



ASEAN Consumer Sentiment Study (ACSS)

2026

Singapore Report





Our objective

ASEAN Consumer Sentiment Study (ACSS) is UOB's regional flagship study analysing consumer trends and sentiments in five countries (Singapore, Malaysia, Thailand, Indonesia and Vietnam).

Now in its seventh year, the 2026 survey was conducted in June and captures responses from 5000 consumers across demographic groups, offering a comprehensive view of how consumers are navigating economic uncertainty and preparing for the future.

This report focuses on Singapore.

Research Design at a glance

WHAT



25 mins online survey
Fieldwork: June 2026

Total of **1000** interviews

WHO



Male/females aged 18-80 years

Covers Mass, Mass Affluent, and
Affluent segments

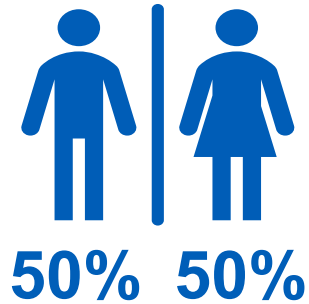
WHERE



Singapore

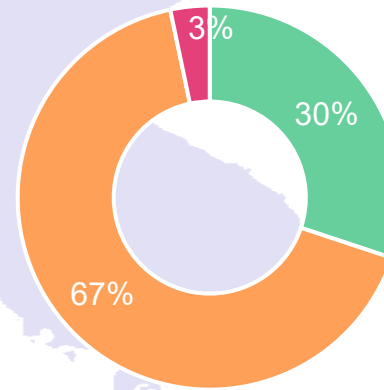
Detailed look at who we spoke to

Gender:



Marital status:

- Single
- Married
- Divorced/
Separated

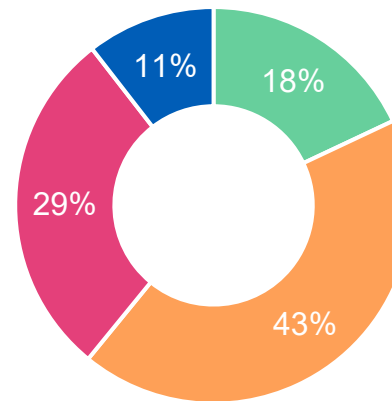


Income segments:

	MPI	AUM [^]	
Mass	S\$2.5k–4k	> S\$10k–99.9k	20%
Mass affluent	> S\$4–10k	> =S\$100k–349.9k	41%
Affluent	> S\$10k	>= S\$350k	39%

Age group:

- Gen Z 18-27 years
- Gen Y 28-43 years
- Gen X 44-59 years
- Baby Boomers 60-80 years



[^]Assets under management: resources that can be converted to cash easily, such as cash, time deposits, unit trusts, stock and shares, investments etc, excluding CPF, property and vehicles.

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01

Consumer Sentiments and Outlook

The UOB ASEAN Consumer Sentiment Index is designed to capture the pulse of consumer confidence across key ASEAN markets

It is **derived from 6 questions** and reflects consumer perceptions of both current and future economic conditions, alongside personal financial concerns and expectations that together encompass a macro and micro view.

Current

Future

• Perception of current economic environment (Very/somewhat positive)	• Perception of economic performance over the next 6-12 months (Very/somewhat positive)
• Your household's increased expenses (Not worried at all/a little worried) • The possibility of having your pay cut/income declining (Not worried at all/a little worried)	• Your long-term financial commitments (Not worried at all/a little worried) • Where do you expect to be financially this time next year (Much better off/little better off)

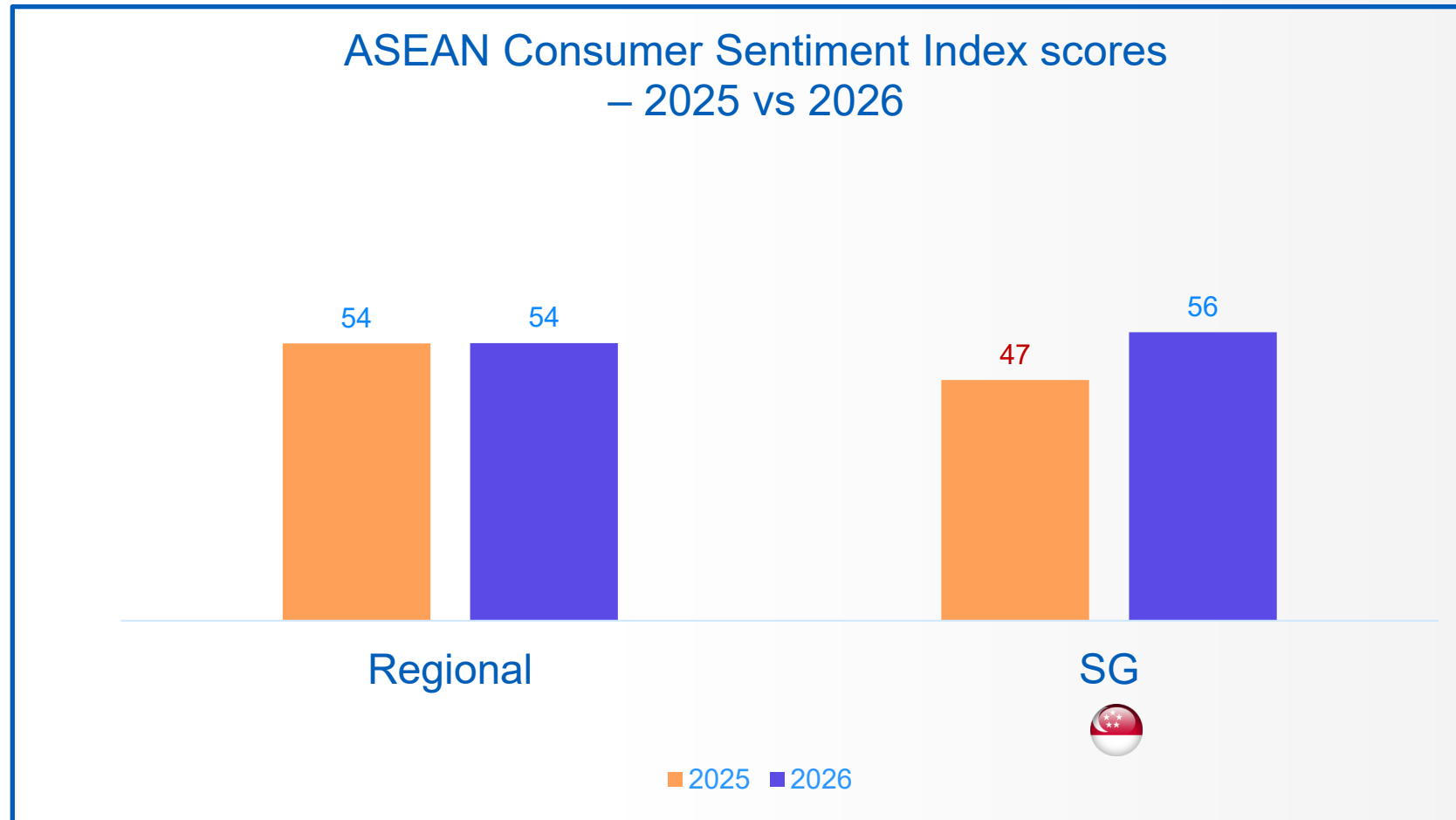
Macro

Micro



Singapore registered a sharp increase in consumer sentiments with a 9-point gain vs. 2025

Consumer Sentiment Index



Significantly higher vs. 2025
Significantly lower vs. 2025



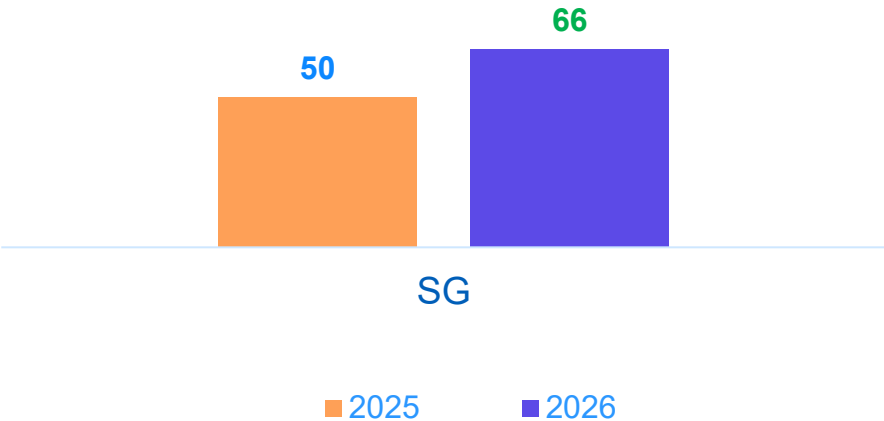
From a macro perspective, there is significantly increased optimism about the current and future economic environment

Consumer Sentiment Index – Macro perspective

Macro score 64 (+14)

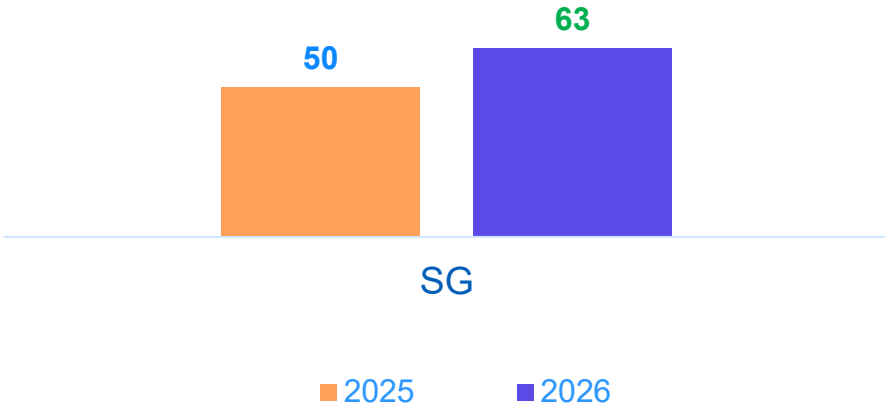
Current

Perception of Current Economic Environment
(Very/somewhat positive)



Future

Perception of Future Economic Environment
(Very/somewhat positive)



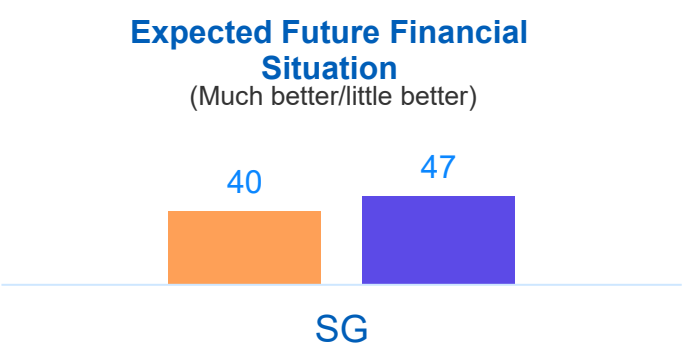
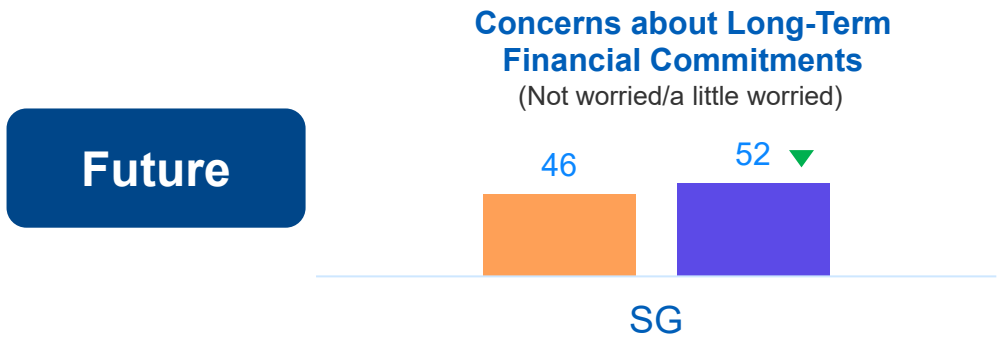
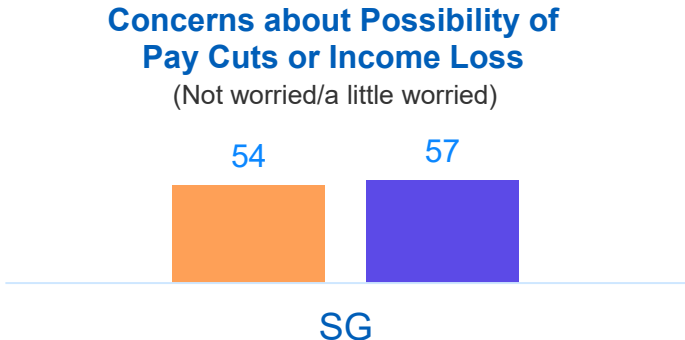
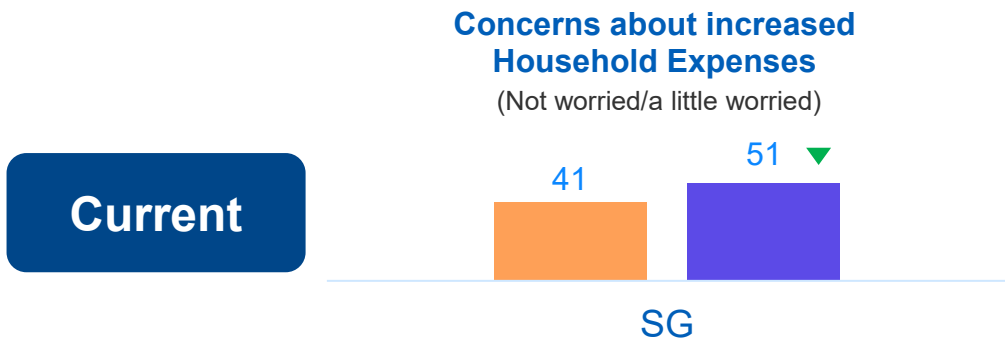
A2. How do you perceive the current economic environment in [insert relevant country]?
A7. Looking forward, how do you see the economy of [insert relevant country] performing over the next 6-12 months?
Base: Total sample: 2026, n=1,000

Significantly higher vs. 2025
Significantly lower vs. 2025

At a micro level, concerns about expenses, income loss, and long-term commitments have eased while expectations for a better financial future have improved

Consumer Sentiment Index – Micro perspective

Micro score 52 (+7)



B1. Listed below are some key areas that people talk about. Please indicate how worried you are at the moment about each of them.
BF2. Looking ahead to this time next year, where do you expect to be financially compared to today?
Base: Total sample: 2026, n=1,000

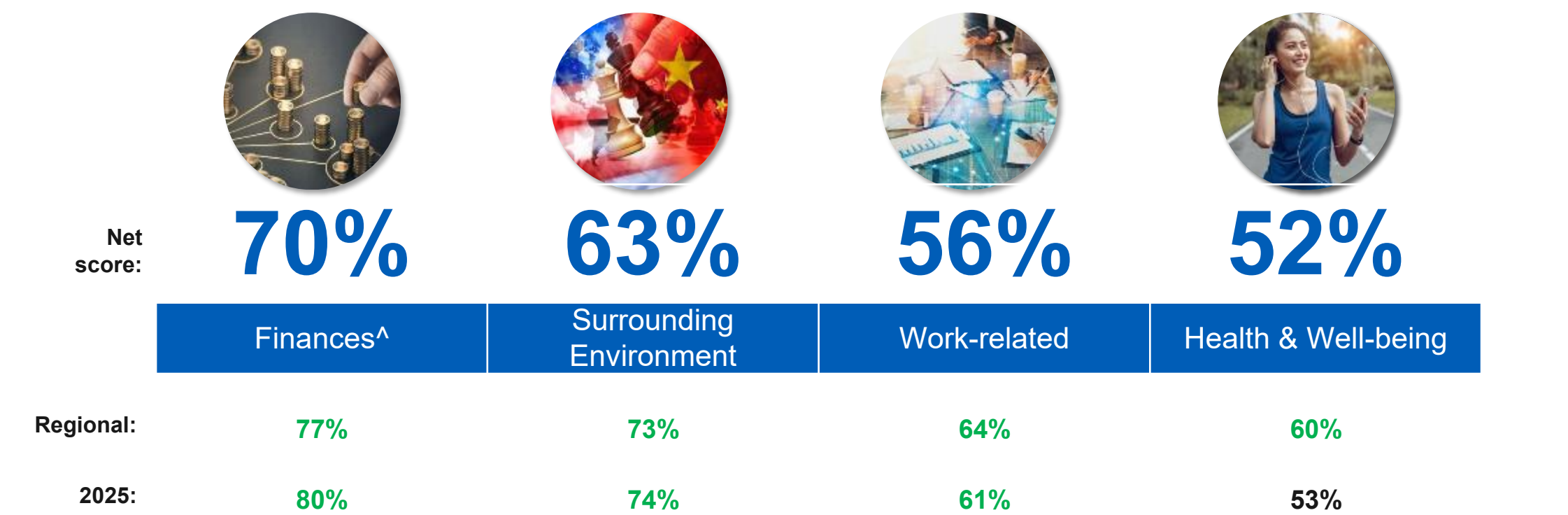
▲ Significantly higher concern vs. 2025
▼ Significantly lower concern vs. 2025

Daily Concerns and Expectations



SG consumers are most concerned about finances and the surrounding environment, but worries have sharply reduced since last year

Current aspects that are worrying (T2B)



^Statement removed in 2026

B1. Listed below are some key areas that people talk about. Please indicate how worried you are at the moment about each of them.
Base: Total sample, 2026, n=1000

*T2B: Very/Somewhat worried
Significantly higher vs. 2026
Significantly lower vs. 2026

Top concerns in SG mirror those in the region but concerns have reduced vs. 2025

Top current aspects that are worrying (T2B)

	Singapore 	2025:	Regional (Top 5)
Top concern	Increased cost of living due to Inflation 	66%	Increased cost of living due to Inflation 
2 nd	Your household's increased expenses 	59%	Your household's increased expenses 
3 rd	The global geo-political environment 	50%	Climate change, natural disasters and pollution 
4 th	Your long-term financial commitments 	54%	The global geo-political environment 
5 th	A decline in your savings/wealth holdings 	54%	A decline in your savings/wealth holdings 

B1. Listed below are some key areas that people talk about. Please indicate how worried you are at the moment about each of them.
Base: Total sample: Regional sample, n=5000, SG, n=1000

