



# UOB Group Financial Updates

Lee Wai Fai  
Group Chief Financial Officer

For the Nine Months / Third Quarter Ended 30 September 2023

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## Financial Highlights

### 3Q23 key financial indicators

Core operating profit <sup>(1)</sup>

**\$2.0b**

- 3% QoQ  
+ 12% YoY

Core net profit after tax <sup>(1)</sup>

**\$1.5b**

- 2% QoQ  
+ 5% YoY

Core return on equity <sup>(1)</sup>

**13.9%**

- 0.2%pt QoQ  
- 0.1%pt YoY

Core cost/Income ratio <sup>(1)</sup>

**41.0%**

+ 0.1%pt QoQ  
- 1.6%pt YoY

NPL ratio

**1.6%**

no change QoQ  
+ 0.1%pt YoY

Credit costs

**19bps**

- 11bps QoQ  
+ 2bps YoY

NSFR ratio

**121%**

no change QoQ  
+ 7%pt YoY

CET 1 ratio

**13.0%**

- 0.6%pt QoQ  
+ 0.2%pt YoY

## 3Q23 Core Net Profit at \$1.5b, Sustained momentum in fees and treasury customer flows

- Core net profit at \$1.5b, with Core return on equity at 13.9%
- Net interest income was unchanged from last quarter, as the wider loan margin was weighed down by lower margin on excess liquidity. NIM eased to 2.09%
- 3Q23 fee income was near all-time high, powered by strong loan-related fees and credit card fees which hit a new record
- Customer-related treasury income sustained momentum
- 3Q23 Core Cost/Income ratio stable at 41.0% as spending kept pace with income growth
- Lower credit costs at 19 basis points for the quarter as the release of general allowance reserves more than offset the higher specific allowances
- Asset quality remained stable with NPL ratio unchanged at 1.6%
- Strong capital and funding positions maintained, with CET1 ratio at 13.0% and NSFR at 121%

## Performance by Segment

- Retail augmented by Citi, alongside higher rates, record card fees and wealth rebound
- Wholesale driven by wider margin and sustained treasury customer flows
- Global Markets seized opportunities in commodities and rates, offset by funding cost pressures



### Operating Profit <sup>(1)</sup>



Group Retail <sup>(1)</sup>



Group Wholesale Banking

Global Markets

	9M23 \$m	9M22 \$m	YoY +/(-) %	3Q23 \$m	2Q23 \$m	QoQ +/(-) %
Group Retail <sup>(1)</sup>	<b>2,287</b>	1,393	64	<b>758</b>	735	3
Group Wholesale Banking	<b>4,167</b>	3,454	21	<b>1,379</b>	1,368	1
Global Markets	<b>161</b>	319	(50)	<b>17</b>	48	(65)

(1) Excluding one-off expenses

# Consumers

- Tapping on rising affluence and growing digitalisation in Southeast Asia



## Scale Acquisition with Digital

Scale UOB TMRW across ASEAN to digitally acquire at low cost

**>7.5m**

Retail customers, 77% are digitally enabled

**+28%**

Year-on-year increase of new-to-bank customers acquired vs 9M22, 54% digitally acquired



## Deepen Engagement with Eco-system Partnerships

Leverage combined regional franchise in growing the number of multi-markets partnerships to drive customer engagement and lifetime value

**45**

Strategic multi-markets partnerships to cater for our customers growing lifestyle needs

**\$S104m**

Record-high quarterly net credit card fees in 3Q23, +89% year on year



## Leverage data insights to drive Omni-channel Offerings

Embrace data insights to digitalise customer experiences & processes; repurpose branches for more advisory needs

**\$S170b**

Assets under management (AUM)<sup>1,2</sup> ▲ 21% YoY

**~2x**

Higher average revenue generation by omni-channel customers vs other customers

1. Of which 59% are from customers overseas. 2. Refers to Privilege Banking, Privilege Reserve and Private Bank.

# Wholesale customers

- Growing regional franchise, capturing cross-border opportunities



## Strengthening Connectivity

Across our ASEAN footprint and global network



**+14%**  
Cross border income<sup>1</sup>;  
Formed 24% of GWB income



**+35%**  
Suppliers and distributors<sup>2</sup> within  
Financial Supply Chain  
Management (FSCM) solution



## Sector Specialisation

Building capabilities for  
greater diversification  
and risk mitigation



**+21%**  
Global Financial Institutions  
Group (FIG) income<sup>1</sup>



**+17%**  
Income from Non-Real Estate &  
Hospitality and Non-FIG sectors<sup>1</sup>



## Deepening Digitalisation

For secure and  
efficient transactions



**+100%**  
Cashless payments to  
businesses in the region<sup>3</sup>



**+12%**  
Digital banking transactions by  
businesses across the Group<sup>4</sup>

1. Year-on-year growth for Aug-23 YTD. 2. Estimates as of Sep-23. 3. Refers to payments made on Corporate PayNow, DuitNow and PromptPay in Singapore, Malaysia and Thailand. 4. Refers to digital banking transactions via UOB Infinity/BIBPlus

