

# **UOB** Group

Steady Performance with Resilient Balance Sheet amid Slower Economic Growth November 2016



# **Agenda**

- 1. Overview of UOB Group
- 2. Macroeconomic Outlook
- 3. Strong UOB Fundamentals
- 4. Our Growth Drivers
- 5. Latest Financials



# **Overview of UOB Group**

### **UOB Overview**



### **Founding**

Founded in August 1935 by a group of Chinese businessmen and Datuk Wee Kheng Chiang, grandfather of the present UOB Group CEO, Mr. Wee Ee Cheong

### **Expansion**

UOB has grown over the decades through organic means and a series of acquisitions. It is today a leading bank in Asia with an established presence in the ASEAN region. The Group has an international network of around 500 offices in 19 countries and territories.

Note: Financial statistics as at 30 September 2016.

- 1. FX rate used: USD 1 = SGD 1.3656 as at 30 September 2016.
- 2. Based on final rules effective 1 January 2018.
- 3. Leverage ratio is calculated based on the revised MAS Notice 637 which took effect from 1 January 2015.
- Calculated based on profit attributable to equity holders of the Bank net of preference share dividend and capital securities distributions.
- 5. Computed on an annualised basis.
- 6. Average for 3Q16.

### **Key Statistics for 9M16**

■ Total assets
 □ Shareholder's equity
 □ Gross loans
 □ Customer deposits
 □ SGD32b
 □ (USD23.7 b¹)
 □ (USD159.2b¹)
 □ (USD183.8b¹)

■ Common Equity Tier 1 CAR : 13.4%

■ Fully-loaded Common Equity Tier 1 CAR <sup>2</sup> : 12.4%

■ Leverage ratio <sup>3</sup> : 7.5%

■ ROA : 0.97% <sup>5</sup>

■ ROE <sup>4</sup> : 10.5% <sup>5</sup>

■ NIM : 1.72% <sup>5</sup>

■ Non-interest/Total income : 38.4%

■ NPL ratio : 1.6%

■ Loans/Deposits ratio : 85.0%

Average all-currency liquidity coverage ratio
 148% <sup>6</sup>

■ Cost / Income : 45.4%

Credit Ratings

	Moody's	S&P	Fitch
Issuer Rating (Senior Unsecured)	Aa1	AA-	AA-
Outlook	Negative	Stable	Stable
Short Term Debt	P-1	A-1+	F1+

# A Leading Singapore Bank; Established Franchise in Core Market Segments





### **Group Retail**

- Best Retail Bank in Singapore<sup>1</sup>
- Strong player in credit cards and private residential home loan business

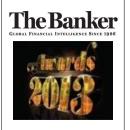
### **Group Wholesale Banking**

- Best SME Banking<sup>1</sup>
- Seamless access to regional network for our corporate clients

#### **Global Markets**

 Strong player in Singapore dollar treasury instruments

### **UOB Group's recognition in the industry**



Bank of the Year, Singapore



Best Bank in Singapore



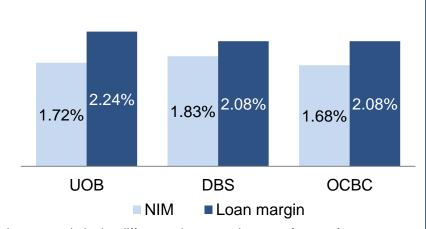
Best Retail Bank in Singapore

**Best SME Banking** 

Source: Company reports.

 The Asian Banker "Excellence in Retail Financial Services Awards": 2011 & 2016 (Retail and SME Banking), 2012 & 2014 (Retail Banking).

### **Higher 9M16 loan margin than local peers**



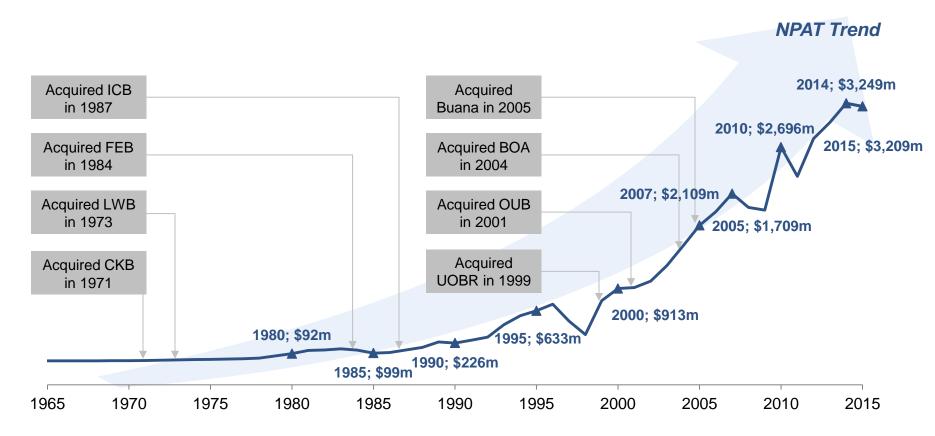
Loan margin is the difference between the rate of return from customer loans and costs of deposits.

Source: Company reports.

### **Proven Track Record of Execution**



- UOB Group's management has a proven track record in steering the Group through various global events and crises.
- Stability of management team ensures consistent execution of strategies
- Disciplined management style which underpins the Group's overall resilience and sustained performance



Note: Bank of Asia Public Company Limited ("BOA"), Chung Khiaw Bank Limited ("CKB"), Far Eastern Bank Limited ("FEB"), Industrial & Commercial Bank Limited (CB"), Lee Wah Bank Limited ("LWB"), Overseas Union Bank Limited ("OUB"), Radanasin Bank Thailand "UOBR".

# **Expanding Regional Banking Franchise**



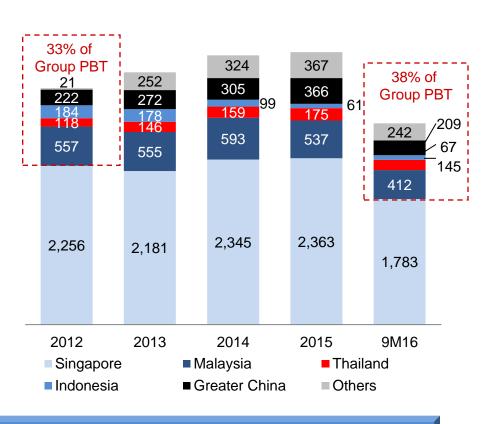
### **Extensive Regional Footprint with c.500 Offices**

#### **GREATER CHINA MYANMAR** 2 offices 28 offices1 **VIETNAM THAILAND** 1 office 157 offices **PHILIPPINES** 1 office **MALAYSIA** 47 offices **INDONESIA** 190 offices **SINGAPORE AUSTRALIA** 73 offices 4 offices

- Most diverse regional franchise among Singapore banks; effectively full control of regional subsidiaries
- Integrated regional platform improves operational efficiencies, enhances risk management and provides faster time-to-market and seamless customer service
- Simultaneous organic and inorganic growth strategies in emerging/new markets of China and Vietnam
- Aim for region to contribute 40% of Group's PBT in medium term

### **Profit Before Tax and Intangibles by Region**

(SGD m)



Established regional network with key South East Asian pillars, supporting fast-growing trade, capital and wealth flows



# **Macroeconomic Outlook**

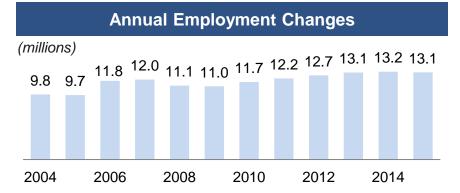
# China's Growth Slower but Low Risk of Hard Landing



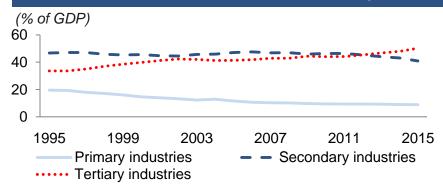
- While China's GDP growth rate is slowing, the annual increase in absolute GDP has been stable.
- The Chinese economy has its underlying momentum, supported by rebalancing reforms and steady job market.
- Low government debt underpins China's fiscal capacity, which could help mitigate "black swan" events
- Base case scenario for China: slow and unexciting growth, RMB sideways, global economy muddling along dragged down by Europe and Japan in deflationary and low yield environment.

#### China "New Normal": Quality Versus Quantity (RMB trillion) (%) 15 6 10 4 2 5 1994 1998 2002 2006 2014 2010 YoY change in real GDP, 1995 prices (LHS) —Growth rate (RHS)

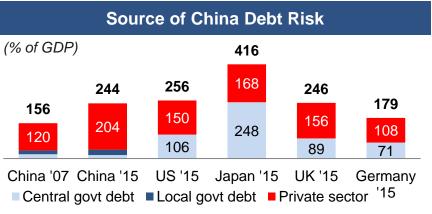
Source: IMF, UOB Global Economics & Markets Research



### **Structural Shift of China's Economy**



Source: CEIC, UOB Global Economics & Markets Research



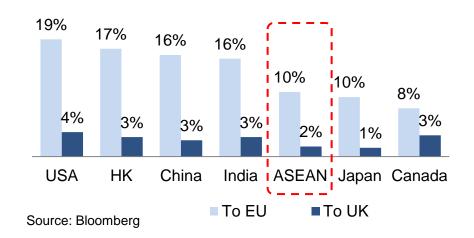
Source: China NAO, CEIC, IMF, OECD, UOB Global Economics & Markets Research

## **Brexit Impact on Asian Markets via Trade and Investment Channels**

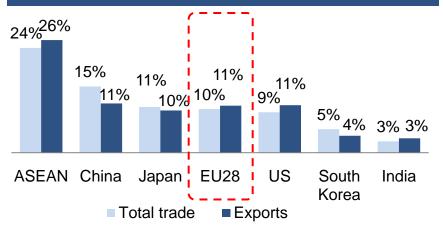


- It is a challenge to quantify Brexit effects with certainty at this stage.
- The immediate impact on Asian economies is likely to be limited and shallow, considering the low export reliance.
- If adverse impact of Brexit spreads to the broader European Union, however, this could have a more significant impact on Asia given the trade and investment links. As a bloc, EU represented 10.3% of ASEAN's total exports and 16% of FDIs in 2015.

