

# UOB Group

## Broad-based growth a strong start to 2021

May 2021

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# Agenda

1. Overview of UOB Group
2. Macroeconomic Outlook
3. Strong UOB Fundamentals
4. Our Growth Drivers
5. Latest Financials



## Overview of UOB Group

# UOB Overview



## Founding

Founded in August 1935 by a group of Chinese businessmen and Datuk Wee Kheng Chiang, grandfather of the present UOB Group CEO, Mr. Wee Ee Cheong

## Expansion

UOB has grown over the decades organically and through a series of strategic acquisitions. It is today a leading bank in Asia with an established presence in the Southeast Asia region. The Group has a global network of more than 500 branches and offices in 19 countries and territories.

Note: Financial statistics as at 31 March 2021

1. USD 1 = SGD 1.346 as at 31 March 2021
2. Average for 1Q21
3. Calculated based on profit attributable to equity holders of the Bank, net of perpetual capital securities distributions
4. Computed on an annualised basis

## Key Statistics for 1Q21

■ Gross loans	: SGD293b (USD218b <sup>1</sup> )
■ Customer deposits	: SGD332b (USD247b <sup>1</sup> )
■ Loan / Deposit ratio	: 87.0%
■ Net stable funding ratio	: 121%
■ All-currency liquidity coverage ratio	: 139% <sup>2</sup>
■ Common Equity Tier 1 ratio	: 14.3%
■ Leverage ratio	: 7.5%
■ Return on equity <sup>3, 4</sup>	: 10.2%
■ Return on assets <sup>4</sup>	: 0.93%
■ Net interest margin <sup>4</sup>	: 1.57%
■ Non-interest income / Total income	: 38.5%
■ Cost / Income	: 43.8%
■ Non-performing loan ratio	: 1.5%

	<b>Moody's</b>	<b>S&amp;P</b>	<b>Fitch</b>
Issuer rating (Senior unsecured)	Aa1	AA-	AA-
Outlook	Stable	Stable	Stable
Short-term rating	P-1	A-1+	F1+

# A leading Singapore bank; Established franchise in core market segments



## Group Retail

- Best Retail Bank in Singapore
- Strong player in credit cards and private residential home loan business

## Group Wholesale Banking

- Best SME Bank in Singapore
- Seamless access to regional network for our corporate clients

## Global Markets

- Strong player in Singapore dollar treasury instruments

## UOB Group's recognition in the industry



Best Retail Bank<sup>1</sup>, 2020  
Best SME Bank<sup>2</sup>, 2020



Asia's Best Bank for SMEs, 2020



Best Domestic Bank<sup>1</sup>, 2020  
Best Digital Bank<sup>1</sup>, 2019

Source: Company reports

1. In Singapore 2. In Singapore and Asia Pacific

## Sizeable domestic market share

SGD deposits

20%

SGD loans

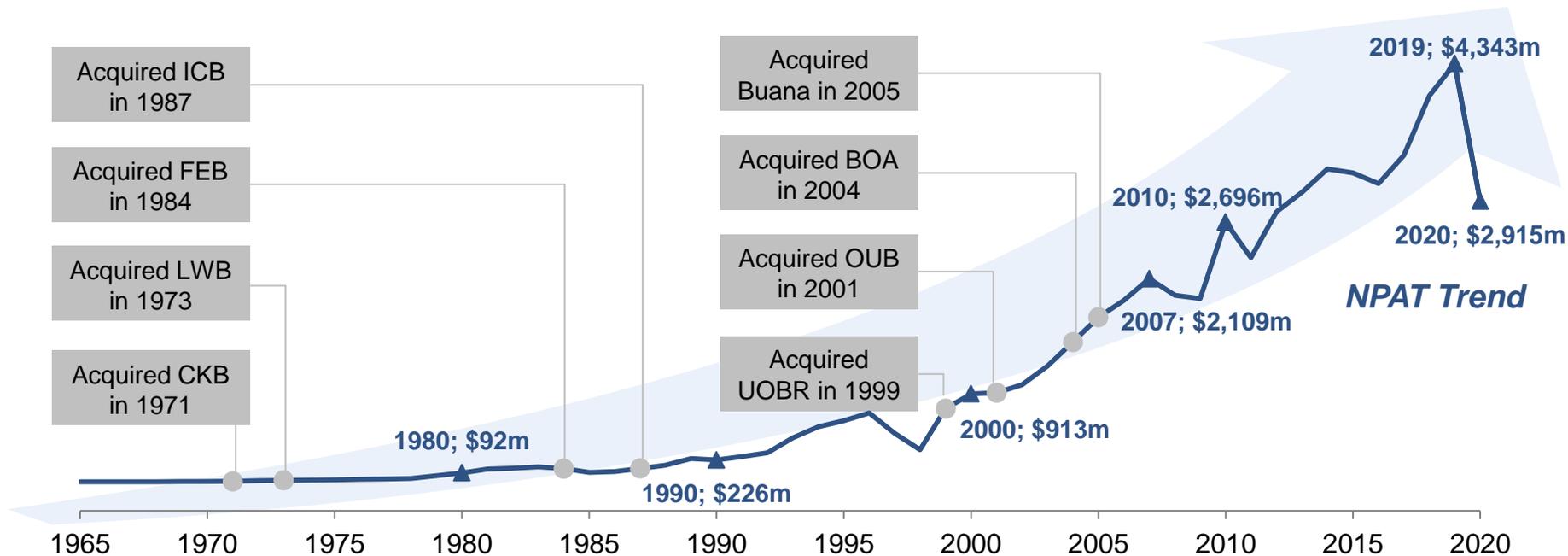
23%

Note: The resident portion of loans and advances as a proxy for total SGD loans in Singapore banking system

Source: UOB, MAS, data as of 31 March 2021

# Proven track record of execution

- UOB Group's management has a proven track record in steering the Group through various global events and crises.
- Stability of management team ensures consistent execution of strategies
- Disciplined management style which underpins the Group's overall resilience and sustained performance



Note: Bank of Asia Public Company Limited (“BOA”), Chung Khiaw Bank Limited (“CKB”), Far Eastern Bank Limited (“FEB”), Industrial & Commercial Bank Limited (“ICB”), Lee Wah Bank Limited (“LWB”), Overseas Union Bank Limited (“OUB”), Radanasin Bank Thailand (“UOBR”)

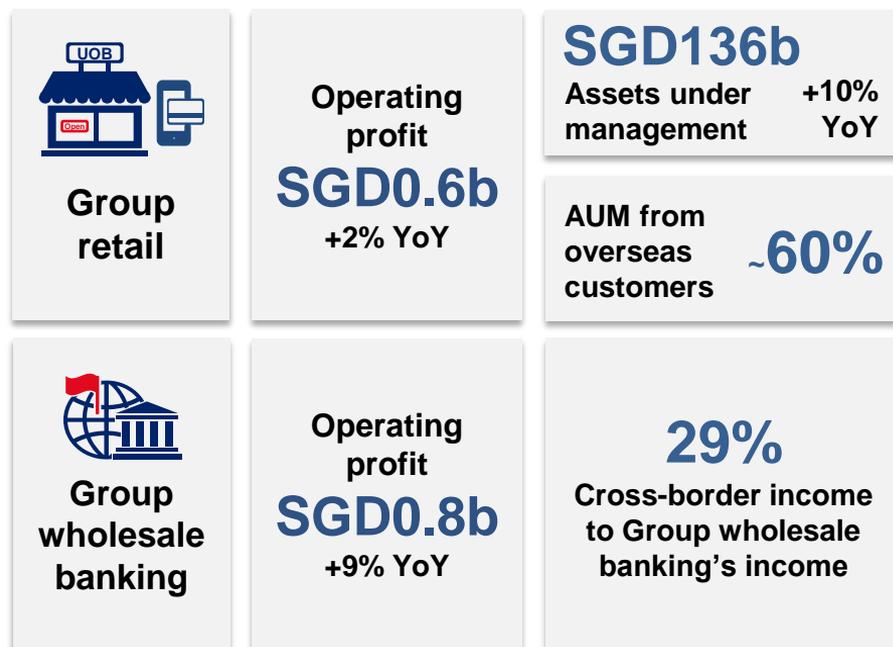
# Comprehensive regional banking franchise

## Extensive regional footprint with ~500 offices



- Most diverse regional franchise among Singapore banks; effectively full control of regional subsidiaries
- Integrated regional platform improves operational efficiencies, enhances risk management and provides faster time-to-market and seamless customer service
- Organic growth strategies in emerging / new markets of China and Indo-China

## 1Q21 performance by segment



1. Comprise Mainland China, Hong Kong SAR and Taiwan

# Why UOB?

## Stable management



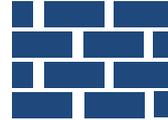
- Proven track record in steering the bank through various global events and crises
- Stability of management team ensures consistent execution of strategies

## Integrated regional platform



- Entrenched domestic presence and deep local knowledge to address the needs of our targeted segments
- Truly regional bank with full ownership and control of regional subsidiaries

## Strong fundamentals



- Sustainable revenue channels as a result of carefully-built core businesses
- Strong capital and reserves, sound liquidity position and resilient asset quality – testament of solid foundation built on the premise of basic banking

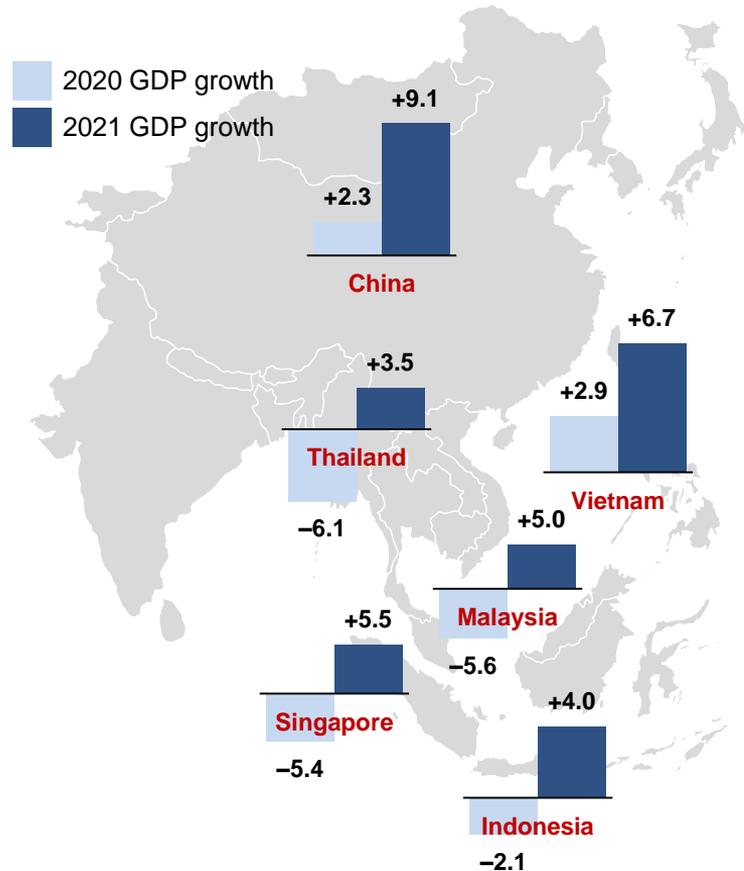
## Balance growth with stability



- Continue to diversify portfolio, strengthen balance sheet, manage risks and build core franchise for the future
- Maintain long-term perspective to growth for sustainable shareholder returns

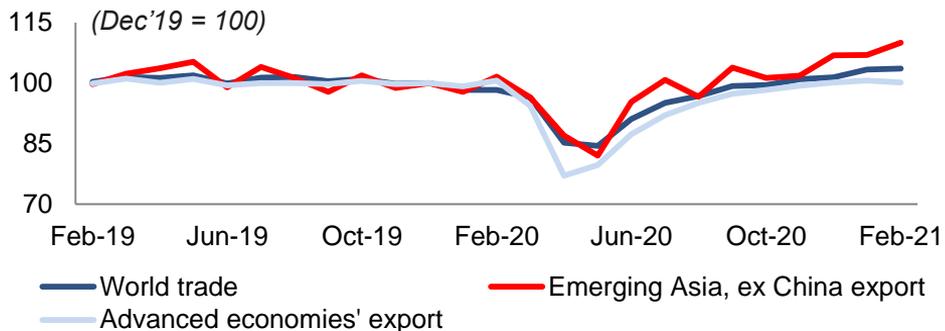
# Macroeconomic Outlook

# Projected economic rebound across Asia in 2021



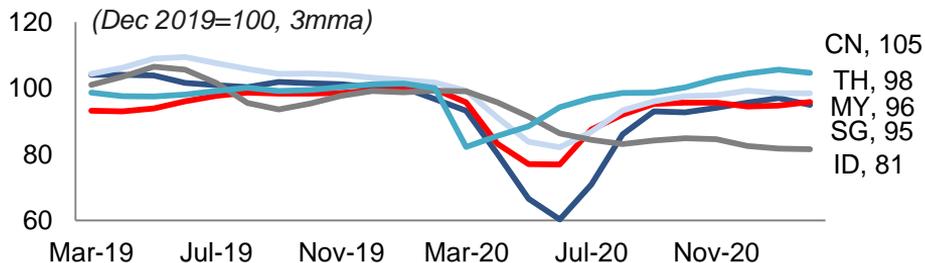
Source: UOB Global Economics & Markets Research forecasts

