bank of Asia Public Company Limited ("BOA"), Chung Khiaw Bank Limited ("CKB"), Far Eastern Bank Limited ("FEB"), Industrial & Commercial Bank Limited ("ICB"), Lee Wah Bank Limited ("LWB"), Overseas Union Bank Limited ("OUB"), Radanasin Bank Thailand ("UOBR")

# Comprehensive regional banking franchise



#### Extensive regional footprint with ~500 offices

#### Greater China<sup>1</sup> Myanmar 27 offices 2 offices **Thailand** Vietnam 153 offices 5 offices Malaysia 49 offices **Philippines** 1 office Singapore 73 offices Indonesia Australia 176 offices 2 offices

- Most diverse regional franchise among Singapore banks; effectively full control of regional subsidiaries
- Integrated regional platform improves operational efficiencies, enhances risk management and provides faster time-to-market and seamless customer service
- Organic growth strategies in emerging / new markets of China and Indo-China

#### **1Q22** performance by segment



Group retail

Operating profit SGD0.5b

-18% YoY

SGD140b<sup>2</sup>

Assets under management

AUM from overseas customers

**~60%** 

+3%

YoY



Group wholesale banking Operating profit

SGD0.9b
+17% YoY

31%3

Cross-border income to Group wholesale banking's income

- 1. Comprise Mainland China, Hong Kong SAR and Taiwan
- 2. Refers to Privilege Banking, Privilege Reserve and Private Bank
- 3. YTD Feb-2022

## Why UOB?



#### **Stable management**

# Integrated regional platform

#### **Strong fundamentals**

# Balance growth with stability



- Proven track record in steering the bank through various global events and crises
- Stability of management team ensures consistent execution of strategies



- Entrenched domestic presence and deep local knowledge to address the needs of our targeted segments
- Truly regional bank with full ownership and control of regional subsidiaries



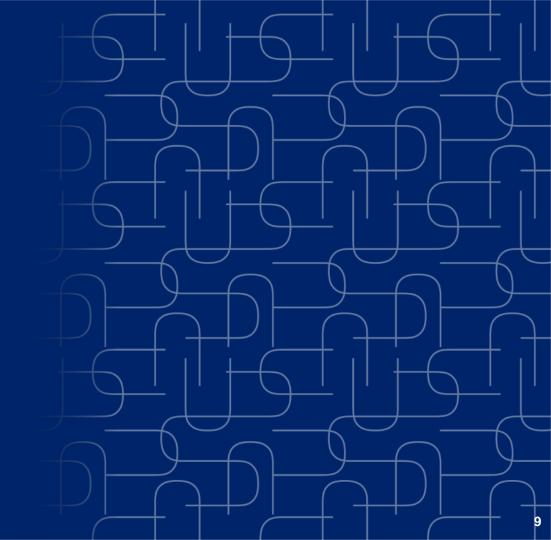
- Sustainable revenue channels as a result of carefully-built core businesses
- Strong capital and reserves, sound liquidity position and resilient asset quality – testament of solid foundation built on the premise of basic banking



- Continue to diversify portfolio, strengthen balance sheet, manage risks and build core franchise for the future
- Maintain long-term perspective to growth for sustainable shareholder returns

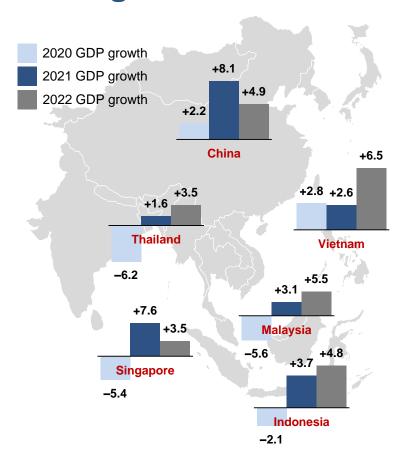


Macroeconomic Outlook

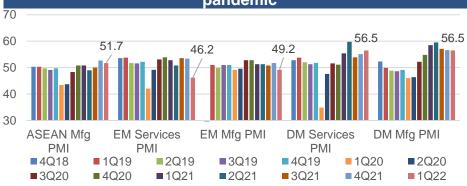


### Asian growth to sustain into 2022









Note: DM: Developed marketing; EM: Emerging market; Mfg: Manufacturing Source: Macrobond, UOB Global Economics & Markets Research

#### ...as SE Asia reopens for travel and business

Singapo	re
01-Apr	Borders reopened to all fully vaccinated travellers
26-Apr	Group size limits and safe distancing requirements to be relaxed
Indones	a
22-Mar	Quarantine requirements for overseas visitors lifted
Thailand	
01-Apr	Requirement for international visitors to provide a negative pre-departure PCR test removed
Malaysia	
01-Apr	Borders reopened to allow quarantine-free travel. No more restrictions on business operating hours
01-May	Cross-border bus and taxi services between Singapore and Malaysia to resume

Source: Various media

### Monetary policy to normalize as growth recovers



	3Q20	4Q20	1Q21	2Q21	3Q21	4Q21	1Q22f	2Q22f	3Q22f	4Q22f
US 10-Year Treasury	0.68	0.91	1.74	1.47	1.49	1.51	2.34	2.60	2.65	2.70
US Fed Funds	0.25	0.25	0.25	0.25	0.25	0.25	0.50	1.25	1.75	2.25
SG 3M SIBOR	0.41	0.41	0.44	0.43	0.43	0.44	0.79	1.30	1.65	2.00
SG 3M SOR	0.18	0.19	0.36	0.24	0.21	0.36	0.95	1.30	1.65	2.00
SG 3M SORA	0.10	0.13	0.23	0.13	0.13	0.19	0.27	0.52	1.09	1.63
MY Overnight Policy Rate	1.75	1.75	1.75	1.75	1.75	1.75	1.75	2.00	2.25	2.25
TH 1-Day Repo	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.75	0.75
ID 7-Day Reverse Repo	4.00	3.75	3.50	3.50	3.50	3.50	3.50	3.50	4.00	4.50
CH 1-Year Loan Prime Rate	3.85	3.85	3.85	3.85	3.85	3.80	3.70	3.55	3.55	3.55

Following a 25 bps rate hike in Mar, we expect the US Federal Reserve to hike by another 50bps in the 3-4 May FOMC and at each of the five remaining meetings this year by at least 25bps. The announcement on Quantitative Tightening could also start as early as the May FOMC.

The MAS tightened monetary policy in two ways in Apr. First, the S\$NEER mid-point was re-centred at its prevailing level. Second, the S\$NEER appreciation slope has been raised "slightly". We expect MAS to further steepen the S\$NEER gradient slightly in its upcoming Oct policy statement, while leaving the width of the band and the level at which it is centred unchanged.

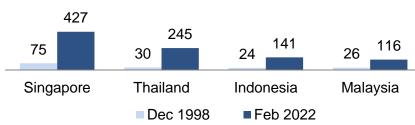
With growth recovery and higher inflation risks, more Asian central banks will unwind their ultra-loose monetary policies in 2022. Key risks include more contagious COVID-19 variants, higher commodity prices due to the sanctions on Russia and more aggressive tightening by the Federal Reserve that could increase market volatility.