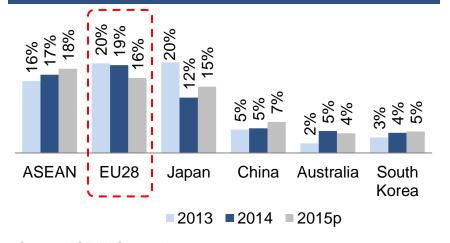
### **EU & UK Export Mix of Selected Partners (2015)**



### **ASEAN's Trade/Export Mix by Key Partners (2015)**



### ASEAN's Net FDI Flows by Key Partners (2015)



Source: ASEAN Secretariat

## Implication on Regional Policy Rates



	3Q15	4Q15	1Q16	2Q16	3Q16f	4Q16f	1Q17f	2Q17f	3Q17f	4Q17f
US Fed Funds	0.25	0.50	0.50	0.50	0.50	0.75	0.75	1.00	1.00	1.25
SG 3M SOR	1.24	1.70	0.81	0.81	0.90	1.10	1.35	1.50	1.55	1.70
MY Overnight Policy Rate	3.25	3.25	3.25	3.25	3.00	3.00	3.00	3.00	3.00	3.00
TH 1-Day Repo	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50
ID 7-Day Reverse Repo	6.25	6.25	5.50	5.25	5.00	5.00	5.00	5.00	5.00	5.00
CH 1-Year Deposit Rate	1.75	1.50	1.50	1.50	1.25	1.00	1.00	1.00	1.00	1.00

- Regional monetary policies have either diverged or maintained status quo against the first Fed Reserve hike and we still expect this trend to continue.
- Market-based instruments have persistently under priced US rate hikes. Yellen has been dovish, giving rise to the
  possibility of downward bias in official projections.
- Stabilisation of / appreciation in regional currencies have enabled greater flexibility for regional central banks to ease policy.

## Southeast Asia: Resilient Key Markets



Long-term fundamentals and prospects of key Southeast Asia have greatly improved since the 1997 Asian Financial Crisis. Compared with 1997, they have:

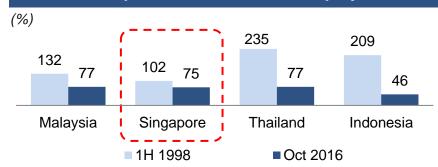
- Significantly higher levels of foreign reserves
- Healthier current account and balance of payment positions
- Lower levels of corporate leverage
- Lower levels of foreign currency debts

#### **Asian Foreign Reserves** (USD billion) 252 181 114 98 75 30 26 24 Singapore Thailand Indonesia Malaysia Dec 1998 ■ Aug 2016

2016 foreign reserves include foreign currency reserves (in convertible foreign currencies)

Source: IMF

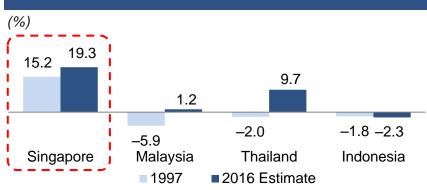
### **Asian Corporates: Total Debt to Equity Ratio**



Total debt to equity ratio = total ST and LT borrowings divided by total equity, multiplied by 100

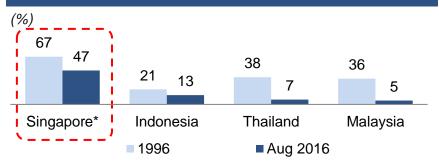
Sources: MSCI data from Bloomberg

#### **Current Account as % of GDP**



Source: IMF

### Foreign Currency Loans as % of Total Loans



<sup>\*</sup> Foreign currency loans in 1996 approximated by using total loans of Asia Currency Units

Sources: Central banks

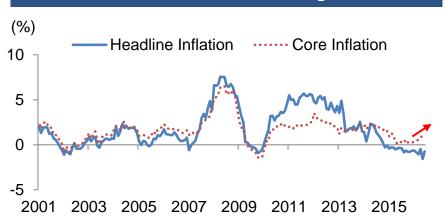
# Slightly Stronger Singapore GDP Growth at 2.2% in 2016



- Singapore's GDP grew 2.2% y/y in 2Q16, as the manufacturing sector finally registered a 1.1% y/y growth, after contracting for the past six consecutive quarters. However, the services sector growth of 1.7% y/y was the slowest on record since the 2008 global financial crisis.
- We forecast 2016 GDP to grow 2.2% on the back of the low base in 2015, as well as the continued improvement in the US economy.
- We expect core inflation to edge higher to average 1.0% this year, from 0.5% in 2015 as the base effects of lower commodity prices and government subsidies from last year wear off.

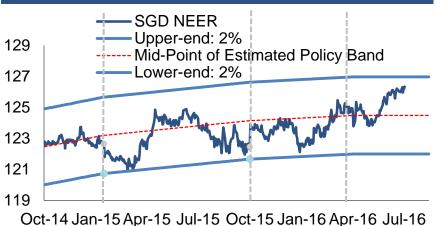
Source: UOB Global Economics & Markets Research

### 2016 Core Inflation To Average 1.0%



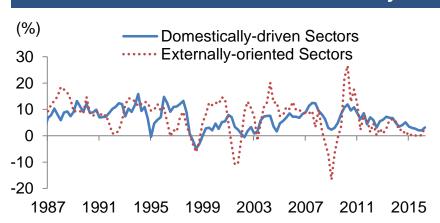
Source: Singapore Department of Statistics

### Neutral Stance Adopted In April 2016



Source: CEIC, UOB Global Economics & Markets Research

### **External Sectors Slowed Considerably**



Source: Singapore Department of Statistics

# ASEAN Banking Sector: Strong Fundamentals Remain Intact



### **Key Banking Trends**

- ASEAN banks have healthy capital and funding levels
  - Singapore banks have among the highest capital ratios in the region
  - As solvency is not generally an issue in ASEAN, focus would be on putting the excess capital to productive uses
- Policy changes in regulation, liquidity, rates and sector consolidation are shaping the ASEAN banking business models going forward

Source: Research estimates, Monetary Authority of Singapore

### **Robust Capital Positions**

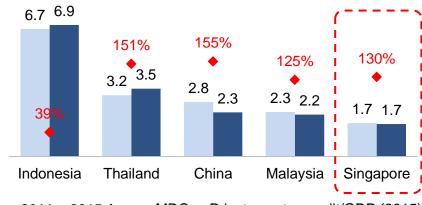


Source: SNL, Research estimates

Note: MRQ refers to the most recent quarter financials available for each bank

### **Higher NIM in Lightly Penetrated Markets**

(Net interest margin and private-sector credit / GDP, in %)

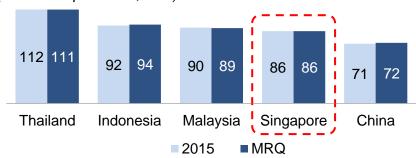


■ 2011 – 2015 Avg. ■ MRQ ◆ Private-sector credit/GDP (2015)

Source: SNL, Research estimates, World Bank

### Stable Funding; Adequate Loan/Deposit Ratios

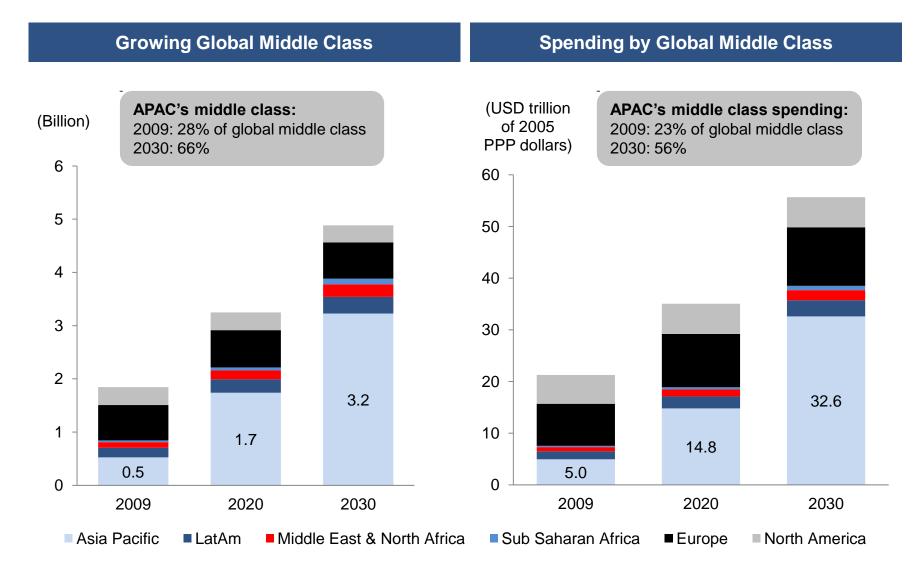
(Loan-to-deposit ratio, in %)