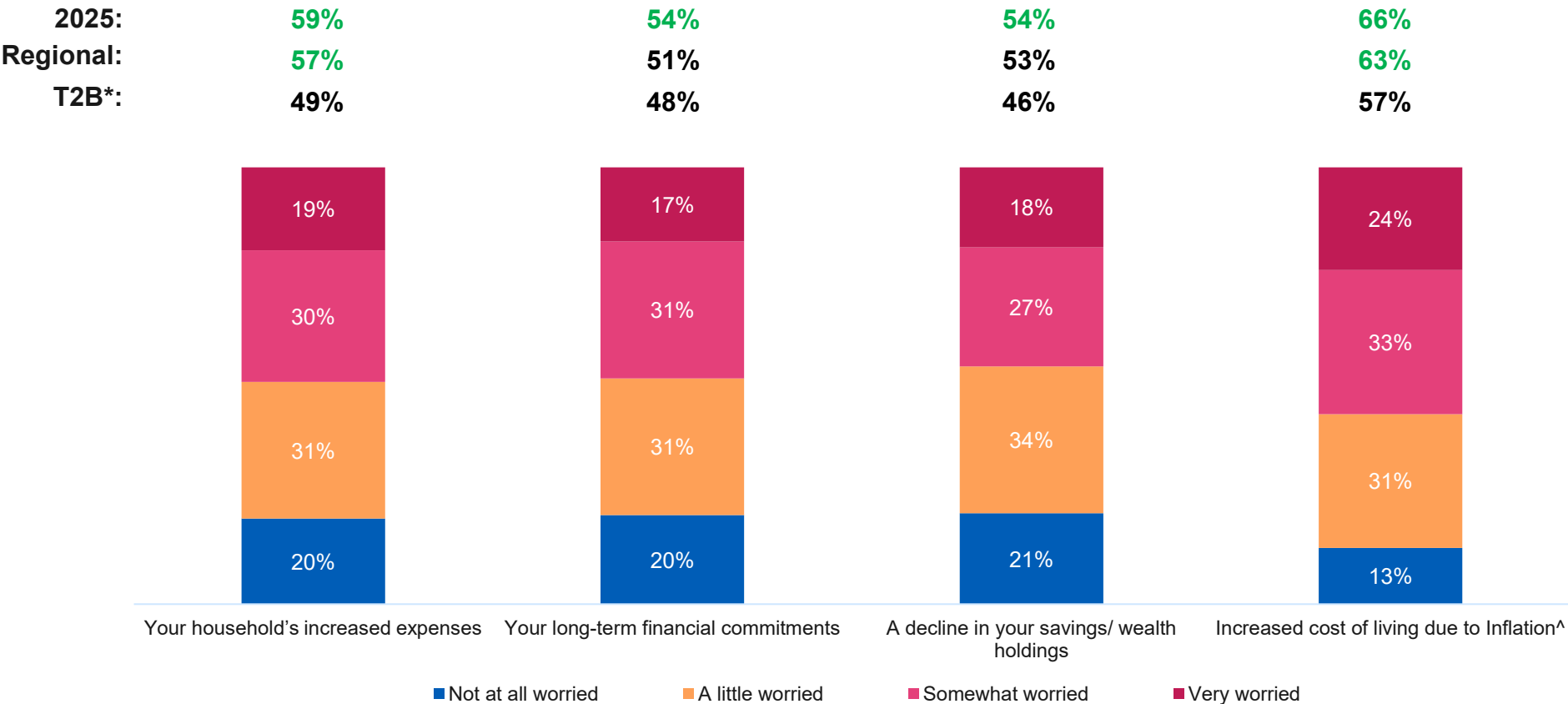
Common themes are colour-coded for easy reference

*T2B: Very/Somewhat worried
Significantly higher vs. 2026
Significantly lower vs. 2026

Financial concerns in SG have reduced compared to 2025

Current aspects that are worrying – Finances

Finances



B1. Listed below are some key areas that people talk about. Please indicate how worried you are at the moment about each of them.
Base: Total sample, 2026, n=1000

*T2B: Very/Somewhat worried
Significantly higher vs. 2026
Significantly lower vs. 2026

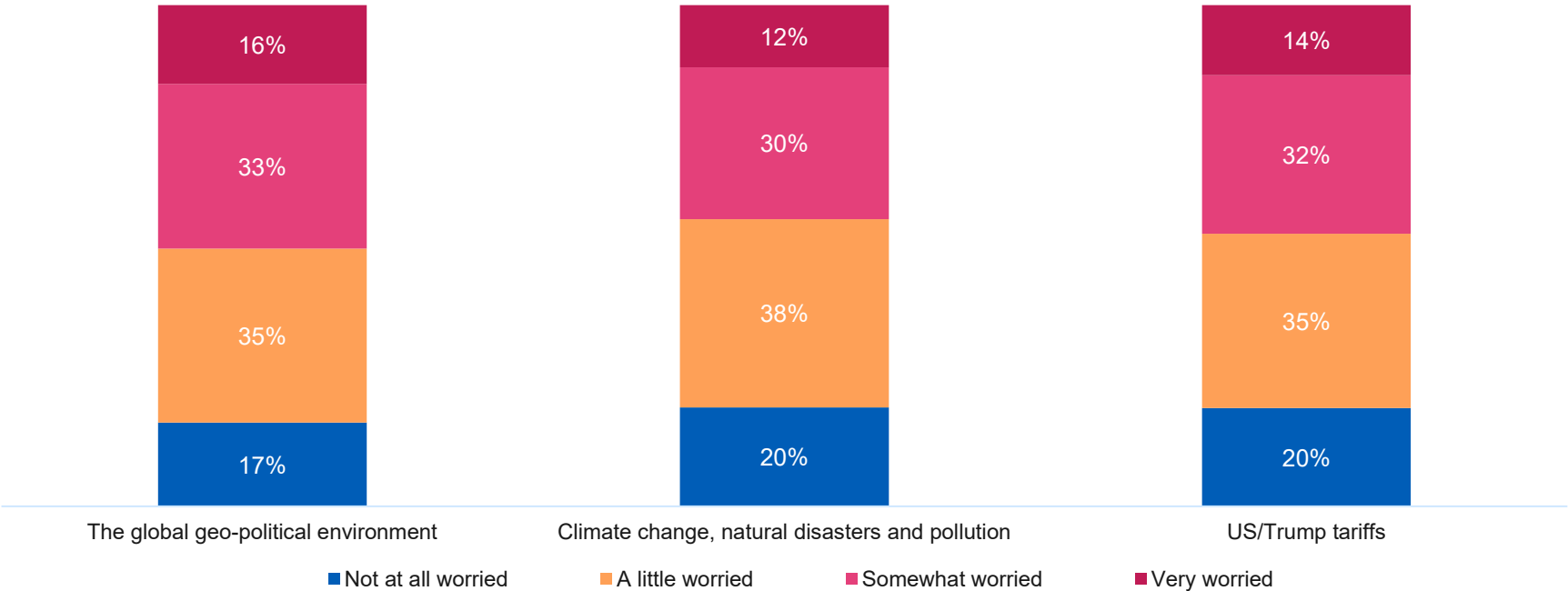
SG consumers are less concerned now about climate change and US tariffs compared to last year

Current aspects that are worrying – Surrounding Environment

Surrounding Environment



2025:	50%	49%	57%
Regional:	56%	56%	53%
T2B*:	49%	43%	46%



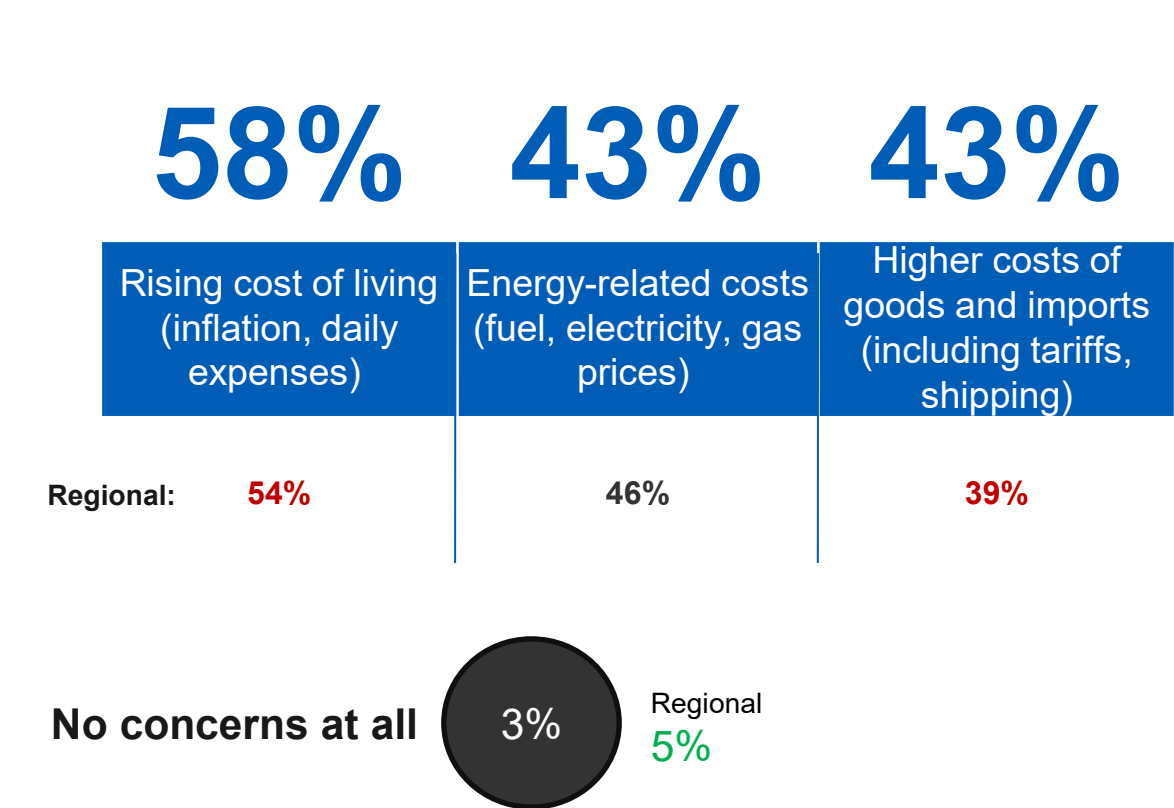
B1. Listed below are some key areas that people talk about. Please indicate how worried you are at the moment about each of them.
Base: Total sample, 2026, n=1000

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Significantly higher vs. 2026
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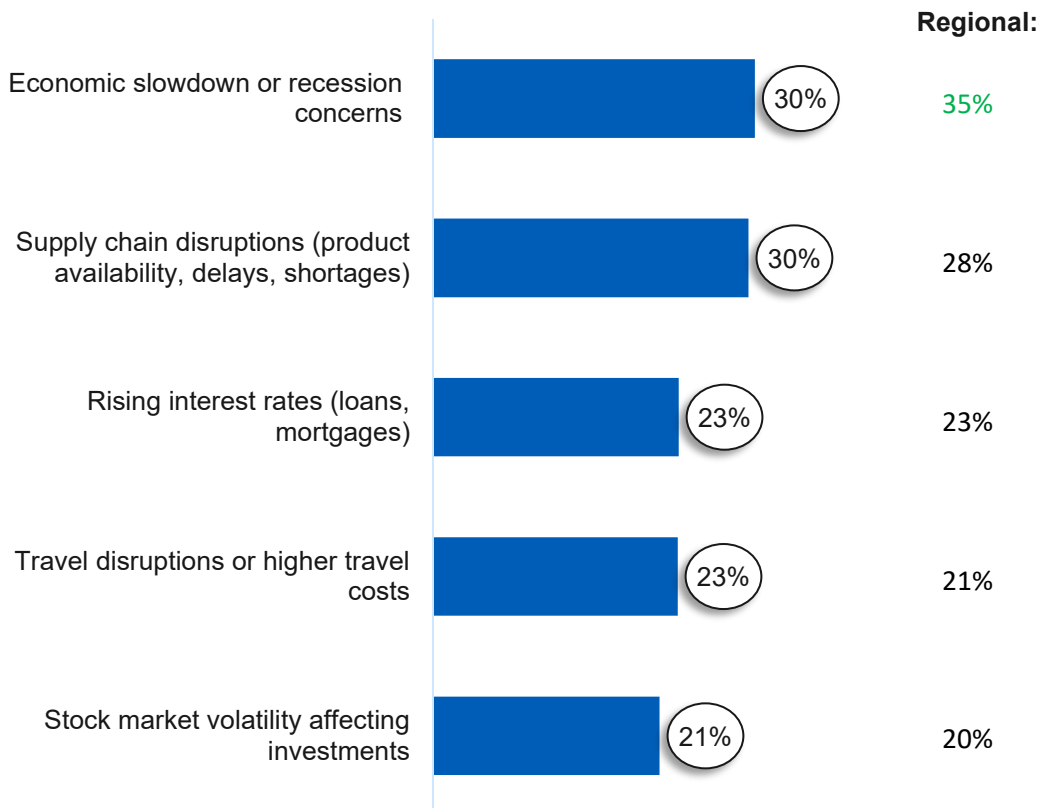
US-Israel-Iran conflict has fuelled concerns over cost of living, energy-related costs and higher costs of goods and imports

Concerns arising from the US-Israel-Iran conflict

Top 3 concerns:



Other concerns from the impact of the US/Israel-Iran war:

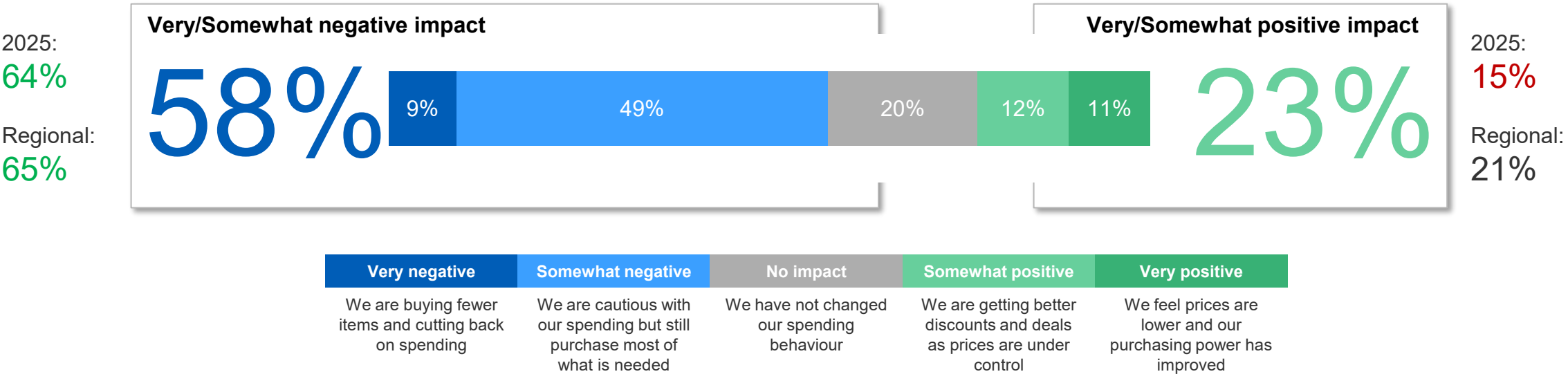


B9. What concerns do you have as a result of the ongoing US/Israel–Iran conflict?
Base: Total sample, 2026, n=1,000

Significantly higher vs. Regional
Significantly lower vs. Regional

While a majority has experienced the negative impact of inflation, their proportion has reduced compared to last year

Impact of inflation on household's purchasing power



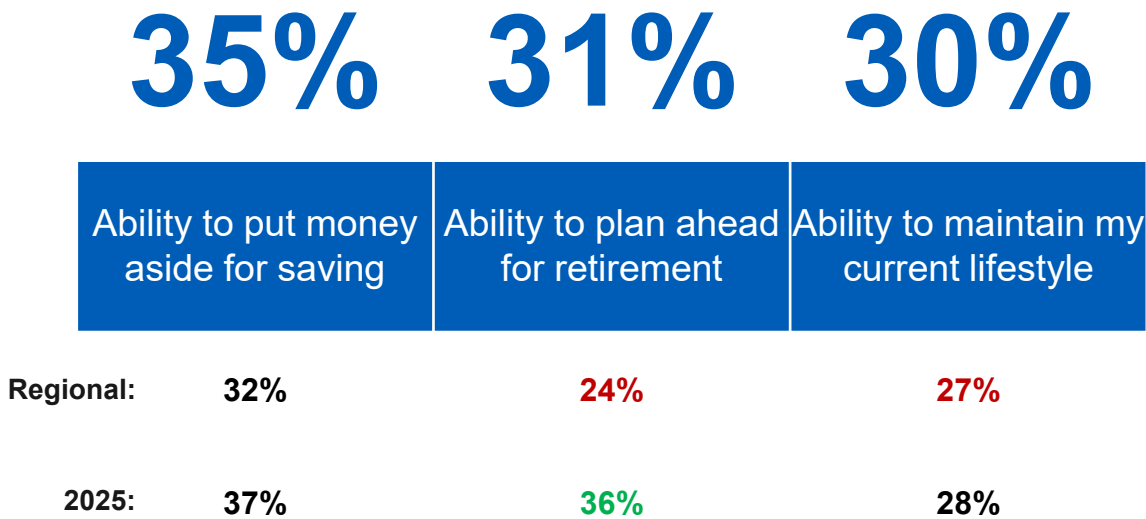
BF1a. How would you rate the current impact of inflation on your household's purchasing power?
Base: Total sample, 2026, n=1,000

Significantly higher vs. 2026
Significantly lower vs. 2026

Financial worries linked to inflation have mostly remained at similar levels as last year, with top worries around savings, retirement and maintaining current lifestyle

Most worrying financial situations due to inflation

Top 3 most worrying financial situations to be in:



Other financial situations that are worrying:



