
NEWS RELEASE

UOB Taps On Bank Channels To Help Collect Funds For Tsunami Victims

Customers can donate to the cause through UOB

31 December 2004, Singapore - United Overseas Bank Limited ("UOB") is pleased to announce that with effect from today, its customers will be able to make donations to the Singapore Red Cross Society ("SRCS") for the victims of the recent earthquake and tsunamis through UOB's Phone Banking and Internet Banking services.

All contributions will be credited directly to SRCS's account.

Step-by-Step Guide for Donations to Singapore Red Cross Society Tidal Waves Fund

UOB Phone Banking :

- Step 1: Dial **1800 22 22 121** (24-hour, toll-free)
- Step 2: Press **2** to select **Account Services**
- Step 3: Press **1** for **Current and Savings Account**
- Step 4: Press **3** to select **Bill Payment and Related Services**
- Step 5: Press **1** to select **Bill Payment**
- Step 6: Select the account type to debit from
- Step 7: Key in **222200** for **Payee Code or Corporation Code**
- Step 8: When prompted for **Consumer Reference No.**, enter your contact number and press #
- Step 9: Enter amount and press #

(Please omit the decimal when entering the dollars and cents. For example, if you

wish to donate \$10.00, please enter 1000 followed by #)

Step 10: Press **1** to confirm donation.

UOB Personal Internet Banking :

- Step 1: At www.uobgroup.com, login to [UOB Personal Internet Banking](#) with your **Username** and **Password**.
- Step 2: Select '**Bill Payment**' from the left menu.
- Step 3: Select '**New Bill**'.
- Step 4: Under the **Payee Corporation** drop list, select '**SINGAPORE RED CROSS SOCIETY**'.
- Step 5: Enter your contact number as the '**Bill Reference Number**'.
- Step 6: Select your preferred account as the '**Debiting Account**'
- Step 7: Under '**Amount**', enter the donation amount.
- Step 8: Select your preferred '**Payment Date**'.
- Step 9: Click on '**Pay**'. After checking the payment details, click on '**Confirm**' to proceed with the transaction.
- Step 10: At the '**Completion**' page for successful transactions, you may like to print a copy of the page with the '**Transaction Reference**' for reference.

For further information, please contact:

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