



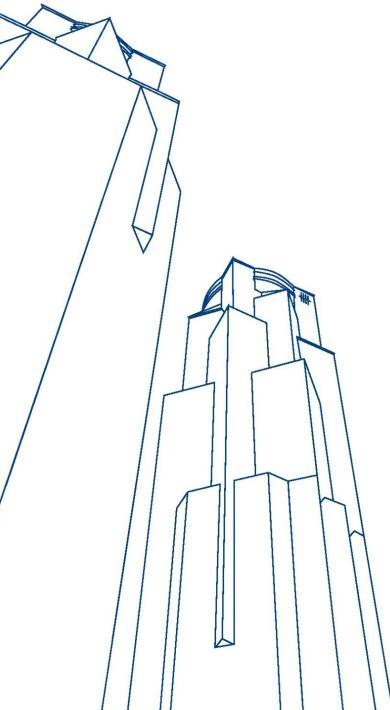
Record Year of Earnings, Fees and Regional Profits

Wee Ee Cheong
Deputy Chairman & Chief Executive Officer

14 February 2014

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Singapore Company Reg No. 193500026Z



Record Earnings in 2013

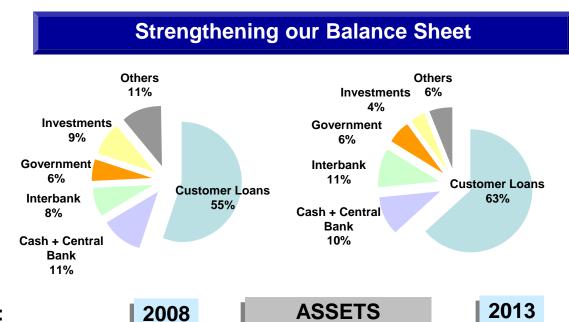


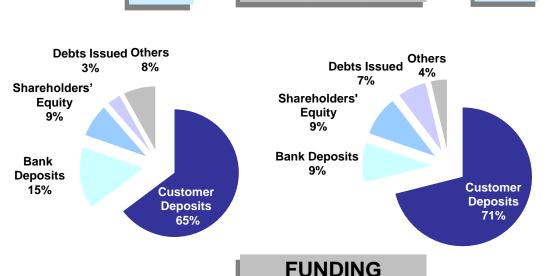
- Profit: Crossed S\$3 billion mark, backed by 2 quarters of record earnings. Driven by robust loans growth and fee income
- Record profits from region > S\$1 billion for 2nd consecutive year
- Net interest income at new high, >S\$4 billion
 - Loans: Strong 16.8% growth
 - NIM: Stabilising over past 3 quarters
- Fees: Record year. Broad-based and consistent growth.
- Costs: Broadly stable, as infrastructure investments paced against income growth
- Prudent balance sheet management: Resilient asset quality, strong capital and liquidity position
- Dividend: Final dividend of 50 cents and special dividend of 5 cents

Focused on Preserving Balance Sheet Strength



- Building customer franchise
 - Disciplined approach to credit growth in target segments within key markets
- Maintaining stable funding base
 - Greater focus on securing more deposits and operating accounts
- Diversifying funding sources in 2013:
 - Issued S\$9.7bn commercial papers
 - Issued A\$300mn senior debt through EMTN programme
 - 1st bank in Asia to issue two newstyle Additional Tier 1 securities, amounting to S\$1.35 bn, under Basel III framework





Milestone in Regionalisation



- Successful completion of core banking refresh at end-2013
- Integrated regional platform to bring:
 - Improved productivity and operational efficiency
 - Quicker speed to market
 - Enhanced risk management
 - Consistent and seamless customer service
- Positions us for next stage of regional business growth

