



UOB PERSONAL INTERNET BANKING
Two-Factor Authentication (2FA) Registration / Update Form

Please complete and mail the form to us at: Robinson Road P O Box 1282 Singapore 902532

YOUR PARTICULARS

Name (as in NRIC/Passport/FIN*) (Dr/Mr/Miss/Mrs/Mdm*)	
NRIC/Passport No./FIN*	
Country Of Issue	

Two-Factor Authentication (2FA) Registration / Update

Please select only **ONE** of the following options:

- Please **register/update*** my mobile phone number ^(Note 1) to receive OTP via SMS. My local / overseas* mobile phone number is:
(My existing Token device to receive OTP, if any, will be deregistered upon the Bank's receipt of my application)

(Country Code)		(Mobile Phone Number)	
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- Please issue me a Token device to request for OTP. I understand that it requires at least 14 working days from the date of receipt of the application form for the Token to be sent to my registered mailing address as per the Bank's record. (My existing mobile phone number registered to receive SMS-OTP, if any, will be deregistered upon the Bank's receipt of my application)

- Please activate my existing Token device to receive OTP.
(My existing mobile phone number registered to receive SMS-OTP, if any, will be deregistered upon the Bank's receipt of my application)

Token Device Serial Number	
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Note: I understand that during this period, I can only perform Balance Enquiry online.

Two-Factor Authentication (2FA) Update – For existing customers who need replacement of Faulty / Lost Token device

I am currently using the Token device to request for the OTP and would like to request for a new Token device due to:

- I lost my current Token device. (Note: A replacement fee of **S\$20/-** is chargeable)
- My current Token device is faulty. Enclosed Token for verification. (Note: A replacement fee of **S\$20/-** is chargeable for damaged Token device)

Token Device Serial Number	
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Please fill in your UOB Account Number for debiting of replacement fee:

UOB Account Number	
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Note: I understand that it requires at least 14 working days from the date of the receipt of the application form for the Token to be mailed to my registered mailing address as per the Bank's records. During this period, I can only perform Balance Enquiry online.

Termination of Two-Factor Authentication (2FA)

I would like to terminate the following mode(s) of receiving 2FA:

- SMS One-Time Password (SMS-OTP) Token One-Time Password (Token-OTP)

I am aware that without 2FA, I will not be able to transact online or view my account transaction details via UOB Personal Internet Banking Service.

AUTHORISATION AND AGREEMENT

In consideration of the Bank agreeing to my request to extend the UOB Personal Internet Banking Service(s) as selected in this Application Form, I confirm that I have read and understood and that I agree to be bound by the Terms and Conditions of the UOB Personal Internet Banking Service(s) and any amendment thereof as the Bank may introduce from time to time in connection with the use of the said service(s), and to indemnify the Bank from and against all claims, demands, losses, charges and expenses which the Bank may sustain, incur and be liable for as a result of the Bank agreeing to my said request. I confirm that I am not an undischarged bankrupt and there has been no Statutory Demand served on me and that there have been no legal proceedings commenced against me at the time of this application.

Authorised Signature as per Bank's records

Date

FOR BANK USE ONLY

Input By:	Signature Verified By:	Approved By:
_____ Name & Signature	_____ Name & Signature	_____ Name & Signature
_____ Date	_____ Date	_____ Date

Note 1: The mobile phone number will be used for the purpose of SMS-OTP only. You can update your mobile phone number with the Bank by completing the Change of Address & Contacts form

* Delete where applicable