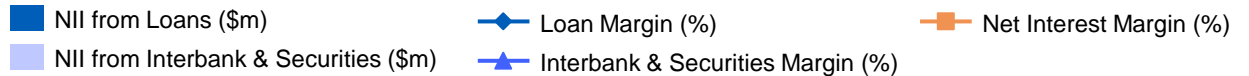
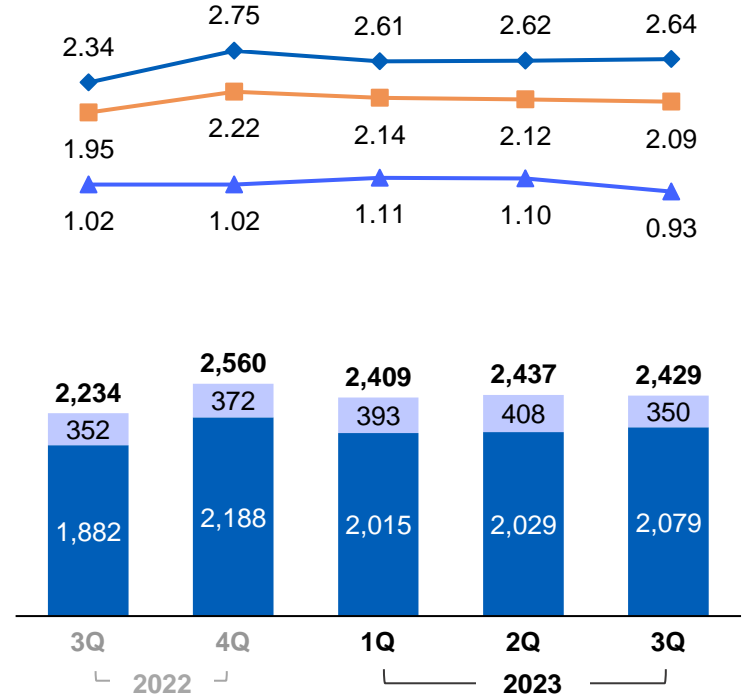
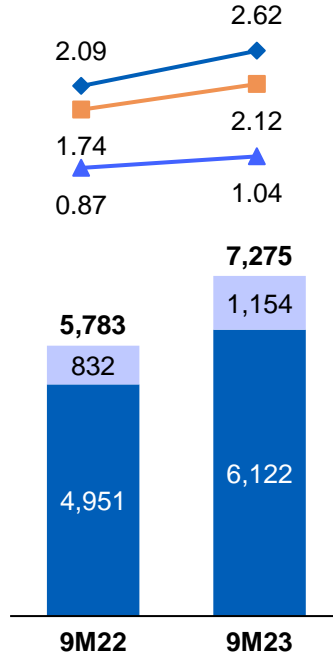
## Financial Highlights

- 9M23 Core net profit up 33%, driven by strong NII and trading and investment income
- 3Q23 core net profit of \$1.5b supported by near all-time high fee income and lower credit loss allowance

	9M23 \$m	9M22 \$m	YoY +/(-)%	3Q23 \$m	2Q23 \$m	QoQ +/(-)%	3Q22 \$m	YoY +/(-)%
Net interest income	7,275	5,783	26	2,429	2,437	(0)	2,234	9
Net fee income	1,666	1,658	0	591	524	13	519	14
Other non-interest income	1,581	804	97	436	581	(25)	431	1
<b>Total income</b>	<b>10,522</b>	<b>8,245</b>	<b>28</b>	<b>3,457</b>	<b>3,542</b>	<b>(2)</b>	<b>3,184</b>	<b>9</b>
Less: Total expenses	4,305	3,598	20	1,416	1,448	(2)	1,357	4
<b>Operating profit</b>	<b>6,217</b>	<b>4,647</b>	<b>34</b>	<b>2,041</b>	<b>2,093</b>	<b>(3)</b>	<b>1,827</b>	<b>12</b>
Less: Amortisation of intangible assets	17	-	NM	7	5	37	-	NM
Less: Allowance for credit and other losses	769	419	84	235	365	(35)	104	>100
Add: Associate & Joint Venture	71	69	2	20	26	(23)	18	12
<b>Core net profit</b>	<b>4,563</b>	<b>3,421</b>	<b>33</b>	<b>1,479</b>	<b>1,507</b>	<b>(2)</b>	<b>1,403</b>	<b>5</b>
Less: One-off expenses								
- Citi integration costs (net of tax)	255	-	NM	97	92	5	-	NM
<b>Net profit (including one-off expenses)</b>	<b>4,308</b>	<b>3,421</b>	<b>26</b>	<b>1,382</b>	<b>1,415</b>	<b>(2)</b>	<b>1,403</b>	<b>(1)</b>

