

TERMS & CONDITIONS GOVERNING
USE OF LOUNGES AND MEETING ROOMS LOCATED AT UOB WEALTH BANKING CENTRES IN
SINGAPORE

1. **Definitions:**
 - (a) **“Customers”** refers to any customers of the Wealth Banking segments of UOB.
 - (b) **“UOB”** refers to United Overseas Bank Limited.
 - (c) **“Lounges”** refers to the lounges located at UOB WBCs.
 - (d) **“Meeting Room(s)”** refers to the meeting room(s) located at UOB WBCs.
 - (e) **“Terms and Conditions”** refers to these terms and conditions governing use of lounges and meeting rooms located at UOB Wealth Banking Centres in Singapore.
 - (f) **“UOB WBCs”** refers to the UOB Wealth Banking Centres located in Singapore.

2.
 - (a) Customers will enjoy complimentary entry to the Lounges. Each Customer may bring a maximum of two (2) guest(s) when visiting any Lounge. All guest(s) must be accompanied by the Customer at all times.

 - (b) If Customers and their guest(s) wishes to use any Meeting Room and/or enjoy the food and beverages provided at any UOB WBCs, they must be accompanied by that Customer’s Relationship Manager(s) at all times during such use.

3. Notwithstanding anything to the contrary,:-
 - (a) entry to and, where applicable, use of the Lounges are subject to space availability;

 - (b) Customers and all (or any) of their guest(s) may be refused entry to a Lounge if that Lounge is full or is not available for use; and

 - (c) the staff of UOB and its affiliates reserves the right to do any of the following at such staff’s discretion and for any reason:-
 - (i) refuse entry to any Customer and his/her guest(s) at any time from the Lounges, the Meeting Rooms and any area of the UOB WBCs;

 - (ii) to remove any Customer and his/her guest(s) at any time from the Lounges, the Meeting Rooms and any area of the UOB WBCs; and

 - (iii) to refuse to provide any Customer and his/her guest(s) with any food and beverages,

and UOB and its affiliates shall not be liable or responsible to any person(s) arising from such action.



4. For the comfort of other users of the Lounges, each Customer and his/her guest(s) are advised to refrain from conducting any of their personal meetings and/or, where applicable, business meetings within the Lounges or any part of UOB's premises.
5. Customers are responsible for all their belongings and that of their guest(s) at all times within and outside of the Lounges and any part of UOB's premises. Under no circumstances will UOB and its affiliates be liable or responsible for the belongings of any Customer and that of their guest(s). Customers and their guest(s) shall take their belongings into and outside the Lounges and any part of UOB's premises solely at their own risk.
6. Customers shall at all times, and Customers shall procure that their guest(s) shall at all times, dress and behave appropriately within the Lounges and UOB's premises.
7. Customers shall only consume, and Customers shall procure that their guest(s) only consume, food and beverages that are provided by UOB for consumption and use in the Lounges and, where applicable, the Meetings Rooms, within UOB's premises only. Customers shall not, and shall procure that their guest(s) do not, remove such food and beverages from UOB's premises.
8. Customers and their guest(s) agree to adhere to the no smoking policies in operation in UOB's premises.
9. UOB and its affiliates shall under no circumstances be liable or responsible for any liabilities, damages, claims, suits, judgements, losses, costs and expenses caused to or incurred by or suffered by, howsoever arising, the Customers and their guest(s) or any other person arising from or in connection with any use of any of the Lounges and/or the Meetings Rooms or any consumption of the provided food and beverages therein. Customers and each of their guest(s) shall defend and indemnify UOB and each of its affiliates against and hold UOB and each of its affiliates harmless from all liabilities, damages, claims, suits, judgements, losses, costs and expenses for any injury to or death of any person or damage to or destruction of any property arising out of or in connection with the use of the Lounges and/or Meeting Rooms and/or any consumption of the food and beverages provided in the Lounges and/or Meeting Rooms, by any Customer and/or any of their guest(s) and/or any person.
10. Use of the Lounges and the Meeting Rooms and the consumption of the food and beverages provided in the Lounges and/or Meeting Rooms, by the Customers and their guest(s), are subject to these Terms and Conditions. Any use of the Lounges and/or, where applicable, the Meeting Rooms and/or, where consumed, the consumption of the provided foods and beverages in the Lounges and Meeting Rooms by the Customers and their guest(s) amounts to an acceptance by the Customers and their guest(s) of these Terms and Conditions.



11. Notwithstanding anything herein, UOB reserves the right at any time and from time to time in its sole and absolute discretion to amend, or vary any of these Terms and Conditions, without giving any reason or prior notice or assuming any liability to any person, and all parties shall be bound by these amendments and/or variations. UOB shall not be liable to pay any compensation or enter into any correspondence in connection with, and all parties shall be bound by, these amendments or variations.
12. UOB's decision on all matters, including any dispute, relating to these Terms and Conditions will be final and binding on all Customers and their guest(s) and no correspondence will be entertained.
13. These Terms and Conditions shall be governed by the laws of the Republic of Singapore and all Customers and their guest(s) shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

