



**TERMS AND CONDITIONS FOR GIFT REDEMPTION FOR
UOB National Savings Promotion (1 July 2023 to 30 September 2023)**

Thank you for participating in the UOB National Savings Promotion (1 July 2023 to 30 September 2023) (the “**Promotion**”). An SMS to your Singapore mobile number registered with us informing you of your eligibility to redeem the gift awarded under the lucky draw of the Promotion (the “**Gift**”) together with your serial code for redemption of the Gift will be sent to you if you are eligible to redeem the Gift (the “**Redemption SMS**”).

To redeem your Gift, please present the original Redemption SMS and the original of your NRIC/Passport at the redemption centre listed below:

Redemption Outlet: Customer Service Counter		Redemption Hours
JoinUs Redemption Centre	175 Bencoolen Street, Burlington Square #01-27, Singapore 189649 Nearest MRT: Rochor Station DT13, Exit A	Monday to Friday, 11.00am – 7.00pm Saturday, 11.00am – 6.00pm Closed on Sundays and Public Holidays Contact No. 6238 1802

Please note that the Gift must be redeemed by the deadline stated in the Redemption SMS. Gifts which have not been redeemed by the stipulated deadline will be forfeited.

TO AUTHORISE ANOTHER PERSON TO COLLECT ON YOUR BEHALF

If you are unable to redeem the Gift personally, **please print and complete the authorisation slip set out in Annex 1 below.**

To redeem the Gift, the authorised person must present all of the following at the time of redemption:

- A forwarded copy of the Redemption SMS on their mobile phone
- A hardcopy of the original duly signed authorisation slip in the form set out in Annex 1 below
- A copy of your NRIC/Passport for verification purposes at the redemption centre
- The authorised person’s original NRIC/Passport for verification purposes at the redemption centre

In the event that any of the above documents are not presented at the time of redemption, the authorised person will not be entitled to redeem the Gift.

TERMS AND CONDITIONS FOR THE REDEMPTION OF THE GIFT

1. Redemption of the Gift is subject to the terms and conditions of the UOB National Savings Promotion (1 July 2023 to 30 September 2023) and the terms and conditions set out herein.
2. No replacement will be issued for a lost, stolen or destroyed Redemption SMS.
3. If you are redeeming the Gift personally, you must present the Redemption SMS which contains the redemption serial code and your NRIC/Passport at the redemption centre.
4. The Gift must be redeemed before the deadline stated in the Redemption SMS. UOB will not extend the redemption period for any reason whatsoever. Any Gift that is not redeemed by the redemption date stated in the Redemption SMS will be forfeited.
5. The Redemption SMS is limited to a one-time redemption of one Gift only.
6. In the event more than one Gift is redeemed with the Redemption SMS, UOB may at its sole and absolute discretion reclaim the Gift(s) or an amount equal to the value of the Gift(s) in whatever manner it deems fit.
7. The authorisation slip and acknowledgement slip will be retained by the redemption centre and returned to UOB.
8. Use of the Gift remains subject to the prevailing terms and conditions imposed by the supplier of the Gift (or such other terms and conditions which such supplier may impose subsequently in its sole discretion), which shall be your sole responsibility to comply with.

ANNEX 1: AUTHORISATION SLIP

Please print and complete the authorisation slip.

The authorised person must present a forwarded copy of the Redemption SMS on their mobile phone, a hardcopy of the original duly signed authorisation slip, a copy of the customer's NRIC/Passport and the authorised person's original NRIC/Passport for verification purposes at the redemption centre at the time of redemption.

I, _____ (Name of Customer), _____ (Last 4 characters of NRIC/Passport), hereby authorise

_____ (Name of Authorised Person), _____ (Last 4 characters of NRIC/Passport), to redeem the Gift as mentioned in the Redemption SMS on my behalf.

Redemption Serial Code: _____

I confirm that I have read, understood and agree to the terms and conditions governing the redemption of the Gift (accessible via <https://www.uob.com.sg/personal/promotions/save/index.page>).

Customer's Signature: _____ Date: _____