
Factsheet – UOB’s Industry Awards 2013

In 2013, UOB won 69 awards for its excellence in banking. The awards cover a whole range of banking services from commercial banking to wealth management and service excellence awards.

Listed below is the list of awards won in 2013.

Alpha Southeast Asia

Deal and Solution Awards 2013

- Best Structured Trade and Commodity Trade Solution of the Year in Southeast Asia

Asiamoney

Cash Management Polls

- Best Local Cash Management Bank in Singapore as voted by Small-sized Corporates
- Best Local Cash Management Bank in Singapore as voted by Large-sized Corporates
- Best Overall Domestic Cash Management Services in Singapore as voted by Small-sized Corporates
- Best Overall Domestic Cash Management Services in Singapore as voted by Medium-sized Corporates
- Best Overall Domestic Cash Management Services in Singapore as voted by Large-sized Corporates
- Best Overall Cross – Border Cash Management Services in Singapore as voted by Small-sized Corporates
- Best Overall Cross – Border Cash Management Services in Singapore as voted by Medium-sized Corporates
- Best Overall Cross – Border Cash Management Services in Singapore as voted by Large-sized Corporates
- Best Local Currency Cash Management Services in SGD as voted by Financial Institutions
- Best Foreign Cash Management Bank in Malaysia as voted by Small-sized Corporates

- Best Foreign Cash Management Bank in Malaysia as voted by Medium-sized Corporates
- Best Foreign Cash Management Bank in Malaysia as voted by Large-sized Corporates
- Best Overall Domestic Cash Management Services in Malaysia as voted by Small-sized Corporates
- Best Overall Domestic Cash Management Services in Malaysia as voted by Medium-sized Corporates
- Best Overall Cross-Border Cash Management Services in Malaysia as voted by Small-sized Corporates

Corporate Governance Poll

- Best Corporate Governance in Singapore
- Best for Disclosure and Transparency in Singapore
- Best for Responsibilities of Management and the Board of Directors in Singapore
- Best for Shareholders' Rights and Equitable Treatment in Singapore

Country Deal of the Year, Singapore

UOB's S\$850 million Basel III-compliant Tier 1 perpetual capital securities

Fixed Income Poll

- Overall Best Regional Credit Research and Market Coverage on G3 Sovereign Bonds

Best Regional Deal Awards

- Best Local Currency Bond
UOB's S\$850 million Basel III-compliant Tier 1 perpetual capital securities

Asian Banking and Finance

Retail Banking Awards 2013

- Online Banking Initiative of the Year – Singapore

Association of Banks Singapore (ABS)

2013 ABS Excellence Service Awards

- Service Excellence Champion - 1st Runner-up
- 595 Star Awards
- 125 Gold Awards
- 145 Silver Awards

Building and Construction Authority Singapore

Green Mark Awards

- GoldPlus Award for Existing Non-Residential Buildings
UOB Plaza

Carre Centre for Customer Satisfaction and Loyalty

Contact Centre Service Excellence Index Award 2013

- Ranked 3rd for Regular Credit Card Calls

Centre for Organisational Excellence Research (COER)

International Best Practice Competition

- Best Practice International Award – Runner-up
UOB Mobile Cash

Community Chest

Special Events Platinum Award

FinanceAsia

Achievement Awards 2013

- Best Local Currency Bond
UOB's S\$850 million Basel III-compliant Tier 1 perpetual capital securities

Global Banking & Finance Review

Awards 2013

- Best Commercial Bank Malaysia

Global Trade Review

Asia Leaders in Trade 2013

- Best Trade Finance Bank in Singapore

IFR Asia

Regional Awards

- Best Domestic Bond
UOB's S\$850 million Basel III-compliant Tier 1 perpetual capital securities

Infobank Magazine

Infobank Awards 2013

- Platinum Award for Excellent Performance for 10 Consecutive Years

International Finance Magazine

Annual Financial Awards 2013

- Best Corporate Bank Indonesia

Lipper

Taiwan Fund Awards 2013

- Best Fund Over 5 Years – Pharmaceuticals and Healthcare Sector Equity
United Global Healthcare Fund

Marketeers and Markplus Insight

Indonesia Brand Champion 2013

- Brand Equity Champion of Conventional Banking (Asset < IDR75 Trillion)

Marketing Magazine

Loyalty and Engagement Awards 2013

- Gold
Best Use of Rewards and Incentives

Marketing Excellence Awards 2013

- Bronze
Excellence in Data-driven Marketing

Mob-Ex Awards 2013

- Best of Show Award
- Gold
Best Direct Response
Best Use of Multiple Mobile Channels
Best Mobile Advertising Solution
Best User Experience
- Silver
Most Innovative Use of Mobile

Markplus Insight and Infobank Magazine

Indonesian Bank Loyalty Award

- Saving Account; Conventional Banking (Asset < IDR75 Trillion)

Morningstar

Malaysia Fund Awards 2013

- MYR Allocation
OSK-UOB KidSave Trust

Singapore Fund Awards 2013

- Fixed-interest Fund, Asia Bond
United Asian Bond Fund (Class SGD)

Rating Agency Malaysia Berhad (RAM)

RAM League Awards 2013

- BluePrint Award for New Structured Finance Benchmark Deal

Singapore Workforce Development Agency

Service Excellence WSQ Recognition Award

The Asian Banker

The International Excellence in Retail Financial Services Awards 2013

- Best Wealth Management

The Asset

Regional House and Deal Awards 2013

- Best Bank Bond
UOB's S\$850 million Basel III-compliant Tier 1 perpetual capital securities
- Best Local Currency Bond
UOB's S\$850 million Basel III-compliant Tier 1 perpetual capital securities

Triple A Country Awards 2013

- Best Deal, Singapore
UOB's S\$850 million Basel III-compliant Tier 1 perpetual capital securities

Triple A Transaction Banking Awards 2013

- Best Service Provider, Trade Finance, Indonesia
- Best Solutions, Structured Trade Finance, Indonesia
- Best Service Provider, Trade Finance, Thailand

The Banker

Bank of the Year Awards 2013

- Bank of the Year, Singapore

The Edge-Lipper

Singapore Fund Awards 2013

- Best Fund Over 3, 5 and 10 Years – Bond Asia Pacific
United Asian Bond Fund
- Best Fund Over 3, 5 and 10 Years – Equity Sector Pharmaceuticals and Health Care
United Global Healthcare Fund
- Best Fund Over 5 and 10 Years – Bond Singapore Dollar
United SGD Fund - Class A
- Best Fund Over 3 and 5 Years – Equity Sector Banks and Other Financials
United Global Financials Fund
- Best Fund Over 5 Years – Equity Sector Natural Resources
United Global Resources Fund
- Best Fund Over 3 Years – Bond Global Corporates
United High Grade Corporate Bond Fund

- Best Fund Over 3 Years – Commodity Blended
United Commodities Plus Fund

Visa

Malaysia Bank Awards

- Best Visa Credit Card Launch
UOB Malaysia Infinite Card
- Highest Payment Volume Growth
UOB Malaysia Visa Classic

Service Quality Performance Award Singapore

- Highest International Approval Rate, Commercial Issuer
- Highest International Approval Rate, Credit Consumer Issuer

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