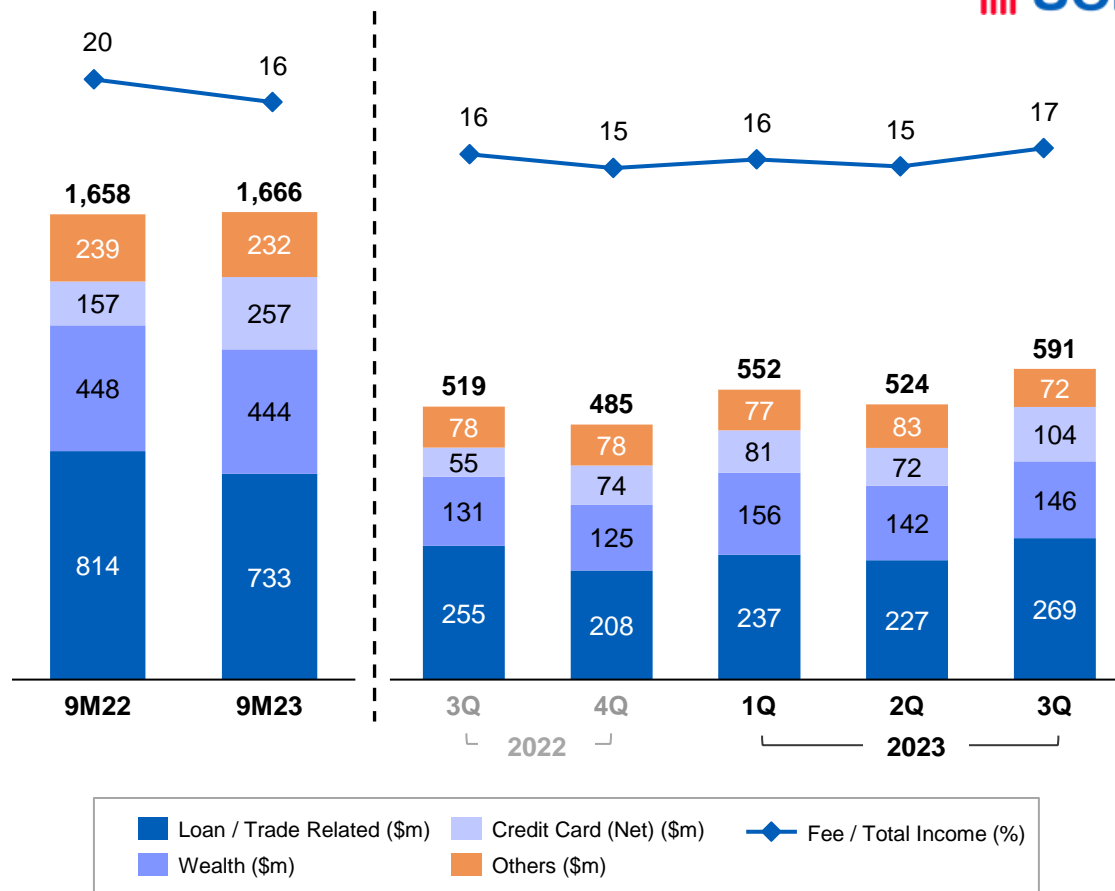
# Net Interest Income and Margin

- Higher NII and NIM YoY from higher interest rate environment
- 3Q23 core franchise loan margin expanded to 2.64%, while NIM moderated to 2.09% from lower margin on excess liquidity



# Fee Income

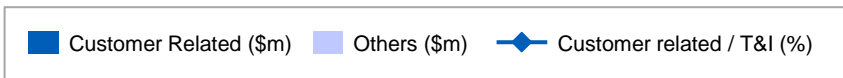
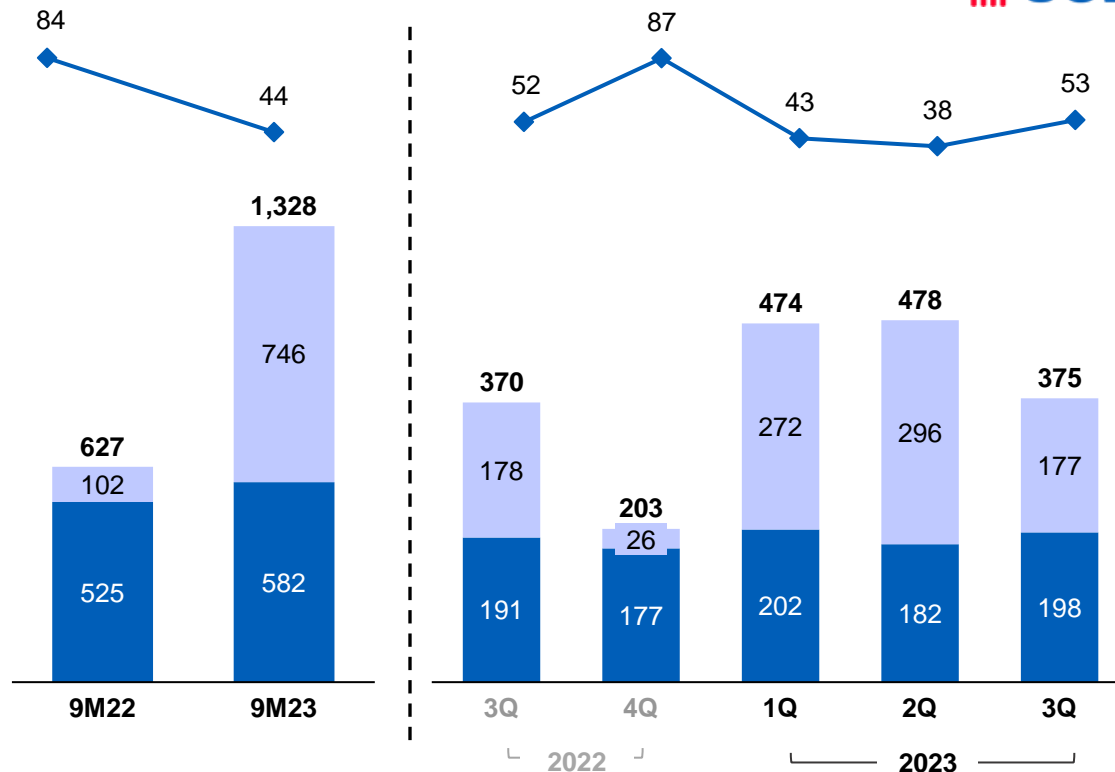
- 3Q23 Net fee income near all-time high
- Credit card fees hit new record while loan-related fees rebounded
- Modest wealth fees recovery amid cautious investor sentiments





