




## UOB INFINITY - REGISTRATION (CUSTOMISE EXPRESS)

**Note:**

1. This application allows access to business internet banking via all platforms (desktop, tablet and mobile app).
2. I am applying for one or more of these services:
  - View account details and/or,
  - Create and approve the same transaction or,
  - Create but cannot approve the same transaction. It must be approved by another authoriser.
  - Assign specific access right(s) to user(s) e.g. payroll user.

**Security Alert:** Protect yourself from threats in the cyberspace. For more information about the threats and how you can be protected, please visit [www.uob.com.sg/security\\_advisory](http://www.uob.com.sg/security_advisory)

### 1. Applicant's ("My") business details

 Registered Business Name

Business Registration No.


Contact Person

Contact No. (For clarifications on Infinity application and setup)  Email Address (This is required to receive Infinity Email notifications)   
(Country Code) (City/Area Code) (Contact No.)

My Preferred Organisation ID (Minimum 8 characters with no spacing or special characters)

Note: The Bank will assign an ID at its sole discretion if the Preferred Organisation ID is left blank or cannot be allocated.

### 2. My accounts to be linked to Infinity (Please tick where applicable)

  Link all active accounts held as at the Bank's processing date of this application. (This is the default option if this section is left blank)

OR


Link only the accounts listed below

Account No. <input type="text"/>	Account No. <input type="text"/>
Account No. <input type="text"/>	Account No. <input type="text"/>

Designated account for physical token and Infinity services charges (where applicable)

Account No. <input type="text" value="302-111-222-2"/>	Currency <input type="text" value="SGD"/>
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### 3. Additional Infinity Services (Fees apply. Please refer to the Infinity Pricing Guide at [uob.com.sg/Infinitypricing](http://uob.com.sg/Infinitypricing) for details) (Please tick where applicable)

  \*Bulk Services - Payroll, Collection & Payment with Beneficiary Payment Advice

\* SWIFT remittance message copy

eFX (Any Authoriser may enter and approve new foreign exchange contracts individually, subject to the predefined eFX limits imposed by the Bank)

Trade Services

Company is able to initiate additional Trade transaction(s).

(Any Authoriser may enter into new foreign exchange contracts subject to the predefined eFX limits imposed by the Bank)

#### 4. My users' details



Please read the notes below before you fill up this section.

► **Enquirer:** View account summary/statement and transactions.

► **Administrator:**

- Create/maintain all user and access profiles.
- Maintain user passwords and assign tokens to all users except Administrators and Authorisers.

Note: All administrative setup are created and approved by any one administrator.

► **Maker:** Create all types of transactions (except payroll) and view account details.

► **Authoriser:** Create/approve transactions (except payroll), and view account details.

- Important:**
- All fields are mandatory unless otherwise stated. New users will be required to register for digital tokens with mobile number and email address. If email address or mobile number is left blank, physical tokens will be issued and token fees will apply.
  - The Bank will assign an ID at its sole discretion if the Preferred User ID is left blank or cannot be allocated.
  - For authorisers and payroll authorisers, it is mandatory to submit a Certified True Copy of your identification document together with your application. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners. Please note that the identification document cannot be certified by the company director. For the list of independent parties who can certify identification documents, please refer to [uob.com.sg/idcertification](http://uob.com.sg/idcertification).

##### User 1 Details

Name  
(Underline surname)

Linda Wong

Linda Wong can create all payment and payroll transactions. She is able to view account details too.

Designation  
(This is mandatory for all authorisers)

Clerk

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) 988665555 (Mobile No.)

Email Address

LindaWong@world.com

NRIC/Passport/FIN  
(Default NRIC)

S7788999E

Country of Issuance  
(Default SG)

SG

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform both payroll and non-payroll roles. Bulk Service fees will apply.)

Enquirer  Maker

Administrator  Authoriser

Add Payroll to above Maker/Authoriser role

Preferred User ID (Minimum 8 characters with no spacing or special characters)

LINDAWONG

##### User 2 Details

Name  
(Underline surname)

Terence Tan

Terence Tan can only perform administrative and view account details.

Designation  
(This is mandatory for all authorisers)

Administrator

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) 96643388 (Mobile No.)