## Trade volume returning to pre-COVID levels



Sources: Macrobond, UOB Economic-Treasury Research

## Retail sales at pre-COVID level in China, to pick up elsewhere



Note: CN: China; ID: Indonesia; MY: Malaysia; SG: Singapore, TH: Thailand; 3mma: 3-month moving average

Sources: CEIC, UOB Economic-Treasury Research

# Accommodative monetary policy stance

	4Q19	1Q20	2Q20	3Q20	4Q20	1Q21	2Q21f	3Q21f	4Q21f	1Q21f
US 10-Year Treasury	1.92	0.67	0.66	0.68	0.91	1.74	1.90	1.95	2.00	2.10
US Fed Funds	1.75	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25
SG 3M SIBOR	1.77	1.00	0.56	0.41	0.41	0.44	0.40	0.40	0.40	0.40
SG 3M SOR	1.54	0.92	0.20	0.18	0.19	0.36	0.25	0.25	0.25	0.25
MY Overnight Policy Rate	3.00	2.50	2.00	1.75	1.75	1.75	1.75	1.75	1.75	1.75
TH 1-Day Repo	1.25	0.75	0.50	0.50	0.50	0.50	0.50	0.50	0.50	0.75
ID 7-Day Reverse Repo	5.00	4.50	4.25	4.00	3.75	3.50	3.50	3.50	3.50	3.75
CH 1-Year Loan Prime Rate	4.15	4.05	3.85	3.85	3.85	3.85	3.85	3.85	3.85	3.85

In response to COVID-19 pandemic, the Fed pursued a “forceful monetary policy” (lowered policy rate to 0.00-0.25%; restarted quantitative easing; introduced credit support measures; and provided US dollar funding). The Fed continued to assure it will not react pre-emptively and provide clear communication well in advance of any bond-buying taper. The Fed is expected to start taper discussions only start in late 2021/early 2022, with policy rates staying at 0.0-0.25% at least until 2023.

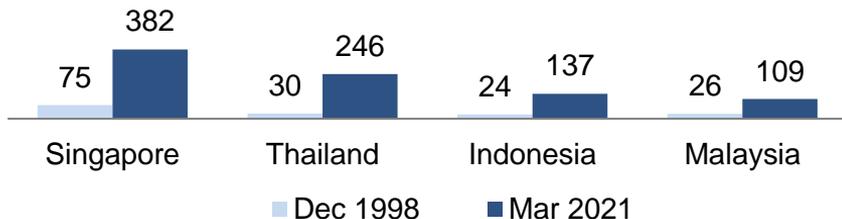
In its April 2021 Monetary Policy Statement release, the Monetary Authority of Singapore (MAS) kept its policy parameters unchanged. This means that there was no change to the gradient and width of the policy band, as well as the level at which it is centred. The MAS projected that Singapore’s GDP growth in 2021 will likely “exceed the upper end of the official 4–6% forecast range, barring any setback to the global economy.”

In other parts of Asia, monetary policies are expected to be kept accommodative to facilitate the economic recovery. Although economies are expected to have seen their worst, the level of uncertainty remains high and delays in COVID-19 vaccine rollout as well as fresh outbreaks could postpone the reopening of borders.

# Improved fundamentals in Southeast Asia

## Significantly Higher Foreign Reserves

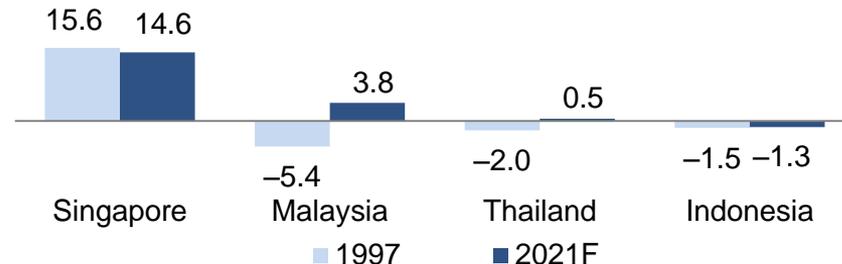
(USD billion)



Sources: World Bank, International Monetary Fund

## Healthy Current Account Balances

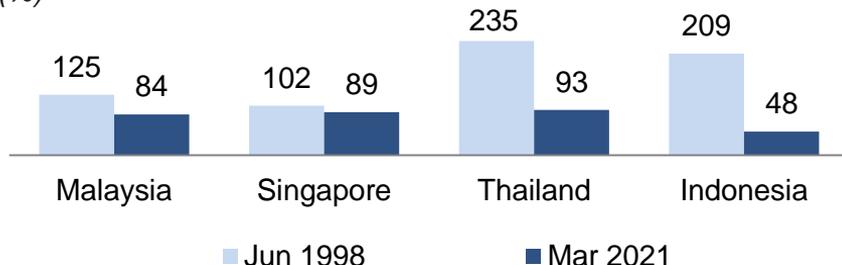
(% of GDP)



Source: International Monetary Fund

## Lower Debt to Equity Ratio

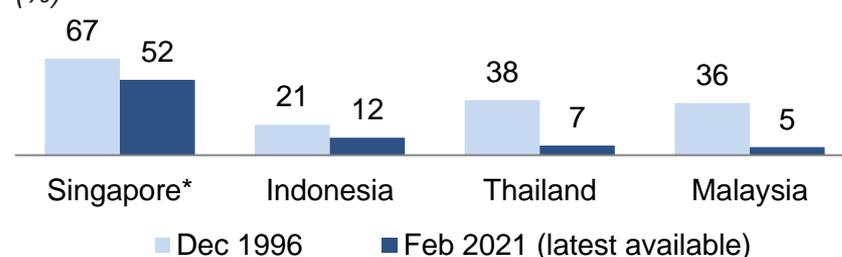
(%)



Total debt to equity ratio = total ST and LT borrowings divided by total equity, multiplied by 100; sources: MSCI data from Bloomberg

## Lower Foreign Currency Loan Mix

(%)

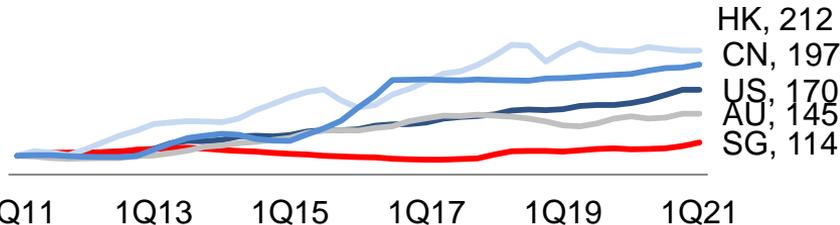


\* Foreign currency loans in 1996 approximated by using total loans of Asia Currency Units; sources: Central banks

# Singapore mortgages remains a low risk asset class

## Low Risk of Housing Bubble due to Cooling Measures

(4Q10 = 100)

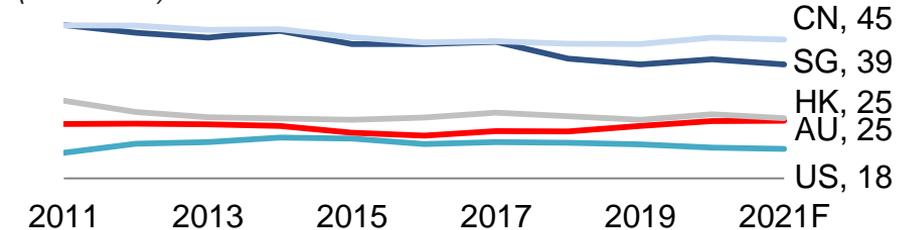


Sources: CEIC, UOB Economic-Treasury Research

Note: AU: Australia; CN: China; HK: Hong Kong; SG: Singapore; US: United States

## High National Savings Rate

(% of GDP)



Sources: IMF, UOB Economic-Treasury Research

## Property Cooling Measures in Singapore

Loan-to-value (LTV) limit	1 <sup>st</sup> property	2 <sup>nd</sup> property	Thereafter	Corporates
	75%/55%*	45%/25%*	35%/15%*	15%
Max mortgage tenor	35 years			
Total debt servicing ratio	60% limit, 3.5% interest rate applied on mortgages			
Seller stamp duty	Sold in 1 <sup>st</sup> year	2 <sup>nd</sup> year	3 <sup>rd</sup> year	Thereafter
	12%	8%	4%	0%
Buyer's stamp duty	First \$180k	Next \$180k	Next \$640k	Thereafter
	1%	2%	3%	4%
Additional buyer's stamp duty	0 to 20%, depending on nationality and number of properties owned by purchaser			

\* Higher LTV limits applies if mortgage tenor is ≤ 30 years or sum of mortgage tenor and age of borrower ≤ 65 years old

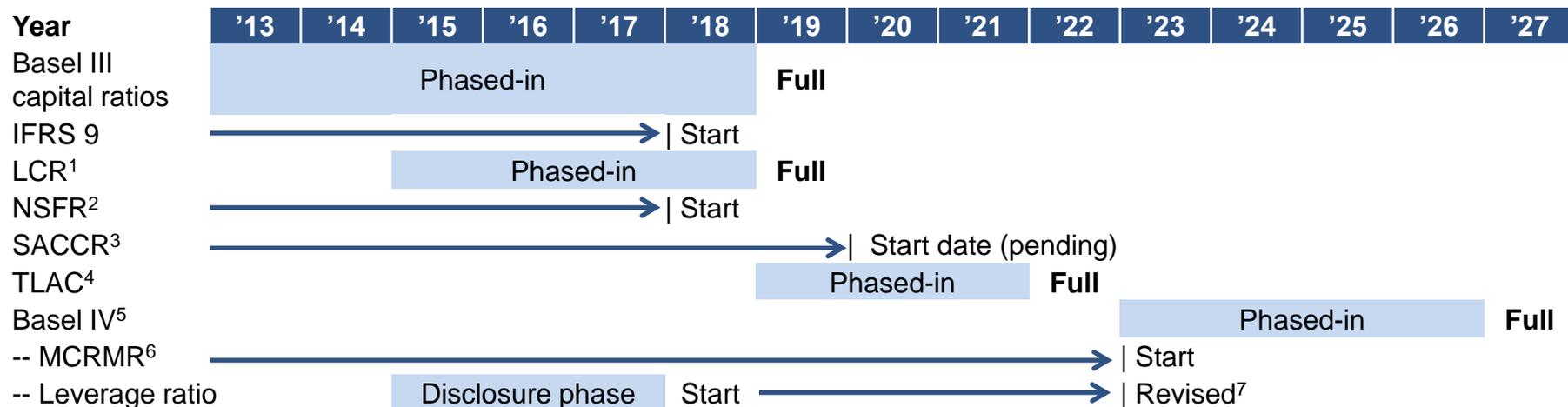
## Household Income in Line with Property Prices

	2010	1Q21	+/(−)
Unit costs <sup>1</sup> (SGD m)	1.09	1.27	+16%
Interest rate (%)	2.03	1.40	
Household income <sup>2</sup> (SGD / mth)	13,035	17,250	+34%
Debt servicing ratio <sup>3</sup> (%)	23	18 <sup>4</sup>	

Sources: URA, CEIC, Singapore Statistics, UOB Economic-Treasury Research

1. Reflects average price of condominiums in Singapore
2. Reflects median of resident households living in private properties
3. Based on a 30-year housing loan, with a loan-to-value of 75%
4. A housing loan with 5% interest rate would increase DSR to 29%

# Global regulators delayed capital rules by a year



“ Retained earnings are one of the major sources of ... highest quality capital that banks hold. They have to earn a decent return for intermediating credit, otherwise they will do less of it. ”

– Mr Ravi Menon, Managing Director, Monetary Authority of Singapore, 20 April 2017

Source: BCBS

1. Liquidity Coverage Ratio
2. Net Stable Funding Ratio
3. Standardised Approach for measuring Counterparty Credit Risk exposure (MAS has not announced implementation date)
4. Total Loss Absorbing Capacity (not applicable to Singapore banks)