Source: SNL, Research estimates

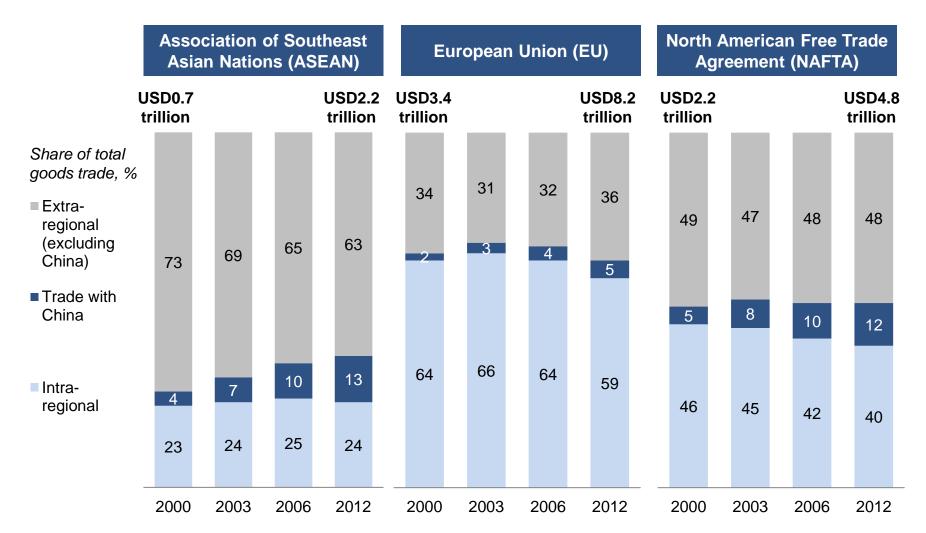
# Asia's Healthy Prospects, with Rising Population & Consumer Affluence





# Room for More Optimism on Intra-Regional Trade in the ASEAN Region





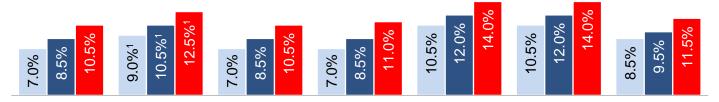
## **Basel III across the Region**



	BCBS	Singapore	Malaysia	<b>Thailand</b>	Indonesia	<b>Hong Kong</b>	China
	BANK FOR INTERNATIONAL SETTLEMENTS			•			
Minimum CET1 CAR	4.5%	6.5% <sup>1</sup>	4.5%	4.5%	4.5%	4.5%	5.0%
Minimum Tier 1 CAR	6.0%	8.0% <sup>1</sup>	6.0%	6.0%	6.0%	6.0%	6.0%
Minimum Total CAR	8.0%	10.0% <sup>1</sup>	8.0%	8.5%	8.0%	8.0%	8.0%
Full Compliance	Jan-15	Jan-15	Jan-15	Jan-13	Jan-14	Jan-15	Jan-13
Capital Conservation Buffer	2.5%	2.5%	2.5%	2.5%	2.5%	2.5%	2.5%
Full Compliance	Jan-19	Jan-19	Jan-19	Jan-19	Jan-19	Jan-19	Jan-19
Countercyclical Capital Buffer <sup>2</sup>	Up to 2.5%	Up to 2.5%	Up to 2.5%	Up to 2.5%	Up to 2.5%	Up to 2.5% <sup>3</sup>	Up to 2.5%
Full Compliance	Jan-19	Jan-19	Jan-19	Pending	Jan-16 <sup>4</sup>	Jan-19	Jan-19
D-SIB	_	2.0%	Pending	Pending	1.0% – 3.5%	1.0% – 3.5%	1.0% <sup>6</sup>
G-SIB	1.0% – 3.5%	n/a	n/a	n/a	n/a	n/a	1.0% <sup>6</sup>
Minimum Leverage Ratio Full Compliance	3.0% 2018	Pending Pending	3.0% 2018	3.0% 2018	3.0% 2018	3.0% 2018	4.0% 2013
50mpnamoo							_0.0

#### % of risk weighted assets 7

- Minimum CET1
- Minimum Tier 1 CAR
- Minimum Total CAR



#### Source: Regulatory notifications and rating reports.

- 1. Includes 2% for D-SIB buffer for the three Singapore banks.
- 2. Each local regulator determines its own level of countercyclical capital buffer to accumulate capital in periods of economic expansion.
- 3. HKMA has set a CCyB of 2.5% to be phased in over a period of 3 years. In 2016, the CCyB requirement is 0.625% of RWA.
- 4. Indonesia's new buffer requirement was set at 0% as of 1 January 2016.
- 5. According to the regulations, Indonesia D-SIBs will initially be subject to a D-SIB buffer of up to 2.5%.
- 6. In China, G-SIBs are only subject to the higher of G-SIB and D-SIB buffer
- 7. Minimum ratios on fully-loaded basis, including capital conservation buffer and D-SIB surcharge, but excluding countercyclical capital buffer and G-SIB

## **Resolution Regime Overview**



	Resolution Regime in Asia										
Country	Public discussion	Existing resolution powers	Factors influencing views on bail-in <sup>1</sup>	How past resolution was handled							
Singapore 4	Yes, ended	Statutory bail-in proposed to apply to only subordinated debt	Role as a global financial hub; strength of system; good coordination between regulator and local banks	Crisis prevention tools; no record of bank failures in the past							
Indonesia	No	Transfer powers; statutory bail-in proposed	History of public sector bailouts	Liquidation; public funds							
Hong Kong	Yes, ended	Transfer powers; statutory bail-in proposed	Role as an international financial centre and presence of G-SIBs	Liquidation; public funds; M&A							
China	No	Transfer powers; no statutory bail-in	Risk of contagion in debt market; role of government in banking sector	Capital injections; NPL disposals; forbearance							

### Resolution Regime Guidelines as per Financial Stability Board<sup>2</sup>

As per Financial Stability Board (FSB), any systemically significant financial institution that fails should be subject to a resolution regime as set out in *The Key Attributes of Effective Resolution Regimes for Financial Institutions*. In Nov 2015, the FSB released two finalised guidance papers on the Principles for Cross-border Effectiveness of Resolution Actions, and Guidance on Cooperation and Information Sharing with Host Authorities of Jurisdictions.

- Jurisdictions should have in place a transparent and efficient process for resolution measures by a foreign resolution authority to have cross-border effect, provided that domestic creditors are treated equitably.
- Authorities must have the confidence that resolution powers are legally enforceable, especially where instruments are governed by a foreign law.
- Jurisdictions should continue to develop statutory frameworks but in the interim use contractual approaches to aid the enforceability of resolution actions. Even after implementation of statutory frameworks, contractual approach can continue to complement such regimes.
- 1. Bold text indicates factors in favor of implementing a bail-in regime; italic text indicates factors against
- 2. Source: Financial Stability Board's *The Key Attributes of Effective Resolution Regimes for Financial Institutions* Note: Malaysia and Thailand have yet to implement a framework for resolution regime.



# **Strong UOB Fundamentals**

## Strong UOB Fundamentals



20

# Strong Management with Proven Track Record

- Proven track record in steering the bank through various global events and crises
- Stability of management team ensures consistent execution of strategies

# Consistent and Focused Financial Management

- Total income grew 1.1% yoy in 9M16, despite slower economic growth
- Continue to invest in building long-term capabilities in a disciplined manner
- Stable total credit costs at 32bp

# Disciplined Management of Balance Sheet

- Strong capital base; fully-loaded Common Equity Tier 1 capital adequacy ratio of 12.4% as at 30 September 2016
- Liquid and well diversified funding mix with loan/deposits ratio at 85.0%
- Stable asset quality, with a diversified loan portfolio, and high reserves buffer

# Delivering on Regional Strategy

- Holistic regional bank with effective full control of subsidiaries in key markets
- Focus on profitable niche segments and intra-regional needs of customers
- Entrenched local presence: ground resources and integrated regional network to better address the needs of our targeted segments

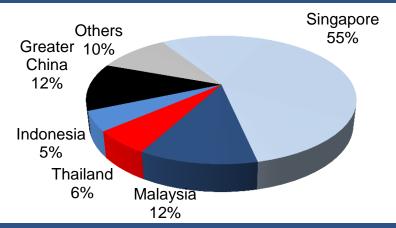
UOB is focused on the basics of banking; Stable management team with proven execution capabilities

Source: Company's reports.