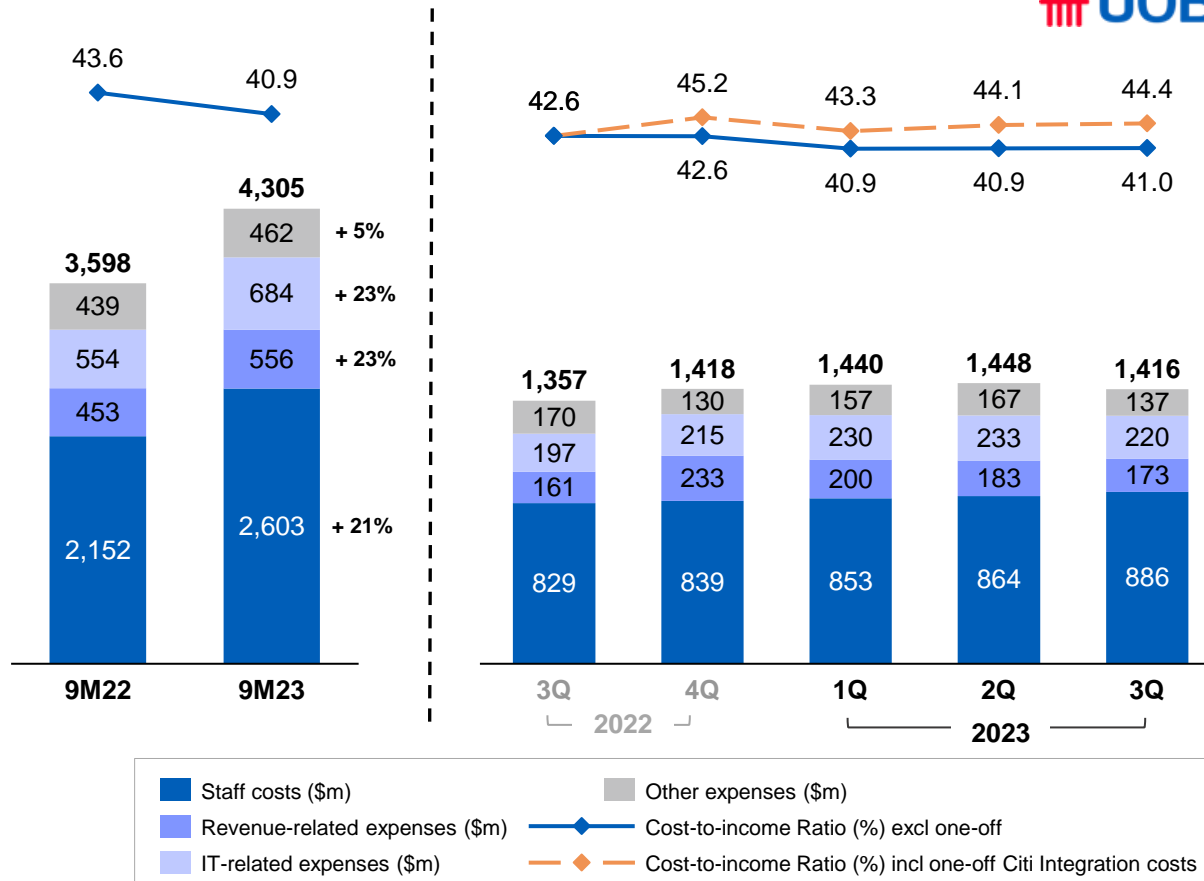
# Trading & Investment Income

- Customer-related treasury income sustained momentum
- Trading and liquidity management activities continued to deliver good performance
- Other T&I income affected by valuation volatility on investments



# Core Expenses and Cost / Income Ratio (1)

- CIR stable at 41.0%, as expenses kept pace with income growth
- Continued discipline in spending to support strategic investments