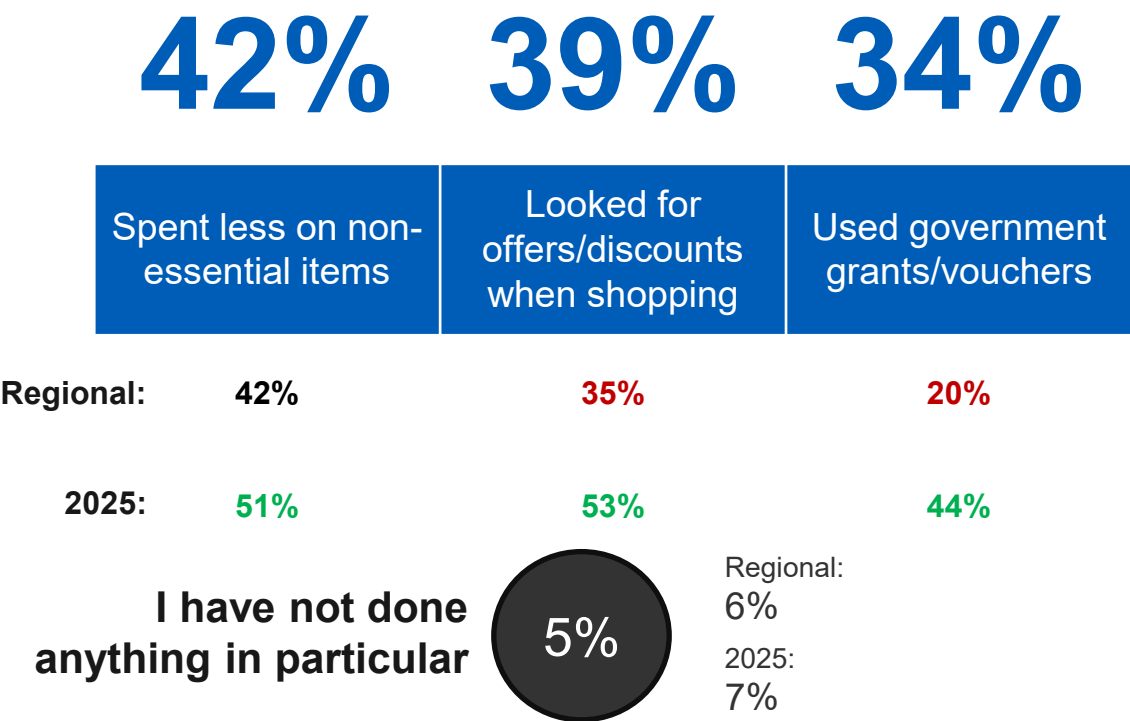
BF1. Given the inflation in the country today, which of the following financial situations, if any, worry you more?
Base: Total sample, 2026, n=1000

Significantly higher vs. 2026
Significantly lower vs. 2026

Top inflation coping behaviours have softened; fewer are cutting back on non-essentials, looking for offers, and using govt grants

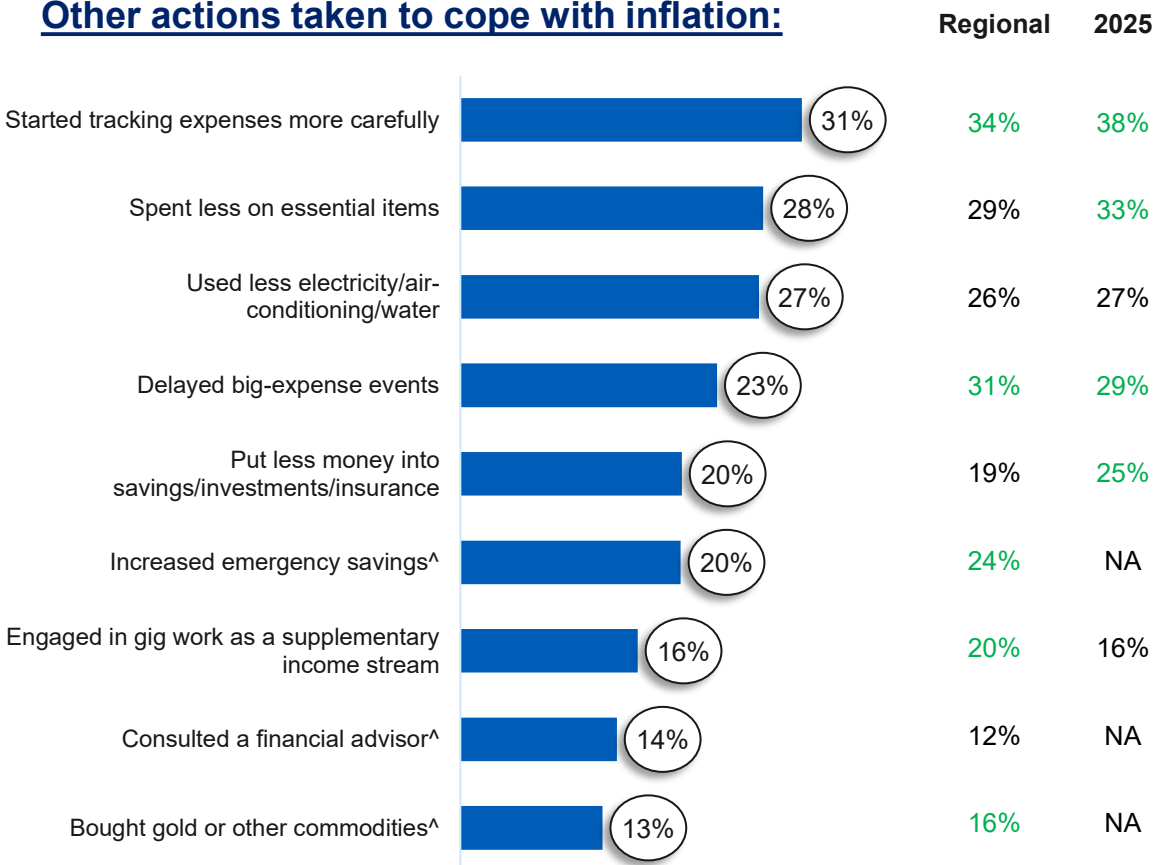
Efforts in coping with inflation

Top 3 efforts in coping with inflation:



BF3. What have you done in the past 6-12 months to cope with inflation?
Base: Total sample, 2026, n=1000

Other actions taken to cope with inflation:



Significantly higher vs. 2026
Significantly lower vs. 2026

^ New statement added/statement tweaked in 2026



02

Understanding Wealth

SG consumers are redefining wealth beyond asset accumulation

Meaning of being wealthy



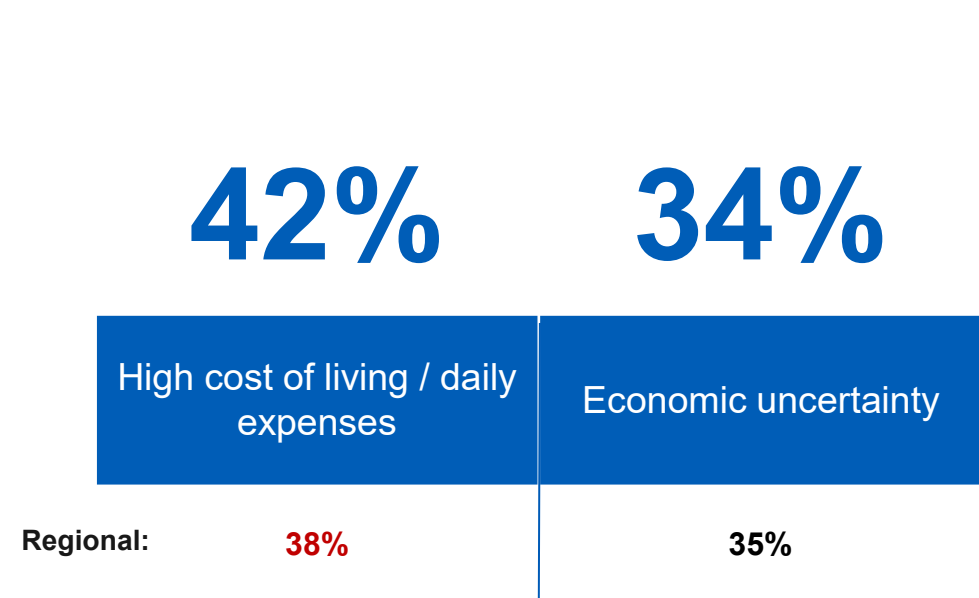
W2. Being 'wealthy' can mean different things to different people. Which of these meanings of 'wealth' do you most relate to?
Base: Total sample, 2026, n=1000

Significantly higher vs. 2026
Significantly lower vs. 2026

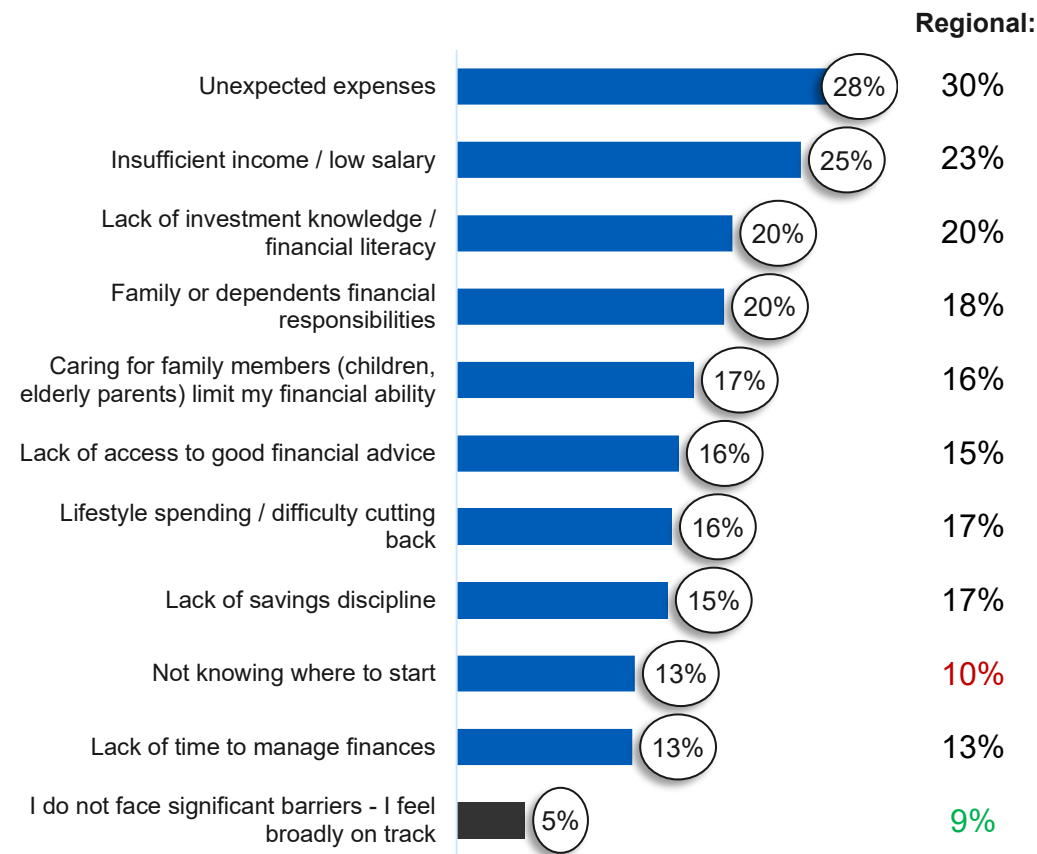
Cost of living is the biggest barrier in Singapore, significantly higher than region

Obstacles for building personal wealth

Top 2 barriers:

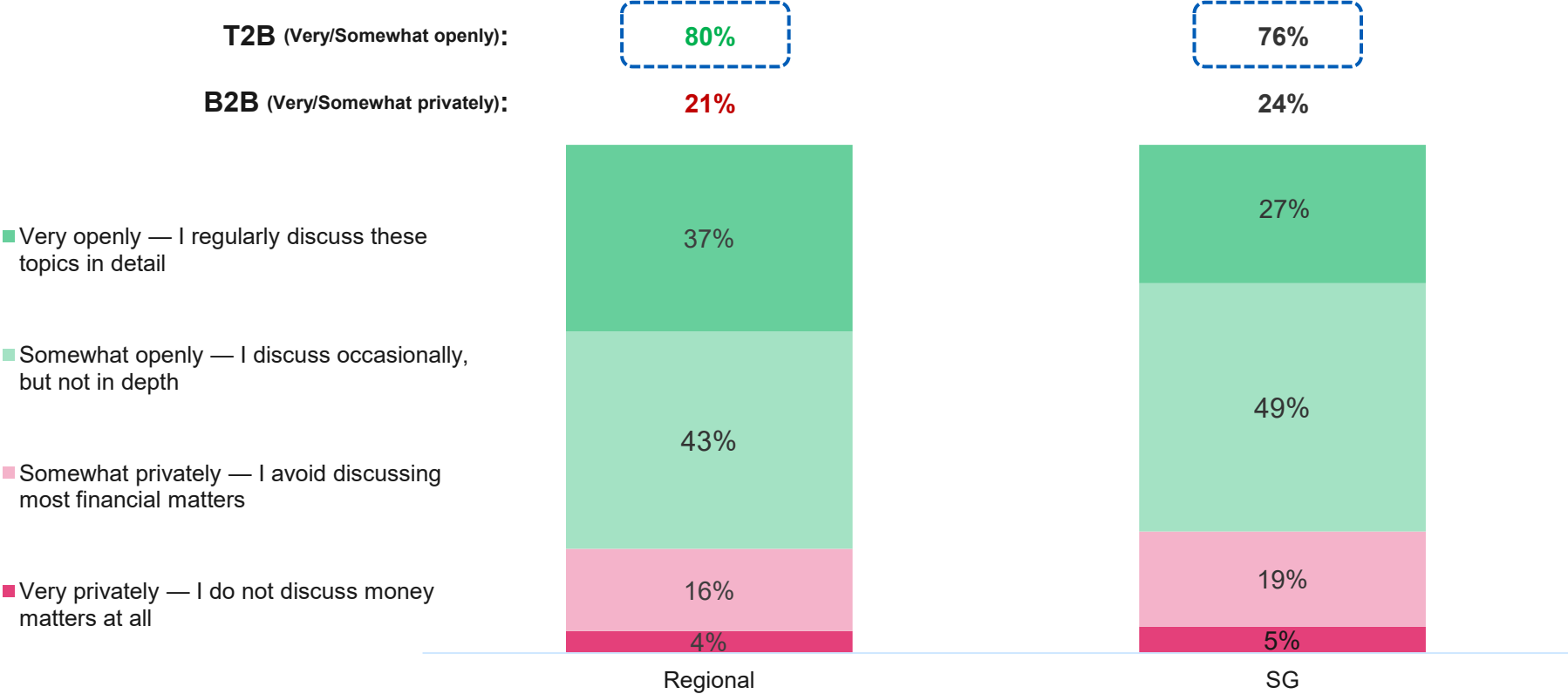


Other barriers to building wealth:



3 in 4 SG consumers discuss wealth openly, but this is significantly lower than region

Approach in wealth discussions



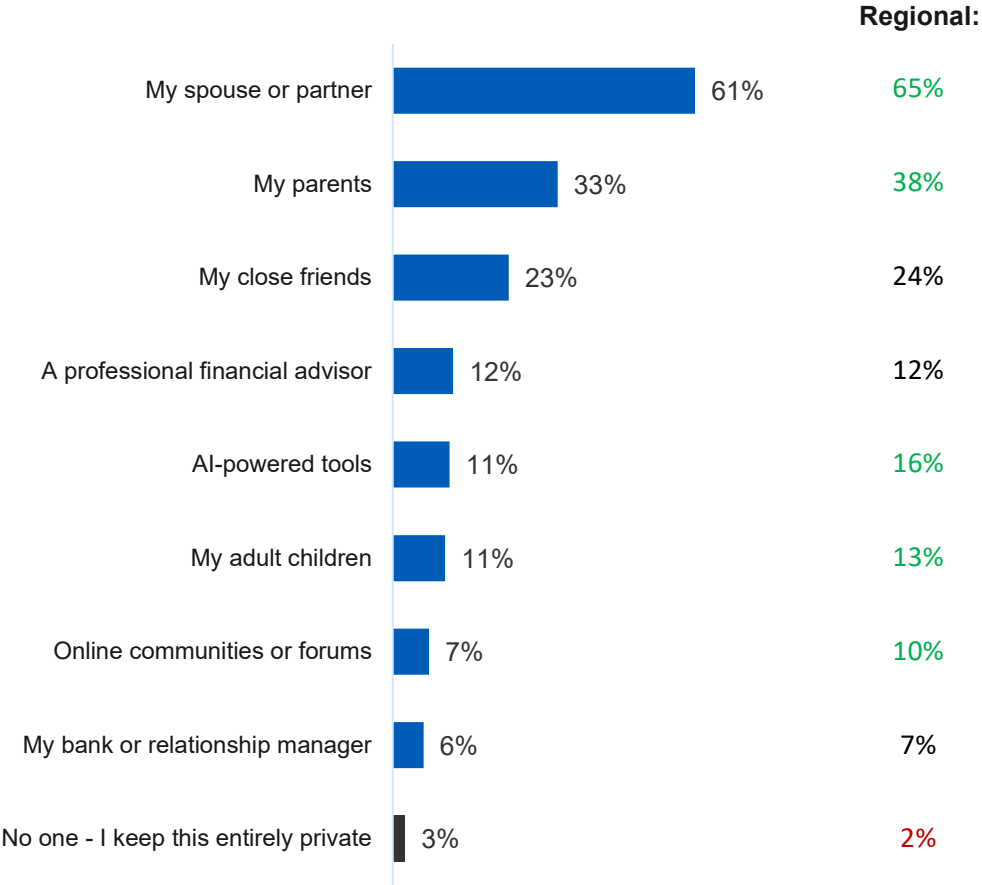
W5A. How openly do you discuss money, wealth, and financial goals with the people in your life?
Base: Total sample, 2026, n=1000

*T2B: Very/Somewhat openly
B2B: Very/Somewhat privately

Significantly higher vs. SG
Significantly lower vs. SG

Conversations around wealth remain centered on trusted personal networks

Openness in wealth discussions (people discussed wealth matters with)