### Sound fundamentals in Southeast Asia



#### **Significantly Higher Foreign Reserves**

(USD billion)



Sources: World Bank, International Monetary Fund

#### **Lower Debt to Equity Ratio** (%)235 209 125 102 104 86 87 45 Malaysia Singapore Thailand Indonesia Jun 1998 ■ Mar 2022

Total debt to equity ratio = total ST and LT borrowings divided by total equity, multiplied by 100; sources: MSCI data from Bloomberg

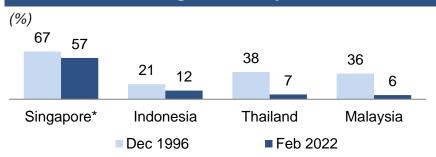
#### **Improved Current Account Balances**

(% of GDP)



Source: International Monetary Fund

#### **Lower Foreign Currency Loan Mix**

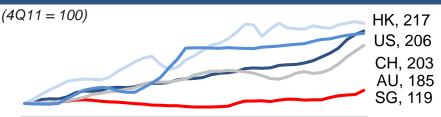


<sup>\*</sup> Foreign currency loans in 1996 approximated by using total loans of Asia Currency Units; sources: Central banks

### Singapore mortgages remains a low risk asset class







4Q11 4Q13 4Q15 4Q17 4Q19 Sources: CEIC, UOB Economic-Treasury Research 4Q21

Note: AU: Australia: CH: China: HK: Hong Kong: SG: Singapore: US: United States

#### **Property Cooling Measures in Singapore**

•						
Loan-to-value (LTV)	1st property	2 <sup>nd</sup> property	/ Thereafter	Corporates		
limit	75%/55%*	45%/25%*	35%/15%*	15%		
Max mortgage tenor	30 years (HDB)/35 years (non-HDB)					
Total debt servicing ratio	55% limit, 3.9	5% interest ra	ate applied or	mortgages		
Collar stamp duty	Sold in 1st ye	ear 2 <sup>nd</sup> year	3 <sup>rd</sup> year	Thereafter		
Seller stamp duty	12%	8%	4%	0%		
Buyer's stamp duty	First \$180k	Next \$180k	Next \$640k	Thereafter		
buyer's starrip duty	1%	2%	3%	4%		
Additional buyer's	0 to 35%, depending on nationality and number of					
stamp duty	properties owned by purchaser					

<sup>\*</sup> Higher LTV limits applies if mortgage tenor is ≤ 30 years or sum of mortgage tenor and age of borrower ≤ 65 years old

# **High National Savings Rate** CH, 45

					SG, 3 HK, 2 AU, 2	25 25
					US, 2	:0
2012	2014	2016	2018	2020	2022F	

Sources: IMF, UOB Economic-Treasury Research

(% of GDP)

#### **Household Income in Line with Property Prices**

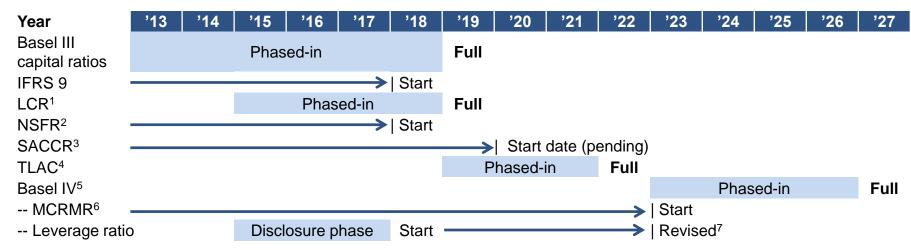
	2011	4Q21	+/(-)
Unit costs <sup>1</sup> (SGD m)	1.13	1.35	+20%
Interest rate (%)	1.94	1.39	
Household income <sup>2</sup> (SGD / mth)	14,641	16,887	+15%
Debt servicing ratio <sup>3</sup> (%)	21	20 <sup>4</sup>	

Sources: URA, CEIC, Singapore Statistics, UOB Economic-Treasury Research

- Reflects average price of condominiums in Singapore
- Reflects median of resident households living in private properties
- Based on a 30-year housing loan, with a loan-to-value of 75%
- A housing loan with 5% interest rate would increase DSR to 30%

# Global regulators delayed capital rules by a year





Retained earnings are one of the major sources of ... highest quality capital that banks hold. They have to earn a decent return for intermediating credit, otherwise they will do less of it.

Mr Ravi Menon, Managing Director,
 Monetary Authority of Singapore, 20 April 2017

Source: BCBS

- 1. Liquidity Coverage Ratio
- 2. Net Stable Funding Ratio
- 3. Standardised Approach for measuring Counterparty Credit Risk exposure (MAS has not announced implementation date)
- 4. Total Loss Absorbing Capacity (not applicable to Singapore banks)

While the reforms are necessary to strengthen the banking system over the long term, they will require banks to make considerable operational adjustments which they would be hard pressed to make under current challenging conditions.

- Media Release, Monetary Authority of Singapore, 7 April 2020

- 5. Basel IV: Revised standards for credit risk, market risk, operational risk, leverage ratio, output floor and related disclosure requirements
- Minimum Capital Requirements for Market Risk replaced Fundamental Review of the Trading Book
- 7. Revised definition on exposure measure

## Basel III across the region



	BCBS	Singapore	Malaysia	Thailand	Indonesia
Minimum CET1 CAR	4.5%	6.5% <sup>1</sup>	4.5%	4.5%	4.5%
Minimum Tier 1 CAR	6.0%	8.0% <sup>1</sup>	6.0%	6.0%	6.0%
Minimum Total CAR	8.0%	10.0% <sup>1</sup>	8.0%	8.5%	8.0%
Capital Conservation Buffer	2.5%	2.5%	2.5%	2.5%	2.5%
Countercyclical Buffer in 2020 <sup>2</sup>	n/a	0%	0%	0%	0%
D-SIB Buffer	n/a	2.0%	1.0%	1.0%	1.0%–3.5% <sup>3</sup>
Minimum Leverage Ratio	3.0%	3.0%	3.0%	$3.0\%^{4}$	3.0%
Minimum LCR	100%	100%	100%	100%	100%
Minimum NSFR	100%	<b>≡</b> ⁴ 100%	100%	100%	100%



#### Temporary forbearance to enable banks to provide support to the economies amid COVID-19

#### Singapore

The required stable funding factor under NSFR is cut from 50% to 25% for customer loans maturing within 6 months until 30 September 2021. This has been progressively raised back to 50% as at 1 April 2022.