(1) Excluding one-off expenses

## Non-Performing Assets

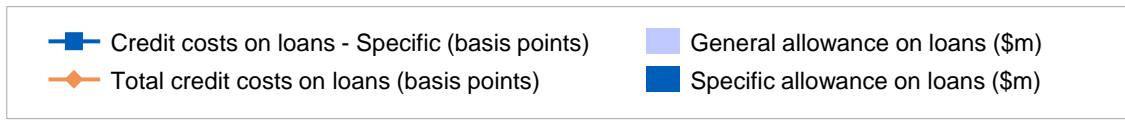
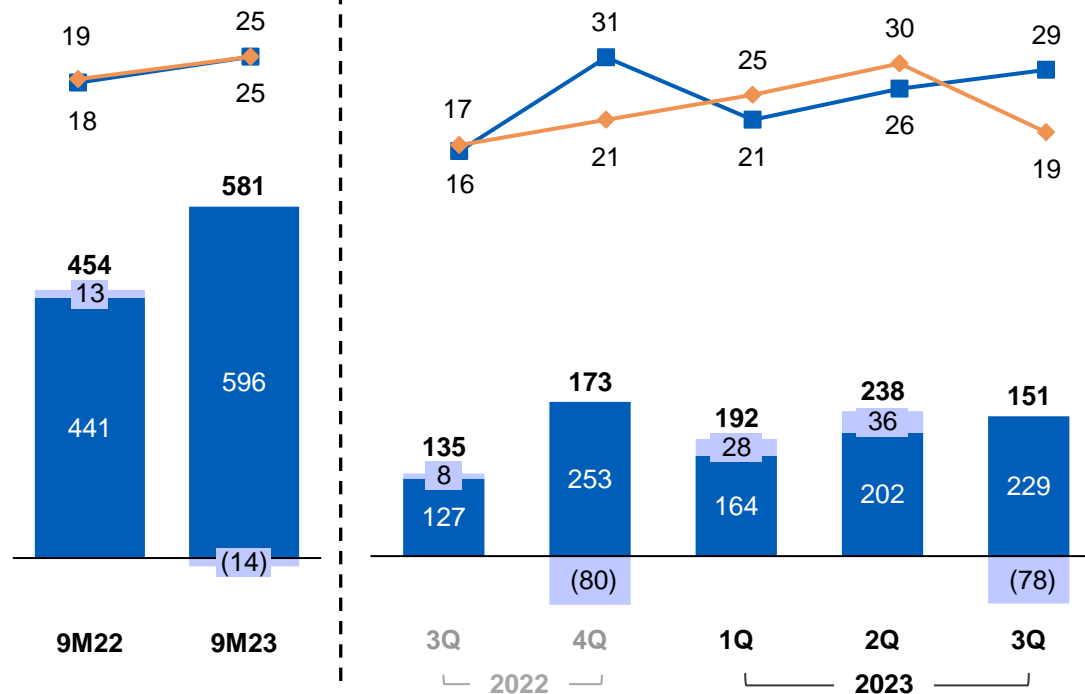
- Resilient asset quality with lower NPA formation and NPL unchanged at 1.6%
- Credit portfolio well-collateralised with SP/NPA stable at 34%

(\$m)	2022		2023		
	3Q	4Q	1Q	2Q	3Q
<b>NPAs at start of period</b>	5,422	5,037	5,127	5,150	5,192
<u>Non-individuals</u>					
New NPAs	214	395	301	364	267
Less:					
Upgrades and recoveries	448	322	80	137	298
Write-offs	60	121	218	65	150
	<u>5,128</u>	<u>4,989</u>	<u>5,130</u>	<u>5,312</u>	<u>5,011</u>
Individuals	(91)	(27)	13	(120)	0
<b>NPAs at end of period</b>	5,037	4,962	5,143	5,192	5,011
Add: Citi acquisition		165	7		
<b>NPAs at end of period including Citi</b>	<u>5,037</u>	<u>5,127</u>	<u>5,150</u>	<u>5,192</u>	<u>5,011</u>

<b>NPL Ratio (%)</b>	1.5	1.6	1.6	1.6	<b>1.6</b>
<b>Specific allowance/NPA (%)</b>	33	34	32	33	<b>34</b>

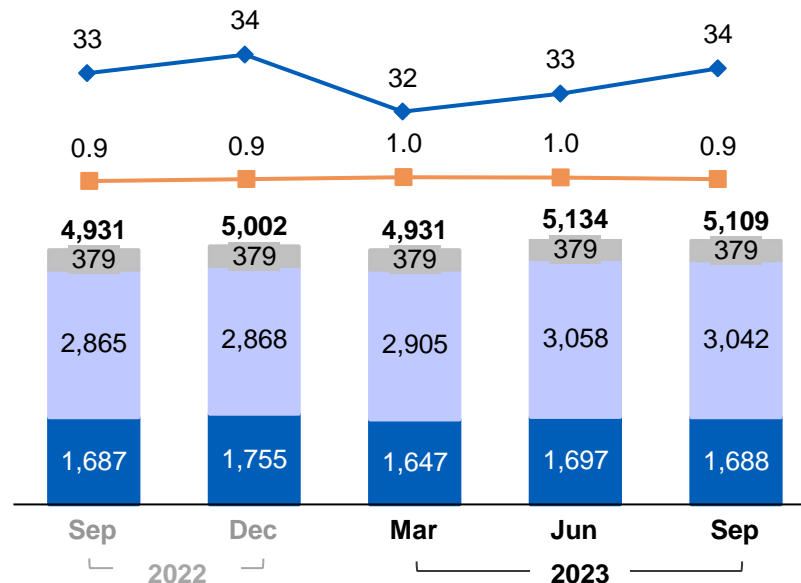
# Total Allowance on Loans

- Increase in 3Q23 net credit costs within expectation
- Total credit costs improved to 19 bps from release of general allowance reserves

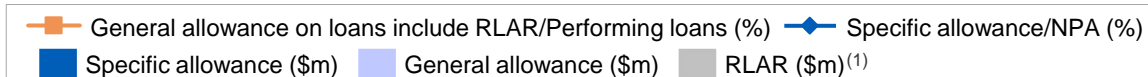


# Allowance Coverage

- Adequate reserve buffer with prudent coverage for performing loans at 0.9%
- NPA coverage remained adequate at 102% or 205% taking collateral into account



<b>NPA coverage (%) <sup>(2)</sup></b>	98	98	96	99	<b>102</b>
<b>Unsecured NPA coverage (%) <sup>(2)</sup></b>	207	207	212	209	<b>205</b>



Notes:

- (1) Regulatory loss allowance reserve (RLAR) is a non-distributable reserve appropriated through retained earnings to meet MAS Notice No. 612 Credit Files, Grading and Provisioning requirements.
- (2) Includes RLAR as part of total allowance.