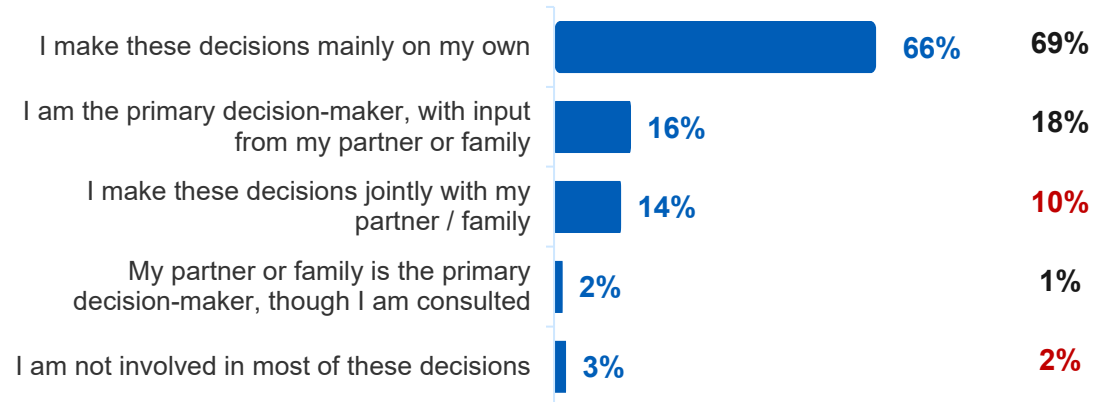
W5B. With whom, if anyone, do you openly discuss your wealth goals or financial situation?
Base: Total sample, 2026, n=1000

Significantly higher vs. 2026
Significantly lower vs. 2026

Role in investments

Over 6 in 10 SG consumers decide on finances on their own

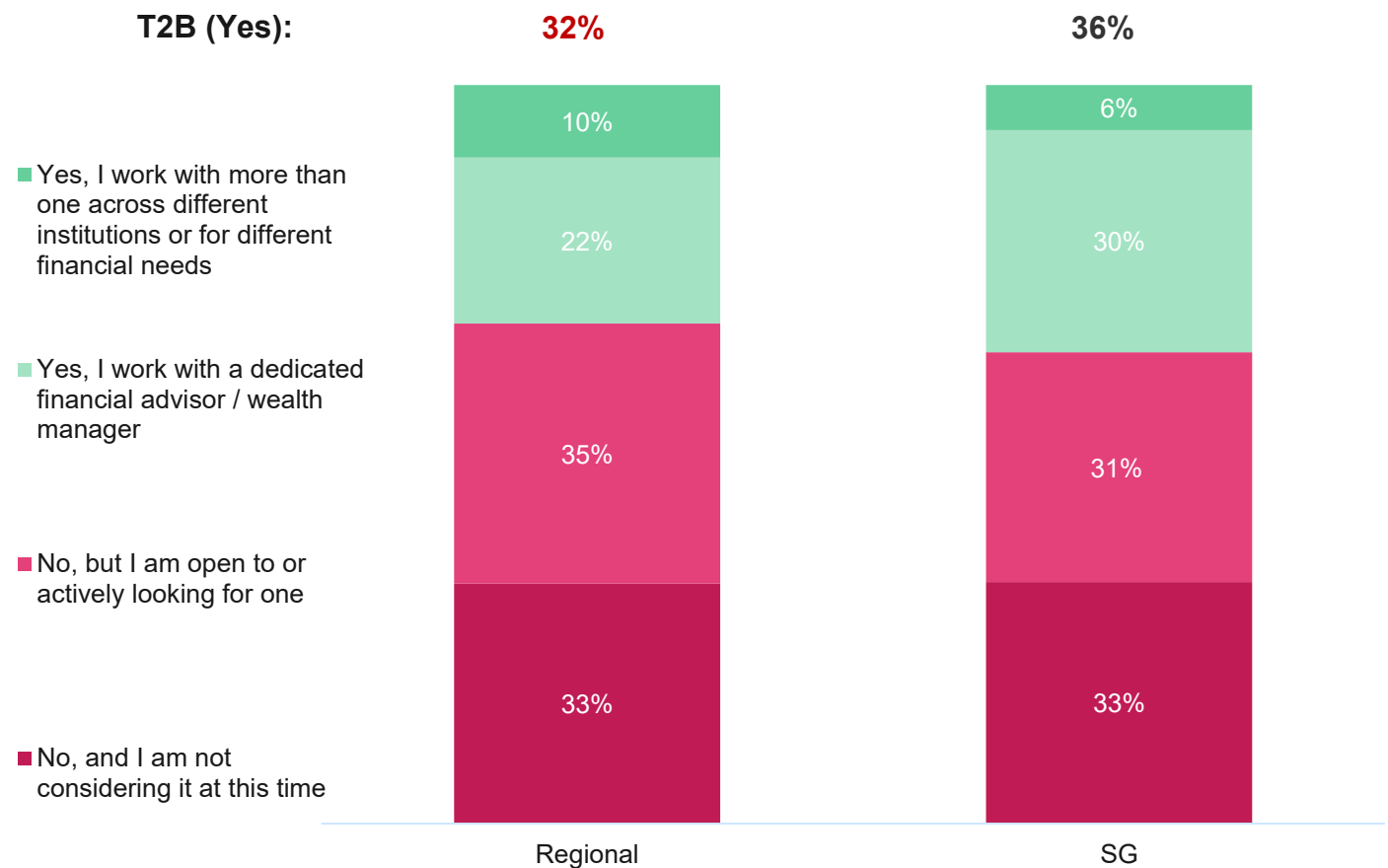
Decision-making role for investments



W1_2. When making investments, which of the following best describes your role? Base: Total sample, **Significantly higher vs. 2026**
2026, n=1000 **Significantly lower vs. 2026**

Current engagement with financial advisors

Financial advisor engagement in SG is higher than the region

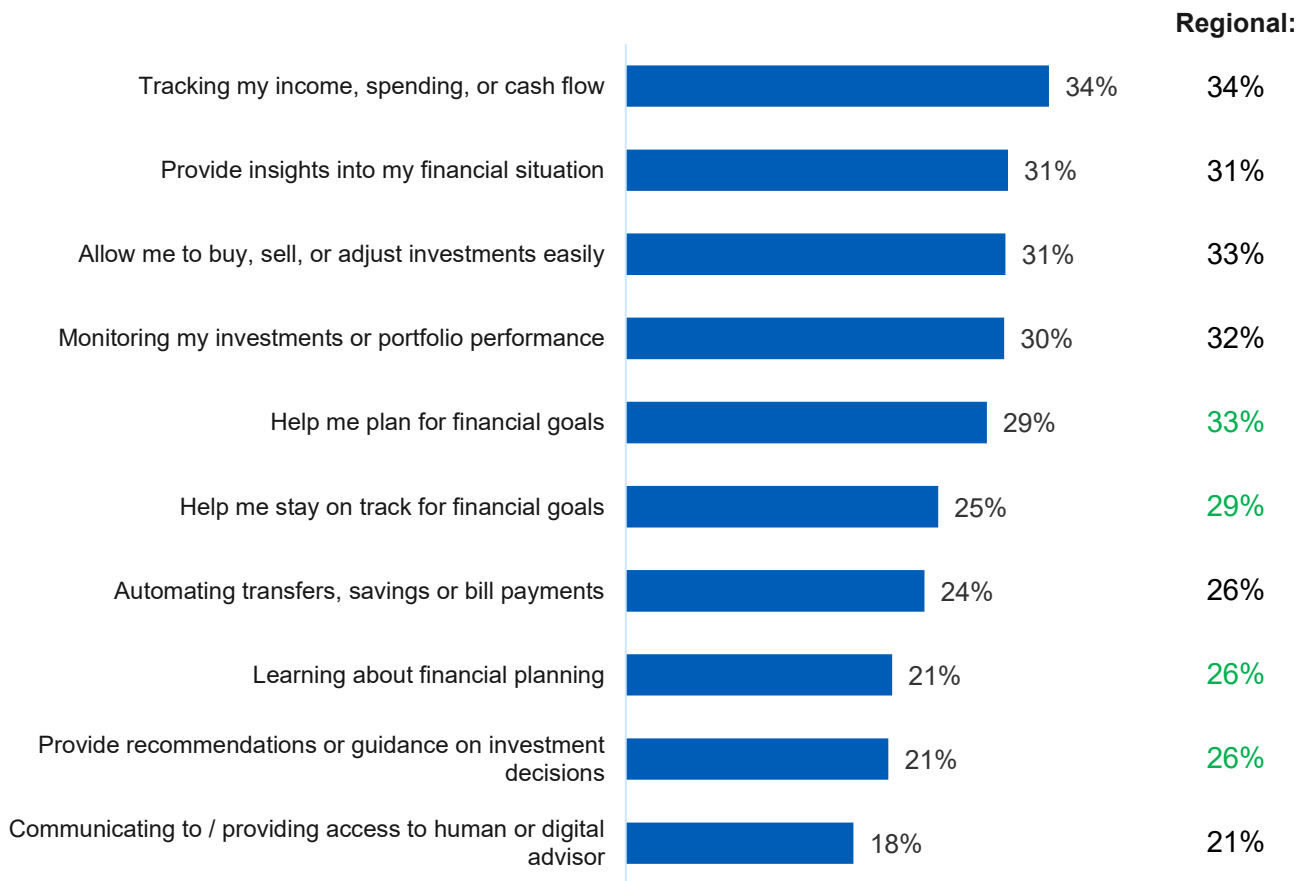


W6. Do you currently work with a dedicated financial advisor, wealth manager or private banker?
Base: Total sample, 2026, n=1000

*T2B: Yes
Significantly higher vs. SG
Significantly lower vs. SG

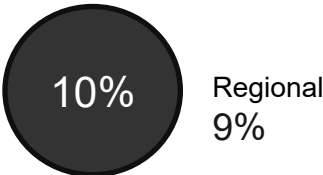
Digital tools in SG are primarily used for monitoring wealth, getting insights and ease of investment transactions

Role of digital tools in wealth management



90%
Use digital tools for wealth management

I am not using digital tools for wealth management



W9. In what way are digital tools or platforms helping you manage, grow or track your wealth?
Base: Total sample, 2026, n=1,000

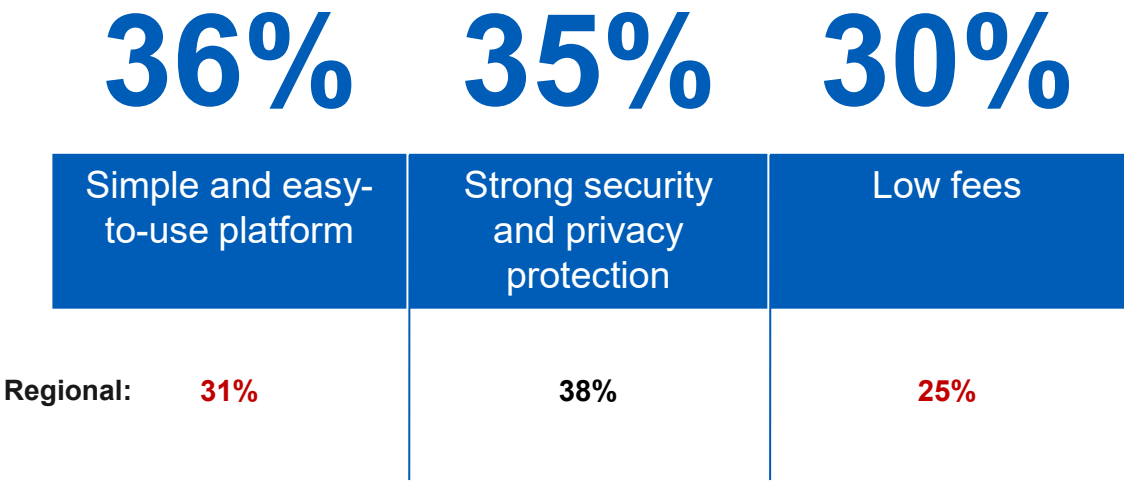
Significantly higher vs. 2026
Significantly lower vs. 2026

On top of security, SG digital wealth users prioritise simplicity and low fees, significantly higher than region

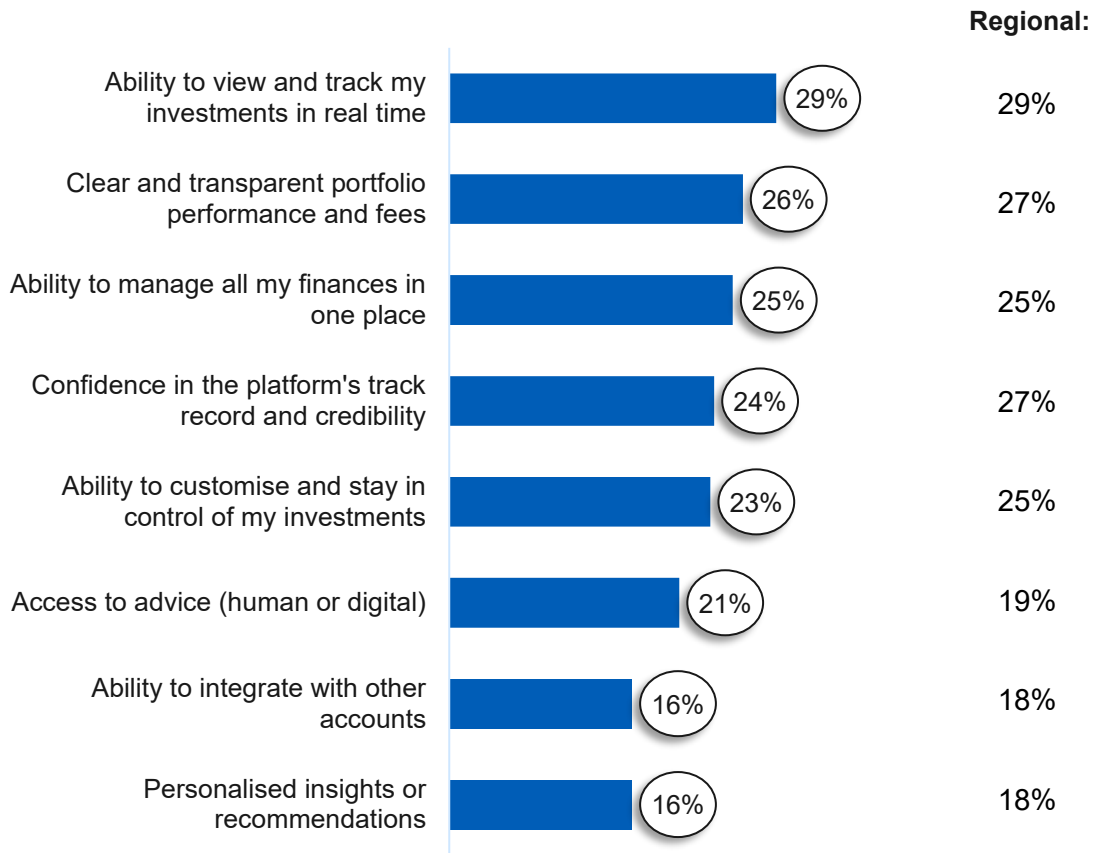
Important features in digital wealth management

(Among those who use digital tools for wealth)

Top 3 features:



Other features:



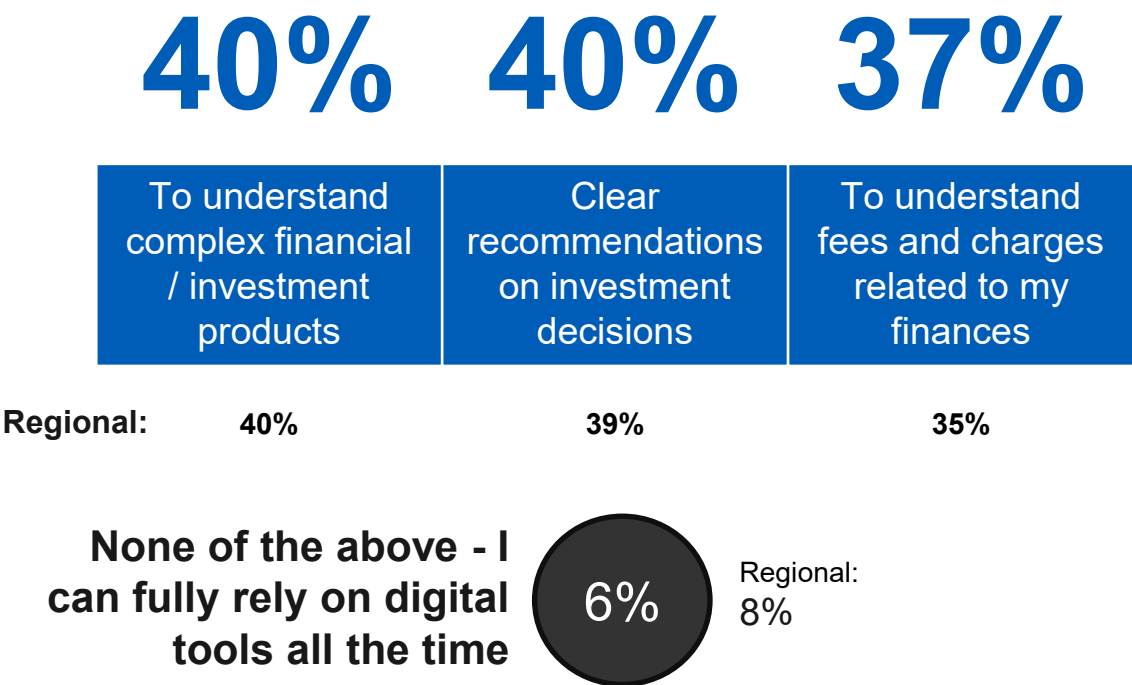
W10. What aspects are important to you when using digital tools or platforms for wealth management?
Base: Those who use digital tools for wealth, n=897