Source: Regulatory notifications

- 1. Includes 2% for D-SIB (domestic-systemically important banks) buffer for the three Singapore banks
- 2. Each regulator determines its own level of countercyclical capital buffer
- 3. According to the regulations, Indonesia D-SIBs will initially be subject to a D-SIB buffer of up to 2.5%
- 4. Compliance by 2022

## Impact of Basel IV<sup>1</sup> likely to be manageable



Retail credit

Wholesale credit

Others

LGD<sup>2</sup> floor of Retail Mortgage cut to 5% from 10%

Unsecured corporate FIRB<sup>5</sup> LGD<sup>2</sup> cut to 40% from 45%

CCF<sup>6</sup> for general commitments cut to 40% from 75%

Higher haircuts and lower FIRB<sup>5</sup> secured LGD

Removal of 1.06 multiplier for IRB8 RWA7

LGD<sup>2</sup> and PD<sup>3</sup> floors introduced for QRRE<sup>4</sup> and Other Retail

CCF<sup>6</sup> for unconditional cancellable commitments raised to 10% from 0%

PD<sup>3</sup> floor of bank asset class raised to 5bp from 3bp

RWA<sup>7</sup> output floor set at 72.5% of that of standardised approach

Fundamental review of the trading book

#### **Lower RWA**

#### Higher RWA

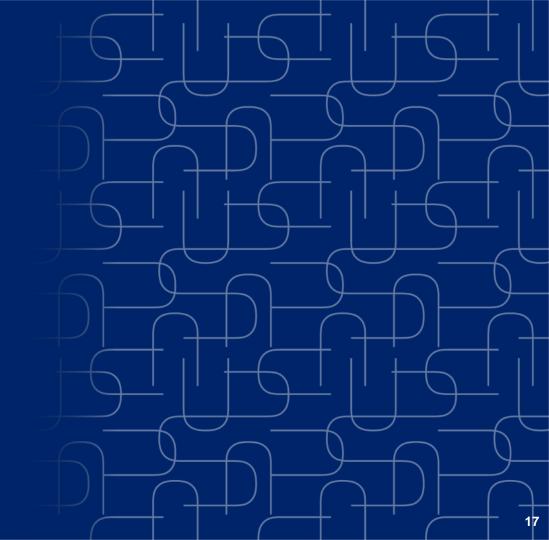
Source: BCBS

- 1. Basel IV: Reducing variation in risk-weighted assets
- 2. Loss given default
- 3. Probability of default
- 4. Qualifying revolving retail exposures

- 5. Foundation internal rating-based approach
- 6. Credit conversion factor
- 7. Risk weighted assets
- 8. Internal rating-based approach



Strong UOB Fundamentals



# **Strong UOB fundamentals**



Strong management with proven track record

Consistent and focused financial management

Disciplined management of balance sheet strengths

Delivering on regional strategy







- Proven track record in steering UOB through various global events and crises
- Stability of management team ensures consistent execution of strategies
- Responsible yet prudent approach in extending loan relief to customers
- Continued investment in talent and technology to build capabilities in a disciplined manner
- At least 50% of Group earnings from home market of Singapore (AAA sovereign rating)

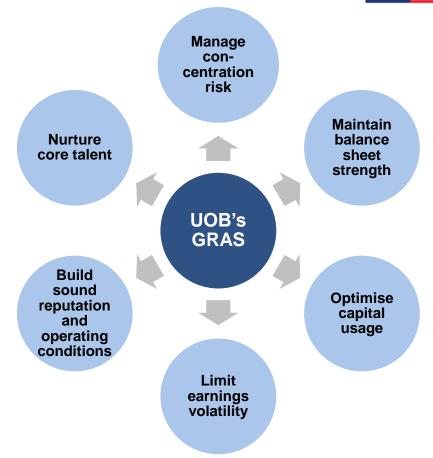
- Strong Common Equity Tier 1 capital adequacy ratio of 13.1% as at 31 March 2022
- Diversified funding and sound liquidity, with 87.3% loan/deposit ratio
- Strengthened coverage, with general allowance on loans covering 0.9% of performing loans

- Holistic regional bank, with full control of overseas subsidiaries
- Focus on profitable niche segments and intraregional flows
- Entrenched domestic presence and deep local knowledge to address needs of our targeted segments

## Managing risks for stable growth

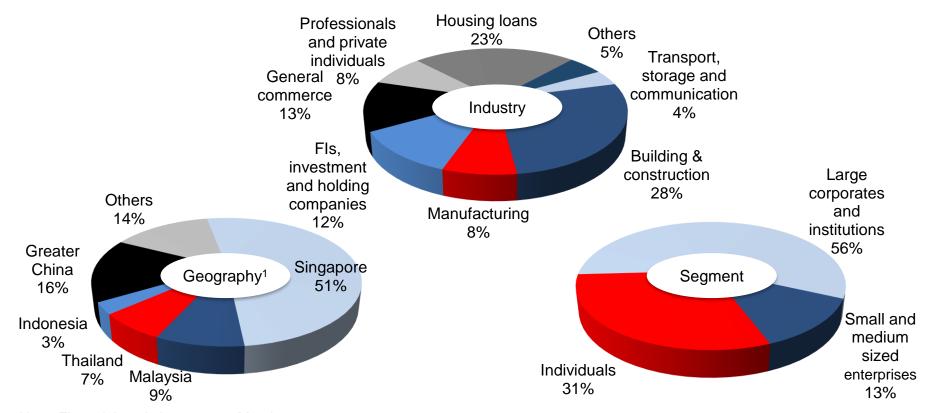


- Prudent approach has been key to delivering sustainable returns over the years
- Institutionalised framework through Group Risk Appetite Statement (GRAS):
  - Outlines risk and return objectives to guide strategic decision-making
  - Comprises 6 dimensions and 14 metrics
  - Entails instilling prudent culture as well as establishing policies and guidelines
  - Invests in capabilities, leverage integrated regional network to ensure effective implementation across key markets and businesses



### **Diversified loan portfolio**





Note: Financial statistics as at 31 March 2022

1. Loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals)

## Disciplined balance sheet management

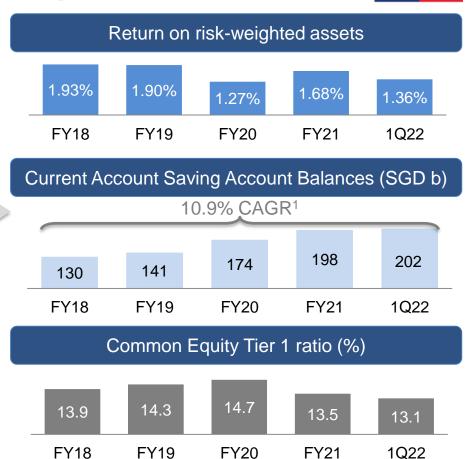




Healthy portfolio quality

Proactive liability management

Robust capitalisation



1. Compound annual growth rate over 3¼ years (FY18 to 1Q22)

# **UOB's responsible financing journey:** pragmatic and progressive













#### 2018

- Rolled out ESG risk classification to better manage ESG risk in portfolio
- Led industry-wide efforts via the Association of Banks in Singapore (ABS) to develop:
  - minimum ESG representations and warranties for Singapore banks, and
  - ii. responsible financing elearning module
- Enhanced ESG monitoring and reporting to improve oversight on potential controversies

- Discontinued (i) new project financing of coal-fired power plant projects, (ii) project financing of greenfield thermal coal mines and (iii) new financing of greenfield oil palm plantations
- Endorsed Task Force on Climate-related Financial Disclosures (TCFD) recommendations and outlined roadmap, led by cross-functional TCFD Working Group
- Part of Monetary Authority of Singapore (MAS)'s working group to co-create the Environmental Risk Management (ENRM) Guidelines

- Strengthened due diligence process with enhanced checklist and climate-related questions
- Completed a pilot transition risk climate scenario analysis in line with TCFD roadmap
- MAS's ENRM Guidelines issued; involved in MAS Green Finance Industry Taskforce (GFIT)
- All employees in relevant roles completed an industry-wide elearning module on responsible financing