## Performance by Geography

- 9M23 Core operating profit surged to \$6.2b
- ASEAN-4 benefitted from Citi consolidation
- Overseas contribution at 42% to Group operating profit

	9M23 \$m	9M22 \$m	YoY +/(-)%	3Q23 \$m	2Q23 \$m	QoQ +/(-)%
<b>Core operating profit <sup>(1)</sup></b>						
Singapore	3,605	2,621	38	1,188	1,184	0
<b>ASEAN-4</b>	<b>1,300</b>	<b>1,018</b>	<b>28</b>	<b>389</b>	<b>446</b>	<b>(13)</b>
Malaysia	596	549	8	184	188	(2)
Thailand	537	291	84	173	193	(10)
Indonesia	155	166	(6)	34	57	(41)
Vietnam	12	12	4	(2)	8	(>100)
<b>North Asia</b>	<b>554</b>	<b>500</b>	<b>11</b>	<b>211</b>	<b>190</b>	<b>11</b>
Greater China	496	465	7	186	172	8
Others	58	36	62	25	17	45
<b>Rest of the world</b>	<b>758</b>	<b>508</b>	<b>49</b>	<b>253</b>	<b>273</b>	<b>(8)</b>
<b>Total</b>	<b>6,217</b>	<b>4,647</b>	<b>34</b>	<b>2,041</b>	<b>2,093</b>	<b>(3)</b>
<b>Overseas contribution (%) <sup>(1)</sup></b>	<b>42.0</b>	<b>43.6</b>	<b>(1.6)</b>	<b>41.8</b>	<b>43.4</b>	<b>(1.6)</b>

(1) Excluding one-off expenses

## Gross Loans

- Loans relatively unchanged QoQ and YoY on constant currency basis

	Sep-23 \$b	Jun-23 \$b	Sep-22 \$b	QoQ +/(-)%	YoY +/(-)%
Singapore	155	156	165	(1)	(6)
<b>ASEAN-4</b>	<b>67</b>	<b>68</b>	<b>62</b>	<b>(1)</b>	<b>9</b>
Malaysia	32	32	29	(0)	9
Thailand	24	24	20	(0)	21
Indonesia	10	10	11	(2)	(13)
Vietnam	2	2	2	(3)	14
<b>North Asia</b>	<b>56</b>	<b>55</b>	<b>57</b>	<b>1</b>	<b>(2)</b>
Greater China	51	52	54	(1)	(5)
Others	4	4	3	20	42
<b>Rest of the world</b>	<b>40</b>	<b>40</b>	<b>40</b>	<b>0</b>	<b>1</b>
<b>Total</b>	<b>318</b>	<b>319</b>	<b>323</b>	<b>(0)</b>	<b>(2)</b>
<i>At constant FX basis</i>	<i>318</i>	<i>318</i>	<i>318</i>	<i>0</i>	<i>0</i>

Note: Loans are classified based on where credit risks reside, represented by country of incorporation/operation for non-individuals and residence for individuals.

## Total Funding

- Customer deposits up 1% QoQ, alongside improved CASA ratio at 48.2%

	Sep-23 \$b	Jun-23 \$b	Sep-22 \$b	QoQ +/(-)%	YoY +/(-)%
Singapore	262	261	256	0	2
<b>ASEAN-4</b>	<b>72</b>	<b>70</b>	<b>67</b>	<b>2</b>	<b>7</b>
Malaysia	34	34	31	1	9
Thailand	26	25	22	3	14
Indonesia	10	10	11	3	(12)
Vietnam	2	2	2	8	7
<b>North Asia</b>	<b>25</b>	<b>22</b>	<b>23</b>	<b>12</b>	<b>8</b>
Greater China	24	22	23	12	7
Others	0	0	0	22	>100
<b>Rest of the world</b>	<b>24</b>	<b>24</b>	<b>29</b>	<b>1</b>	<b>(17)</b>
Total Customer Deposits	382	377	375	1	2
Wholesale funding <sup>(1)</sup>	67	61	68	10	(2)
Total funding	448	437	443	2	1
<b>CASA/Deposit Ratio (%)</b>	<b>48.2</b>	<b>47.6</b>	<b>49.8</b>	<b>0.6</b>	<b>(1.6)</b>

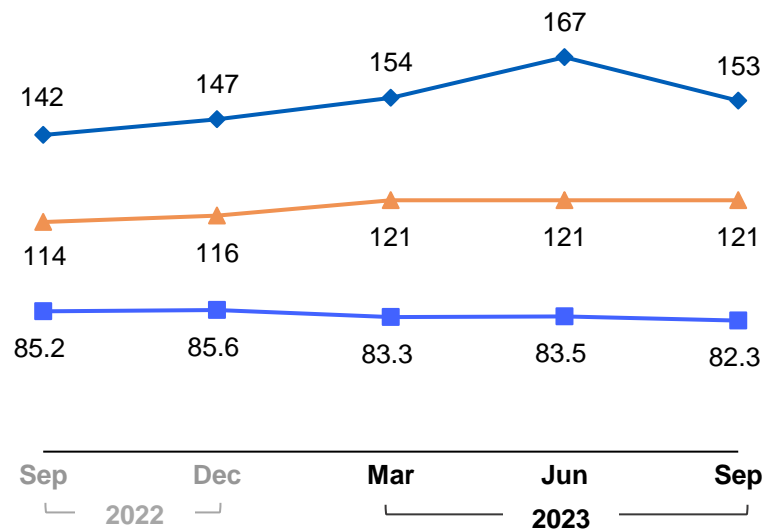
Note:

(1) Comprising debt issuances, perpetual capital securities and interbank liabilities.