“ While the reforms are necessary to strengthen the banking system over the long term, they will require banks to make considerable operational adjustments which they would be hard pressed to make under current challenging conditions. ”

– Media Release, Monetary Authority of Singapore, 7 April 2020

5. Basel IV: Revised standards for credit risk, market risk, operational risk, leverage ratio, output floor and related disclosure requirements
6. Minimum Capital Requirements for Market Risk replaced Fundamental Review of the Trading Book
7. Revised definition on exposure measure

# Basel III across the region

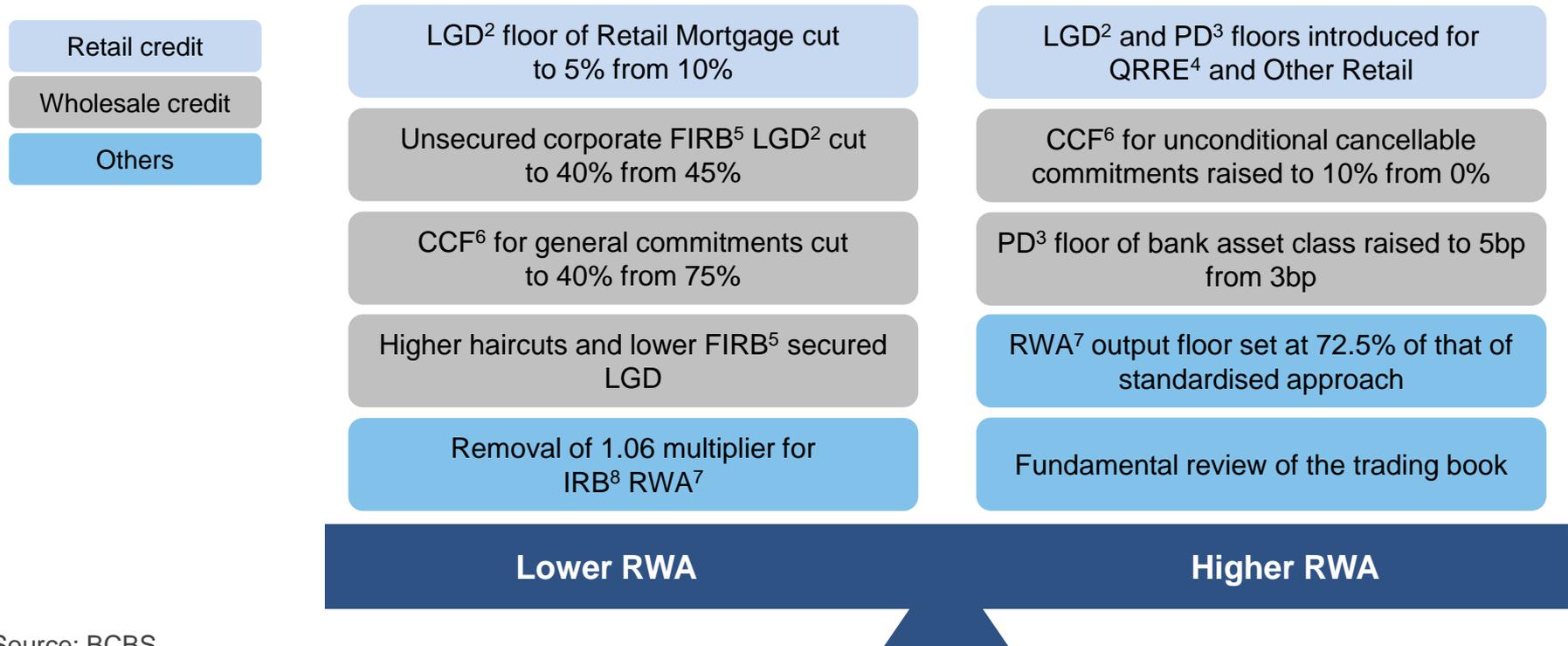
	BCBS	Singapore	Malaysia	Thailand	Indonesia
Minimum CET1 CAR	4.5%	6.5% <sup>1</sup>	4.5%	4.5%	4.5%
Minimum Tier 1 CAR	6.0%	8.0% <sup>1</sup>	6.0%	6.0%	6.0%
Minimum Total CAR	8.0%	10.0% <sup>1</sup>	8.0%	8.5%	8.0%
Capital Conservation Buffer	2.5%	2.5%	2.5%	2.5%	2.5%
Countercyclical Buffer in 2020 <sup>2</sup>	n/a	0%	0%	0%	0%
D-SIB Buffer	n/a	2.0%	1.0%	1.0%	1.0%–3.5% <sup>3</sup>
Minimum Leverage Ratio	3.0%	3.0%	3.0%	3.0% <sup>4</sup>	3.0%
Minimum LCR	100%	 100%	 100%	 100%	100%
Minimum NSFR	100%	 100%	 100%	 100%	100%

	Temporary forbearance to enable banks to provide support to the economies amid COVID-19
<b>Singapore</b>	The required stable funding factor under NSFR is cut from 50% to 25% for customer loans maturing within 6 months until 30 September 2021. This will be progressively raised back to 50% by 1 April 2022.
<b>Malaysia</b>	NSFR was implemented on 1 July 2020, but with a lower minimum of 80%. The 100% minimum will start from 30 September 2021.
<b>Thailand</b>	Banks are able to temporarily maintain LCR and NSFR at lower than 100% until 31 December 2021.

Source: Regulatory notifications

- Includes 2% for D-SIB (domestic-systemically important banks) buffer for the three Singapore banks
- Each regulator determines its own level of countercyclical capital buffer
- According to the regulations, Indonesia D-SIBs will initially be subject to a D-SIB buffer of up to 2.5%
- Compliance by 2022

# Impact of Basel IV<sup>1</sup> likely to be manageable



Source: BCBS

1. Basel IV: Reducing variation in risk-weighted assets
2. Loss given default
3. Probability of default
4. Qualifying revolving retail exposures

5. Foundation internal rating-based approach
6. Credit conversion factor
7. Risk weighted assets
8. Internal rating-based approach



## Strong UOB Fundamentals

# Strong UOB fundamentals

## Strong management with proven track record



- Proven track record in steering UOB through various global events and crises
- Stability of management team ensures consistent execution of strategies

## Consistent and focused financial management



- Responsible yet prudent approach in extending loan relief to customers
- Continued investment in talent and technology to build capabilities in a disciplined manner
- At least 50% of Group earnings from home market of Singapore (AAA sovereign rating)

## Disciplined management of balance sheet strengths



- Strong Common Equity Tier 1 capital adequacy ratio of 14.3% as at 31 March 2021
- Diversified funding and sound liquidity, with 87.0% loan/deposit ratio
- Strengthened coverage, with allowances for non-impaired loans covering 1% of performing loans

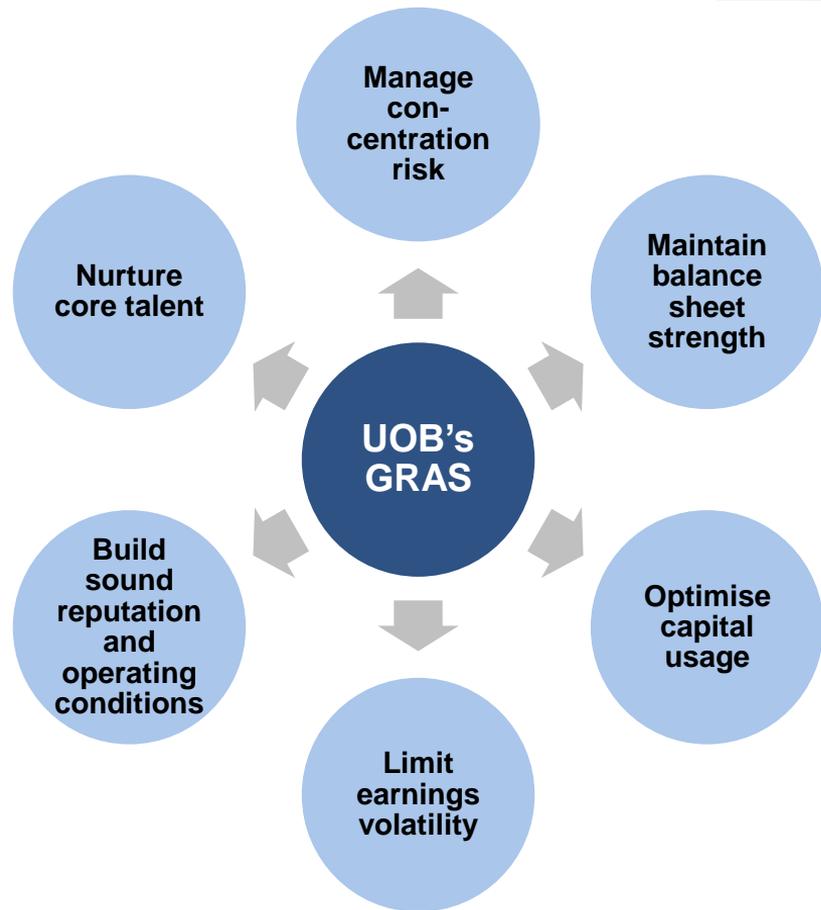
## Delivering on regional strategy



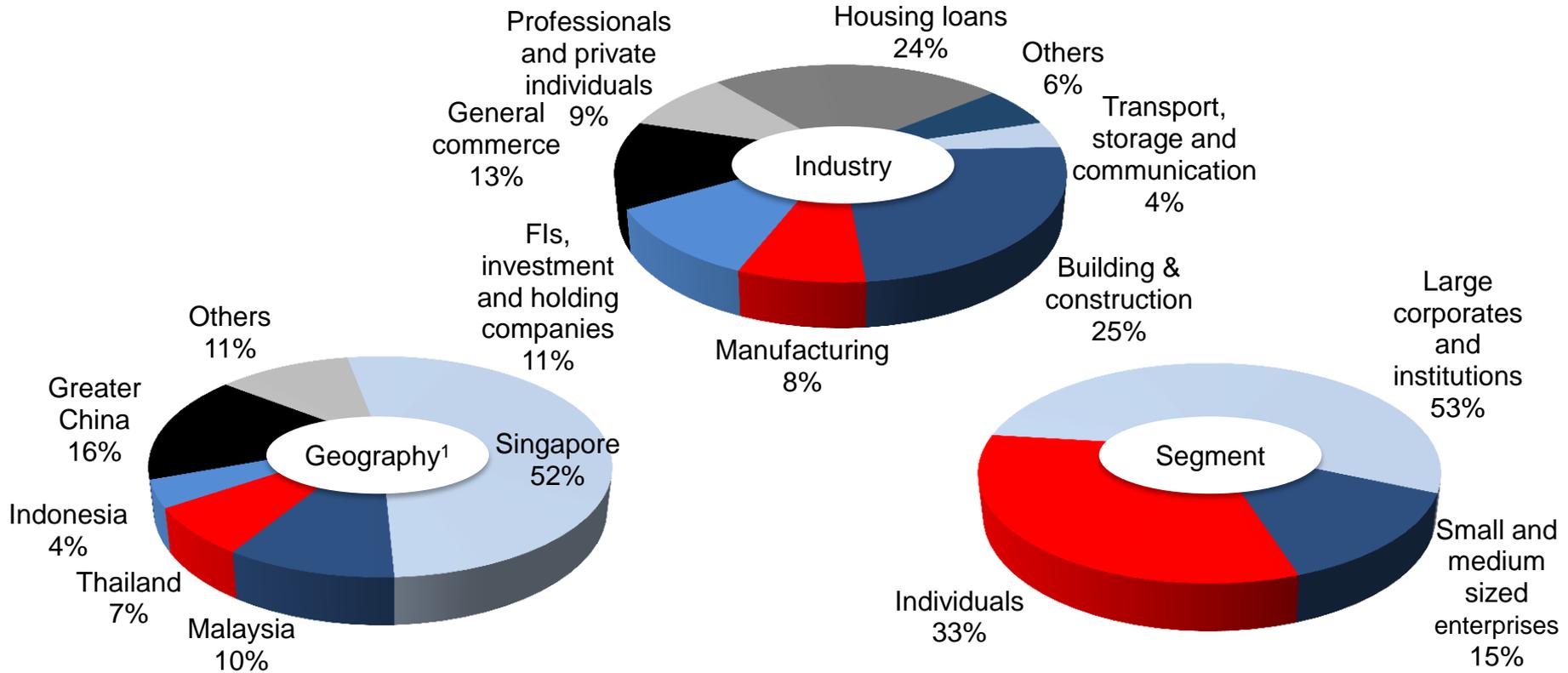
- Holistic regional bank, with full control of overseas subsidiaries
- Focus on profitable niche segments and intra-regional flows
- Entrenched domestic presence and deep local knowledge to address needs of our targeted segments