#### 2021

- (i) Limited our thermal coal mining exposure to selected anchor client groups with diversification strategy; (ii) ceased project financing of thermal coal mine expansion; and (iii) discontinued corporate financing of coal-fired powerplants
- Established the bank's
   Environmental Risk Management
   Framework and disclosed our
   responsible financing sector
   policies on our corporate website
- Started working, in collaboration with GFIT, on an industry-aligned environmental risk questionnaire to evaluate our customers' resiliency against environmental impacts, and to identify opportunities to assist them

# **UOB's TCFD journey**



#### **UOB's TCFD Journey and Key Achievements**



#### **Qualitative assessment**

- Completed qualitative assessment in 2019, referencing SASB's Materiality Map® and Moody's Environmental Risks Global Heatmap
- Identified carbon-intensive segments most likely to be impacted by climate change:

Metals and mining



Energy



Transportation



Chemicals





Forestry



#### Transition risk scenario analysis

- Partnered an internationally recognised environmental consultancy in climate scenario analysis in 2020
- Three pathways of climate scenarios based on research by IEA and OECD:
  - o An orderly transition where early actions are taken to reduce emissions to meet climate targets (high carbon price scenario)
  - A disorderly transition where delayed and drastic actions are taken to meet climate targets (moderate carbon price scenario)
  - Business-as-usual where no actions are taken (low carbon price scenario)



#### **Findings**

- Carbon-intensive segments formed less than 10% of loans
- In a high carbon price scenario, an average 2-notch credit rating deterioration was observed among the sampled 382 borrowers in carbon-sensitive sectors (5% of loans); overall, the resulting credit risk impact on our portfolio is immaterial
- Negligible credit rating deterioration was observed for a sample of 68 borrowers in the real estate sector (6% of loans)

#### **UOB's Current Work on TCFD and Future Plans**



#### **Physical risk** scenario analysis

Engage climate specialists and experts to better understand and determine appropriate methodology for physical risk scenario analysis with the objective of conducting a heatmap of our portfolio vulnerability



#### Transition risk scenario analysis refresh

Refresh the quantitative climate scenario analysis for transition risk and continue to refine/ enhance our approach



#### **Physical Risk Assessment Disclosure**

Publish disclosures on our physical risk scenario analysis

#### **Metrics and Targets**

To publish disclosure of climate-rated Metrics and Targets. subject to data availability and suitable methodology

**Future Plan (Beyond 2021)** 

**Current Work** (published in UOB's 2021 Sustainability Report)

# **Comparison against peers**

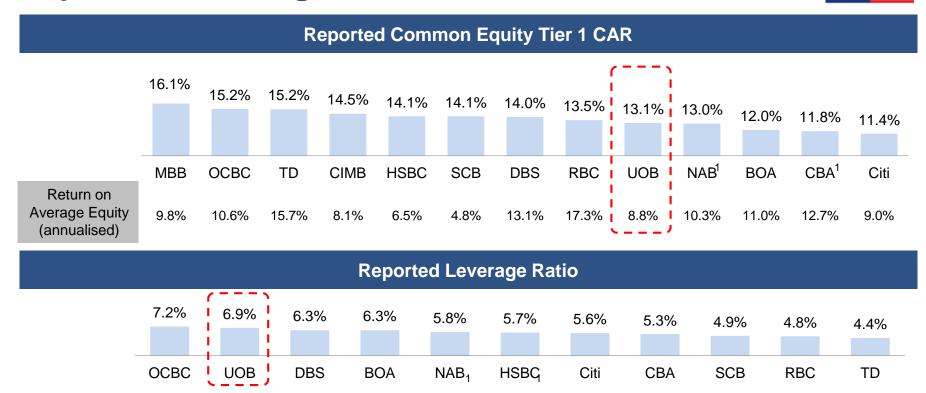


				Standalone Strength	Cost Management	Returns	Liquidity
Moody's	S&P	Fitch		Moody's baseline credit assessment	Costs/income ratio	Return on average assets (annualised)	Loan/deposit ratio
Aa1	AA–	AA–	UOB	a1	45%	0.8%	87%
Aa1	AA-	AA-	OCBC	a1	46%	1.2%	83%
Aa1	AA-	AA-	DBS	a1	44%	1.0%	80%
A3	A-	A+	HSBC	a3	67%	0.5%	62%
A3	BBB+	Α	SCB	baa1	74%	0.3%	59%
Aa2	A-	AA-	BOA	a3	66%	0.9%	47%
Aa3	BBB+	А	Citi	baa1	69%	0.7%	48%
Aa3	AA-	A+	CBA	a2	47%	0.9%	104%
Aa3	AA-	A+	NAB	a2	47%	0.7%	124%
Aa1	AA-	AA	RBC	a2	50%	0.9%	65%
Aa1	AA-	AA-	TD	a1	52%	0.9%	66%
Baa1	A-	n.r.	CIMB	baa2	49%	0.8%	86%
A3	A-	n.r.	MBB	a3	45%	0.9%	90%

Source: Company reports, Credit rating agencies (updated as of 28 Apr 2022)

## Capital and leverage ratios





Source: Company reports

Financial data based on 31-Mar-22, except for SCB/CIMB/MBB (FY 31-Dec-21), CBA (1H FY 30-Jun-22) & NAB (FY 30-Sep-21)

CBA's and NAB's common equity Tier 1 CARs based on APRA's standards; their respective internationally comparable ratio was 18.4% (31-Dec-21) and 17.95% (30-Sep-21)

## Strong investment grade credit ratings



### MOODY'S INVESTORS SERVICE

Aa1 / P-1

- Capital good by global standards
- Deposit-funded and liquid balance sheet
- Traditional banking presence in Singapore, Malaysia and other markets



AA - /A - 1 +

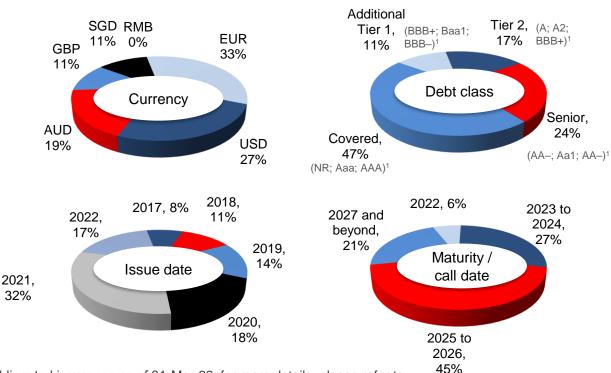
- Well-established market position, strong funding and prudent management record
- Will maintain its capitalisation and asset quality while pursuing regional growth

#### **Fitch**Ratings

AA-/F1+

- Sound capital and high loan-loss buffers
- Disciplined funding strategy, supported by its strong domestic franchise