Significantly higher vs. 2026
Significantly lower vs. 2026

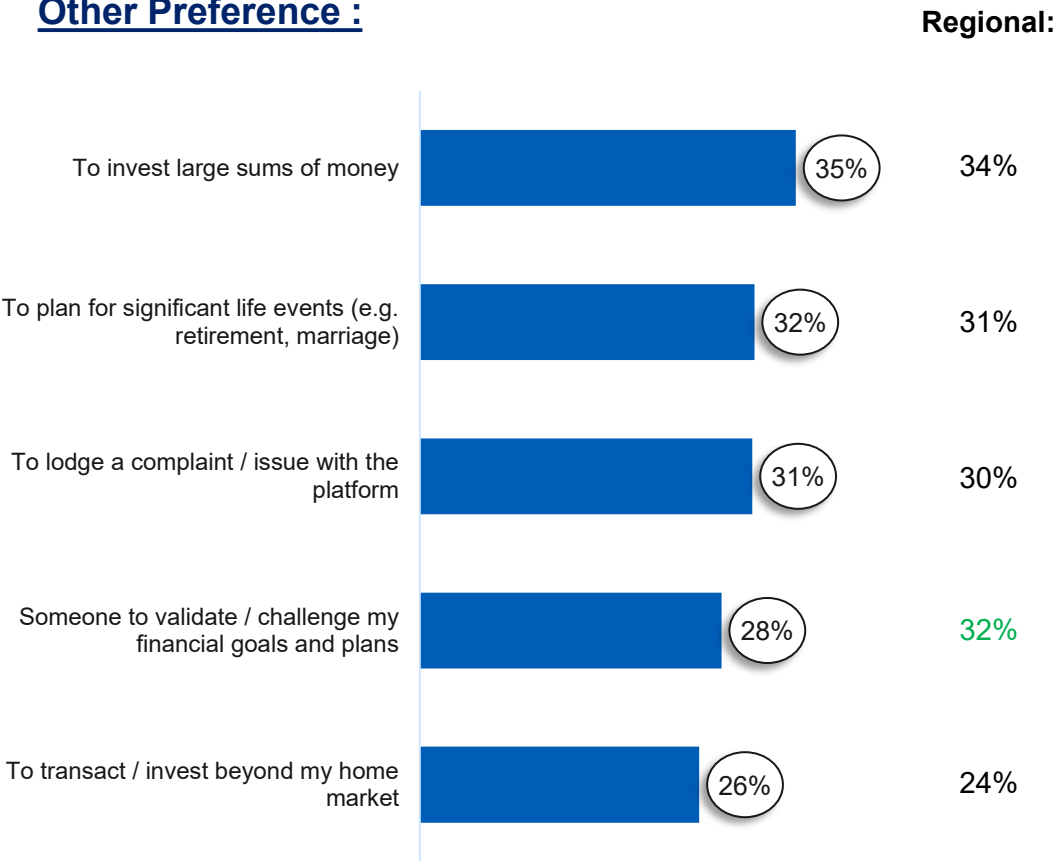
RMs are most preferred over digital tools for complex decisions, investment recommendations and fee transparency

Top situations where relationship managers are preferred

Top 3 Preference:



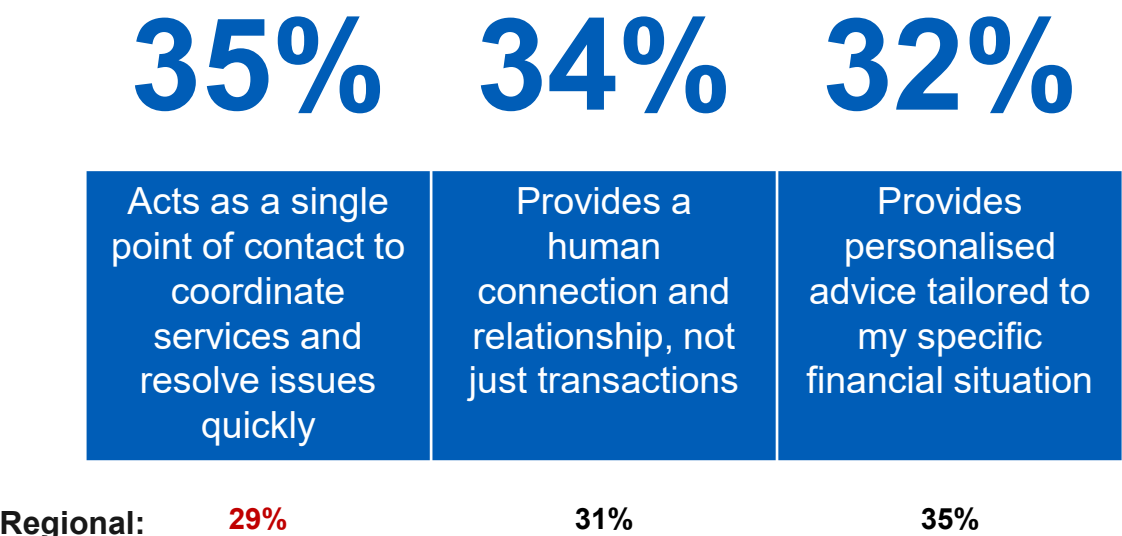
Other Preference :



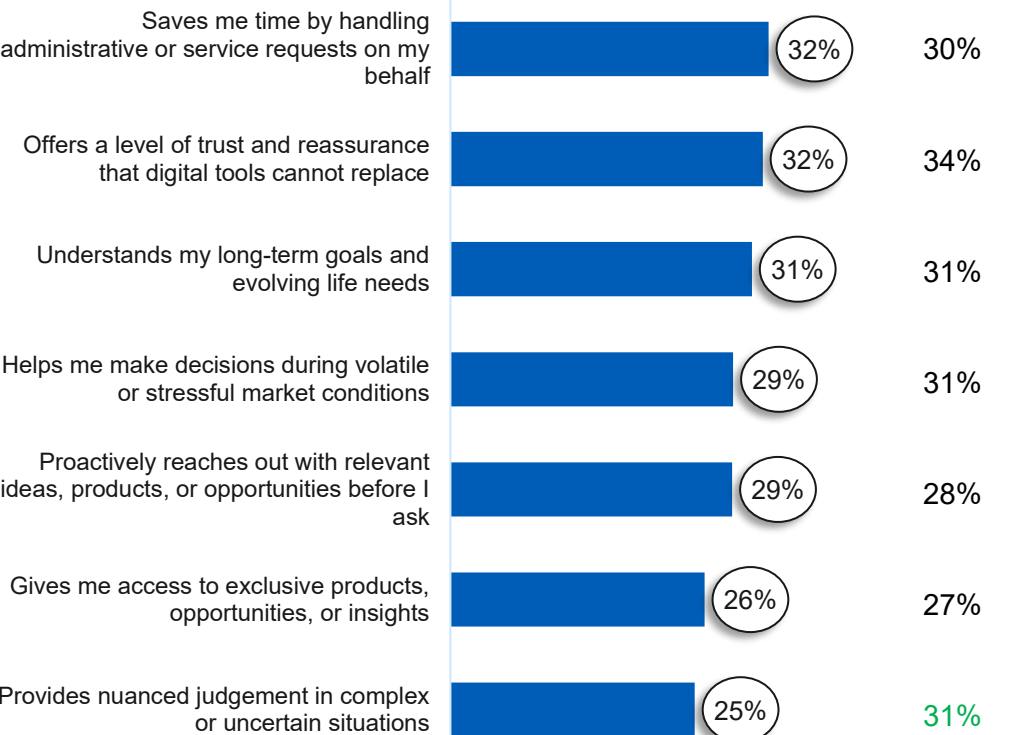
In SG, trusted coordination, human connection and tailored advice define the top value of relationship managers

Value of a dedicated Relationship Manager

Top 3 aspects valued about a Relationship Manager:



Other Values:



W13. What does having a dedicated relationship manager add to your banking experience that a digital or AI tool cannot?
Base: Total sample, 2026, n=1,000

Significantly higher vs. 2026
Significantly lower vs. 2026

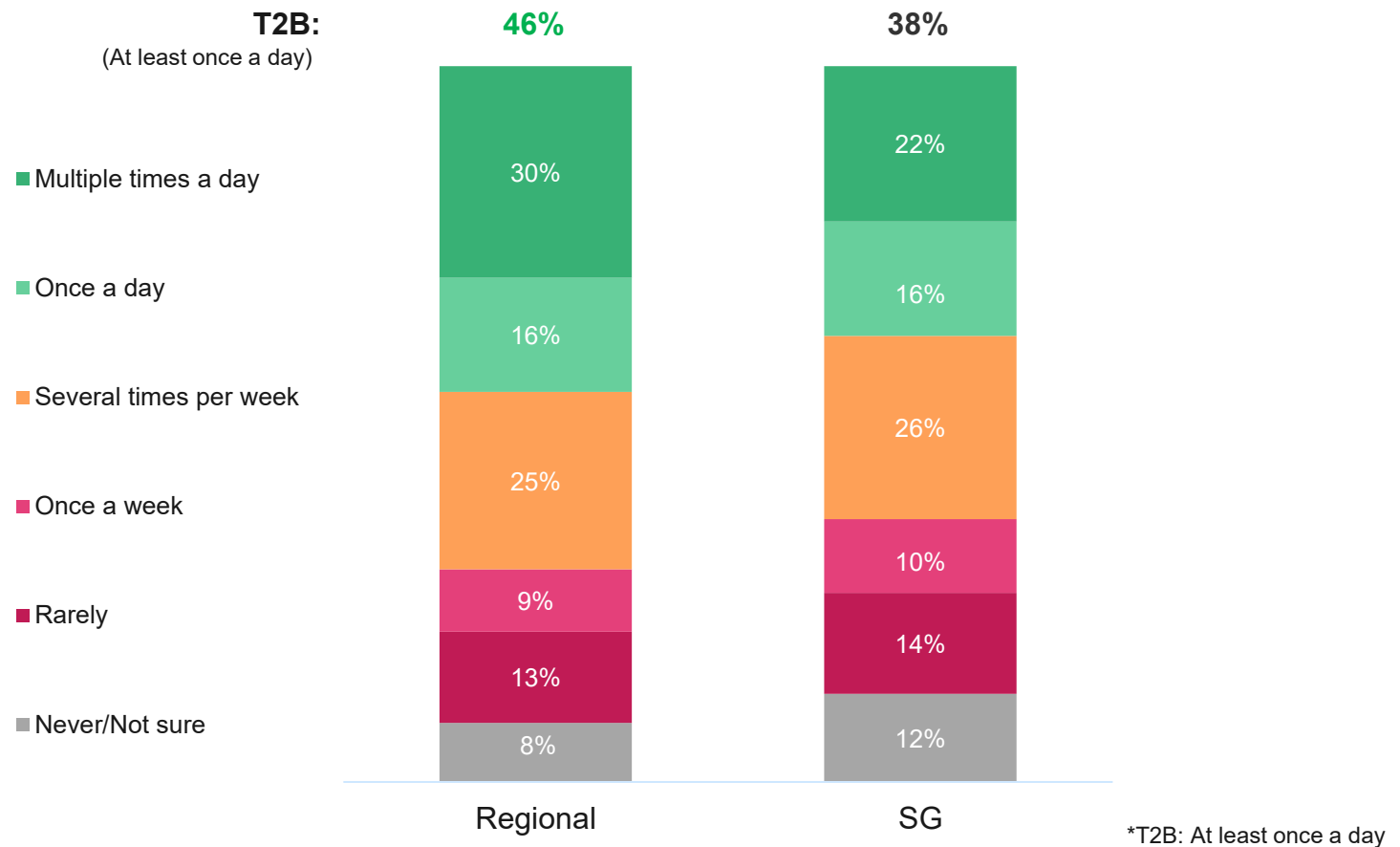


03

AI and Trust

Frequency of using AI

SG consumers use AI for finance less often than the region overall



AI1. How frequently do you use artificial intelligence (AI) tools or services for financial activities?

Base: Total sample, 2026, n=1000

*AI includes: chatbots, voice assistants (Siri, Alexa, Google Assistant), or AI-powered photo/search features.

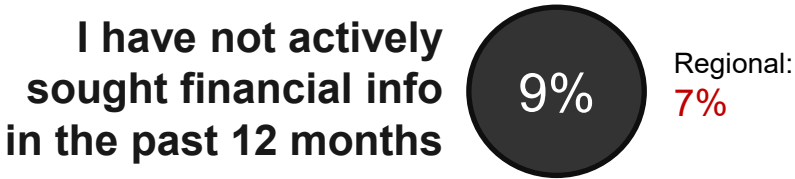
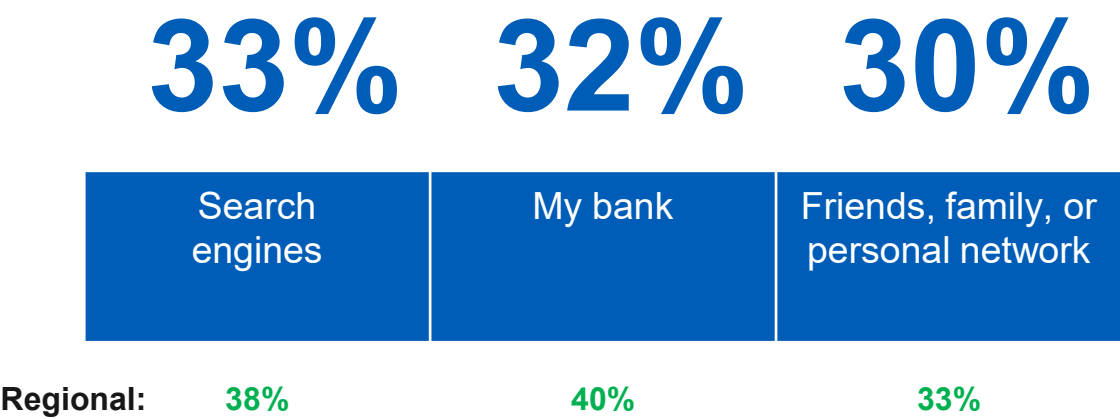
Significantly higher vs. SG

Significantly lower vs. SG

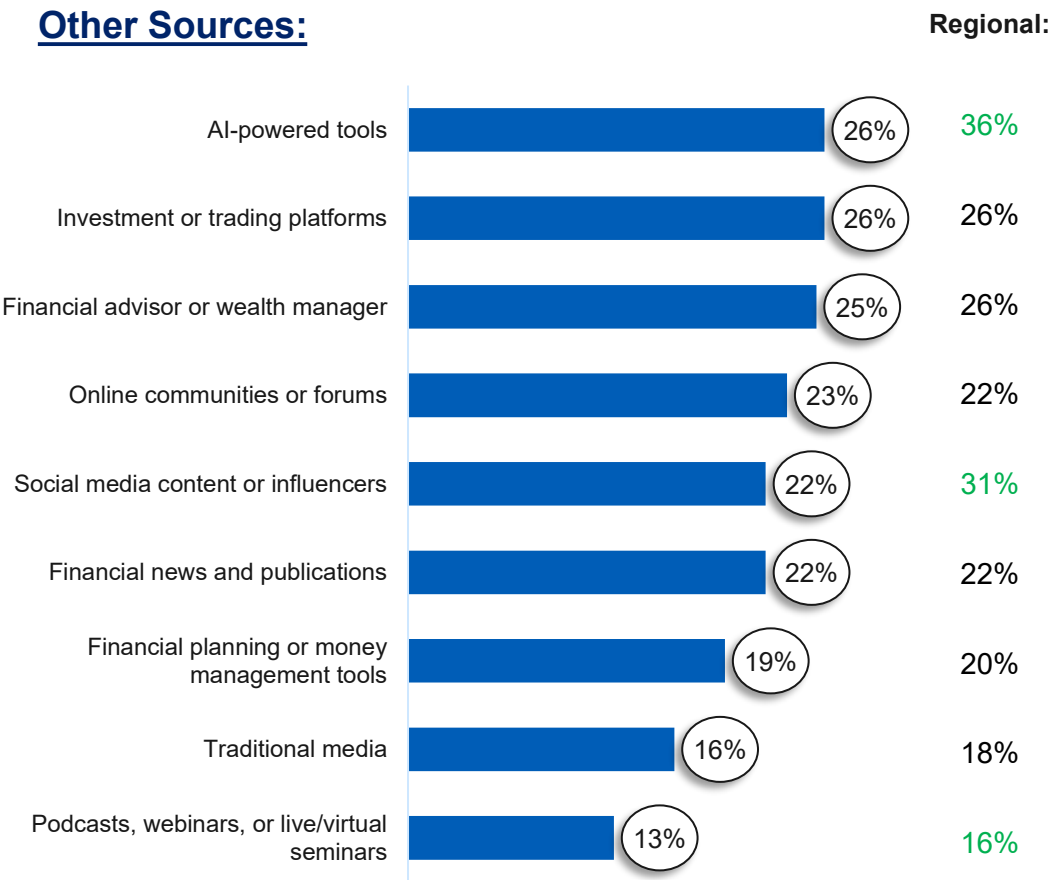
1 in 3 consumers in SG rely on search engines, banks, and their social circle for financial information

Source of financial information

Top 3 Sources of financial information:



Other Sources:

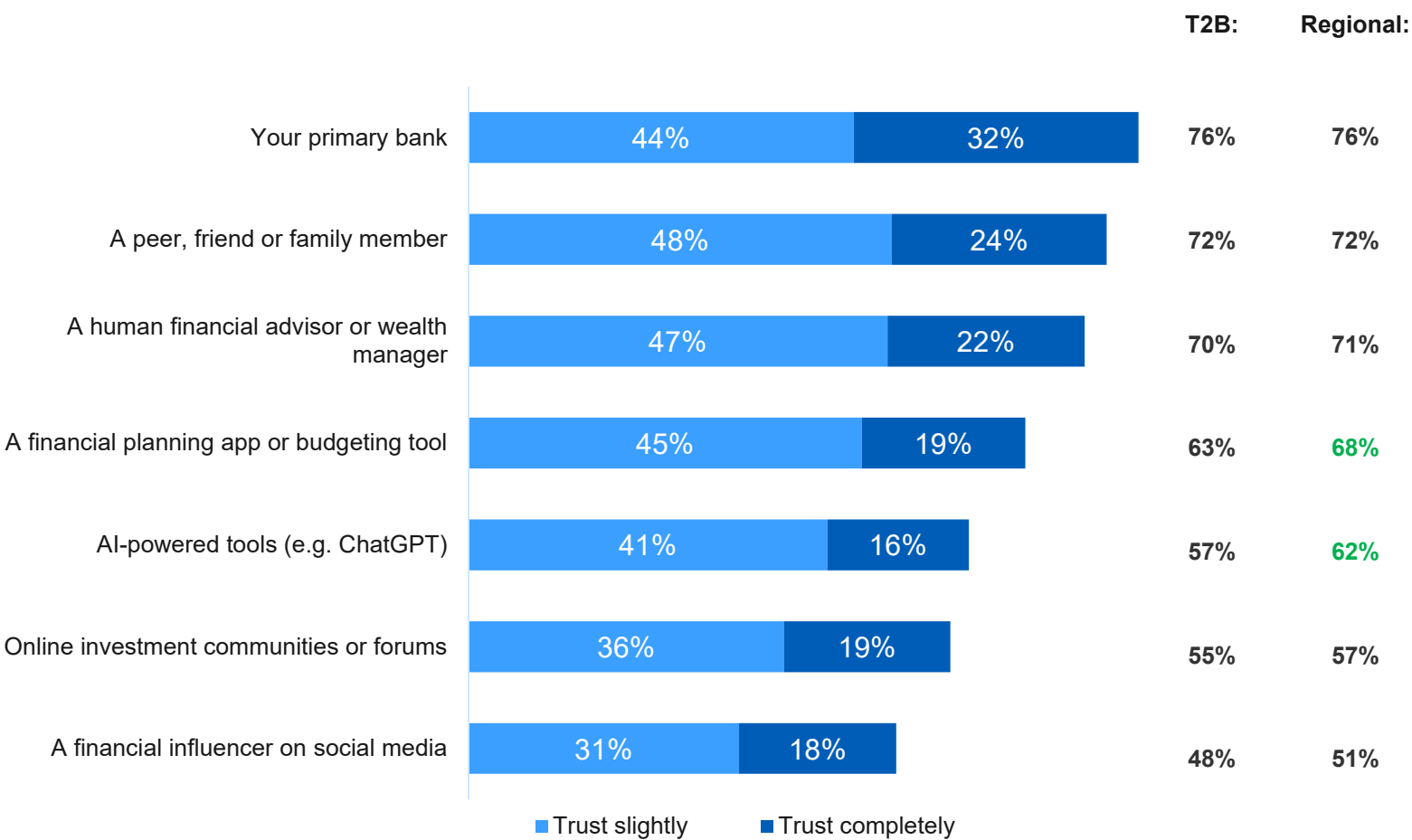


AI3A. In the past 12 months, where have you sought financial information or guidance?
Base: Total sample: Regional sample, n=1000