Full Rollout of Integrated Regional Platform

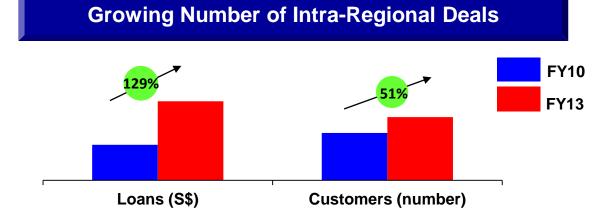


✓ All other overseas locations (across 14 countries) completed

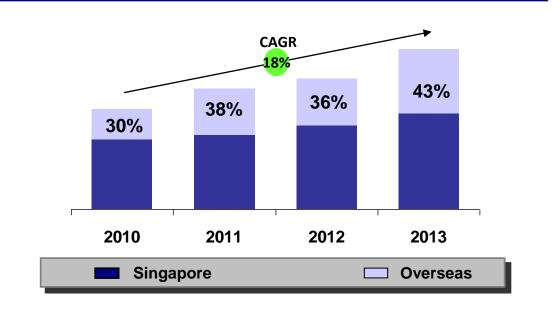


Capitalising on Rising Intra-regional Flows

- Robust growth in customers and cross-border loans over last 3 years
- Strengthened in-market teams and capabilities to serve customers' regionalisation needs
- Extending coverage to more industry specialisations and enhancing deal origination capabilities; strong growth in Oil & Gas and Agriculture segments
- On track to achieve 50% target for overseas wholesale profit contribution by 2015



Growing Overseas Wholesale Profit Contribution



Transaction Banking Making Good Progress

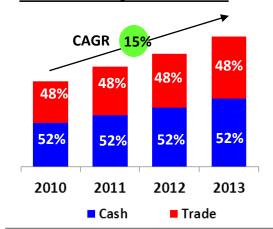


- Offer end-to-end solutions ranging from cash, trade and supply chain financing across our network
- Strong increase in trade loans, spurred by intraregional trades
- Growing corporate deposits by leveraging on strong credit ratings and product bundling/solutions
- Garnered 15 cash
 management awards in
 Singapore and Malaysia at
 2013 Asiamoney polls

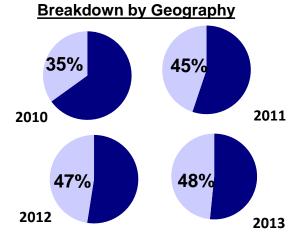




Breakdown by Cash / Trade CAGR 15% Breakdown 35%



Singapore

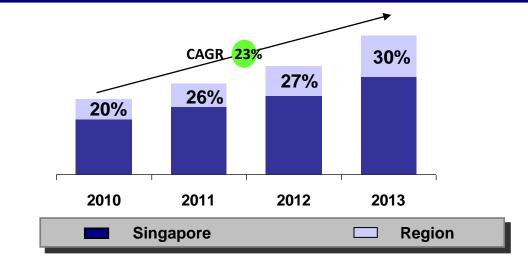


Capturing Rising Asian Consumer Affluence

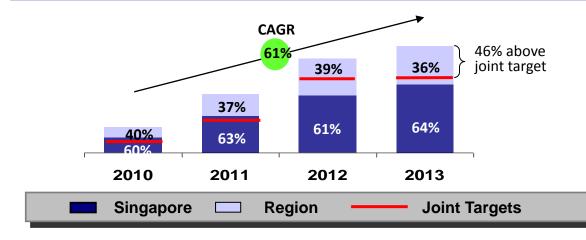


- From FY2010 to date,
 - Grew wealth management AUM from \$48bn to \$75bn
 - Expanded customer base from 100,000 to 175,000
 - Increased regional wealth management footprint from 29 to 48 wealth management centres
- Bancassurance consistently performing well ahead of joint targets

Growing Regional Wealth Management Profit Contribution



Strong Growth for Annual Premium Equivalent (APE)



Looking Ahead



- Operating environment likely to be more moderate; QE tapering signals recovering US economy which is positive for Asia
- Near-term impact of capital outflows and recent volatilities in emerging markets should be manageable
- Underlying economy and business flows in Asia remain resilient
- Remain committed to our key regional markets and delivering on our long-term strategy