#### A regular issuer in key debt capital markets globally



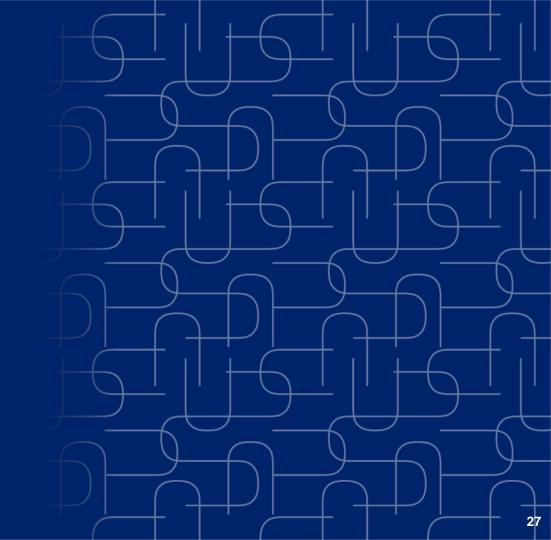
Source: Credit rating agencies

**Note:** The pie charts represent outstanding UOB's public rated issuances as of 31-Mar-22; for more details, please refer to https://www.uobgroup.com/investor-relations/capital-and-funding-information/group-securities.html

1. The issuance ratings are by Fitch Ratings, Moody's Investors Service and S&P Global Ratings, respectively



Our Growth Drivers



# **Our growth drivers**



# Realise full potential of our integrated platform

# Sharpen regional focus

# Reinforce fee income growth

# Long-term growth perspective



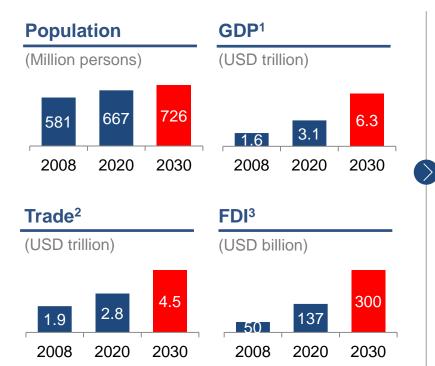




- Provides us with ability to serve expanding regional needs of our customers
- Improves operational efficiency, enhances risk management, seamless customer experience and faster time to market
- Global macro environment remains uncertain but the region's long-term fundamentals continue to remain strong
- Region is our growth engine in view of growing intra-regional flows and rising consumer affluence, leveraging digitalisation and partnerships
- Grow fee income to offset competitive pressures on loans and improve return on risk weighted assets
- Increase client wallet share size by intensifying cross-selling efforts, focusing on service quality and expanding range of products and services
- Disciplined approach in executing growth strategy, balancing growth with stability
- Focus on risk adjusted returns; ensure balance sheet strength and robust capital through economic cycles

# Southeast Asia's immense long-term potential



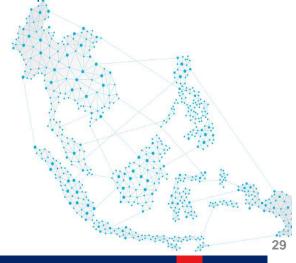


# Southeast Asia's immense growth prospects...

- Third largest population globally, after China and India
- Young demographics, with 382 million below 35 years old
- Fifth largest economic bloc globally by GDP¹
- Fourth largest trading group globally
- Third largest recipient of inward FDI<sup>3</sup> globally

# ... that UOB is uniquely placed to capture

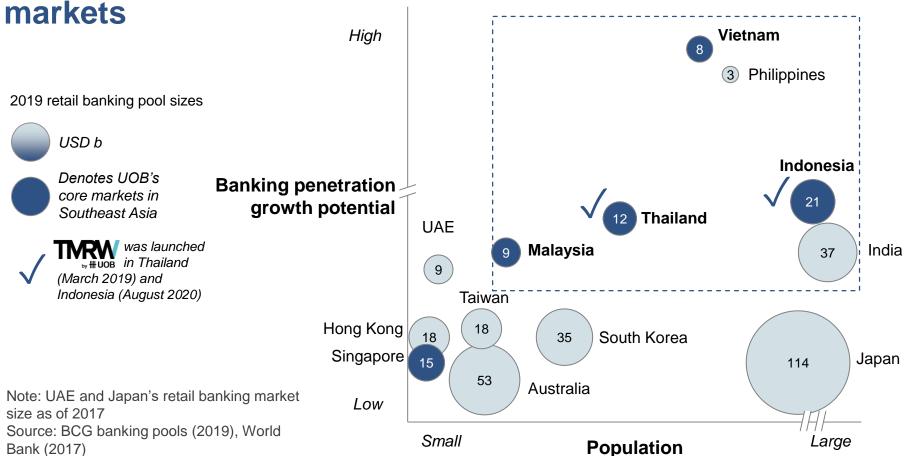
- Most diverse regional franchise among Singapore banks
- Full effective control of regional subsidiaries and integrated platform



1. Gross domestic product 2. Comprises exports and imports 3. Foreign direct investments Source: Macrobond, UOB Global Economics and Markets Research

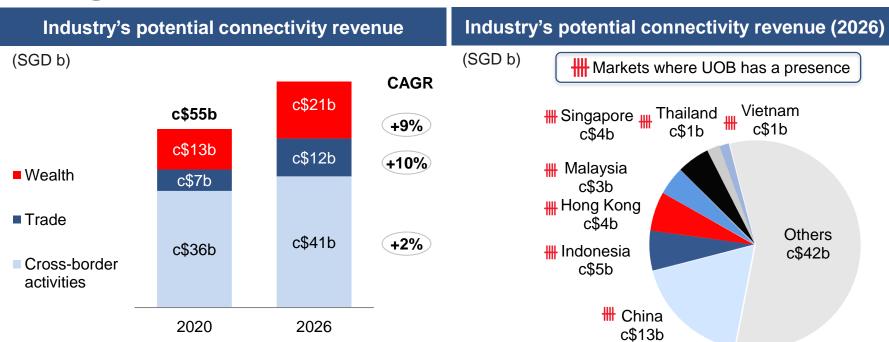
Strong retail presence in high potential regional





# Revenue potential from 'connecting the dots' in the region





Note: 'Trade' and 'cross-border activities' capture both inbound and outbound flows of Southeast Asia, with 'trade' comprising exports and imports while 'cross-border activities' comprising foreign direct investments and M&A. 'Wealth' captures offshore and onshore assets booked in Singapore as a wealth hub. Incorporating BCG analysis, these are converted into banking revenue potential Source: Boston Consulting Group's analysis, Boston Consulting Group Global Banking Revenue pool

# Wholesale: Strong regional franchise to capture cross-border opportunities





and global network

risk mitigation



+11%1

Cross-border income growth (formed 31%2 of **Group Wholesale** Banking income)



Growth in suppliers and distributors within financial supply chain management solution



Sector **Specialisation** 



**+25%**<sup>3</sup>

Global Financial **Institutions Group** income growth



+7%<sup>3</sup>

Loan- and traderelated fee growth



Deepening **Digitalisation** 

Building capabilities for

greater diversification and



For secure and efficient transactions



+10%3,5

Digital banking transactions by businesses



Cashless payments to businesses

<sup>1.</sup> Year on year growth for YTD Feb '22. 2. As of YTD Feb '22. 3. Year on year growth in 1Q22. 4. Refers to payments made on Corporate PayNow, DuitNow and PromptPay in Singapore, Malaysia and Thailand. 5. Refers to digital banking transactions via UOB Infinity/BIBPlus.