## Liquidity Ratios

- Funding and liquidity positions remained strong with LCR at 153% and NSFR at 121%



USD LDR (%)

64.2

60.0

60.7

62.9

60.7

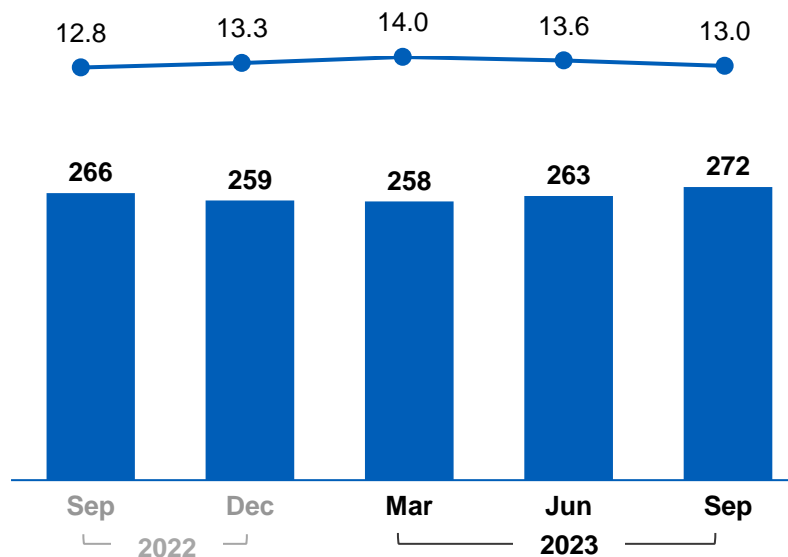
◆ All-currency LCR (%)

■ Loan/Deposit Ratio (LDR) (%)

▲ Net Stable Fund Ratio (NSFR) (%)

# Capital

- Healthy CET1 ratio at 13.0%, post FY23 interim dividend payout



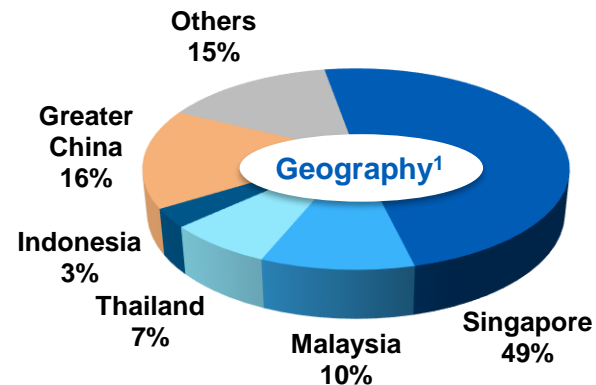
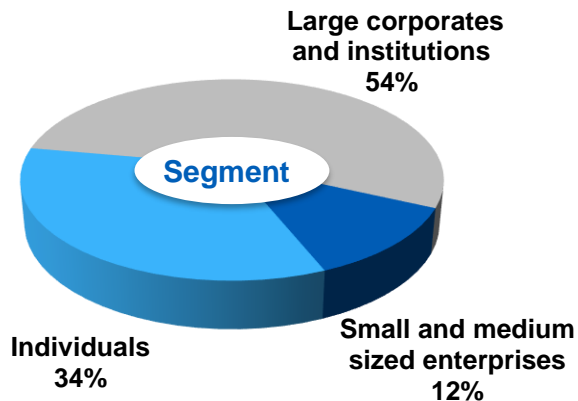
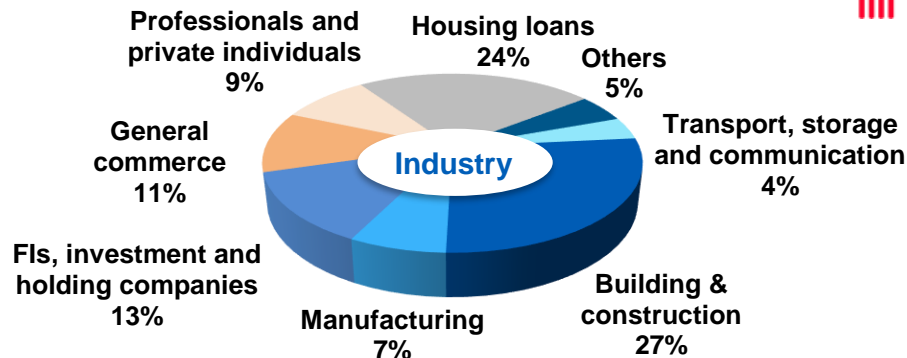
Leverage ratio (%)	6.4	6.6	7.0	7.0	6.8



# Appendix

- **Loan Portfolio**
- **Exposure to Greater China**
- **Exposure to Commercial Real Estate - Office**