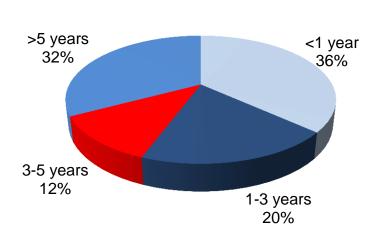
### **Diversified Loan Portfolio**



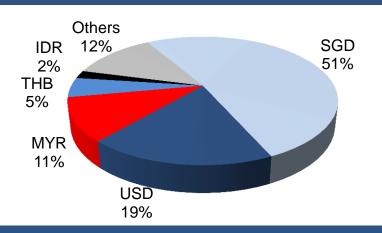




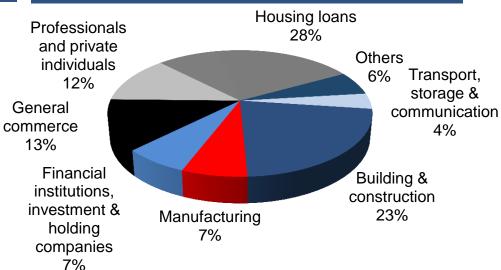
### **Gross Customer Loans by Maturity**



### **Gross Customer Loans by Currency**



### **Gross Customer Loans by Industry**



Note: Financial statistics as at 30 September 2016.

te: Financial statistics as at 30 September 2016.

Loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals).

# **Competitive Against Peers**



				Standalone Strength	Efficient Cost Management	Competitive ROAA <sup>1</sup>	Well-Maintained Liquidity
Moody's	S&P	Fitch		Moody's baseline credit assessment	Costs/income ratio	Return on average assets	Loan/deposit ratio
Aa1	AA-	AA-	UOB	aa3	45.4%	0.97%	85.0%
Aa1	AA-	AA-	OCBC	aa3	44.5%	1.07%	83.1%
Aa1	AA-	AA-	DBS	aa3	43.0%	0.98%	89.5%
A1	А	AA-	HSBC	a3	70.2%	0.40%	67.9%
A1	BBB+	A+	SCB	a3	67.4%	0.17% <sup>2</sup>	69.6%
Baa1	A-	n.r.	CIMB	baa2	55.4%	0.73%	93.5%
А3	A-	A-	MBB	a3	48.7%	0.74%	88.5%
Baa1	BBB+	BBB+	BBL	baa2	47.8%	1.09%	90.3%
Baa3	n.r.	BBB-	BCA	baa3	61.3%	3.99%	77.3%
Baa1	BBB+	А	BOA	baa2	65.6%	0.81%	72.5%
Baa1	BBB+	А	Citi	baa2	59.2%	0.84%	66.5%
Aa2	AA-	AA-	CBA	a1	42.4%	1.02%	118.3%
Aa2	AA-	AA-	NAB	a1	41.4%	0.74%	124.2%

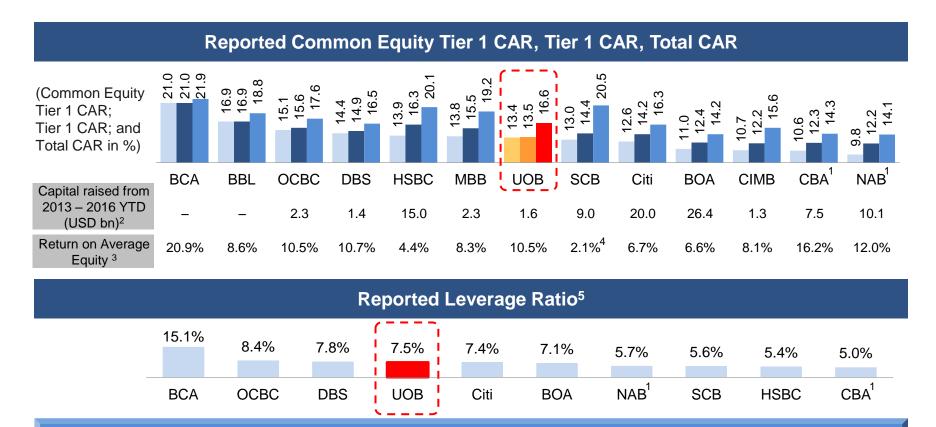
Source: Company reports, Credit rating agencies (updated as of 1 November 2016).

The financials of banks were as of 30 Sep 2016, except for those of CIMB, Malayan Banking Berhad (MBB) and Commonwealth Bank of Australia (CBA) which were as of 30 Jun 2016.

- 1. Computed on an annualised basis.
- 2. SCB's Return on Average Assets is as of 30 Jun 2016.

# **Strong Capital and Leverage Ratios**





UOB is among the most well-capitalised banks, with capital ratios comfortably above regulatory requirements and high compared with some of the most renowned banks globally

Source: Company reports, Dealogic.

The financials of banks were as of 30 Sep 2016, except for those of CIMB, Malayan Banking Berhad (MBB) and Commonwealth Bank of Australia (CBA) which were as of 30 Jun 2016.

- 1. NAB's and CBA's capital adequacy ratios are computed based on APRA's standards.
- 2. From 1 Jan 2013 until 30 Sep 2016 and includes Tier 1 capital.
- 3. Computed on an annualised basis.
- 4. SCB's Return on Average Equity is as of 30 Jun 2016.
- 5. Bangkok Bank PCL (BBL), Malayan Banking Berhad (MBB) and CIMB do not disclose their leverage ratio.

## **Strong Investment Grade Credit Ratings**



### **Ratings**

### MOODY'S INVESTORS SERVICE

#### Aa1/Stable/P-1

- 'Very strong buffers in terms of capital, loan loss provisions and pre-provision income'
- 'Funding and liquidity profiles are robust.'
- 'Diversified Singaporean and Malaysian consumer banking and services to small-and medium-sized enterprises (SMEs)'

### STANDARD & POOR'S RATINGS SERVICES McGRAW HILL FINANCIAL

#### AA-/Stable/A-1+

- 'Prudent management team... expect the bank to continue its emphasis on funding and capitalisation to buffer against global volatility'
- 'UOB will maintain its earnings, asset quality and capitalization while pursuing regional growth.'
- 'Above average funding and strong liquidity position'

#### AA- /Stable/F1+

- 'Ratings reflect its strong domestic franchise, prudent management, robust balance sheet...'
- 'Stable funding profile and liquid balance sheet...'
- 'Notable credit strengths ...core capitalisation, domestic funding franchises and close regulatory oversight.'

		De	ebt Is	ssuance Histo	ory		Debt Maturity Profile							
lssue Date	Туре	Structure	Call	Coupon	Amount	Issue Rating (M / S&P / F)	<u>2016</u>	2017	2018	<u>2019</u>	2020	2021	2022	
Tier 1							SGDm	SGDm	SGDm	SGDm	SGDm	SGDm	SGDm	
May-16	B3 AT1	Perpetual	2021	4.00%	SGD750m	A3 / - / BBB	-	-	-	-	-	750		
Nov-13	B3 AT1	Perpetual	2019	4.75%	SGD500m	A3 / BB+ / BBB	-	-	-	500	-	-		
Jul-13	B3 AT1	Perpetual	2018	4.90%	SGD850m	A3 / BB+ / BBB	-	-	850	-	-	-		
Tier 2														
Sep-16	B3 T2	10½NC5½	2022	2.88%	USD600m	A2 / – / A+	-	-	-	-	-	-	819	
Mar-16	B3 T2	10½NC5½	2021	3.50%	USD700m	A2 / – / A+	-	-	-	-	-	956		
May-14	B3 T2	12NC6	2020	3.50%	SGD500m	A2 / BBB / A+	-	-	-	-	500	-		
Mar-14	B3 T2	10½NC5½	2019	3.75%	USD800m	A2 / BBB / A+	-	-	-	1,092	-	-		
Oct-12	B2 LT2	10NC5	2017	2.88%	USD500m	Aa3 / A+ / A+	-	683	-	-	-	-		
Jul-12	B2 LT2	10NC5	2017	3.15%	SGD1.2b	Aa3 / A+ / A+	-	1,200	-	-	-	-		
Senior	Unsecur	ed												
Sep-14	-	5½yr FXN	-	2.50%	USD500m	Aa1 / AA- / AA-	-	-	-	683	-	-		
Sep-14	-	4yr FRN	-	BBSW 3m +0.640%	6 AUD300m	Aa1 / AA- / AA-	-	-	311	-	-	-		
Nov-13	-	3yr FRN	-	BBSW 3m +0.650%	6 AUD300m	Aa1 / AA- / AA-	311	-	-	-	-	-		
Jun-13	-	3yr FXN	-	2.50%	CNY500m	Aa1 / AA- / AA-	102	-	-	-	-	-		
Mar-12	-	5yr FXN	-	2.25%	USD750m	Aa1 / AA- / AA-	-	1,024	-	-	-	-		
Covere	d													
Var-16	Covered	d 5yr FXN	-	0.25%	EUR500m	Aaa / AAA / –	-	-	-	-	-	764		
						Tota	al <b>414</b>	2,907	1,161	2,275	500	2,470	819	

B2: Basel II, B3: Basel III, AT1: Additional Tier 1, T2: Tier 2, LT2: Lower Tier 2; FXN: Fixed Rate Notes; FRN: Floating Rate Notes; the table comprises public rated issues of UOB; updated as of 30 October 2016.

Note: Maturities shown at first call date for Capital Securities

FX rates as at 30 September 2016: USD 1 = SGD 1.37; SGD 1 = MYR 3.04; SGD 1 = HKD 5.68: SGD 1.00 = AUD 0.96: SGD 1 = CNY 4.88: 1 GBP = SGD 1.77; EUR 1 = SGD 1.53.