# Managing risks for stable growth

- Prudent approach has been key to delivering sustainable returns over the years
- Institutionalised framework through Group Risk Appetite Statement (GRAS):
  - Outlines risk and return objectives to guide strategic decision-making
  - Comprises 6 dimensions and 14 metrics
  - Entails instilling prudent culture as well as establishing policies and guidelines
  - Invests in capabilities, leverage integrated regional network to ensure effective implementation across key markets and businesses



# Diversified loan portfolio



Note: Financial statistics as at 31 March 2021

1. Loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals)

# Disciplined balance sheet management

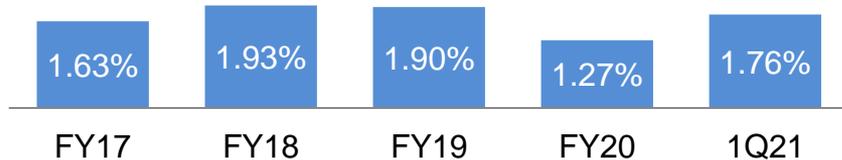
Focus on  
balance  
sheet  
efficiency

Healthy  
portfolio  
quality

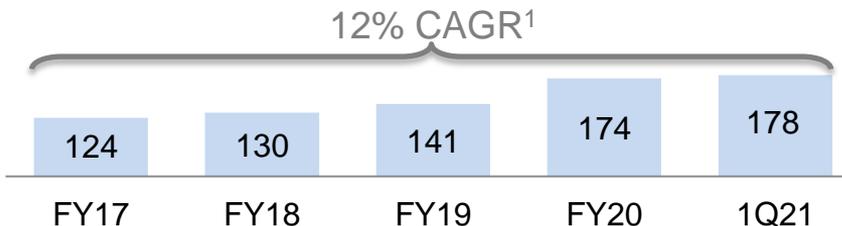
Proactive  
liability  
management

Robust  
capitalisation

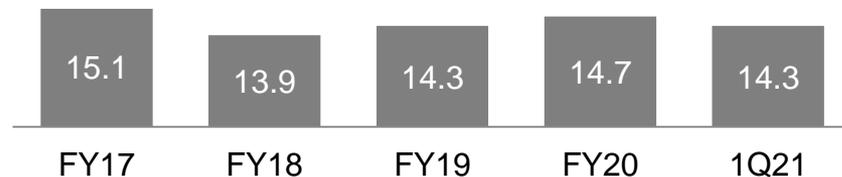
## Return on risk-weighted assets



## Current Account Saving Account Balances (SGD b)



## Common Equity Tier 1 ratio (%)



1. Compound annual growth rate over 3¼ years (FY17 to 1Q21)

# Competitive against peers

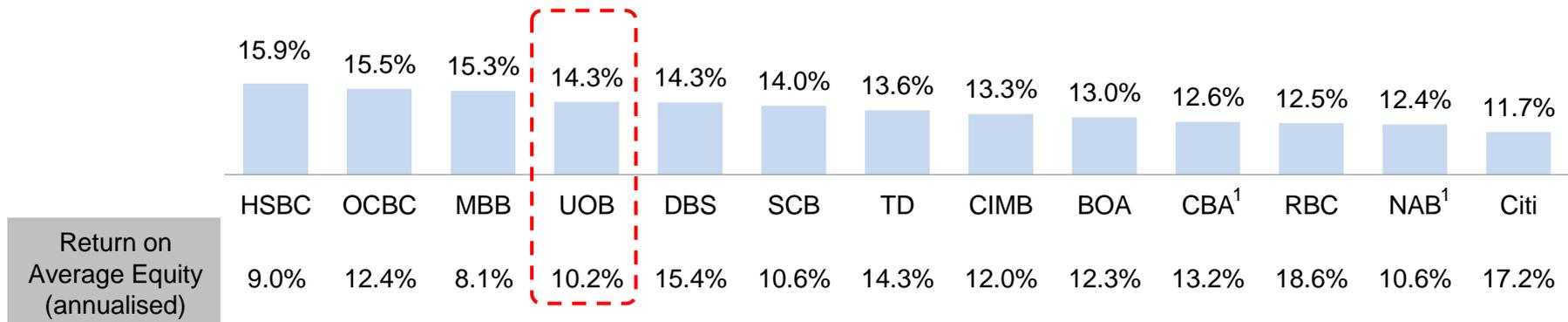
			Standalone Strength	Efficient Cost Management	Competitive returns	Well-Maintained Liquidity
Moody's	S&P	Fitch	Moody's baseline credit assessment	Costs/income ratio	Return on average assets (annualised)	Loan/deposit ratio
Aa1	AA-	AA-	<b>UOB</b> a1	44%	0.9%	87%
Aa1	AA-	AA-	<b>OCBC</b> a1	39%	1.4%	85%
Aa1	AA-	AA-	<b>DBS</b> a1	41%	1.3%	81%
A2	A-	A+	<b>HSBC</b> a2	66%	0.6%	63%
A2	BBB+	A	<b>SCB</b> baa1	64%	0.6%	63%
A2	A-	A+	<b>BOA</b> a3	68%	1.1%	47%
A3	BBB+	A	<b>Citi</b> baa1	57%	1.4%	50%
Aa3	AA-	A+	<b>CBA</b> a2	47%	0.9%	105%
Aa3	AA-	A+	<b>NAB</b> a2	46%	0.7%	126%
Aa2	AA-	AA	<b>RBC</b> a3	51%	0.9%	67%
Aa1	AA-	AA-	<b>TD</b> a1	54%	0.8%	63%
A3	A-	n.r.	<b>CIMB</b> baa2	52%	0.2%	89%
A3	A-	BBB+	<b>MBB</b> a3	45%	0.8%	90%

Source: Company reports, Credit rating agencies (updated as of 7 May 2021)

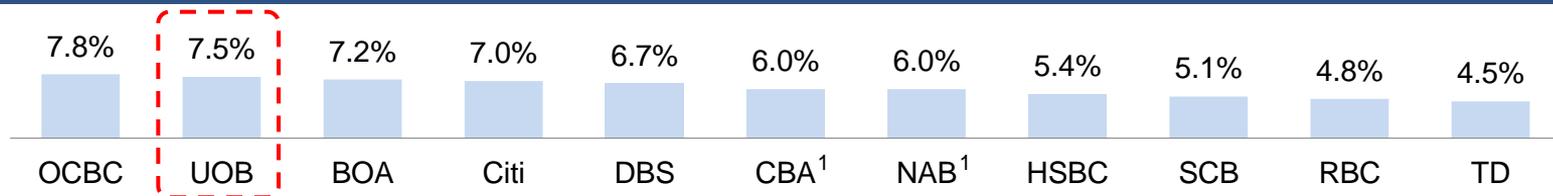
Banks' financials were as of 31 Mar 21, except for those of RBC, TD (31 Jan 21), CBA, CIMB and Maybank (31 Dec 20)

# Strong capital and leverage ratios

## Reported Common Equity Tier 1 CAR



## Reported Leverage Ratio



Source: Company reports

Banks' financials were as of 31 Mar 21, except for those of RBC, TD (31 Jan 21), CBA, CIMB and Maybank (31 Dec 20)

1. NAB's and CBA's Tier 1 CARs based on APRA's standards; their respective internationally comparable ratio was 17.0% (31 Mar 21) and 18.7% (31 Dec 20)

# Strong investment grade credit ratings



**Aa1 / P-1**

- Capital good by global standards
- Deposit-funded and liquid balance sheet
- Traditional banking presence in Singapore, Malaysia and other markets



**AA- / A-1+**

- Well-established market position, strong funding and prudent management record
- Will maintain its capitalisation and asset quality while pursuing regional growth



**AA- / F1+**

- Sound capital and high loan-loss buffers
- Disciplined funding strategy, supported by its strong domestic franchise

- AT1: Additional Tier 1 securities
- Sustainability bonds

**Note:** Table outlines UOB's public rated issues; FXN: Fixed Rate Notes; FRN: Floating Rate Notes; NC: Non-call; Updated as of 7 May 2021. **FX rates** at 31 March 2021: USD 1 = SGD 1.35; AUD 1 = SGD 1.02; GBP 1 = SGD 1.85; EUR 1 = SGD 1.58; RMB 1 = SGD 0.21

## Debt Issuance History

## Debt Maturity Profile (SGD m)

	Issue Date	Structure	Call	Amount	Ratings (M/S/F)	2021	2022	2023	2024	2025	2026	2027
AT1 <sup>1</sup>	Jul-19	Perpetual	2026	SGD750m	Baa1/BBB-/BBB+	-	-	-	-	-	750	-
	Oct-17	Perpetual	2023	USD650m	Baa1 / - /BBB+	-	-	875	-	-	-	-
	May-16	Perpetual	2021	SGD750m	Baa1 / - /BBB+	750	-	-	-	-	-	-
Tier 2	Apr-21 <sup>2</sup>	10½NC5½	2026	USD750m	A2 / BBB+ / A	-	-	-	-	-	1,009	-
	Sep-20	10½NC5½	2026	USD600m	A2 / BBB+ / A	-	-	-	-	-	807	-
	Apr-19	10NC5	2024	USD600m	A2 / BBB+ / A	-	-	-	807	-	-	-
	Feb-17	12NC7	2024	SGD750m	A2 / - /A	-	-	-	750	-	-	-
	Sep-16	10½NC5½	2022	USD600m	A2 / - /A	-	807	-	-	-	-	-
	Mar-16	10½NC5½	2021	USD700m	A2 / - /A	942	-	-	-	-	-	-
Senior	Apr-21 <sup>2</sup>	3yr FXN	-	USD750m	Aa1 / AA- / AA-	-	-	-	-	-	1,009	-
	Oct-20	5yr FRN	-	AUD750m	Aa1 / AA- / AA-	-	-	-	-	768	-	-
	Oct-20	3yr FRN	-	AUD500m	- / AA- / -	-	-	512	-	-	-	-
	Jul-19	3yr FRN	-	AUD500m	Aa1 / AA- / AA-	-	512	-	-	-	-	-
	Mar-19	3yr FXN	-	RMB2b	AAA (CCXI)	-	410	-	-	-	-	-
	Jul-18	3½yr FRN	-	AUD600m	Aa1 / AA- / AA-	-	614	-	-	-	-	-
Covered	Dec-20	7yr FXN	-	EUR1b	Aaa / AAA / -	-	-	-	-	-	-	1,578
	Sep-19	3yr FXN	-	USD500m	Aaa / AAA / -	-	673	-	-	-	-	-
	Sep-18	5yr FXN	-	EUR500m	Aaa / AAA / -	-	-	789	-	-	-	-
	Feb-18	5yr FRN	-	GBP350m	Aaa / AAA / -	-	-	647	-	-	-	-
	Jan-18	7yr FXN	-	EUR500m	Aaa / AAA / -	-	-	-	-	789	-	-
	Mar-17	5yr FXN	-	EUR500m	Aaa / AAA / -	-	789	-	-	-	-	-
<b>Total</b>						<b>1,692</b>	<b>3,806</b>	<b>2,823</b>	<b>1,557</b>	<b>1,557</b>	<b>3,576</b>	<b>1,578</b>

## Our Growth Drivers

# Our growth drivers

## Realise full potential of our integrated platform



- Provides us with ability to serve expanding regional needs of our customers
- Improves operational efficiency, enhances risk management, seamless customer experience and faster time to market

## Sharpen regional focus



- Global macro environment remains uncertain but the region's long-term fundamentals continue to remain strong
- Region is our growth engine in view of growing intra-regional flows and rising consumer affluence, leveraging digitalisation and partnerships

## Reinforce fee income growth



- Grow fee income to offset competitive pressures on loans and improve return on risk weighted assets
- Increase client wallet share size by intensifying cross-selling efforts, focusing on service quality and expanding range of products and services

## Long-term growth perspective

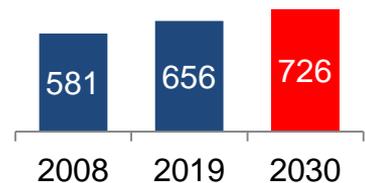


- Disciplined approach in executing growth strategy, balancing growth with stability
- Focus on risk adjusted returns; ensure balance sheet strength and robust capital through economic cycles