# **Consumers:** Tapping on rising affluence and digital adoption in Southeast Asia





#### **Driving Digital Adoption**

in a cost-effective manner



# ~140k

Customers digitally acquired across the region by UOB TMRW in **1Q22** 

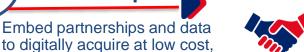


### >80%

Customers digitally acquired across the region in 1Q22 by UOB TMRW are new to bank customers



#### **Ecosystem Partnerships**



Key strategic partnerships to grow adoption of TMRW Pay in Indonesia



### 30%

Digitally acquired customers in 1Q22 from partnership referals<sub>1</sub>



#### **Omni-channel** Offerings

retain and reward customers



SGD140b<sup>2,3</sup>

Assets under management (AUM)4 ▲ 3% YoY



2021 Customer Satisfaction Index of Singapore (CSISG) Finance Sector Ranking

Digitalise customer experience and processes; repurpose branches for more advisory needs

1. In Thailand and Indonesia. 2. As at 1Q22. 3. Of which 57 % are from customers overseas. 4. Refers to Privilege Banking, Privilege Reserve and Private Bank.

# Forging a sustainable future with our customers in ASEAN





# Sustainable financing

Sustainable growth in priority sectors driving ASEAN progress



# SGD18b1

Total sustainability financing portfolio<sup>2</sup>





#### U-Energy U-Drive

Ecosystem solutions offering end-to-end financing for energy-efficiency projects and EVs



# Responsible investment

Integrate sustainability into wealth management products and advisory framework



# SGD13b3

Total AUM in ESGfocused investments Achieved operational carbon neutrality in 2021



# Delivering tangible impact

Making an impact beyond financial targets



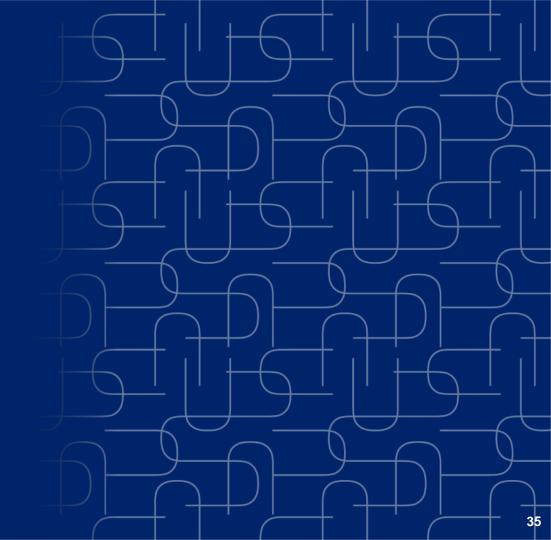
# >236k tCO<sub>2</sub>-e

Contribution to annual avoided greenhouse gas emissions

- . Compared to S\$17b in 4Q21
- 2. Comprising green loans, sustainability-linked loans and loans for green certified buildings
- 2. 3. Compared to S\$9b in 4Q21

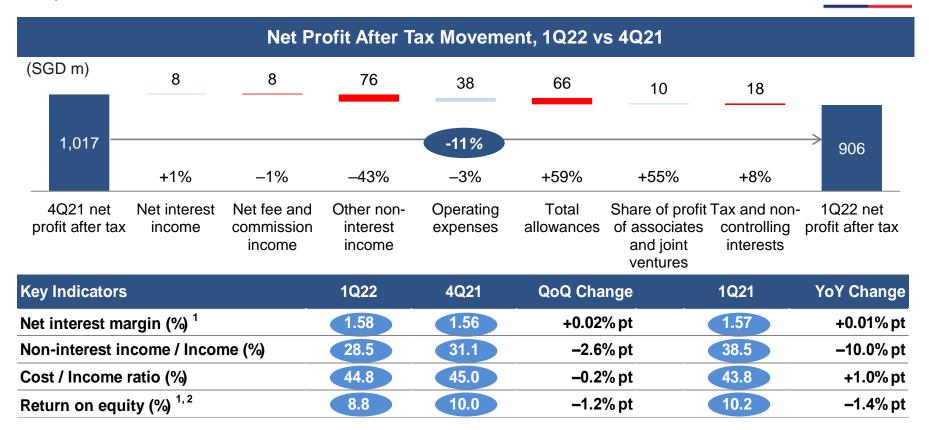


Latest Financials



### 1Q22 financial overview

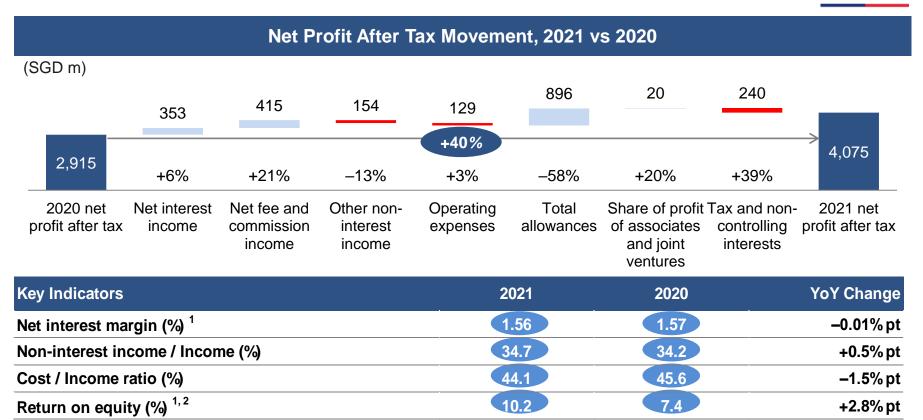




- 1. Computed on an annualised basis
- 2. Calculated based on profit attributable to equity holders of the Bank, net of perpetual capital securities distributions

### 2021 financial overview





- 1. Computed on an annualised basis
- 2. Calculated based on profit attributable to equity holders of the Bank, net of perpetual capital securities distributions