# Robust Risk Management Framework



### Robust Risk Management Framework

- Operate under strict regulatory regime; prudential rules in line with global best practices
- Strong risk culture; focus beyond long-term sustainability, beyond gains in short-term
- Focused on businesses which we understand and are well-equipped to manage
- Active board and senior management oversight
- Comprehensive risk management policies, procedures and limits governing credit risks, funding risks, interest rate risks, market risks and operational risks
- Regular stress tests
- Strong internal controls and internal audit process

# Common Operating Framework across Region

- Standardised and centralised core banking systems completed at end-2013
- Common operating framework integrates regional technology, operations and risk infrastructure, ensuring consistent risk management practices across core markets
- Framework anchored to Singapore head office's high corporate governance standards

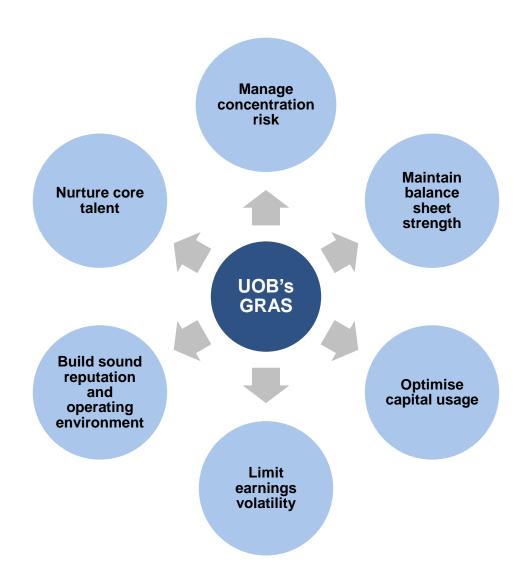
# Key Risks to Monitor

- Property-related risks:
  - Healthy portfolio: low NPL ratio and provisions
  - Majority of housing loans are for owner-occupied properties; comfortable average LTV ratio; delinquency and NPL trends regularly analysed
  - c.50% of property-related corporate loans are short-term development loans with diversified risks; progress, sales and cashflow forecasts of projects closely monitored
- Modest oil and gas exposure, with c.60% to less vulnerable downstream and traders;
   some weakness at upstream loans, but potential losses partly mitigated by collateral
- Exposure to weakening regional currencies: Extend such loans only to borrowers with foreign currency revenues; otherwise, borrowers required to hedge open positions

## **Managing Risks for Stable Growth**

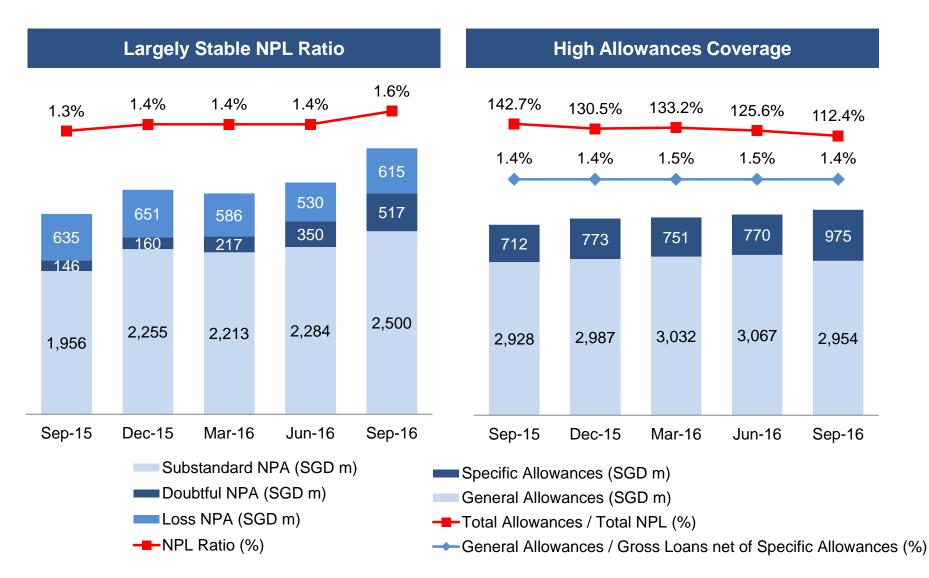


- Prudent approach has been key to delivering sustainable returns over the years
- Institutionalised framework through Group Risk Appetite Statement (GRAS):
  - Outlines risk and return objectives to guide strategic decision-making
  - Comprises 6 dimensions and 14 metrics
  - Entails instilling prudent culture as well as establishing policies and guidelines
  - Invests in capabilities, leverage integrated regional network to ensure effective implementation across key markets and businesses



# Resilient Asset Quality; High Allowances Coverage





## **Disciplined Balance Sheet Management**



#### Resilient balance sheet

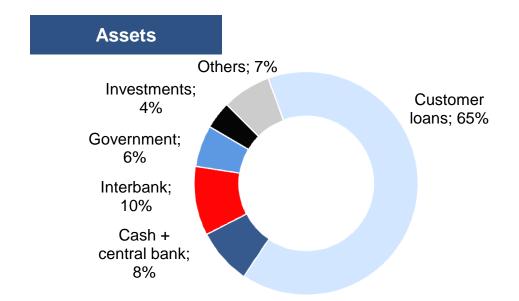
- Largely stable NPL ratio: 1.6%
- High general allowances-to-loans ratio of 1.4%
- Strong NPL coverage: 112.4%

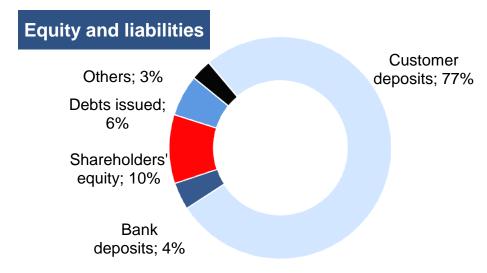
### Strong funding and capital base

- Liquidity Coverage Ratios<sup>1</sup>: SGD (213%) and all-currency (148%)
- Healthy fully-loaded CET1 ratio<sup>2</sup> of 12.4%

### Positive affirmation from markets

 Issuance of Basel III-compliant Tier 2 subordinated notes (US\$600m) in September 2016: 7.3 times subscribed





- Average for 3Q16.
- 2. Fully-loaded CET1 ratio (based on final rules effective 1 January 2018).



# **Our Growth Drivers**

### **Our Growth Drivers**



# Realise Full Potential of our Integrated Platform

- Provides us with ability to serve expanding regional needs of our customers
- Improves operational efficiency, enhances risk management, seamless customer experience and faster time to market

## Sharpen Regional Focus

- Global macro environment remains uncertain. The region's long-term fundamentals continue to remain strong
- Region is our future engine of growth

# Reinforce Fee Income Growth

- Grow fee income to offset competitive pressures on loans and improve return on capital
- Increase client wallet share size by intensifying cross-selling efforts,
   focusing on service quality and expanding range of products and services

# Long-term Growth Perspective

- Disciplined approach in executing growth strategy, balancing growth with stability
- Focus on risk adjusted returns; ensure balance sheet strength amidst global volatilities

## Wholesale Banking: Steady Performance



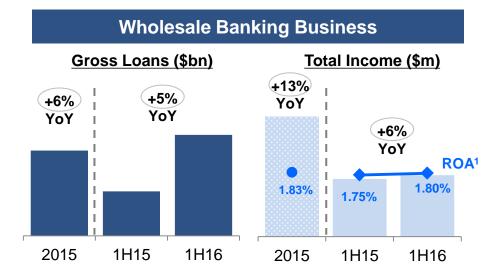
 Wholesale banking's loans and income up in 1H16 despite weaker macro environment

# Financial Institutions segment doing well

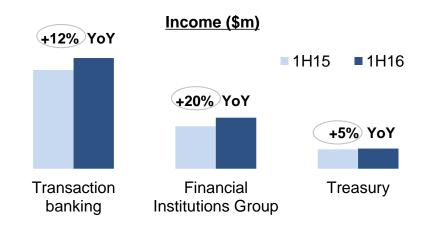
- Supporting property funds and sovereign funds in overseas asset acquisitions
- Attracting quality deposits; enhancing liability profile

### Capturing regional opportunities

 Cross-border income: 20%² of Group wholesale banking income



# Higher Income Supported by Strong Liability Management



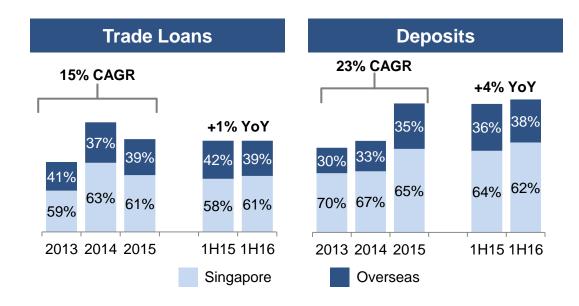
<sup>1.</sup> ROA: Ratio of "Profit before tax" to "Average Assets"

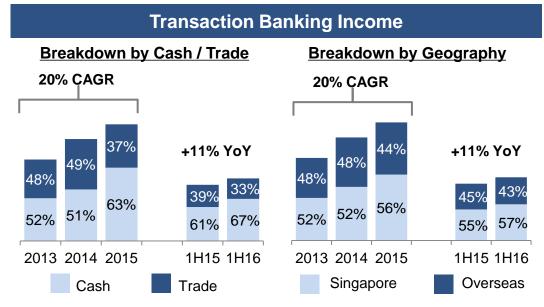
<sup>2.</sup> Data for year-to-date May 2016