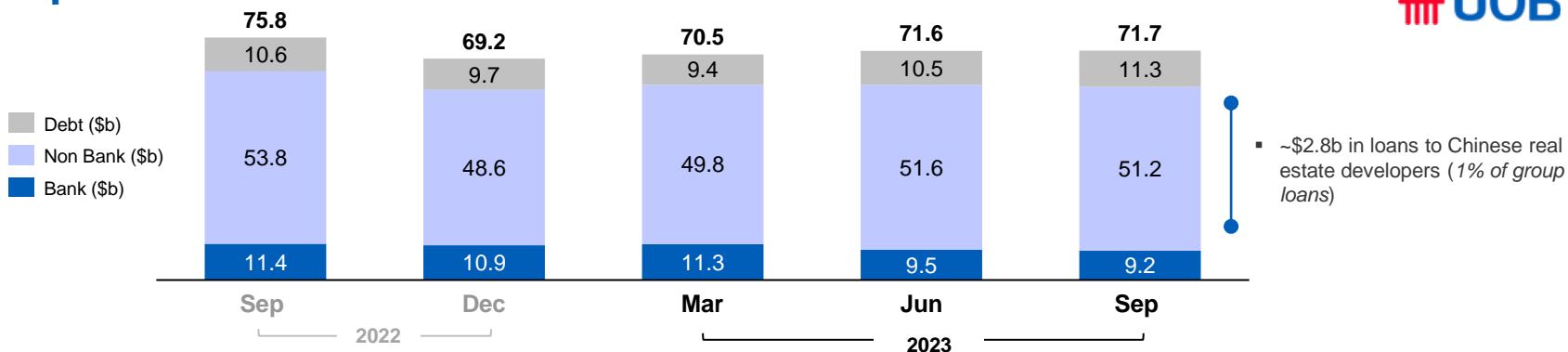
# Diversified Loan Portfolio



Note: Financial statistics as at 30 September 2023

1. Loans are classified based on where credit risks reside, represented by country of incorporation/operation for non-individuals and residence for individuals.

# Exposure to Greater China



## As at 30 Sep 2023:

### Mainland China exposure

(\$23.4b or 5% of total assets)

#### Bank exposure (\$6.8b)

- ~30% of total exposure to Mainland China, with top 5 domestic banks and 3 policy banks accounting for ~70% of total bank exposure
- ~99% with <1 year tenor; trade accounts for ~15% of total bank exposure

#### Non-bank exposure (\$12.2b)

- Client base include top-tier state-owned enterprises, large local corporates and foreign investment enterprises
- ~70% denominated in RMB and ~60% with <1 year tenor
- NPL ratio at 0.7%

### Hong Kong SAR exposure

(\$43.5b or 8% of total assets)

#### Bank exposure (\$0.7b)

- ~90% are to foreign banks

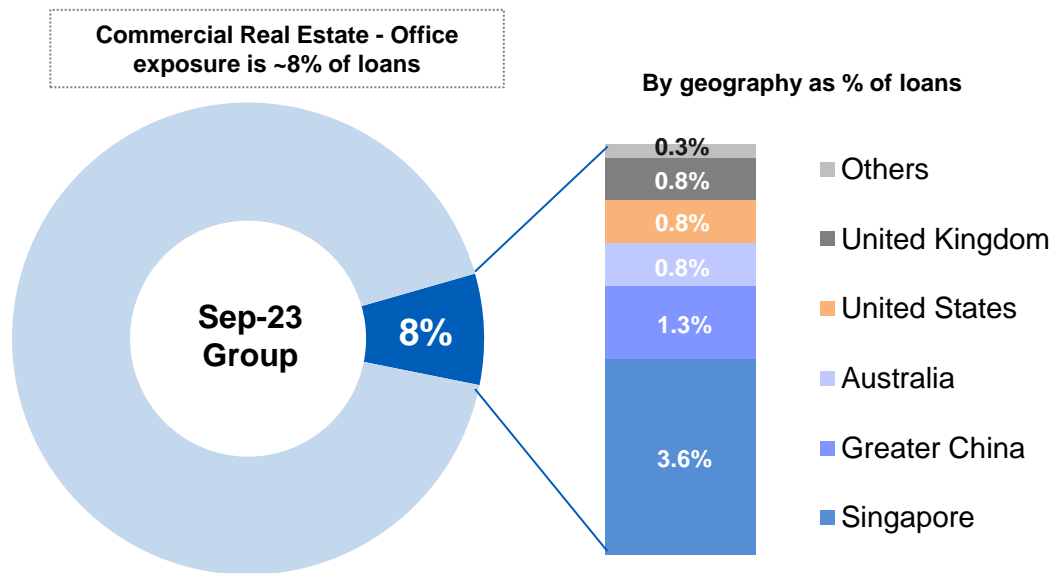
#### Non-bank exposure (\$36.8b)

- Exposure mainly to corporate and institutional clients
- ~55% with <1 year tenor
- NPL ratio at 1.4%

Note: Classification is according to where credit risks reside, largely represented by the borrower's country of incorporation/operation for non-individuals and residence for individuals.

## Exposure to Commercial Real Estate - Office

- Almost half of office exposure is in Singapore
- Overseas exposure backed by strong sponsors
- Largely secured by class-A office properties
- Average LTV around 50-60%



**Thank You**



**Right By You**