Significantly higher vs. 2026
Significantly lower vs. 2026

Trust in banks and trusted individuals outweighs trust in AI-powered tools

Trust in platform to act in my best financial interest

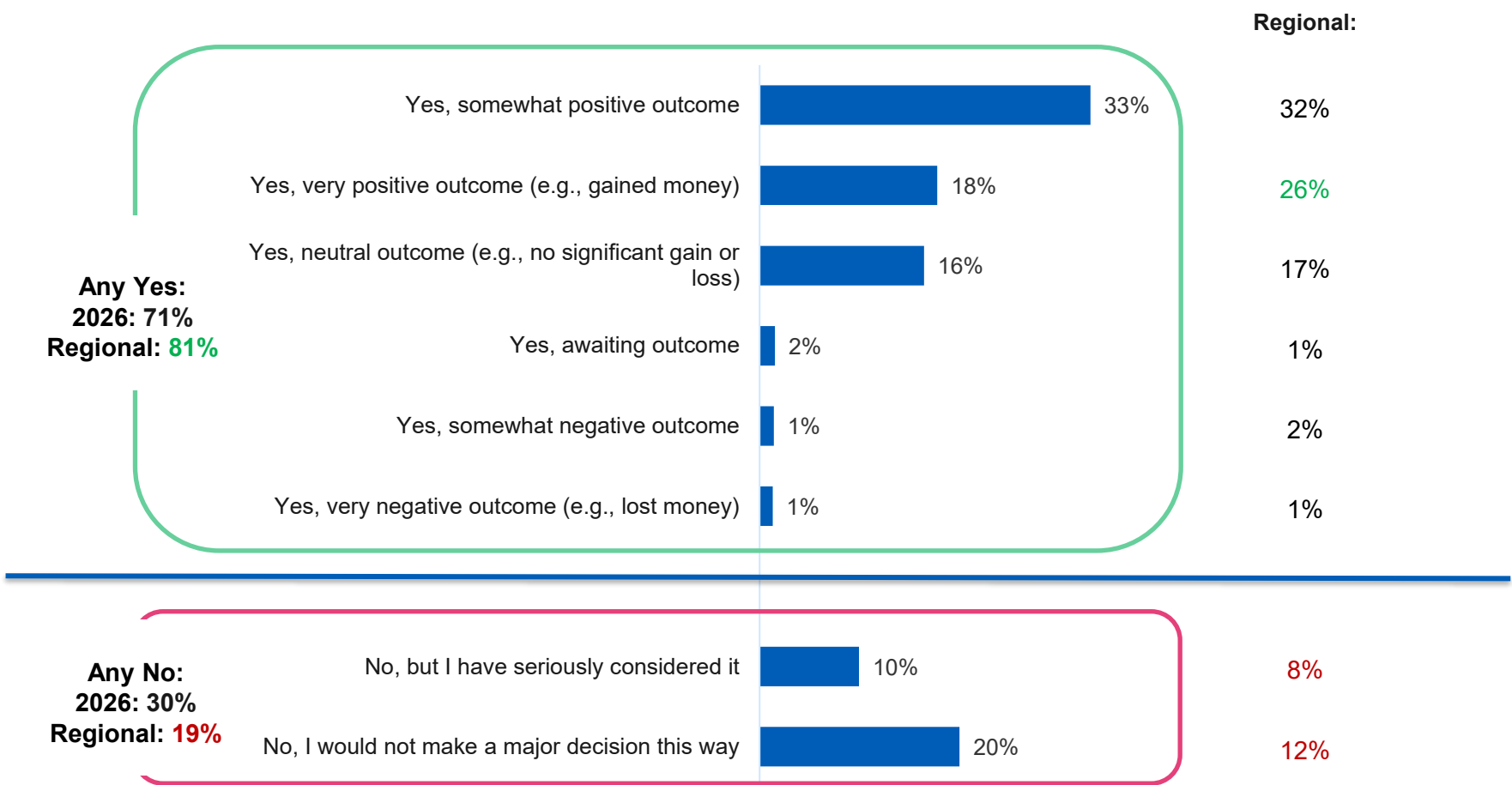


AI2. How much do you trust each of the following to act in your best financial interest?
Base: Total sample, 2026, n=1000

Significantly higher vs. T2B
Significantly lower vs. T2B

While fewer consumers have acted on AI financial advice than in the region, outcomes are still largely positive

Outcomes of AI-assisted financial decisions



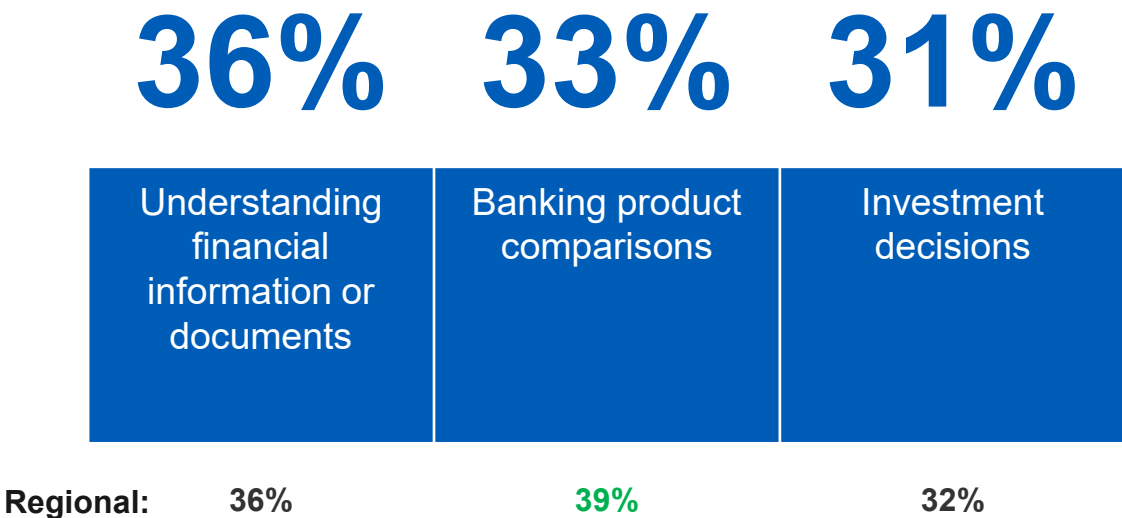
AI4. Have you ever made a significant financial decision based primarily on AI advice or recommendations?
If yes, what was the outcome the last time you made such a decision?
Base: Total sample, 2026, n=1000

Significantly higher vs. 2026
Significantly lower vs. 2026

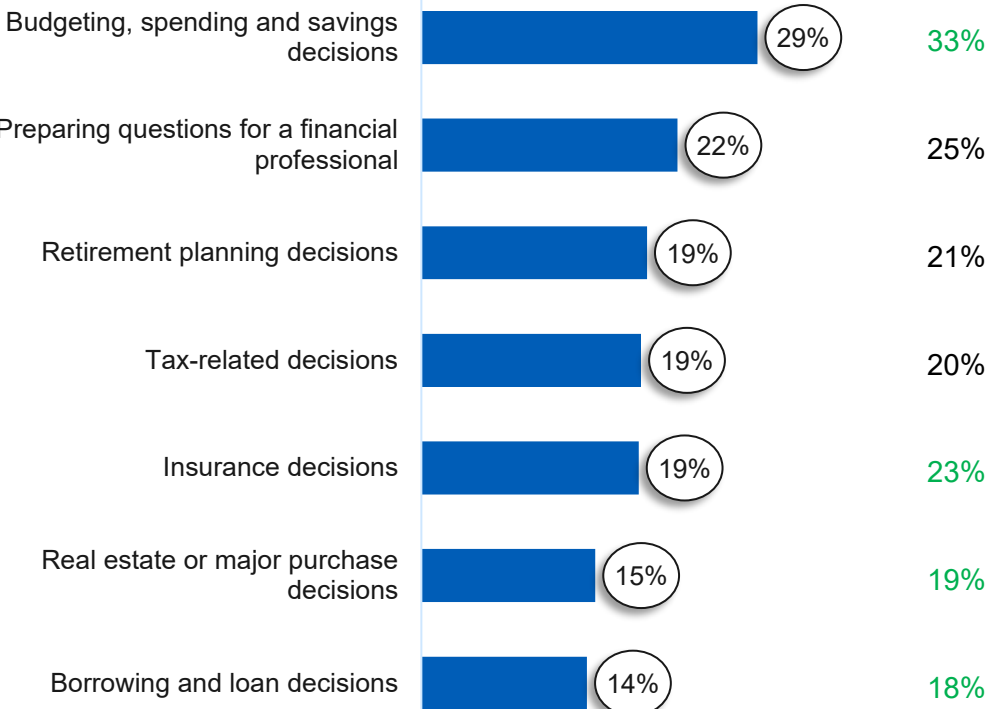
AI use is concentrated on understanding information, less on acting on decisions

Top financial decisions made using AI

Top 3 financial decisions made using AI:



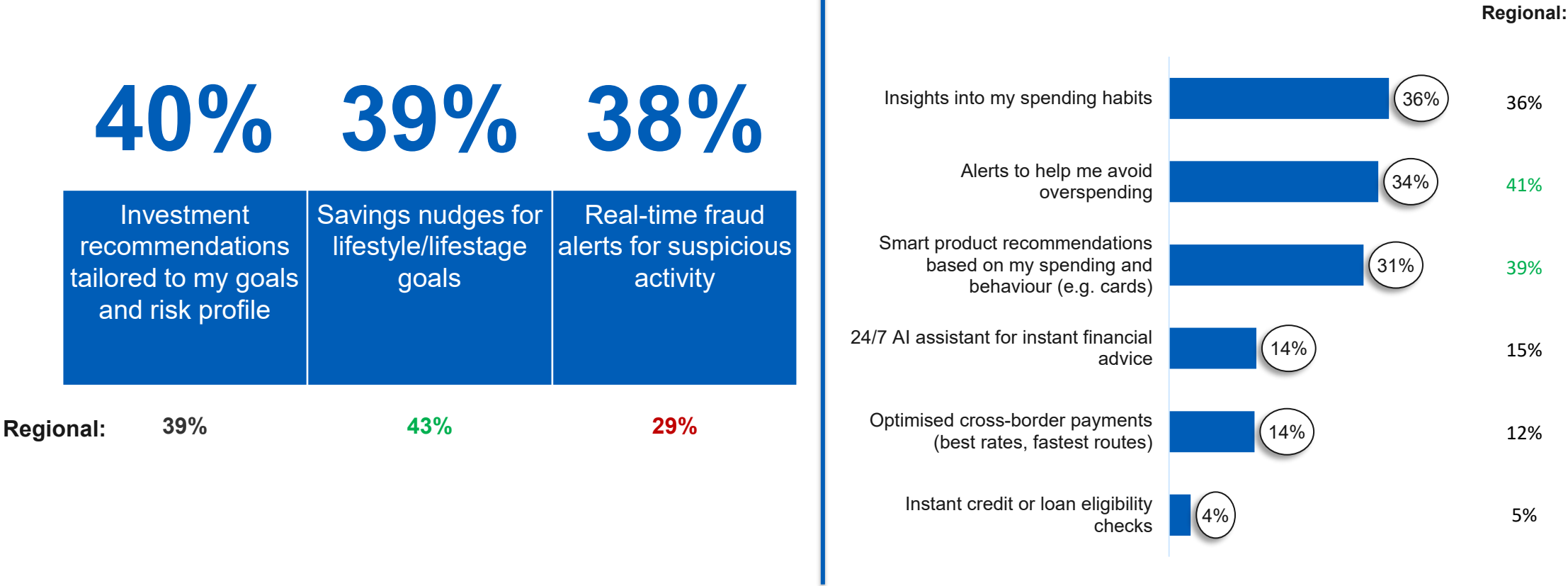
Other financial decisions made using AI:



Compared to the region, fraud alerts stand out as SG's most distinctive AI banking feature preference

Most valued AI banking features

Top 3 features:



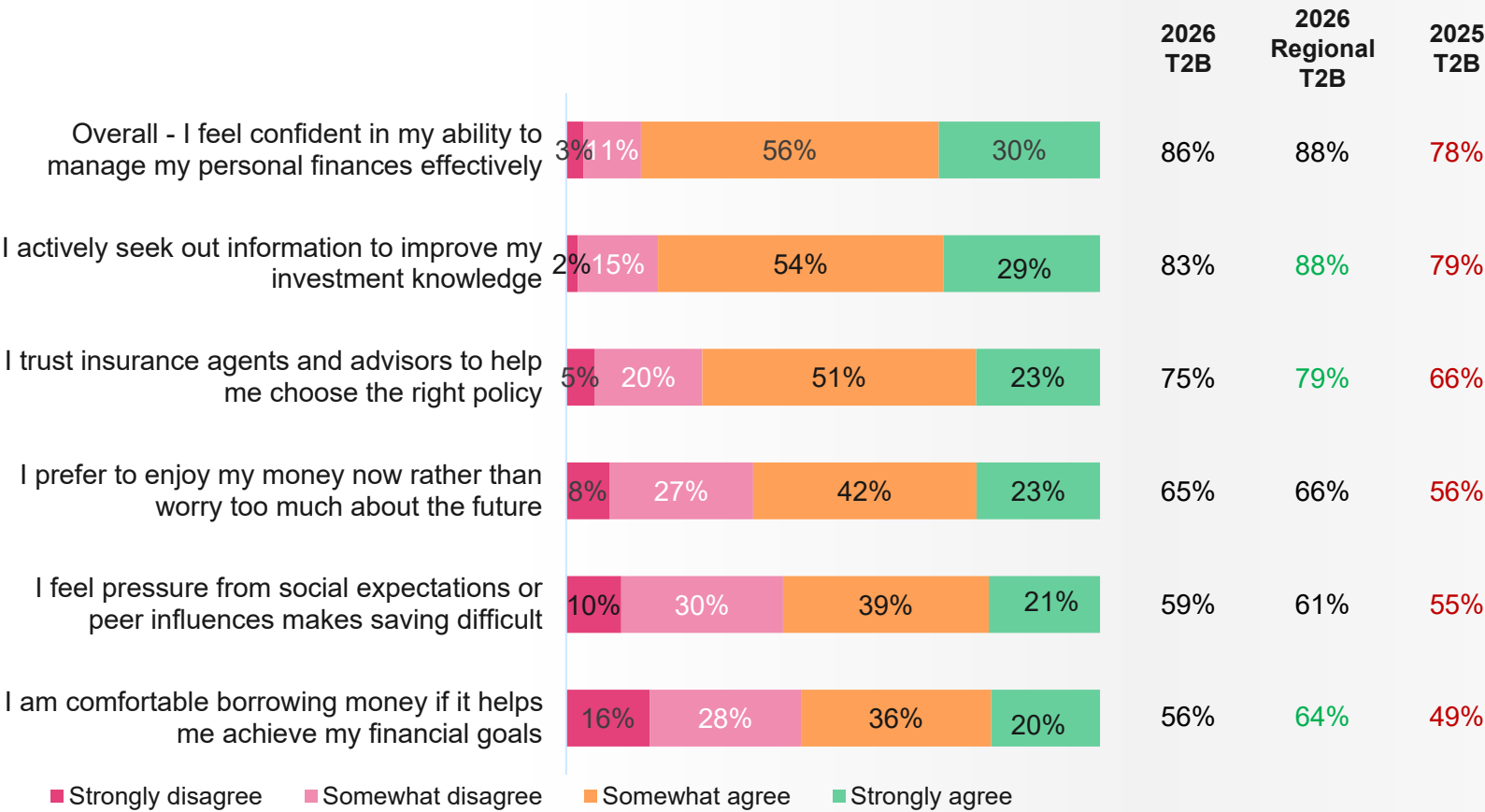


04

Financial Preparedness

Financial confidence among SG consumers has strengthened compared to 2025

Attitudes to financial planning



MAS financial planning guidelines



Broad rules of thumb outlined in MAS and the financial industry's Basic Financial Planning Guide, namely:



Rule 1

Savings

Allocate at least three to six months worth of expenses as emergency funds



Rule 2

Protection

Obtain insurance protection for death, total permanent disability and critical illness