## **Transaction Banking Continues to Grow**



- One of main pillars for wholesale banking
- Cash management grows with significant mandates
- Good traction from trade due to focus on new clients and industries
- Made significant investments to provide innovative solutions
- Strong industry recognition for cash and trade achievements

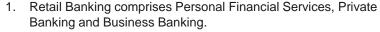




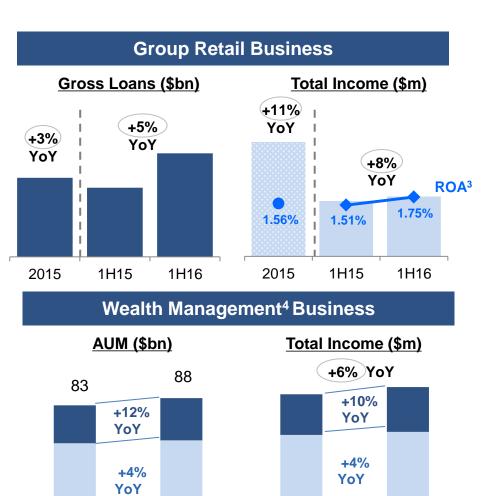
# Retail Banking: Growing Income with Stable Asset Quality



- Growth in retail banking<sup>1</sup> income outpaced loan growth in 1H16
- Singapore housing loan portfolio's growth improved YoY in 1H16
  - Overall asset quality remains stable
  - Lower credit costs yoy in 1H16
- Wealth management income +6% YoY in 1H16 despite market volatilities
  - \$88bn AUM as at end-Jun 2016
  - High Net Worth<sup>2</sup> segment trending higher



- 2. High Net Worth segment comprises Privilege Reserve and Private Bank segments.
- 3. ROA: Ratio of "Profit before tax" to "Average Assets".
- 4. Wealth Management comprises Privilege Banking, Privilege Reserve and Private Bank segments.



Jun 15

Jun 15

Jun 16

Privilege Banking

**Jun 16** 

High Net Worth<sup>2</sup>

# **Digitalisation: Enriching Customer Experience**





### **Seamless connectivity**

across channels for superior customer experience & access

UOB UOB Business App



**Analytics-driven** customer insights Increase & improve customer engagement 3

### Innovation within &

collaboration with Eco-system partners & FinTechs to deliver customercentric solutions



+30% internet & mobile activity ytd

+33.5% Online funds transfers ytd



1st in the market with Bank, Dine & Pay

on-the-go with UOB Mighty



1st in Asia Contactless Pay



**Branch-Customer Activity Centres** 

~educate, engage seminars, networking



+21.5% visits to revamped website from Q1'16



Welcome to 24-hour

Available anywhere, anytime, day or night

~7.8 million LINE social app "friends" in UOB Thailand

>36k Cards & >5500 One Account bundle online applications since Online Account Opening! Aug'15



Close to **20,000** visits to revamped **Business Internet** Banking site since May'16



>550 sign-ups for **BB** E-Payroll Service since launch



UOB & IIPI JV

>200 FinTech applicants



Since launch:

>257 NTB Customers

>\$35m Fresh Deposits



**US\$10m** Equity Crowdfunding investment



Commercial Banking Venture Debt UOB-Temasek JV to finance Asian startups

**Engaged customers** Higher online activity

higher cross-sell & revenue lift lower cost-to-serve

# Why UOB?



# Stable Management

- Proven track record in steering the bank through various global events and crises
- Stability of management team ensures consistent execution of strategies

## Integrated Regional Platform

- Entrenched local presence. Ground resources and integrated regional network allow us to better address the needs of our targeted segments
- Truly regional bank with full ownership and control of regional subsidiaries

# Strong Fundamentals

- Sustainable revenue channels as a result of carefully-built core business
- Strong balance sheet, sound capital & liquidity position and resilient asset quality – testament of solid foundation built on the premise of basic banking

# Balance Growth with Stability

- Continue to diversify portfolio, strengthen balance sheet, manage risks and build core franchise for the future
- Maintain long-term perspective to growth for sustainable shareholder returns

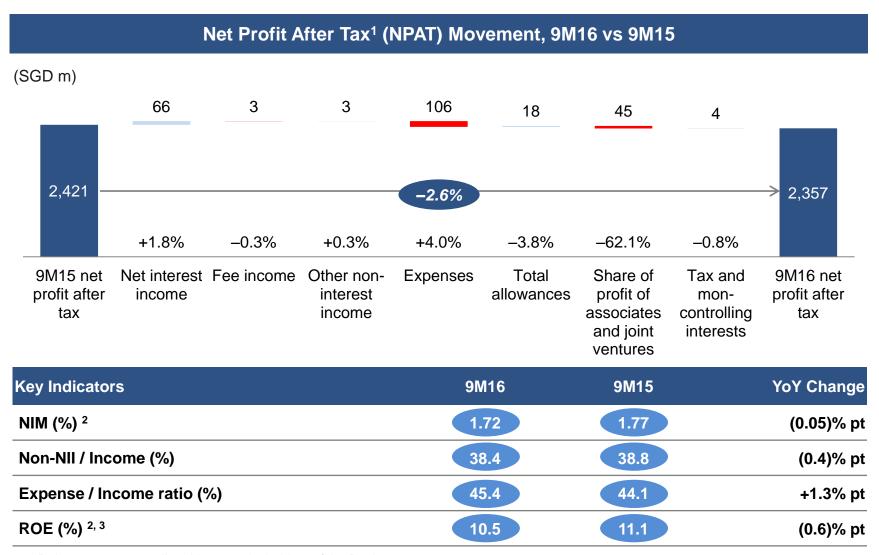
Proven track record of financial conservatism and strong management committed to the long term



# **Latest Financials**

#### 9M16 Financial Overview

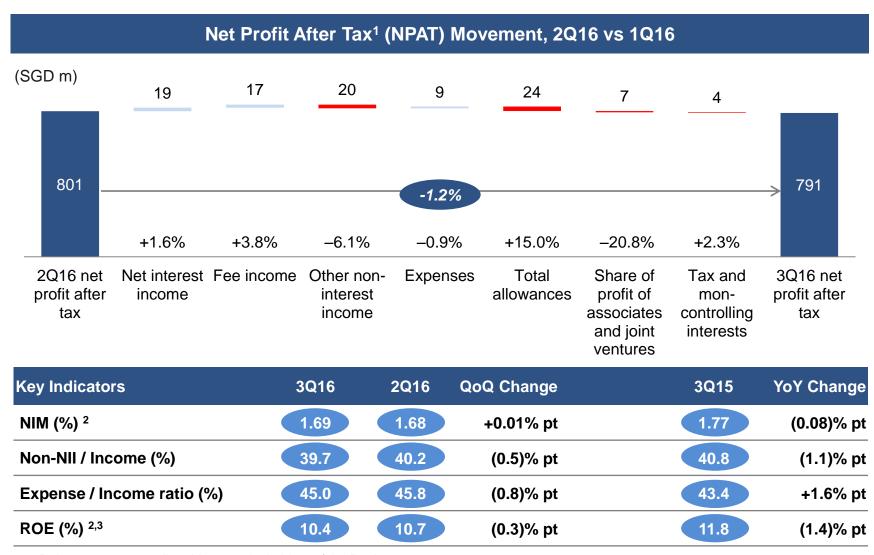




- 1. Relate to amount attributable to equity holders of the Bank.
- 2. Computed on an annualised basis.
- 3. Calculated based on profit attributable to equity holders of the Bank net of preference share dividends and capital securities distributions.

#### **3Q16 Financial Overview**



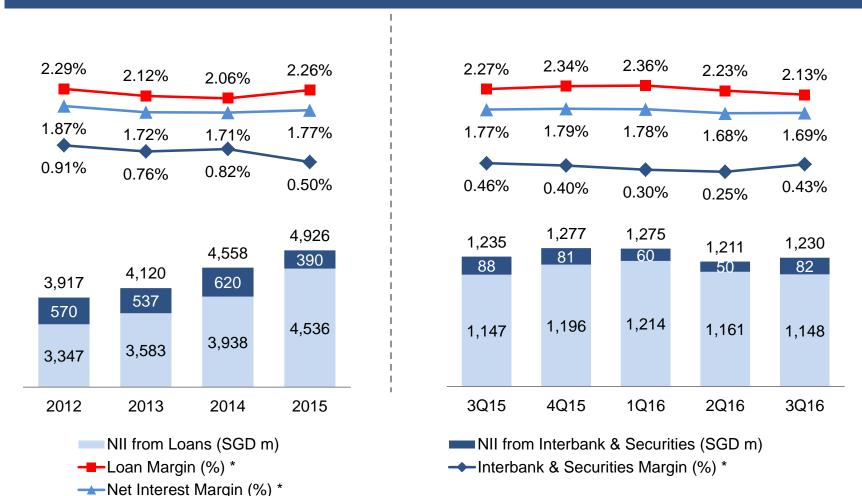


- 1. Relate to amount attributable to equity holders of the Bank.
- 2. Computed on an annualised basis.
- 3. Calculated based on profit attributable to equity holders of the Bank net of preference share dividends and capital securities distributions.