Email Address

TerenceTan@world.com

NRIC/Passport/FIN  
(Default NRIC)

M77889900G

Country of Issuance  
(Default SG)

SG

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform both payroll and non-payroll roles. Bulk Service fees will apply.)

Enquirer  Maker

Administrator  Authoriser

Add Payroll to above Maker/Authoriser role

Preferred User ID (Minimum 8 characters with no spacing or special characters)

TERENCETAN

##### User 3 Details

Name  
(Underline surname)

Dexie Tan

Dexie Tan can approve payment and payroll transactions. She can also create payment and payroll transactions and view account details.

Designation  
(This is mandatory for all authorisers)

Finance Manager

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) 92214488 (Mobile No.)

Email Address

DexieTan@world.com

NRIC/Passport/FIN  
(Default NRIC)

S1789812Z

Country of Issuance  
(Default SG)

SG

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform both payroll and non-payroll roles. Bulk Service fees will apply.)

Enquirer  Maker

Administrator  Authoriser

Add Payroll to above Maker/Authoriser role

Preferred User ID (Minimum 8 characters with no spacing or special characters)

DEXIETAN

#### 4. My users' details (Continued)

##### User 4 Details

Name (Underline surname)	NRIC/Passport/FIN (Default NRIC)	Country of Issuance (Default SG)
Designation (This is mandatory for all authorisers)	Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform both payroll and non-payroll roles. Bulk Service fees will apply.)	
Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)	<input type="checkbox"/> Enquirer	<input type="checkbox"/> Maker
	<input type="checkbox"/> Administrator	<input type="checkbox"/> Authoriser
	<input type="checkbox"/> Add Payroll to above Maker/Authoriser role	
	Preferred User ID (Minimum 8 characters with no spacing or special characters)	

##### User 5 Details

Name (Underline surname)	NRIC/Passport/FIN (Default NRIC)	Country of Issuance (Default SG)
Designation (This is mandatory for all authorisers)	Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform both payroll and non-payroll roles. Bulk Service fees will apply.)	
Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)	<input type="checkbox"/> Enquirer	<input type="checkbox"/> Maker
	<input type="checkbox"/> Administrator	<input type="checkbox"/> Authoriser
	<input type="checkbox"/> Add Payroll to above Maker/Authoriser role	
	Preferred User ID (Minimum 8 characters with no spacing or special characters)	

Note: If you have more than 5 users, you can add more users in Appendix 1 - Add Infinity Users.

#### 5. My transaction approval settings (Please tick where applicable)

- Note: 1. The Transaction Approval Limit will apply to all Authorisers, except eFX booking.  
 2. Foreign currency transactions will be calculated based on the SGD-equivalent of the Approval Limit indicated below according to the exchange rate as determined by the Bank.  
 3. If Section 5 is left blank, the Approval Settings for the newly linked account(s) in Section 2 will be defaulted as "Any 1 Authoriser" i.e. any one authoriser will be able to approve transactions of any amount.

**(S)** My Company Transaction Approval Control (tick one)  
 Can authoriser approve own transactions?

Dual Control - I cannot authorise own transaction  
 Authoriser can create a transaction BUT cannot approve the same transaction which must be approved by another Authoriser.  
 (This is the default option if this section is left blank. Where Applicant has only one user, Single Control will apply)

Single Control - I can authorise own transaction

Requires either Dexie or Thomas to approve transactions of up to SGD100,000 created by Linda

Requires Dexie AND Thomas to approve transactions of amount more than SGD100,000.

Authoriser (The App Dual Control) transaction. **Acceptable to account fraud as compared to if and**

Cash (Dual & Single Control)

Transaction Approval Limit

up to SGD 10000

up to SGD Unlimited

up to SGD \_\_\_\_\_

Approval Mandate  (Please tick where applicable)

One authoriser to approve  Two authoriser to approve

One authoriser to approve  Two authoriser to approve

One authoriser to approve  Two authoriser to approve

Trade (Dual Control)  Same as above - Cash

OR

Trade (Single Control) Transaction Approval Limit up to SGD Unlimited

Input this if single control is selected. Dexie OR Thomas approve transactions of amount up to unlimited.

