



20 October 2023

### Discontinuation of the UOB Audi Card programme

Please be informed that the **UOB Audi Card** programme will be discontinued with effect from 1 December 2023.

As such, all affected UOB Audi Card ("Card") accounts will be closed progressively from 1 December 2023 onwards. Upon the Card account closure, a letter will be sent to you to notify you of the completion of the account closure. Prior to Card account closure, you can continue to use your UOB Audi Card with no change to card benefits.

Please be informed of the following:

- If you have placed any GIRO or standing instructions for recurring payment(s) through this Card account, please inform the respective billing organisation(s) to cancel your instructions as well as arrange for an alternative payment facility before 1 December 2023. Please note that you will be liable for all transactions made to the Card prior to the cancellation of the standing order.
- If you have any existing Installment Payment Plan, SmartPay, UOB\$, Balance Transfer and/or Personal Loan on this Card account, they will be transferred to your existing UOB PRVI Miles World Mastercard Card account.
- You are required to pay off your outstanding balances on this Card account before 1 December 2023.

For more information, please refer to the Frequently Asked Questions (FAQs) printed overleaf.



## Frequently Asked Questions

### 1. Will you be issuing me with a new credit card?

No. Our records show that you have other UOB credit cards. Should you wish to apply for other UOB credit cards, please visit [uob.com.sg/cards](http://uob.com.sg/cards).

### 2. Will the existing bill payment arrangements, GIRO instructions, and other account linkages on my UOB Audi Card be affected?

As the affected UOB Audi Card accounts will be closed progressively from 1 December 2023 onwards, if you have placed any GIRO or standing instructions for recurring payment(s) through your UOB Audi Card account, please inform the respective billing organisation(s) to cancel your instructions as well as arrange for an alternative payment facility before 1 December 2023. Please note that you will be liable for all transactions made to your UOB Audi Card prior to the cancellation of the standing order.

### 3. What will happen to my existing Installment Payment Plans, SmartPay, Balance Transfer and/or Personal Loan on my UOB Audi Card?

Any existing Installment Payment Plan, SmartPay, UOB\$, Balance Transfer and/or Personal Loan on your UOB Audi Card as of 1 December 2023 will be transferred to your existing UOB PRVI Miles World Mastercard Card.

### 4. What will happen to my outstanding balances on my UOB Audi Card?

Please pay off your outstanding balances on your UOB Audi Card before 1 December 2023. Charges may be imposed on the unpaid amounts owing to us until it is paid in full.

### 5. What will happen to the UNI\$ on my UOB Audi Card?

Your UNI\$ balance will remain in your UOB credit card(s) account. You will be able to redeem your existing UNI\$ with any UOB credit card via the UOB Rewards Catalogue.