# Lower Net Interest Income on Tighter Margins but Partly Offset by Loan Growth







Note: The definition of 'Customer Deposits' was expanded to include deposits from financial institutions relating to fund management and operating accounts from 1Q14 onwards. Data for FY2013 were restated accordingly.

<sup>\*</sup> Computed on an annualised basis, where applicable.

## Steady Non-Interest Income Mix Underpins Diversity

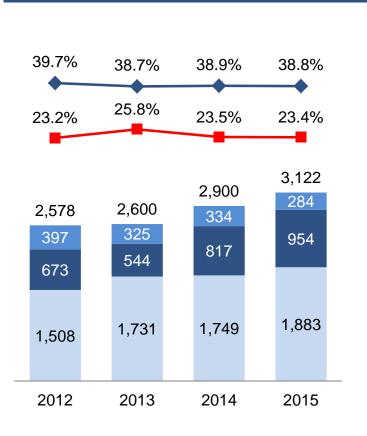


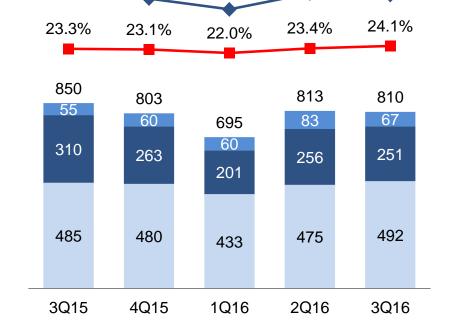
39.7%

#### Non-Interest Income (Non-NII) and Non-NII Ratio

40.8%

38.6%





35.3%

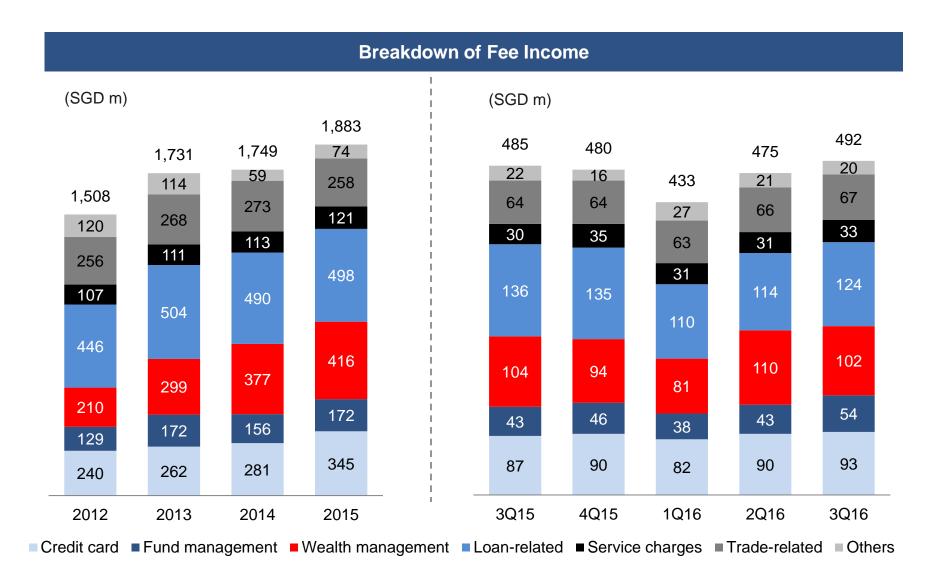
40.2%

- Fee Income (SGD m)
- Other Non-Interest Income (SGD m)
- Core Fee Income / Total Income (%)

- Trading and Investment Income (SGD m)
- → Core Non-NII / Total Income (%)

#### **Broad-based Focus in Fee Income**

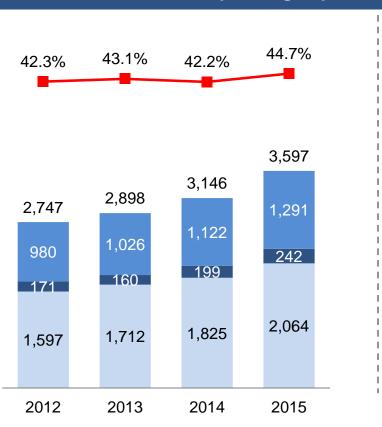


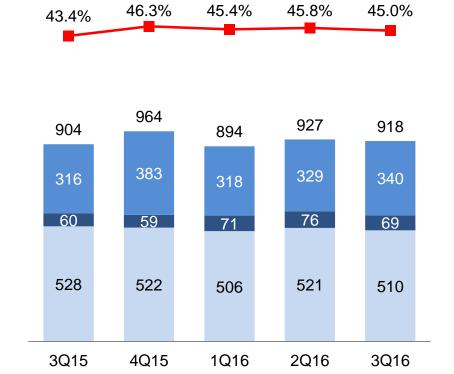


## Maintain Costs Discipline while Investing in Long-term Capabilities









■IT-related Expenses (SGD m)

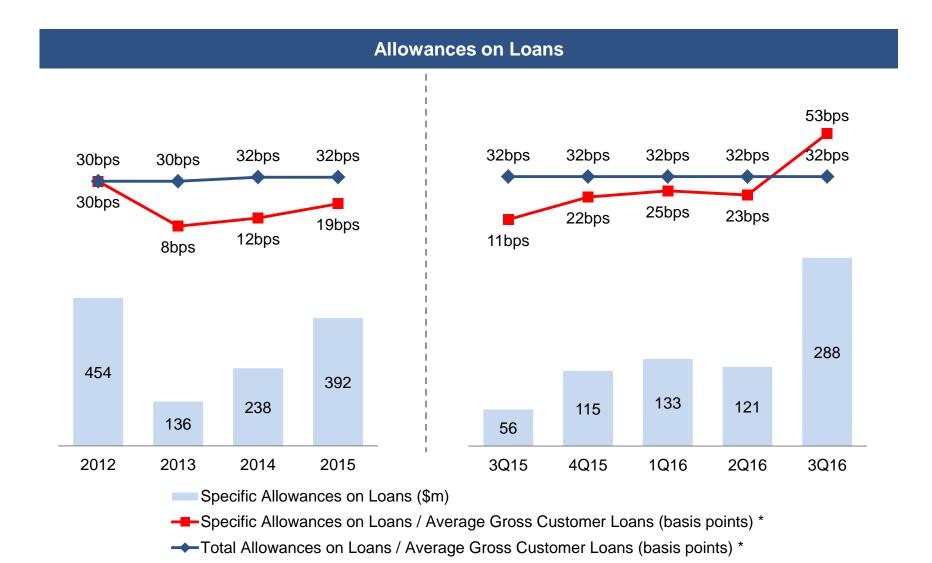
Staff Costs (SGD m)

Other Operating Expenses (SGD m)

Expense / Income Ratio (%)

#### **Stable Total Credit Costs**





<sup>\*</sup> Computed on an annualised basis, where applicable.

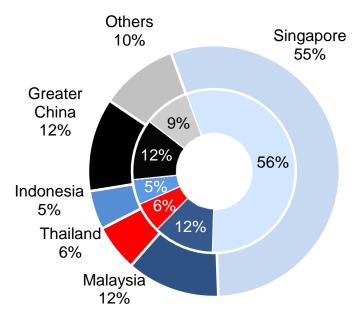
## Loan Growth was 2.2% QoQ in Constant Currency Terms



Gross Loans <sup>1</sup>	Sep-16 SGD b	Jun-16 SGD b	QoQ +/(–) %	Sep-15 SGD b	YoY +/(-) %
Singapore	120.4	119.9	+0.4	114.3	+5.4
Regional:	75.8	72.8	+4.1	70.7	+7.2
Malaysia	25.7	25.4	+1.0	23.7	+8.5
Thailand	12.4	11.6	+6.2	11.2	+10.9
Indonesia	11.6	11.4	+2.1	10.8	+7.7
Greater China	26.1	24.4	+7.2	25.1	+4.2
Others	21.2	19.6	+8.5	18.3	+16.0
Total	217.4	212.3	+2.4	203.2	+7.0
USD Loans	40.5	37.6	+7.6	35.8	+13.1

#### Gross loans breakdown:

Inner circle: Jun-16 Outer circle: Sep-16

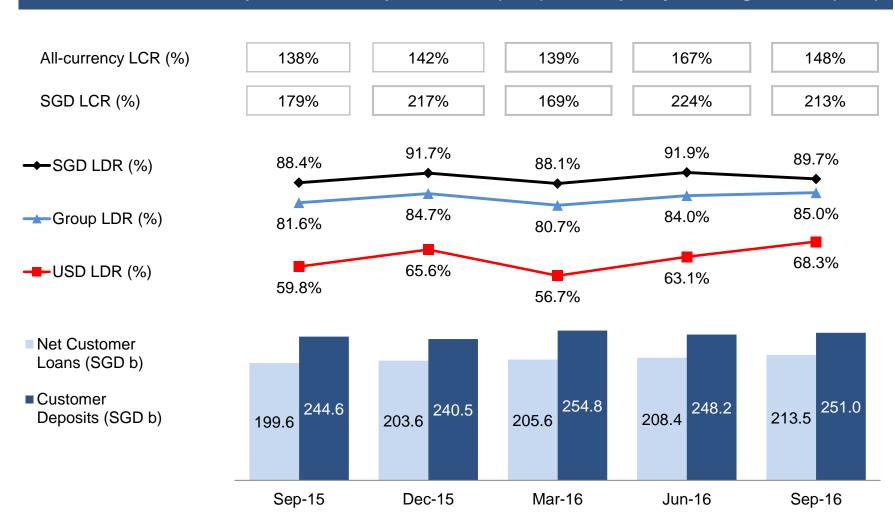


<sup>1.</sup> Loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals).