# Southeast Asia's immense long-term potential

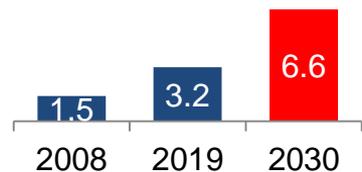
## Population

(Million persons)



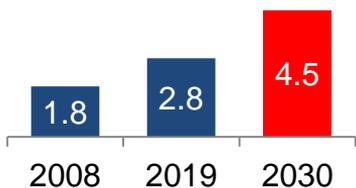
## GDP<sup>1</sup>

(USD trillion)



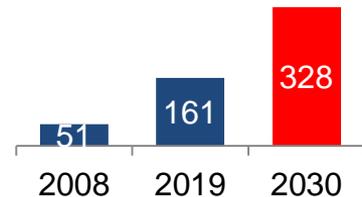
## Trade<sup>2</sup>

(USD trillion)



## FDI<sup>3</sup>

(USD billion)



## Southeast Asia's immense growth prospects...

- Third largest population globally, after China and India
- Young demographics, with 384 million below 35 years old
- Fifth largest economic bloc globally by GDP<sup>1</sup>
- Fourth largest trading group globally
- Third largest recipient of inward FDI<sup>3</sup> globally

## ... that UOB is uniquely placed to capture

- Most diverse regional franchise among Singapore banks
- Full effective control of regional subsidiaries and integrated platform



1. Gross domestic product 2. Comprises exports and imports 3. Foreign direct investments

Source: Macrobond, UOB Global Economics and Markets Research

# Strong retail presence in high potential regional markets

2019 retail banking pool sizes



USD b

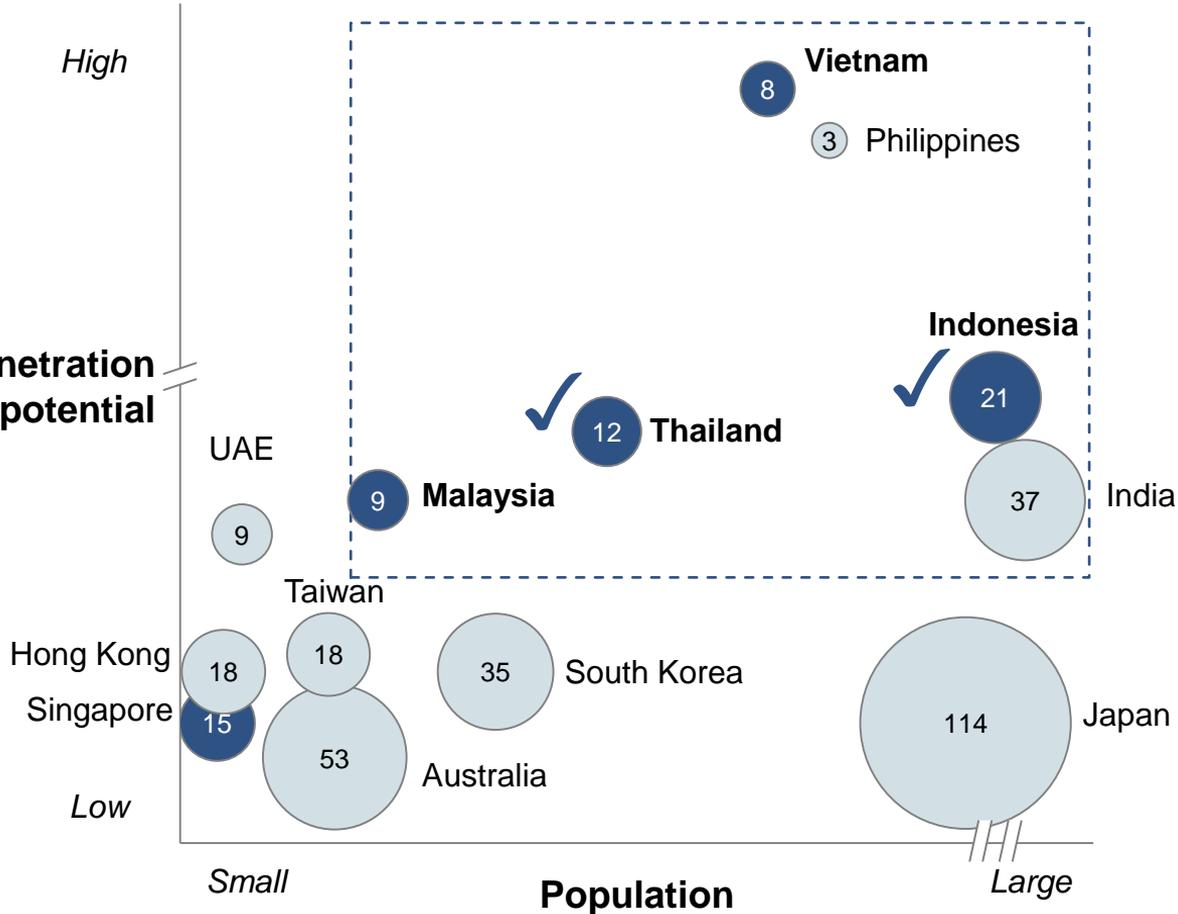


Denotes UOB's core markets in Southeast Asia



**TMRW** was launched in Thailand (March 2019) and Indonesia (August 2020)

**Banking penetration growth potential**



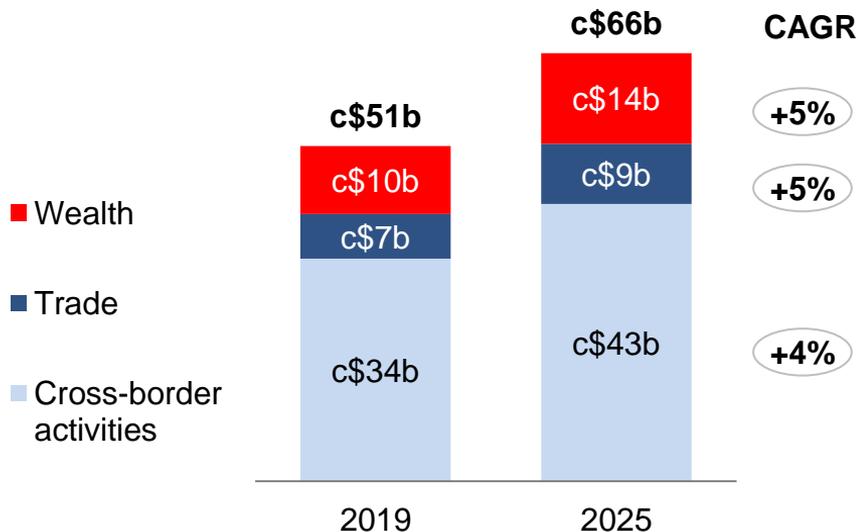
Note: UAE and Japan's retail banking market size as of 2017

Source: BCG banking pools (2019), World Bank (2017)

# Revenue potential from ‘connecting the dots’ in the region

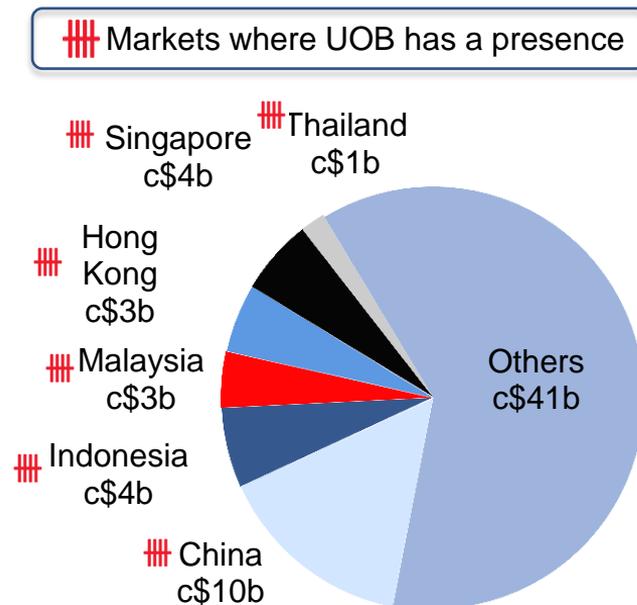
## Industry’s potential connectivity revenue

(SGD b)



## Industry’s potential connectivity revenue (2025)

(SGD b)



Note: ‘Trade’ and ‘cross-border activities’ capture both inbound and outbound flows of Southeast Asia, with ‘trade’ comprising exports and imports while ‘cross-border activities’ comprising foreign direct investments and M&A. ‘Wealth’ captures offshore and onshore assets booked in Singapore as a wealth hub. Incorporating BCG analysis, these are converted into banking revenue potential

Source: Boston Consulting Group’s analysis, Boston Consulting Group Global Banking Revenue pool

# Wholesale: Record income on regional franchise, capturing cross-border opportunities



## Strengthening Connectivity

Across our ASEAN footprint and global network



**+7%<sup>1</sup>**

Cross-border income growth  
*(accounted for 29% of Group Wholesale Banking income)*



**+8%<sup>1</sup>**

Non-Singapore income growth



## Sector Specialisation

Building capabilities for greater diversification and risk mitigation



**+10%<sup>1</sup>**

Financial sector income growth



**+1%<sup>1</sup>**

Non-real estate income growth



## Deepening Digitalisation

For secure and efficient transactions



**+6%<sup>2</sup>**

Digital banking transactions by businesses



**+43%<sup>3</sup>**

Cashless payments to businesses

Note: Figures are for 1Q21 and growth rates are relative to same period in 2020 1. Year-on-year growth for 2M21  
2. Refers to number of transactions via UOB Infinity across the Group 3. Refers to payments made on Corporate PayNow in Singapore

# Consumers: Tapping on rising affluence in Southeast Asia



## Omni-channel Experience

Serving affluent customers across various touchpoints



### +5%pt

Increase in digitally-engaged customers<sup>1</sup>



### SGD136b<sup>2</sup>

Assets under management (AUM)  
▲ 10% YoY



## Digital Bank: TMRW

Specially for mobile-first and mobile-only generation



### 314k

Total TMRW customers in Indonesia and Thailand (18% of combined retail base of UOBI and UOBT)



### +24%

Growth in total TMRW customer deposits from 4Q20



## Ecosystem Partnerships

Forging collaborations to widen distribution reach and deepen wallet share



### 100%

of car loan applications<sup>1</sup> were digital



### 2 in 3

home loan applications<sup>1</sup> were digital

# Forging a sustainable future with our customers in ASEAN



## Sustainable financing and bonds

Sustainable growth in priority sectors driving ASEAN progress



## SGD12b

Total sustainability financing<sup>1</sup> provided to date



## USD1.5b

Issued Singapore's first sustainability bond and global first dual-tranche sustainability bond



## Responsible investment

Integrate sustainability into wealth management products and advisory framework



## SGD2.2b

Total AUM in ESG-focused investments



## Delivering tangible impact

Platform for one-stop solar solutions across ASEAN



## 54

Solar companies across ASEAN in U-Solar programme



## 160GWh<sup>2</sup>

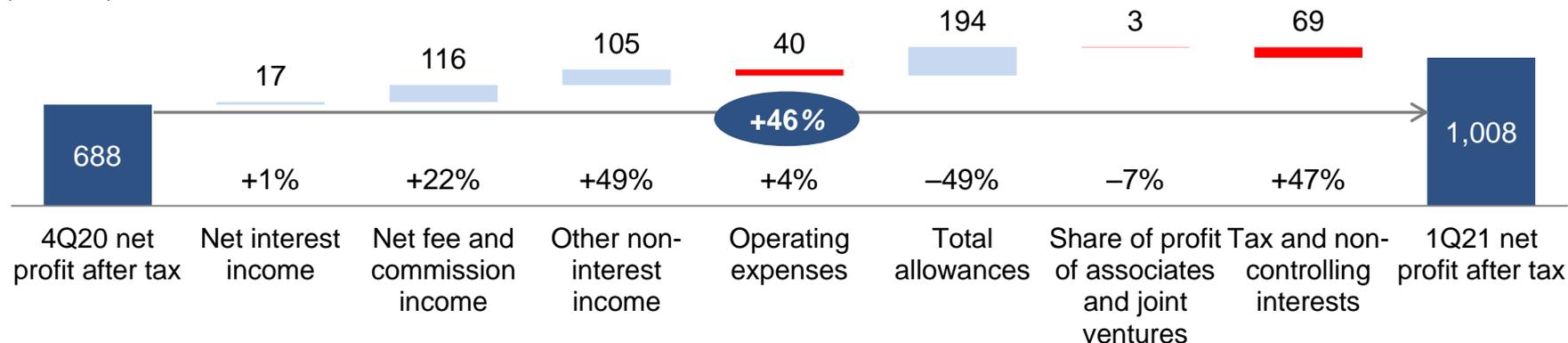
Solar energy generated, equivalent to 1.3m new tree seedlings grown over 10 years