Approval Mandate  One authoriser to approve

## 6. Declaration by Applicant

We, the Applicant, hereby:

- a) apply for UOB Business Internet Banking Service ("BIB Service") on the terms stated in this form;
- b) confirm that the Applicant has obtained and agrees to be bound by the Bank's prevailing UOB Business Internet Banking Service Agreement ("BIB Agreement") (available at uob.com.sg) and any amendment or variation thereof;
- c) confirm that the Applicant has obtained and agrees to be bound by the Bank's prevailing terms and conditions applicable to each of the services that the Applicant has applied for and any amendment or variation thereof;
- d) authorize the Bank to issue password(s) and token(s) to the Company User(s), Company Administrator(s) and Company Signatory(ies) as described in the BIB Agreement, where applicable. Company User refers to Enquirer, Maker, Verifier, Sender, Proxy Authoriser and Payroll Maker. Company Administrator refers to Administrator. Company Signatory refers to Authoriser and Payroll Authoriser;
- e) confirm that each of the Company Signatories named herein is authorized to operate and use any of the services granted and provided to the Applicant through the BIB Service, based on the Approval Mandate and Transaction Approval Limit set out in this form, and to apply for, agree to the terms of, operate and use any services made available through the BIB Service from time to time. We confirm if we do not indicate the Approval Mandate or Transaction Approval Limit, each Company Signatory is authorised to approve transactions of any amount. If the Approval Mandate is indicated but not the Transaction Approval Limit, the Company Signatories are authorised to approve transactions of any amount according to the Approval Mandate;
- f) confirm and agree that any existing mandate or instructions which we may have with the UOB Group Bank(s) will not apply in relation to my/our use of BIB Service;
- g) confirm that all information provided herein is complete, true and accurate to the best of our knowledge as at the date of this application;
- h) confirm that in the event of any change of Company Administrators and/or Company Signatories, the Applicant shall immediately revoke the relevant User IDs through the submission of request, instruction or relevant form to the Bank;
- i) authorize the Bank to debit all fees and charges relating to this application and/or use of the BIB Service from the designated account or any other account of the Applicant;
- j) agree to indemnify and hold the Bank harmless from and against all costs, claims, losses, damages, charges and/or expenses which the Bank may sustain, incur or be liable for in connection with, or resulting from the BIB Service, including (where applicable) as a result of the Applicant opting for Single Control and/or the Applicant not providing all email address and mobile numbers;
- k) enclose a certified true copy of the Applicant's board (or equivalent) resolution (where required by the Bank); and
- l) agree that the Bank may amend the BIB Agreement at any time and/or may terminate the provision of the Single Control option at any time with notice to the Applicant.

## 7. Risk Disclosure Statement for Single Control

We, the Applicant, acknowledge that, if the Applicant has opted for Single Control instead of Dual Control, the Applicant's account(s) for which the Applicant uses the BIB Service may be more susceptible to account fraud. By opting for Single Control, the Applicant agrees to assume responsibility for all the risks associated with Single Control.

### Authorised Person(s)/Approved Person(s)

Name	Signature	Name	Signature
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date	<input type="text"/>	Date	<input type="text"/>

### Fair Dealing Disclosure Notice

The Bank is committed to upholding the principles set out in the MAS Guidelines on Fair Dealing. For more information on how we may exercise our right to revise certain terms and conditions of a product or service which we offer, please refer to the Fair Dealing Disclosure Notice found in the following URL: <https://go.uob.com/fair-dealing>

### Please send the completed form to BIB Section, United Overseas Bank Limited, Privy Box No. 920967 Singapore 929292.

- The Bank will process your application upon receipt of duly completed form. You can expect to receive user ID letter after 7 business days.
- User ID letter and/or token(s) will be sent to the mailing address registered as the designated account for physical token and Infinity services charges.
- Do call the Bank at **1800 226 6121** if you do not receive the user IDs/physical tokens.
- A fee of S\$20 (including GST) is payable for each token issued.