#### **Stable Liquidity Position**

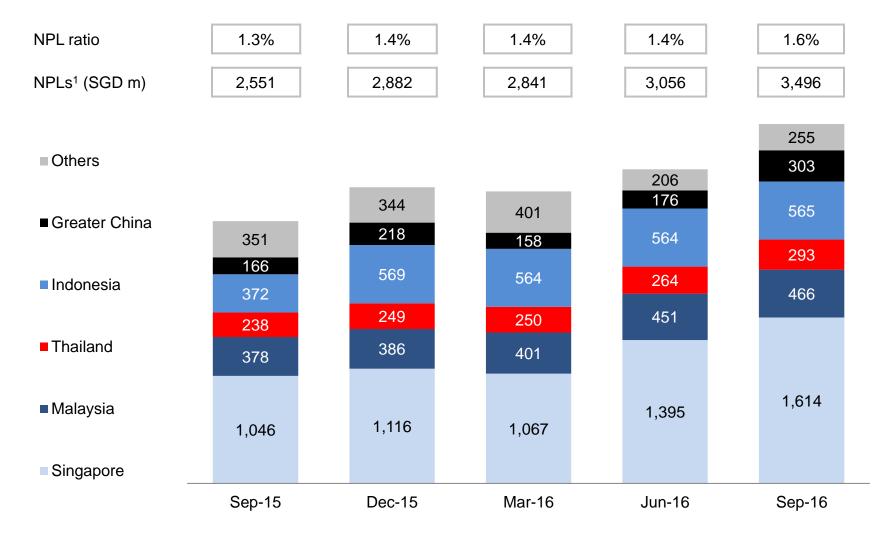


#### Customer Loans and Deposits; Loan/Deposit Ratios (LDR); and Liquidity Coverage Ratios (LCR)



## Robust Credit Quality; NPL Ratio Largely Stable at 1.6%





<sup>1.</sup> NPLs by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals).

## **Movements in Non-Performing Assets**



NPA	at	start	of	period

New NPA

Upgrades, recoveries and translations

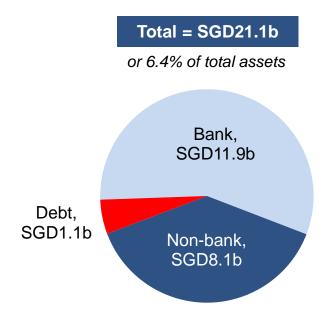
Write-offs

NPA at end of period

3Q16 \$m	2Q16 \$m	3Q15 \$m
3,164	3,016	2,705
780	802	422
(201)	(548)	(278)
(111)	(106)	(112)
3,632	3,164	2,737

#### **Exposure to China**





#### Bank exposure in China

- 99% with <1 year tenor</li>
- Around 75% accounted for by top 5 domestic banks and policy banks
- Trade exposures mostly with bank counterparties, representing slightly more than half of bank exposure

#### Non-bank exposure in China

- Target customers include top-tier state-owned enterprises, large local corporates and foreign investment enterprises
- NPL ratio around 1.0%
- Around half of loans denominated in RMB
- Around 40% of the loans has tenor within a year
- Minimal exposure to stockbroking companies linked to China's stock market
- No exposure to Qingdao fraud and local government financing vehicles

### **Exposure to Commodities**



	Oil an	d gas	Other		
As of 30 Sep 16	Upstream industries	Upstream Traders/ comm		Total	
Total exposure <sup>1</sup>	SGD4.8b	SGD8.4b	SGD9.0b	SGD22.2b	
Outstanding loans	SGD4.0b	SGD5.2b	SGD6.9b	SGD16.1b	
	4% of to		7.4% of total loans		

- Total exposure, including off-balance sheet items, stood at SGD22.2b as of 30 September 2016
- Mainly to traders and downstream segments
- Proactive monitoring, limit management and collateral enhancement

### **Exposure to Europe**



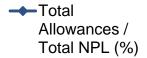
As of 30 Sep 2016	Non-bank	Bank	Debt securities	Total	As a % of total assets
Europe	SGD3.6b	SGD4.0b	SGD1.7b	SGD9.3b	2.8%
of which UK	SGD2.7b	SGD0.8b	SGD0.2b	SGD3.7b	1.1%

#### Minimal direct impact from Brexit

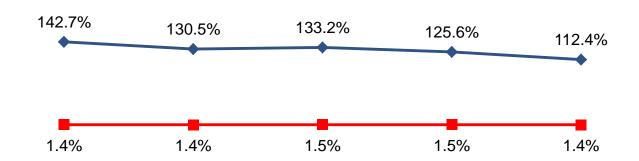
- Bulk of UK non-bank exposure is 95% secured and 78% denominated in GBP
- Consumer mortgage book small and healthy
- High rated bank counterparties in the UK

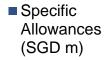
### **High Allowances Coverage**



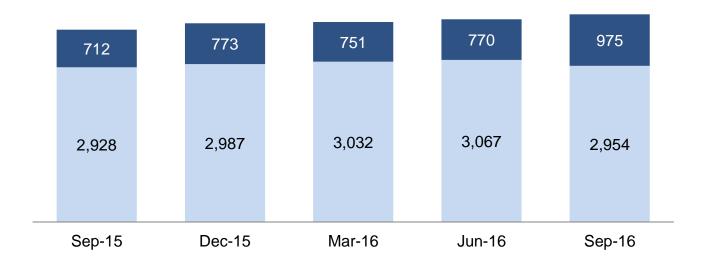


General
Allowances /
Gross Loans
net of Specific
Allowances (%)



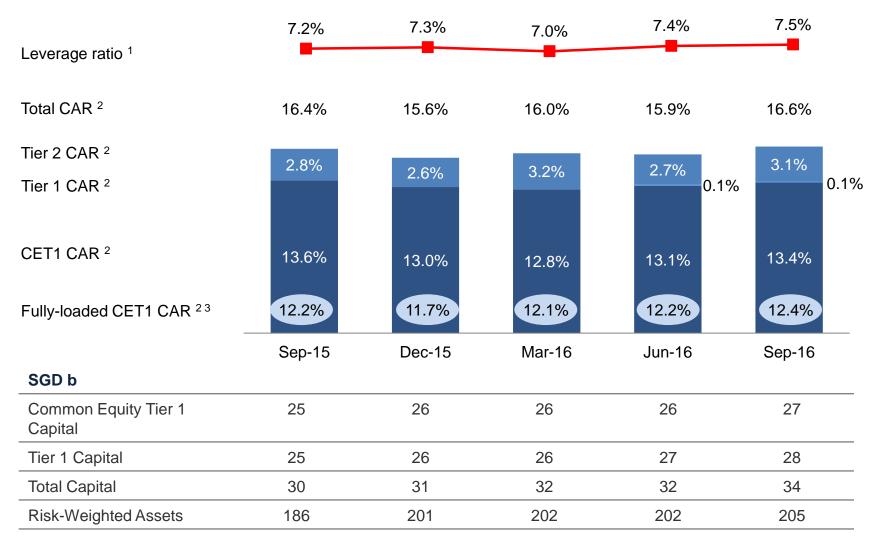


General
Allowances
(SGD m)



### **Strong Capital and Leverage Ratios**

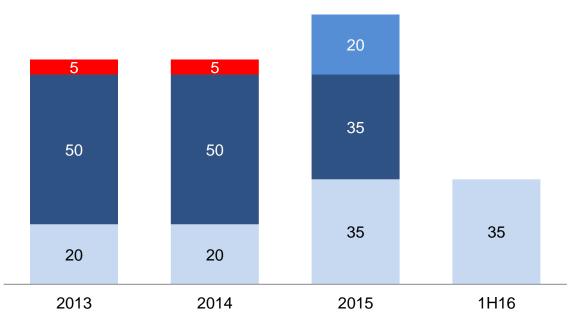




- 1. Leverage ratio is calculated based on the revised MAS Notice 637 which took effect from 1 January 2015.
- 2. CAR: Capital adequacy ratio
- 3. Based on final rules effective 1 January 2018.

### **Stable Dividend Payout**





Net dividend per ordinary share (¢)	■Interim	■ Final	■ Special	■UOB 80th Anniversary	
Payout amount (SGD m)	1,182	1,201		1,442	563
Payout ratio (%)	39	37		45	36

Note: The Scrip Dividend Scheme was applied to the final and special dividends for the financial year 2013, UOB 80<sup>th</sup> Anniversary dividend for the financial year 2015 and interim dividend for the financial year 2016.

The Scrip Dividend Scheme provides Shareholders with the option to elect to receive Shares in lieu of the cash amount of any dividend declared on their holding of Shares. For more details, please refer to <a href="http://www.uobgroup.com/investor/stock/dividend\_history.html">http://www.uobgroup.com/investor/stock/dividend\_history.html</a>.

## Thank You