## Latest Financials

# 1Q21 financial overview

## Net Profit After Tax Movement, 1Q21 vs 4Q20

(SGD m)



Key Indicators	1Q21	4Q20	QoQ Change	1Q20	YoY Change
Net interest margin (%) <sup>1</sup>	1.57	1.57	-	1.71	-0.14% pt
Non-interest income / Income (%)	38.5	32.8	+5.7% pt	33.8	+4.7% pt
Cost / Income ratio (%)	43.8	46.7	-2.9% pt	45.1	-1.3% pt
Return on equity (%) <sup>1, 2</sup>	10.2	7.0	+3.2% pt	8.8	+1.4% pt

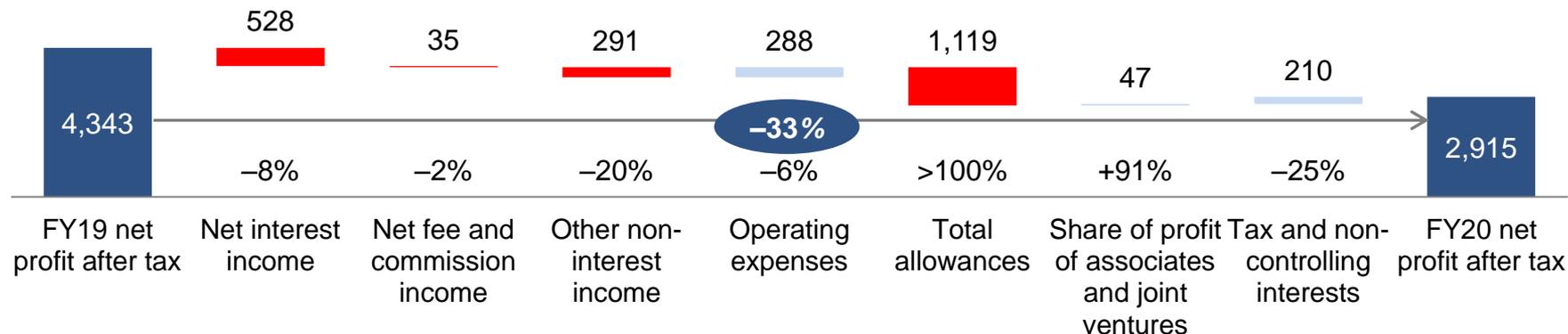
1. Computed on an annualised basis

2. Calculated based on profit attributable to equity holders of the Bank, net of perpetual capital securities distributions

# FY20 financial overview

## Net Profit After Tax Movement, FY20 vs FY19

(SGD m)



Key Indicators	FY20	FY19	YoY Change
Net interest margin (%) <sup>1</sup>	1.57	1.78	-0.21% pt
Non-interest income / Income (%)	34.2	34.6	-0.4% pt
Cost / Income ratio (%)	45.6	44.6	+1.0% pt
Return on equity (%) <sup>1, 2</sup>	7.4	11.6	-4.2% pt

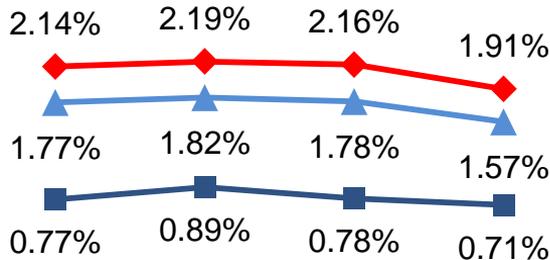
1. Computed on an annualised basis

2. Calculated based on profit attributable to equity holders of the Bank, net of perpetual capital securities distributions

# Net interest income rose with asset volumes, while net interest margin was stable

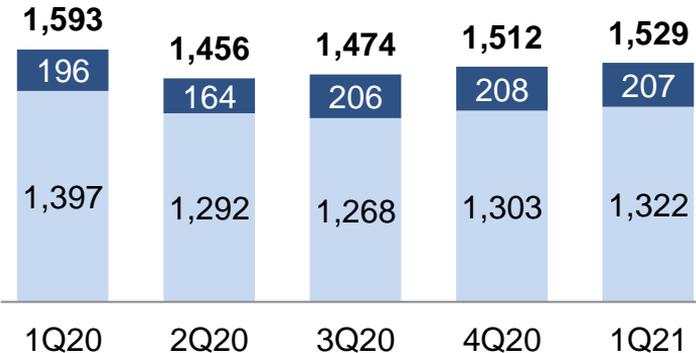
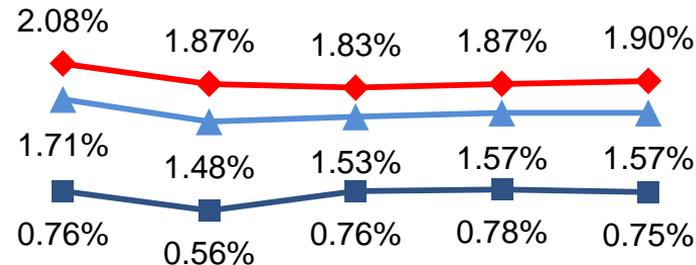
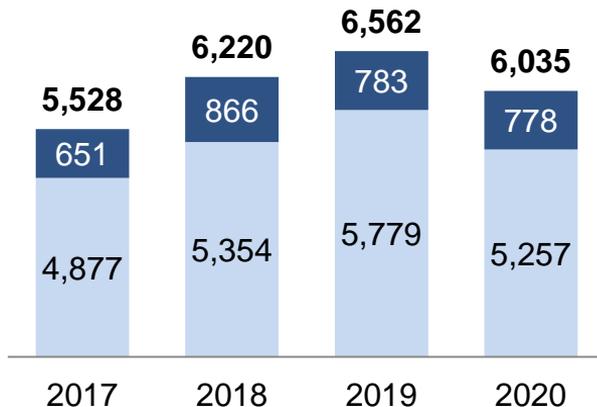
Net interest margin (%) \*

- Loans
- Overall
- Interbank & securities



Net interest income (SGD m)

- Total
- Interbank & securities
- Loans



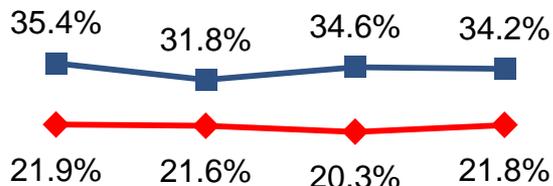
\* Computed on an annualised basis, where applicable

# Non-interest income supported by diversified revenue engines, with record fees

% of total income

— Non-interest income

— Net fee income



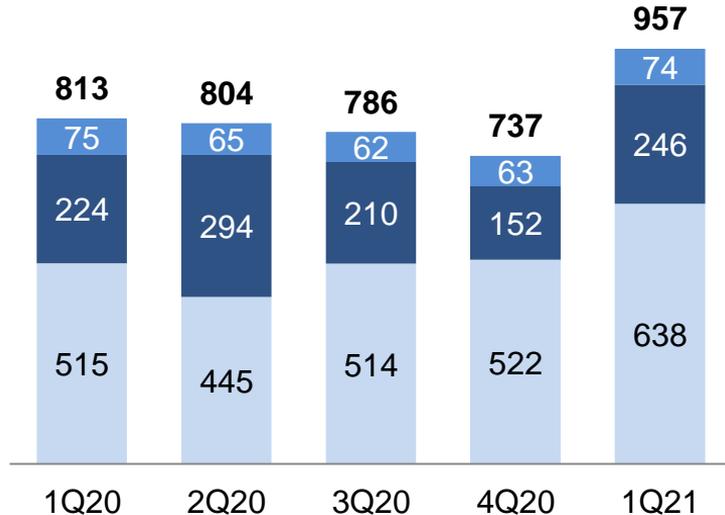
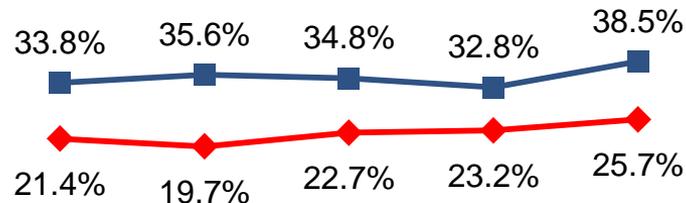
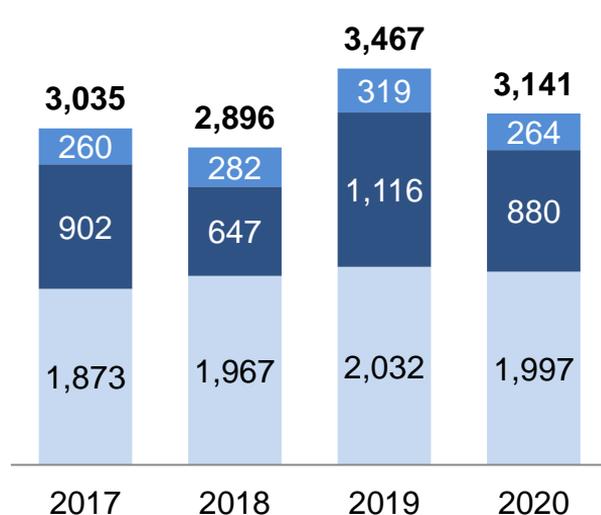
Non-interest income (SGD m)