Rule 3

Investments

Invest at least 10% of take-home pay for retirement and other financial goals

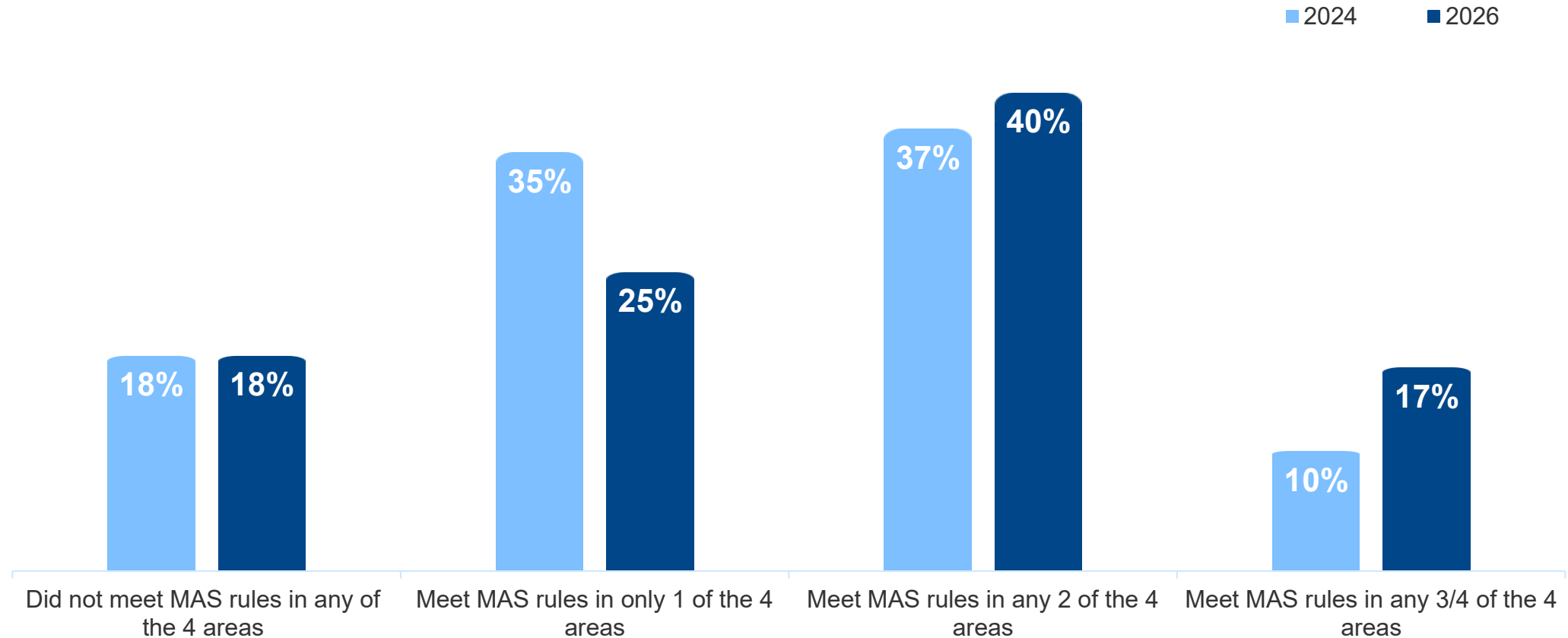


Rule 4

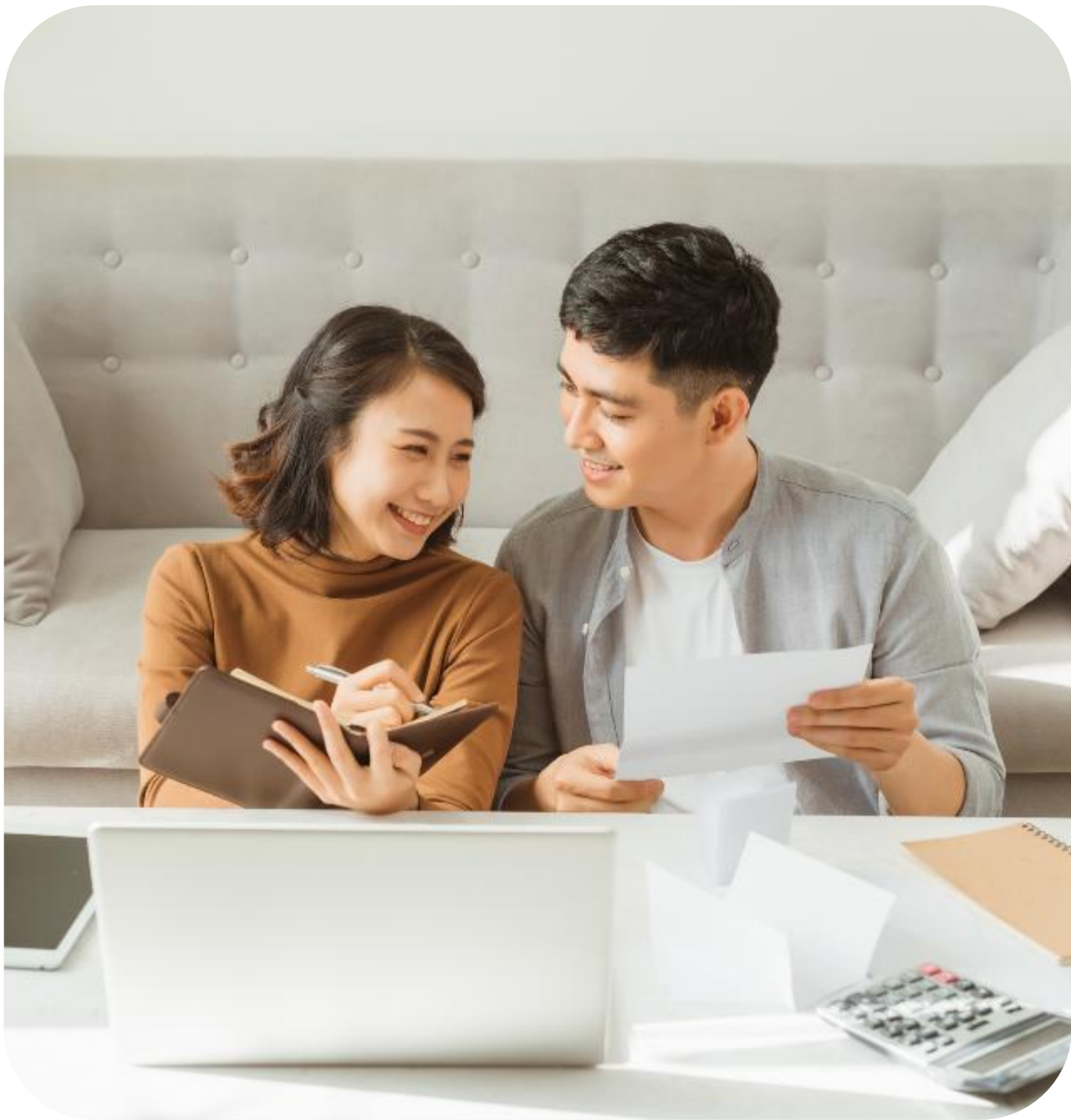
Legacy planning

Make a will and CPF nomination

More Singaporeans now meet 2 MAS guidelines compared to last year, while those meeting 3 or more guidelines remain stable

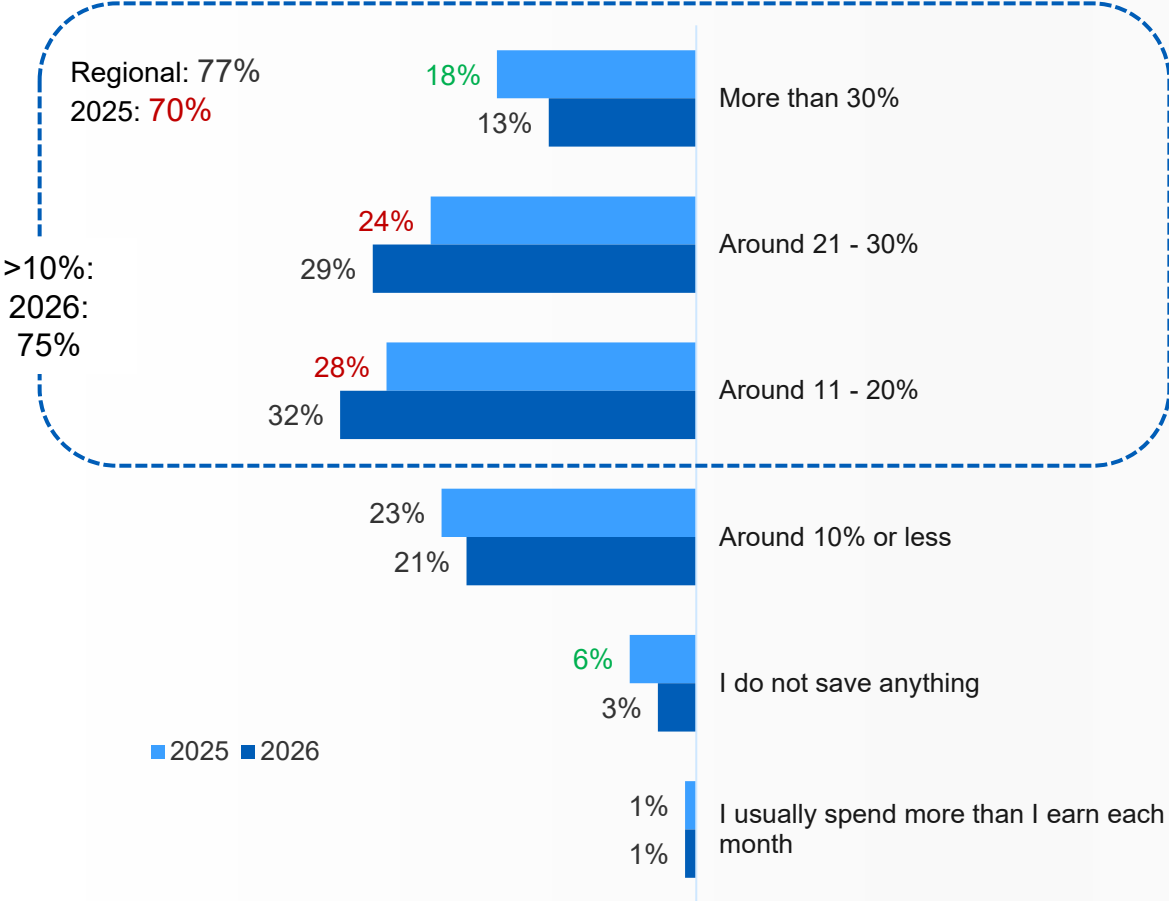


Savings



75% of SG consumers save over 10% of their monthly income, higher than 2025

Proportion of income saved each month



FL1. What percentage of your personal income do you usually save each month?
Base: Those with personal income, 2026, n=982

Significantly higher vs. 2026/Total sample
Significantly lower vs. 2026/Total sample



Regional:
92%

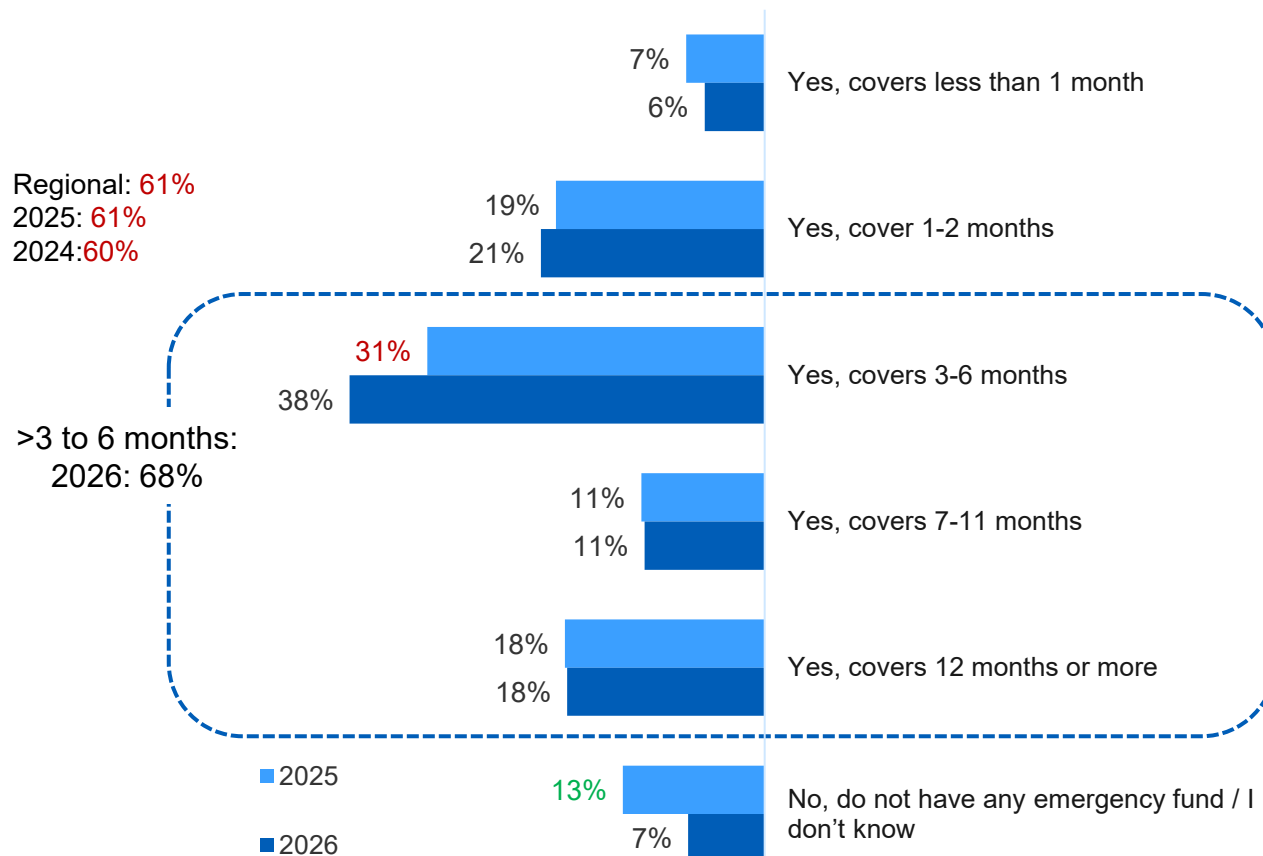
2025:
87%

93%

Have an
emergency fund

Emergency fund ownership increased from last year and is on par with the region

Availability of emergency funds



FL2. Do you have any emergency funds (e.g., losing job, hospital bills)?
If so, how many months of your regular expenses can it cover?
Base: Total 2026, n=1000

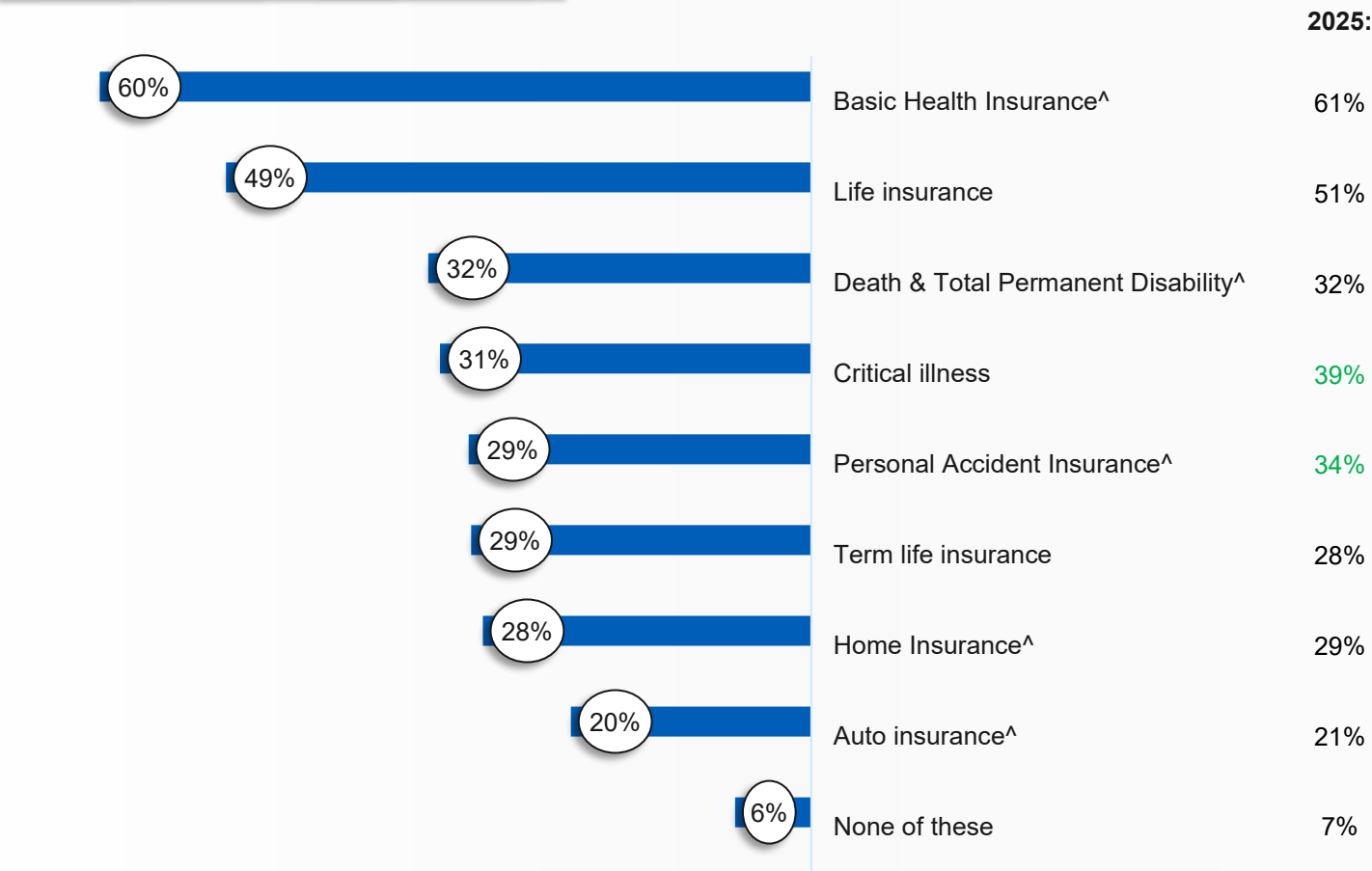
Significantly higher vs. 2026/Total sample
Significantly lower vs. 2026/Total sample

Protection



3 in 5 continue to have basic health insurance, with coverage for critical illness and personal accident decreasing from last year

Insurance currently owned



FL5. Do you currently have any insurance? If so, which of these types?
Base: Total sample, 2026, n=1000

^New statement added/statement tweaked in 2025

Significantly higher vs. 2026
Significantly lower vs. 2026

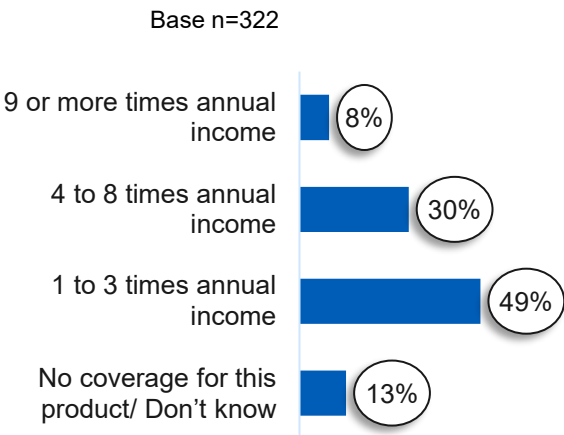


1 in 2 consumers who have taken Death & TPD or CI insurance tend to get a coverage of 1 to 3 times their annual income