## Net interest margin improves for second straight quarter

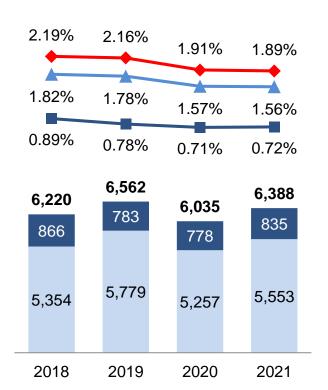


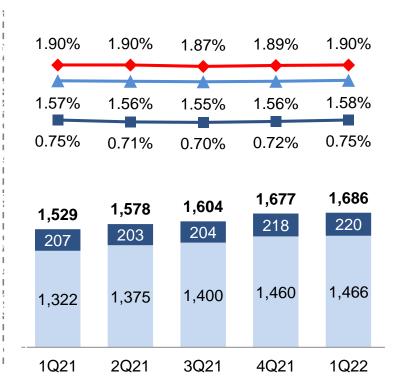


- -Loans
- Overall
- Interbank & securities

## Net interest income (SGD m)

- □ Total
- ☐ Interbank & securities
- □ Loans





<sup>&#</sup>x27;Computed on an annualised basis, where applicable

# Fee income remains resilient despite weaker trading and investment income

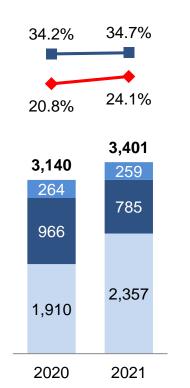


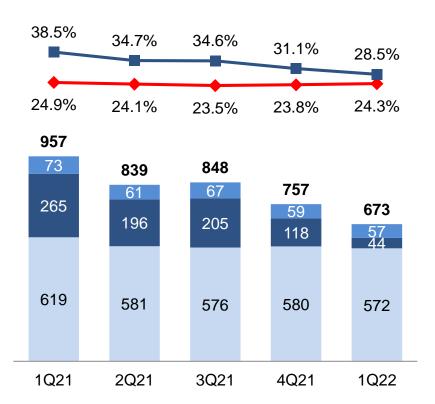


- Non-interest income
- Net fee income

## Non-interest income (SGD m)

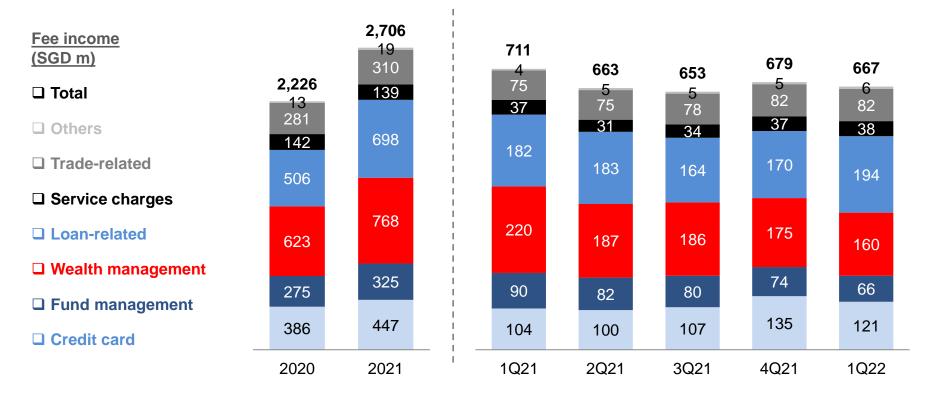
- ☐ Total
- Others
- □ Trading and investment income
- Net fee income





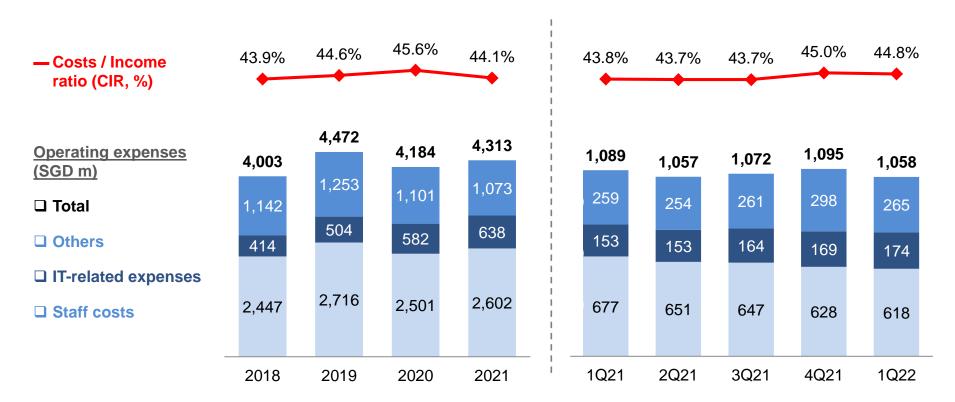
# Loan-related fees hit a high as wealth management fees slowed on dampened market sentiment





# Stable CIR as we pace investments in staff and technology





Note: Expenses have been restated where the amounts no longer include expenses directly attributable to fee income

## **Southeast Asian markets showing recovery**



	1Q22	4Q21	QoQ +/(–)	1Q21	YoY +/(–)
Operating profit	SGD m	SGD m	%	SGD m	%
Singapore	666	724	-8	724	-8
Rest of Southeast Asia	320	298	+7	342	<b>–7</b>
Malaysia	171	148	+15	182	-6
Thailand	100	106	-6	101	-1
Indonesia	45	40	+13	59	-23
Vietnam	3	2	+22	-1	>100
Others	1	1	_	1	-6
North Asia	147	152	-4	155	<b>–</b> 5
Greater China	130	143	<b>-9</b>	146	-11
Others	16	9	+81	9	+92
Rest of the world	169	164	+3	176	-4
Total	1,301	1,339	<b>–</b> 3	1,397	<b>-7</b>
Overseas contribution	49%	46%	+3%pt	48%	+1%pt

## Healthy growth led by corporate and institutional loans

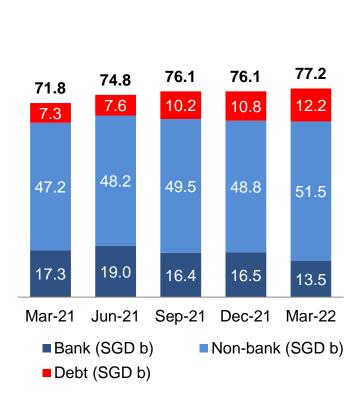


	Mar-22	Dec-21	Mar-21	QoQ +/(–)	YoY +/(–)
<b>Gross Loans</b>	SGD b	SGD b	SGD b	%	%
Singapore	162	158	151	+3	+8
Rest of Southeast Asia	64	63	63	+1	+2
Malaysia	30	30	30	-1	-1
Thailand	21	21	20	_	+3
Indonesia	10	10	10	+3	+1
Vietnam	2	2	2	+12	+10
Others	1	1	1	+7	+31
North Asia	56	53	50	+6	+12
Greater China	51	49	47	+6	+9
Others	5	4	3	+13	+55
Rest of the world	38	37	29	+2	+29
Total	320	311	293	+3	+9

Note: Loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals)

## **Exposure to Greater China**





#### As at 31 March 2022:

#### **Mainland China exposure**

(\$26.8b or 6% of total assets)

#### Bank exposure (\$9.2b)

- Accounts for ~35% of Mainland China exposure; top 5 domestic banks and 3 policy banks account for ~65% of total bank exposure
- 99% with <1 year tenor</li>
- Trade exposures form ~50% of total bank exposure

#### Non-bank exposure (\$13.1b)

- Target customers include top-tier state-owned enterprises, large local corporates and foreign investment enterprises
- ~55% denominated in RMB
- ~55% with <1 year tenor</li>
- NPL ratio at 0.3%

#### **Hong Kong SAR exposure**

(\$41.5b or 9% of total assets)

#### Bank exposure (\$2.0b)

Majority to foreign banks

#### Non-bank exposure (\$34.3b)

- Mainly wholesale corporates
- ~55% with <1 year tenor</li>
- NPL ratio at 0.7%

Note: Classification is according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals)

### **Exposure to Commodities**



Mar 22	Oil and Gas (O&G)		Other Commodity		
	Upstream industries	Traders / downstream industries <sup>1</sup>		Total	
Outstanding loans	S\$2.0b	S\$9.7b	S\$9.7b	S\$21.4b	
% of total loans	4%		3%	7%	

As of 31 March 2022, outstanding loans to commodities remain modest and represented 7% of total loans. In particular, outstanding O&G loans represented 4% of total loans as compared to 5% as at 30 June 2018.

Outstanding O&G exposure is to downstream players and traders which are mainly national oil companies (NOCs) and global firms, while short-term structured loans account for a significant share of the remainder.