□ Total

□ Others

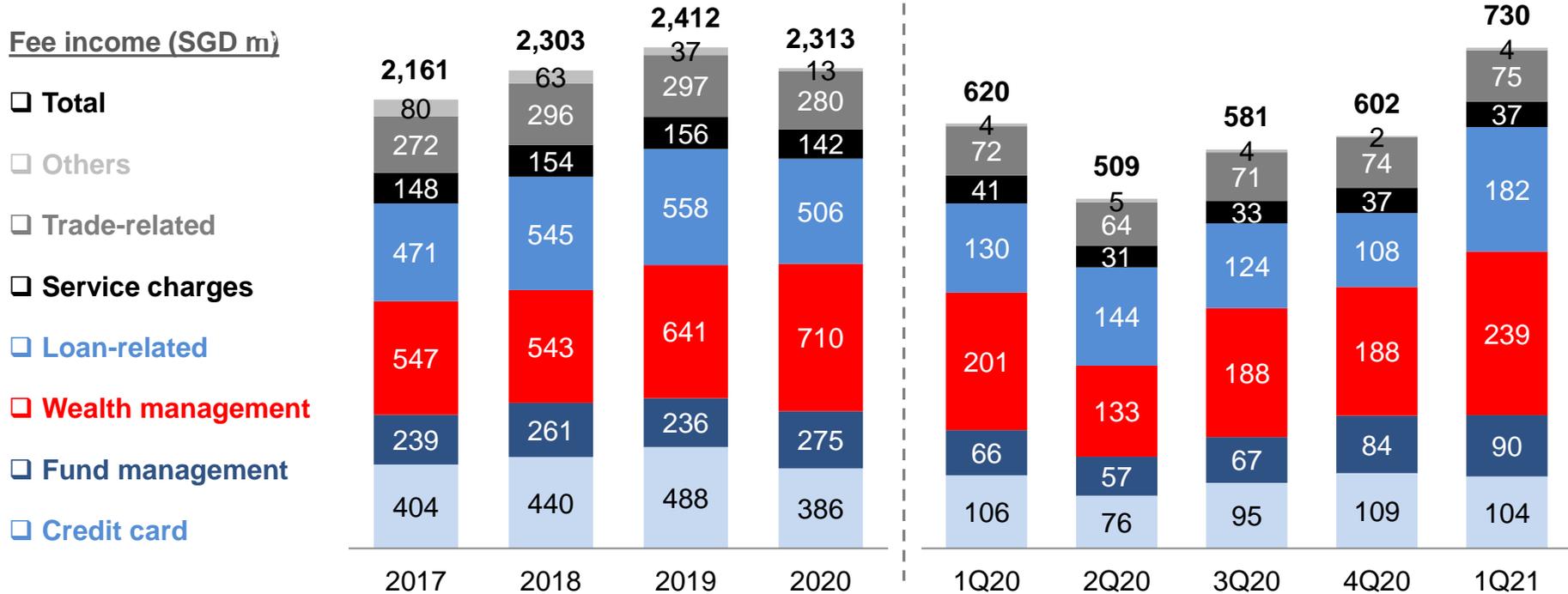
□ Trading and investment income

□ Net fee income



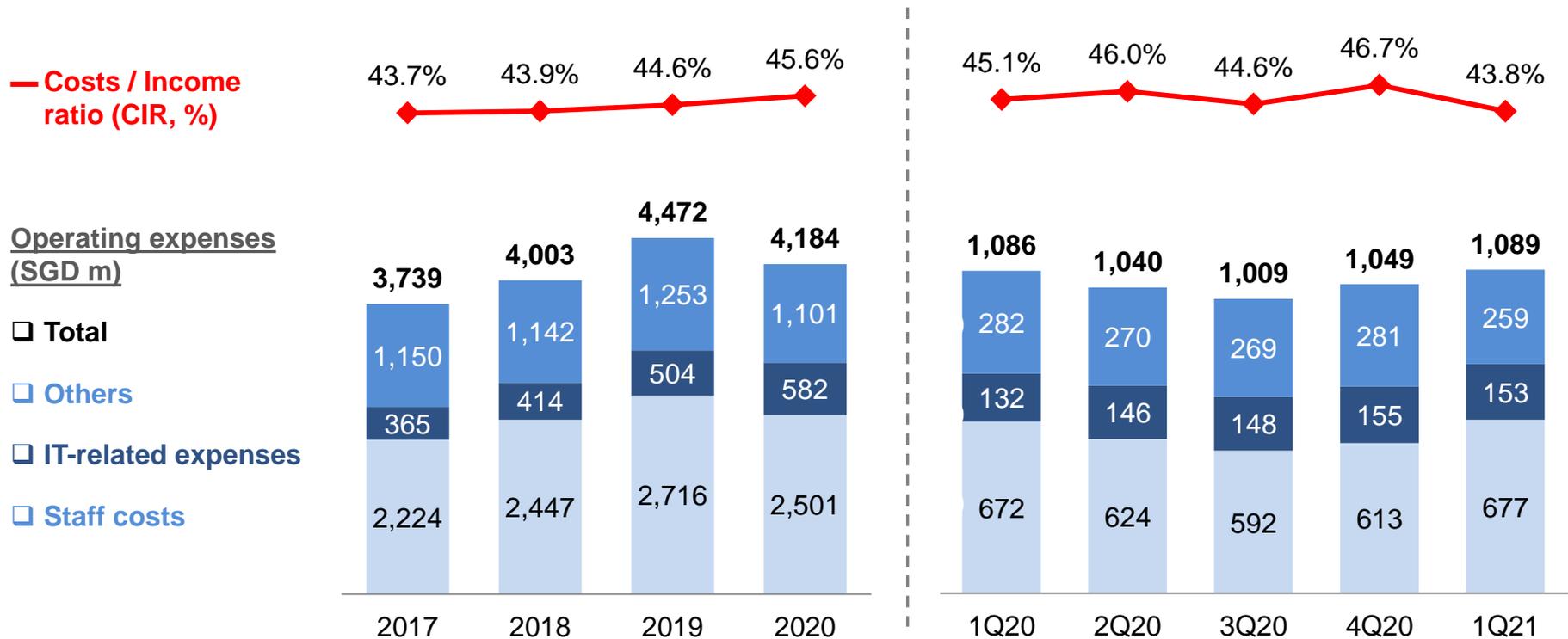
Note: Fee income has been restated where the amounts are net of expenses directly attributable to fee income

# Diverse fee base, with strong growth led by loan-related and wealth management activities



Note: The amounts represent fee income on a gross basis

# Lower CIR as we pace investments in staff and technology



Note: Expenses have been restated where the amounts no longer include expenses directly attributable to fee income

# A good start to the year with growth across our key markets in Southeast Asia and North Asia

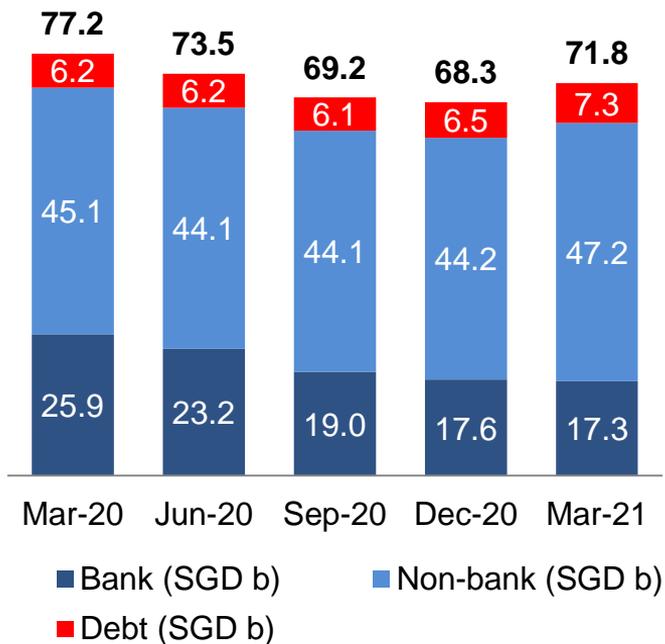
	1Q21	4Q20	YoY +/(-) %	1Q20	QoQ +/(-) %
Operating profit	SGD m	SGD m		SGD m	
Singapore	724	651	+11	713	+2
Rest of Southeast Asia	342	307	+12	345	-1
<i>Malaysia</i>	182	164	+11	195	-7
<i>Thailand</i>	101	94	+7	93	+9
<i>Indonesia</i>	59	51	+16	45	+32
<i>Vietnam</i>	-1	-3	+75	9	> -100
<i>Others</i>	1	1	+27	3	-49
North Asia	155	102	+51	112	+39
<i>Greater China</i>	146	100	+47	102	+44
<i>Others</i>	9	3	> +100	10	-16
Rest of the world	176	139	+26	151	+16
<b>Total</b>	<b>1,397</b>	<b>1,200</b>	<b>+16</b>	<b>1,320</b>	<b>+6</b>
<b>Overseas contribution</b>	<b>48%</b>	<b>46%</b>	<b>+2%pt</b>	<b>46%</b>	<b>+2%pt</b>

# Strong loan growth, led by term and trade loans in Singapore and North Asia

	Mar-21	Dec-20	QoQ	Mar-20	YoY
	SGD b	SGD b	+/(-) %	SGD b	+/(-) %
<b>Gross Loans</b>					
Singapore	151	143	+5	141	+7
Rest of Southeast Asia	63	63	-0	63	+0
<i>Malaysia</i>	30	30	+0	30	+0
<i>Thailand</i>	20	21	-2	20	+3
<i>Indonesia</i>	10	10	-1	11	-6
<i>Vietnam</i>	2	2	+9	2	+6
<i>Others</i>	1	1	+4	1	-11
North Asia	50	47	+7	48	+5
<i>Greater China</i>	47	44	+7	45	+5
<i>Others</i>	3	3	+17	3	+5
Rest of the world	29	28	+3	26	+11
<b>Total</b>	<b>293</b>	<b>281</b>	<b>+4</b>	<b>278</b>	<b>+5</b>

Note: Loans by geography are classified according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals)

# Exposure to Greater China



As at 31 March 2021:

## Mainland China exposure

*(\$25.8b or 6% of total assets)*

### Bank exposure (\$11.7b)

- ~70% to top five domestic banks and three policy banks
- 99% with <1 year tenor
- Trade exposures accounting for ~40% of total bank exposure

### Non-bank exposure (\$10.9b)

- Target customers include top-tier state-owned enterprises, large local corporates and foreign investment enterprises
- ~60% denominated in RMB
- ~50% with <1 year tenor
- NPL ratio at 0.4%

## Hong Kong SAR exposure

*(\$37.8b or 9% of total assets)*

### Bank exposure (\$2.8b)

- Majority to foreign banks

### Non-bank exposure (\$31.6b)

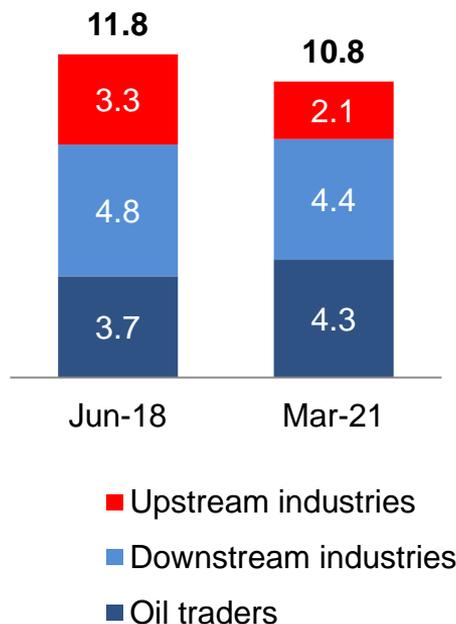
- Mainly wholesale corporates
- ~60% with <1 year tenor
- NPL ratio at 0.9%

Note: Classification is according to where credit risks reside, largely represented by the borrower's country of incorporation / operation (for non-individuals) and residence (for individuals)

# Exposure to oil and gas sector

## Total Outstanding O&G Loans

(SGD b)



- As of 31 March 2021, oil and gas (O&G) loans represented 4.0% of total loans as compared with 4.7% at 30 June 2018
- Around 80% of O&G exposure is to downstream players and traders, which are mainly national oil companies (NOCs) and global firms, while short-term structured loans account for a significant share of the remainder
- A considerable portion of upstream exposure is to NOCs and international oil companies, while vulnerable accounts were already classified and their collateral value marked down (by as much as 90%) by end-2017

# Loan assistance programmes temper asset quality deterioration

(SGD m)	1Q20	2Q20	3Q20	4Q20	1Q21
<b>NPAs at start of period</b>	<b>4,297</b>	<b>4,590</b>	<b>4,628</b>	<b>4,301</b>	<b>4,608</b>
<b>Non-individuals:</b>					
New NPAs	573	131	74	622	145
Upgrades and recoveries	(101)	(126)	(216)	(175)	(250)
Write-offs	(208)	(42)	(63)	(179)	(26)
	4,561	4,553	4,423	4,569	4,477
<b>Individuals (Net)</b>	<b>29</b>	<b>75</b>	<b>(122)</b>	<b>39</b>	<b>67</b>
<b>NPAs at end of period</b>	<b>4,590</b>	<b>4,628</b>	<b>4,301</b>	<b>4,608</b>	<b>4,544</b>

NPL ratio (%)

1.6%

1.6%

1.5%

1.6%

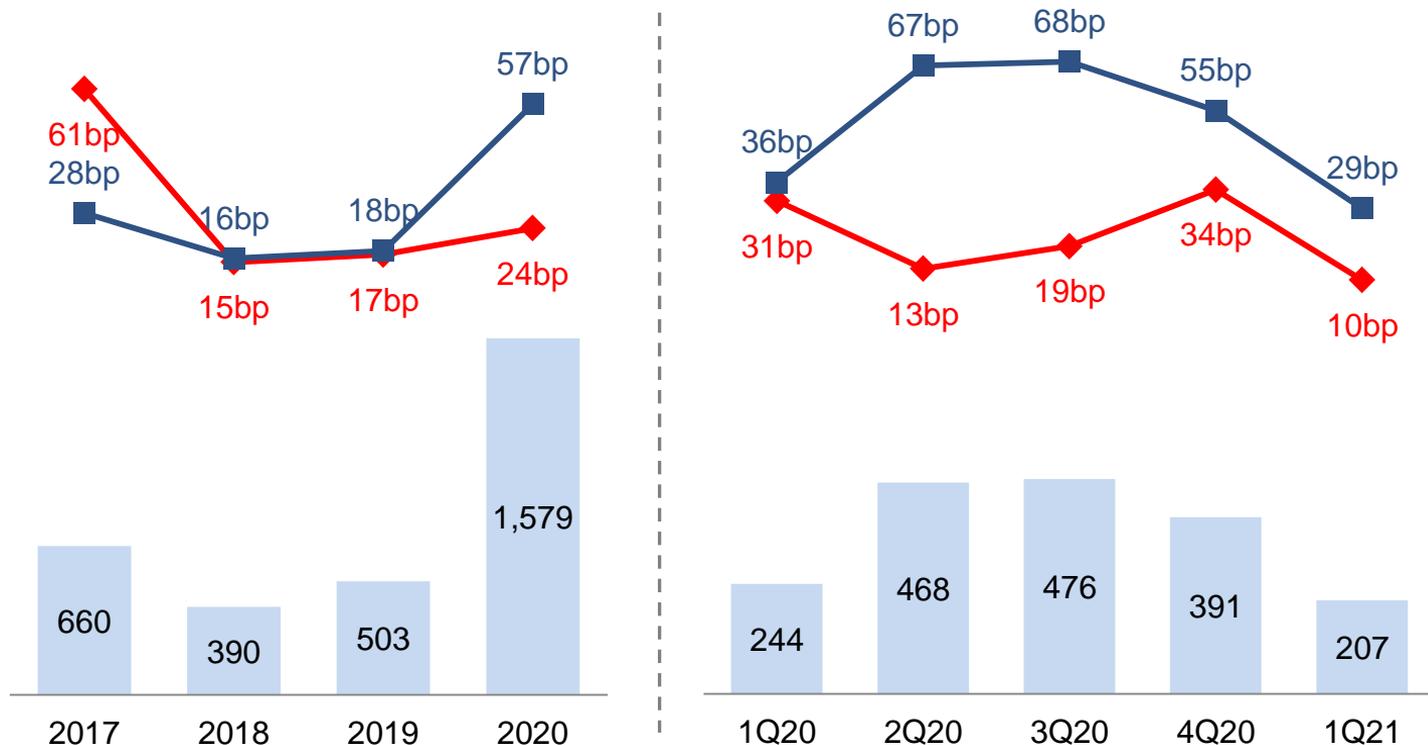
1.5%

# Credit costs eased as macro outlook stabilises and pre-emptive provisions mostly taken in 2020

Average Gross Loans (basis points) \*

— Allowances for NPLs  
— Total allowances for Loans

Total allowances for loans (SGD m)