### For Bank's Use Only \*Please delete where applicable

BZ    EZ    Others:

#### Attended by:

(TB Sales/RM/Branch/CFS \*)

Name and Signature

Date

#### ID screening/CDD done by:

Name and Signature

Date

#### Signature verified by:

- ASR  
 BIB Resolution

Name and Signature

Date

#### Processed/Approved by:

Name and Signature

Date

### Remarks

**Please read the notes below before you fill up this section.**

► **Enquirer:** View account summary/statement and transactions.

► **Administrator:**

- Create/maintain all user and access profiles.
- Maintain user passwords and assign tokens to all users except Administrators and Authorisers.

► **Maker:** Create all types of transactions (except Payroll) and view account details.

► **Authoriser:** Create/approve transactions (except Payroll), and view account details.

Note: All administrative setup are created and approved by any one administrator.

**Important:** • **All fields are mandatory unless otherwise stated. New users will be required to register for digital tokens with mobile number and email address. If email address or mobile number is left blank, physical tokens will be issued and token fees will apply.**

- The Bank will assign an ID at its sole discretion if the Preferred User ID is left blank or cannot be allocated.
- For authorisers and payroll authorisers, it is mandatory to submit a Certified True Copy of your identification document together with your application. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners. Please note that the identification document cannot be certified by the company director. For the list of independent parties who can certify identification documents, please refer to [uob.com.sg/idcertification](http://uob.com.sg/idcertification).

**User 1 Details**

Name (Underline surname) <input type="text" value="Thomas Tan"/>	NRIC/Passport/FIN (Default NRIC) <input type="text" value="S1122334A"/>	Country of Issuance (Default SG) <input type="text" value="SG"/>
Designation (This is mandatory for all authorisers) <input type="text" value="Finance Director"/>	Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform both payroll and non-payroll roles. Bulk Service fees will apply.) <input type="checkbox"/> Enquirer <input type="checkbox"/> Maker <input type="checkbox"/> Administrator <input checked="" type="checkbox"/> Authoriser	
Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.) <input type="text" value="65"/> <input type="text"/> <input type="text" value="96825500"/> (Country Code) (City/Area Code) (Mobile No.)	<input checked="" type="checkbox"/> Add Payroll to above Maker/Authoriser role Preferred User ID (Minimum 8 characters with no spacing or special characters) <input type="text" value="THOMASTAN"/>	
Email Address <input type="text" value="ThomasTan@world.com"/>		

**User 2 Details**

Name (Underline surname) <input type="text"/>	NRIC/Passport/FIN (Default NRIC) <input type="text"/>	Country of Issuance (Default SG) <input type="text"/>
Designation (This is mandatory for all authorisers) <input type="text"/>	Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform both payroll and non-payroll roles. Bulk Service fees will apply.) <input type="checkbox"/> Enquirer <input type="checkbox"/> Maker <input type="checkbox"/> Administrator <input type="checkbox"/> Authoriser	
Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.) <input type="text"/> <input type="text"/> <input type="text"/> (Country Code) (City/Area Code) (Mobile No.)	<input type="checkbox"/> Add Payroll to above Maker/Authoriser role Preferred User ID (Minimum 8 characters with no spacing or special characters) <input type="text"/>	
Email Address <input type="text"/>		

**User 3 Details**

Name (Underline surname) <input type="text"/>	NRIC/Passport/FIN (Default NRIC) <input type="text"/>	Country of Issuance (Default SG) <input type="text"/>
Designation (This is mandatory for all authorisers) <input type="text"/>	Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform both payroll and non-payroll roles. Bulk Service fees will apply.) <input type="checkbox"/> Enquirer <input type="checkbox"/> Maker <input type="checkbox"/> Administrator <input type="checkbox"/> Authoriser	
Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.) <input type="text"/> <input type="text"/> <input type="text"/> (Country Code) (City/Area Code) (Mobile No.)	<input type="checkbox"/> Add Payroll to above Maker/Authoriser role Preferred User ID (Minimum 8 characters with no spacing or special characters) <input type="text"/>	
Email Address <input type="text"/>		

**Authorised Person(s)/Approved Person(s)**

Name <input type="text"/>	Signature <input type="text"/>	Name <input type="text"/>	Signature <input type="text"/>
Date <input type="text"/>	<input type="text"/>	Date <input type="text"/>	<input type="text"/>