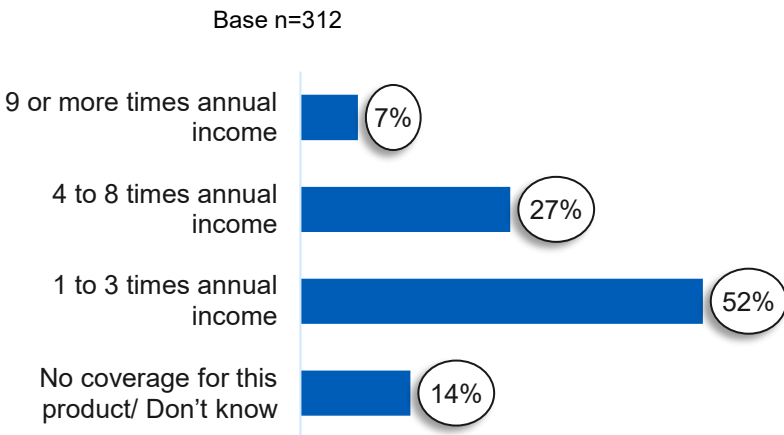
Insurance coverage x annual income

Obtain insurance for:

[NET] Death & Total Permanent Disability



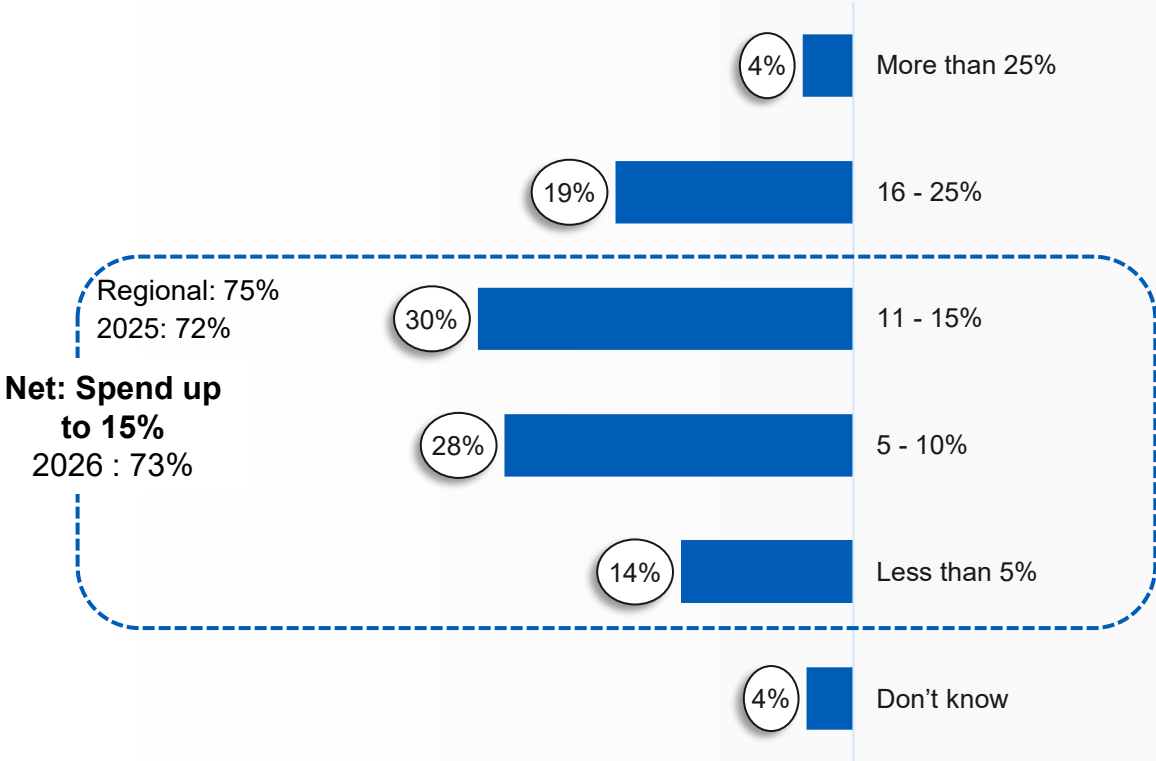
Critical Illness



About 3 in 4 consumers spend up to 15% of their annual salary on insurance premiums

Percentage of income spent on insurance annually

(Among current insurance holders)



FL5B. What proportion of your annual salary is spent on insurance premiums for yourself annually?
Base: Current insurance holders, 2026, n=922

Significantly higher vs. 2026/Total sample
Significantly lower vs. 2026/Total sample

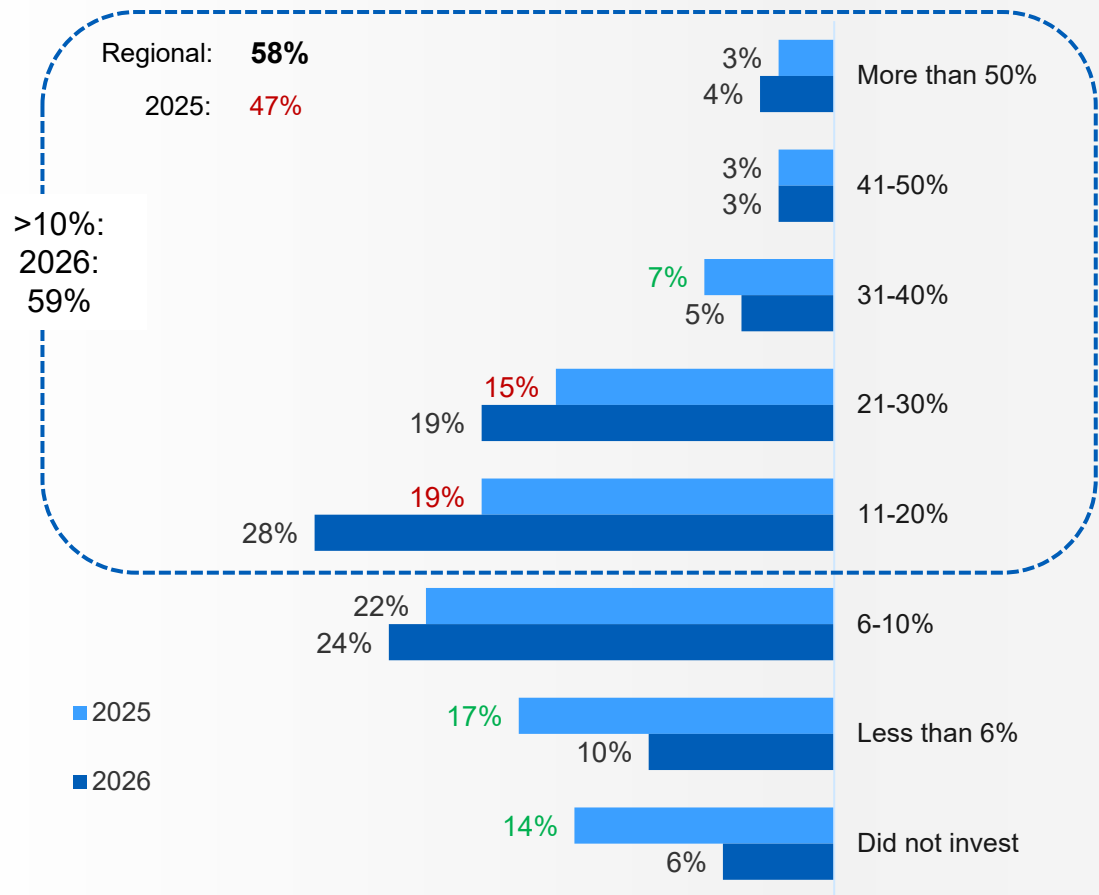


Investment



Consumers investing over 10% of their annual income increased compared to 2025

Proportion of annual income invested in the past year

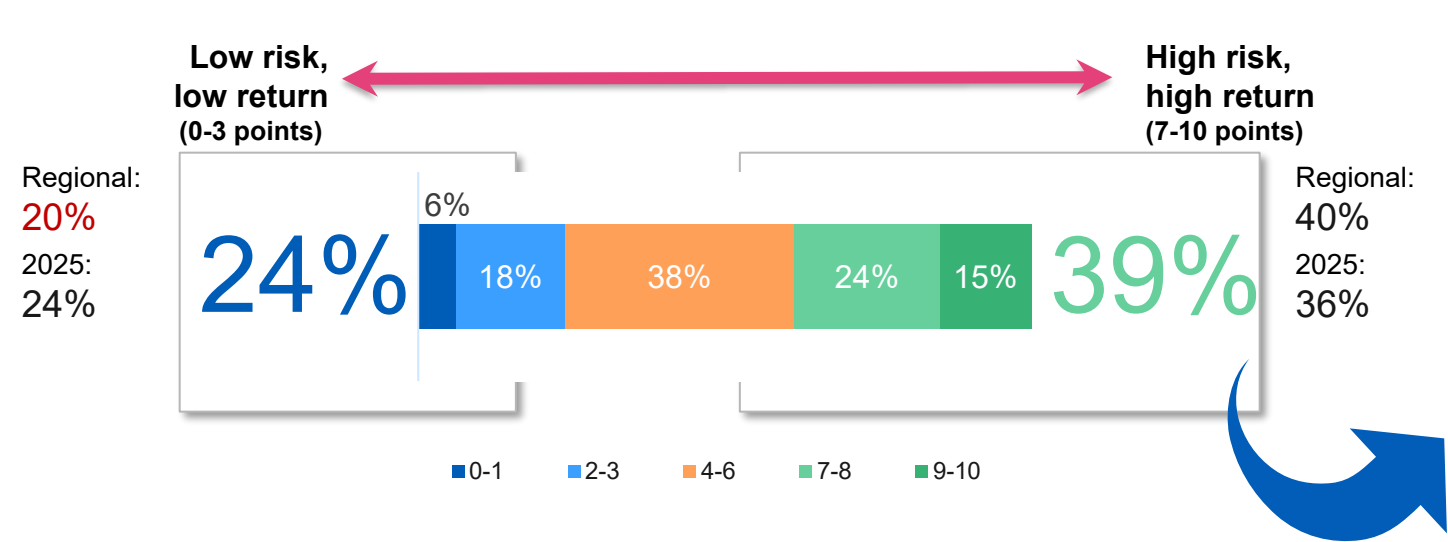


E4a_1. You mentioned that you have invested in these financial instruments in the past 12 months. What proportion of your annual income did you invest across all these various financial instruments taken together, in the past 12 months? Base: Total sample, 2026, n=1000

Significantly higher vs. 2026/Total sample
Significantly lower vs. 2026/Total sample

Singapore investors maintained their risk appetite, while those with higher risk appetite drove investment activity

Attitude towards investment vs. Financial instruments where more money was put in



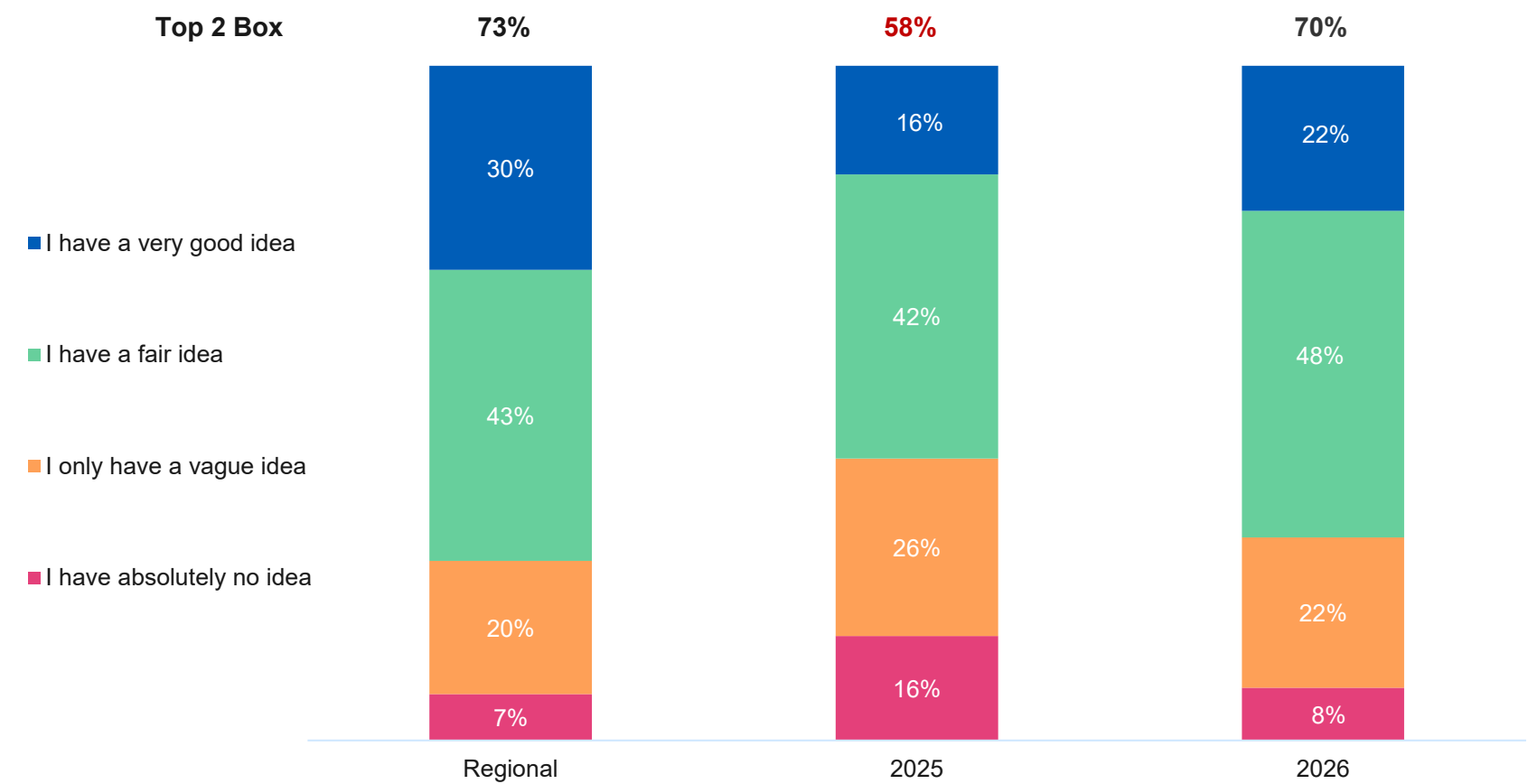
	Total	High risk attitude
Base:	1000	386
Stocks (shares)	22%	27%
Physical assets, e.g. property, jewellery, gold etc.	19%	25%
Units of managed funds (unit trust)	18%	24%
Bonds (fixed income)	17%	23%
Bank fixed deposits	16%	21%
Property for investment/rental income	16%	22%
Digital currencies and assets, e.g., crypto and NFTs	15%	21%
Sustainable investments e.g. green bonds etc.	14%	19%
Digital currencies and assets e.g. CBDCs	13%	19%

Planning – Retirement & Legacy



7 in 10 have a very good / fair idea about how much they will need to retire comfortably, higher than in 2025

Understanding of money required for retirement

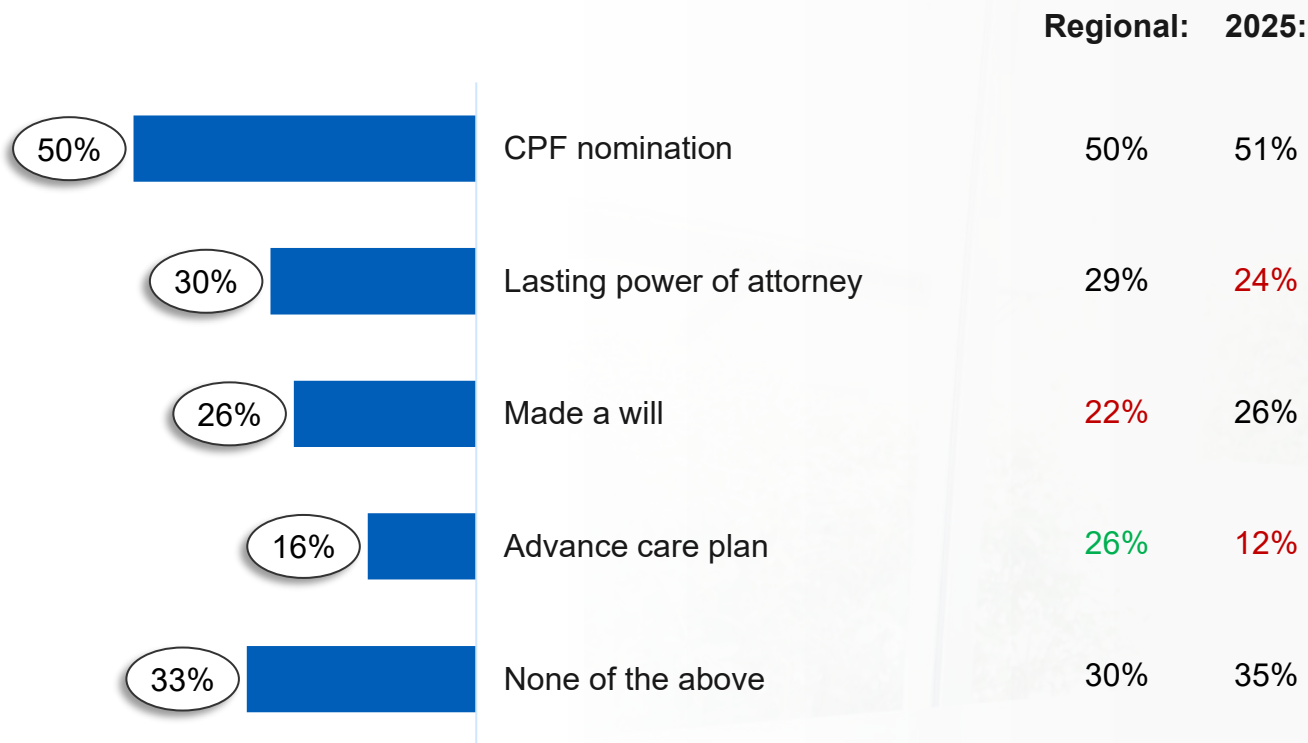


FL6. Do you know how much money you will need to retire comfortably?
Base: Total sample, 2026, n=1000

Significantly higher vs. 2026
Significantly lower vs. 2026

SG consumers show greater legacy planning preparedness, with more having put in place their lasting power of attorney and advance care plan compared to last year

Legacy planning





For more details on ACSS:

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