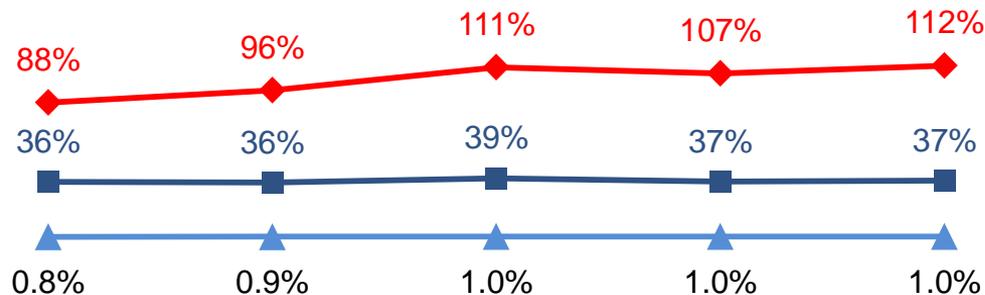


\* Computed on an annualised basis, where applicable

# High reserve coverage in anticipation of asset quality risk

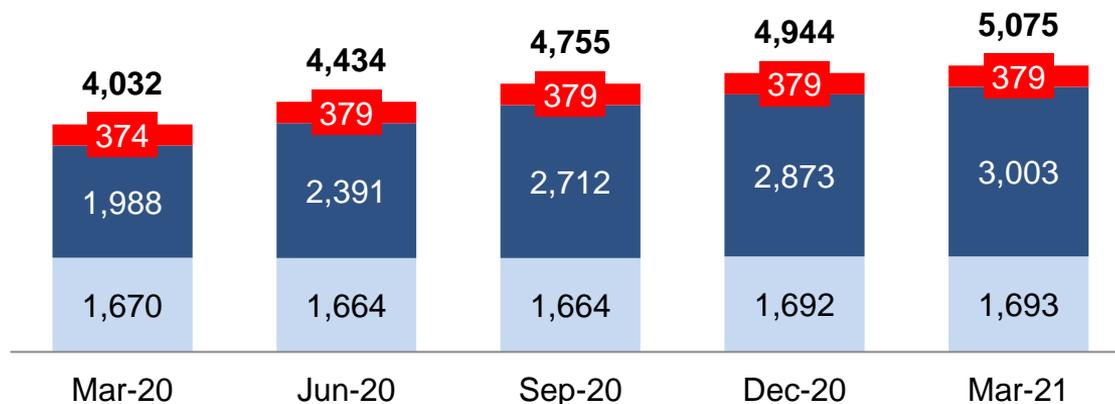
## Coverage ratios (%)

- Total allowances\* / NPAs
- Allowances for NPAs / NPAs
- Allowance for non-impaired loans\* / performing loans (%)



## Allowances (SGD m)

- Total
- Regulatory loss allowance reserve
- Allowances for non-impaired assets
- Allowances for impaired assets



\* Total allowances include regulatory loss allowance reserve pursuant to MAS Notice No. 612

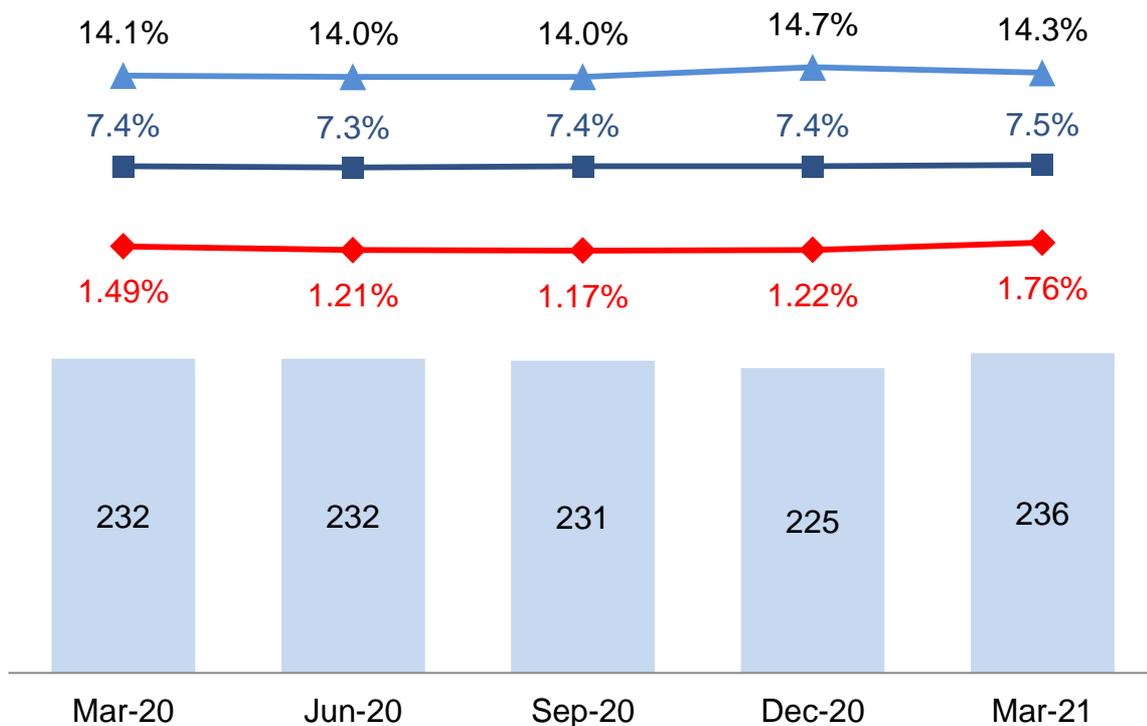
# Strong capital and leverage ratios

— Common equity Tier 1 capital adequacy ratio (%)

— Leverage ratio (%)

— Return on risk-weighted assets (%) \*

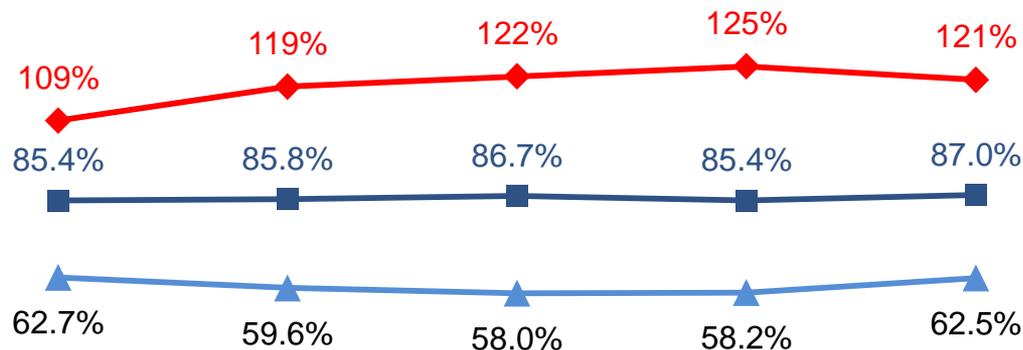
□ Risk weighted assets (SGD b)



\* Computed on an annualised basis

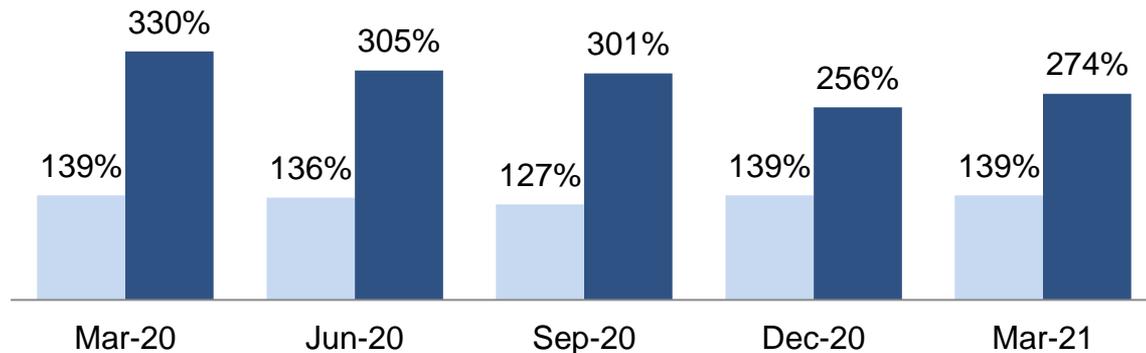
# Sound funding and liquidity positions

- Net stable funding ratio (%)
- Group loan-deposit ratio (%)
- USD loan-deposit ratio (%)



## Liquidity coverage ratio (%) \*

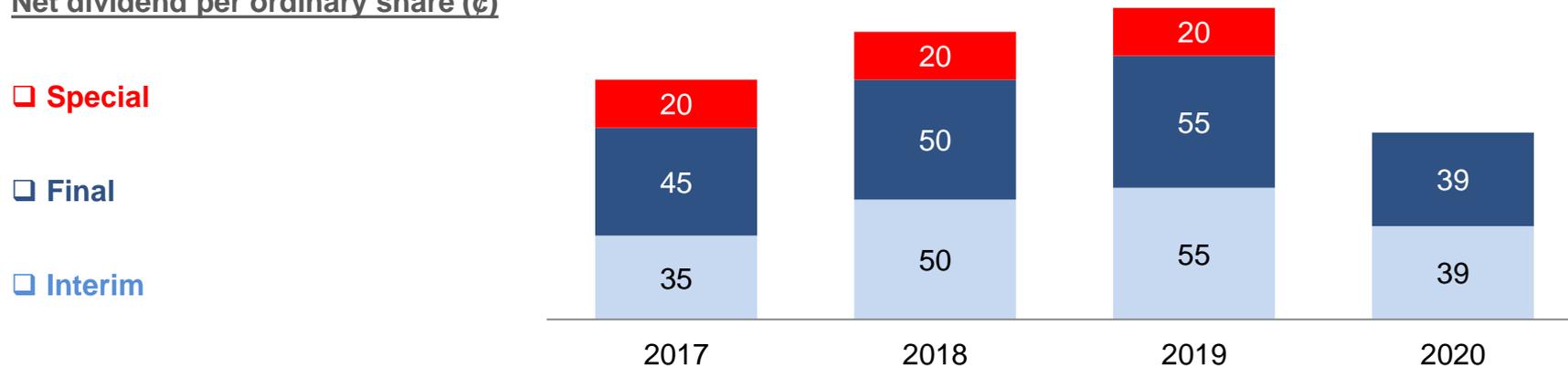
- SGD
- All-currency



\* Computed on a quarterly average basis

# 2020 dividend in line with MAS guidance, scrip dividend applied but at no discount

## Net dividend per ordinary share (¢)



<b>Payout amount (SGD m)</b>	1,660	2,000	2,170	1,303
<b>Payout ratio (%)</b>	49	50	50	45 <sup>1</sup>
<b>Payout ratio (excluding special dividends) (%)</b>	39	42	42	45 <sup>1</sup>

1. FY20 dividends were in line with Monetary Authority of Singapore's call for banks to cap dividends at 60% of 2019 dividends.

**Note:** The Scrip Dividend Scheme was applied to all the dividends for the financial years ended 2017 and 2020

The Scheme provides shareholders with the option to receive Shares in lieu of the cash amount of any dividend declared on their holding of Shares. For more details, please refer to [www.uobgroup.com/investor-relations/shares-and-dividends/dividends.html](http://www.uobgroup.com/investor-relations/shares-and-dividends/dividends.html)

# Thank You