A considerable portion of upstream exposure is to NOCs and international oil companies, while vulnerable accounts were already classified and their collateral value marked down (by as much as 90%) by end 2017.

#### Note:

- (1) O&G upstream industries include offshore service companies.
- (2) Other commodity segments refer to agribusiness, metals and mining.

## NPA formation normalizes from previous quarter



(SGD m)	1Q21	2Q21	3Q21	4Q21	1Q22
NPAs at start of period	4,608	4,544	4,547	4,772	5,077
Non-individuals:					
New NPAs	145	360	251	670	462
Upgrades and recoveries	(250)	(158)	(73)	(172)	(207)
Write-offs	(26)	(202)	(42)	(205)	(36)
	4,477	4,544	4,683	5,065	5,296
Individuals (Net)	67	3	89	12	(7)
NPAs at end of period	4,544	4,547	4,772	5,077	5,289
NPL ratio (%)	1.5%	1.5%	1.5%	1.6%	1.6%

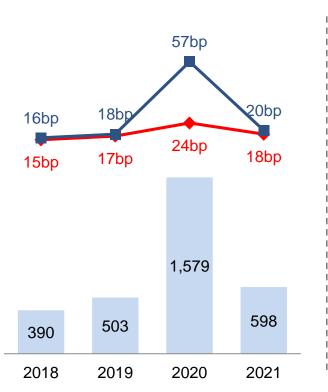
# Total allowances for loans higher due to higher general allowance write-back last quarter

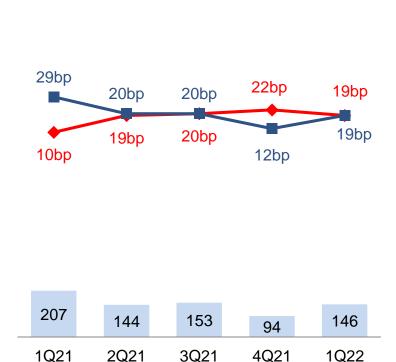


<u>Average Gross Loans</u> (basis points) \*

- Allowances for NPLs
- Total allowances for loans

Total allowances for loans (SGD m)





Computed on an annualised basis, where applicable

## Allowances sufficient amid ongoing macro uncertainties

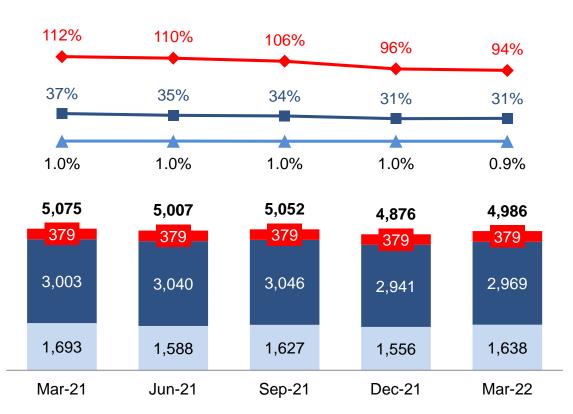


#### Coverage ratios (%)

- Total allowances\* / NPAs
- Specific allowances / NPAs
- General allowance on loans\* / performing loans (%)

#### Allowances (SGD m)

- □ Total
- ☐ Regulatory loss allowance reserve
- □ Specific allowance
- □ General allowance



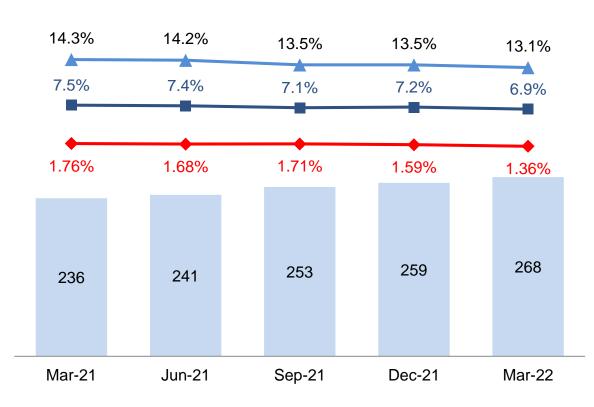
<sup>\*</sup> Total allowances include regulatory loss allowance reserve pursuant to MAS Notice No. 612

### Capital and leverage ratios



- Common equity Tier 1 capital adequacy ratio (%)
- Leverage ratio (%)
- Return on risk-weighted assets (%) \*

☐ Risk weighted assets (SGD b)



<sup>\*</sup> Computed on an annualised basis

### Sound funding and liquidity positions

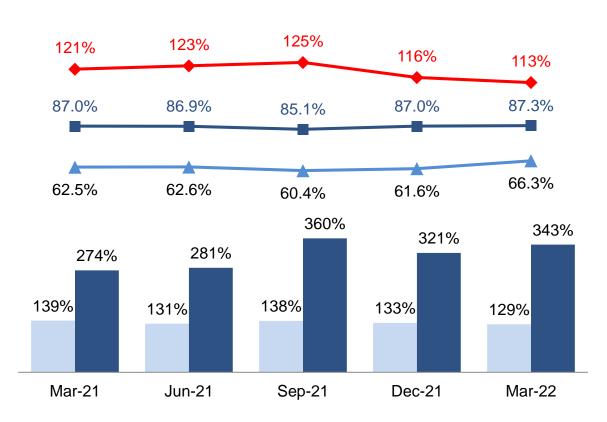


- Net stable funding ratio (%)
- Group Ioan-deposit ratio (%)
- **—** USD loan-deposit ratio (%)

Liquidity coverage ratio (%) \*

□ SGD

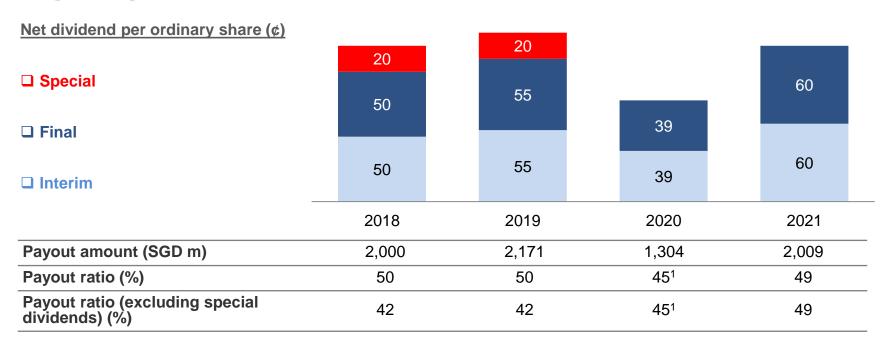
**□** All-currency



<sup>\*</sup> Computed on a quarterly average basis

# Dividends in line with higher earnings and strong capital position





<sup>1.</sup> FY20 dividends were in line with Monetary Authority of Singapore's call for banks to cap dividends at 60% of 2019 dividends. **Note**: The Scrip Dividend Scheme was applied to all the dividends for the financial years ended 2020 The Scheme provides shareholders with the option to receive Shares in lieu of the cash amount of any dividend declared on their holding of Shares. For more details, please refer to <a href="https://www.uobgroup.com/investor-relations/shares-and-dividends/dividends.html">www.uobgroup.com/investor-relations/shares-and-dividends/dividends.html</a>

## Thank You



