## To: All Shareholders

The Board of Directors of United Overseas Bank Limited wishes to make the following announcement:

## Financial Results

The financial results of the Group for the financial year / fourth quarter of 2012 are enclosed.

## Dividends

## Ordinary share dividend

The Directors recommend the payment of a final one-tier tax-exempt dividend of 40 cents (2011: 40 cents) and a special one-tier tax-exempt dividend of 10 cents (2011: nil) per ordinary share for the financial year ended 31 December 2012. The final and special dividends are subject to shareholders' approval at the forthcoming Annual General Meeting scheduled for 25 April 2013 and if approved, the dividends will be paid in cash on 17 May 2013. The UOB Scrip Dividend Scheme will not be applied to the dividends.

Together with the interim one-tier tax-exempt dividend of 20 cents per ordinary share (2011: 20 cents) paid in September 2012, the total net dividend for the financial year ended 31 December 2012 will be 70 cents (2011: 60 cents) per ordinary share amounting to $\$ 1,102$ million (2011: $\$ 944$ million).

## Preference share dividends

During the financial year, a semi-annual dividend at an annual rate of 5.796\% totalling USD29 million (2011: USD29 million) was paid on the 5,000 non-cumulative non-convertible guaranteed SPV-A preference shares issued by the Bank's wholly-owned subsidiary, UOB Cayman I Limited.

A semi-annual one-tier tax-exempt dividend of $5.05 \%$ per annum will be paid on the Bank's $\mathrm{S} \$ 1.32$ billion Class E non-cumulative non-convertible preference shares on 15 March 2013 for the dividend period from 15 September 2012 up to, but excluding, 15 March 2013.

## Closure of Books

Notice is hereby given that, subject to shareholders' approval of the aforementioned final and special dividends at the Annual General Meeting, the Share Transfer Books and Register of Members of the Bank will be closed from 9 May 2013 to 10 May 2013, both dates inclusive, for the preparation of dividend warrants. Registrable transfers received by the Bank's Registrar, Boardroom Corporate \& Advisory Services Pte Ltd, at 50 Raffles Place, Singapore Land Tower \#32-01, Singapore 048623 up to 5.00 pm on 8 May 2013 will be registered for the final and special dividends. In respect of ordinary shares in securities accounts with The Central Depository (Pte) Ltd ("CDP"), the final and special dividends will be paid by the Bank to CDP which will, in turn, distribute the dividends to holders of the securities accounts.

## Interested Person Transactions

The Bank has not obtained a general mandate from shareholders for Interested Person Transactions.

Persons occupying managerial position in the issuer or any of its principal subsidiaries who are relatives of a director or chief executive officer or substantial shareholder of the issuer pursuant to Rule 704(13)

| Name | Age | Family relationship with <br> any director and/or <br> substantial shareholder | Current position and <br> duties, and the year the <br> position was held | Details of changes in duties <br> and position held, if any, <br> during the year |
| :--- | :--- | :--- | :--- | :--- |
| Wee Ee Cheong | 60 | Son of Dr Wee Cho Yaw, <br> UOB Chairman | Deputy Chairman \& CEO | Nil |
| Tan Deng Lang | 62 | Son-in-law of Dr Wee Cho <br> Yaw, UOB Chairman | Senior Director <br> Global Markets \& Investment <br> Management/Investments <br> Assurance \& Control | Nil |

## BY ORDER OF THE BOARD

UNITED OVERSEAS BANK LIMITED

Mrs Vivien Chan
Secretary
Dated this $27^{\text {th }}$ day of February 2013

The results are also available at uobgroup.com

# Group Financial Report 

## For the Financial Year 2012

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## Appendix

1 Consolidated Income Statement
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Attachment：Independent Auditor＇s Report

## Notes：

1 The financial statements are presented in Singapore dollars．
2 Certain comparative figures have been restated to conform with the current period＇s presentation．
3 Certain figures in this report may not add up to the respective totals due to rounding．
4 Amounts less than $\$ 500,000$ in absolute term are shown as＂ 0 ＂．
＂NM＂denotes not meaningful．

Financial Highlights

| 2012 | 2011 | $+/(-)$ | $4 Q 12$ | $3 Q 12$ | $+/(-)$ | 4 Q 11 | $+/(-)$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\%$ |  |  | $\%$ |  | $\%$ |  |

Summarised income statement (\$m)
Net interest income
Fee and commission income
Other non-interest income
Total income
Less: Total expenses
Operating profit
Less: Amortisation/impairment charges

| $\mathbf{3 , 9 1 7}$ | 3,678 | 6.5 | $\mathbf{9 6 7}$ | 971 | $(0.5)$ | 978 | $(1.2)$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{1 , 5 0 8}$ | 1,318 | 14.4 | $\mathbf{3 8 8}$ | 372 | 4.1 | 327 | 18.7 |
| $\mathbf{1 , 0 7 0}$ | 703 | 52.3 | $\mathbf{2 3 8}$ | 321 | $(25.7)$ | 173 | 37.5 |
| $\mathbf{6 , 4 9 5}$ | 5,699 | 14.0 | $\mathbf{1 , 5 9 2}$ | 1,664 | $(4.3)$ | 1,478 | 7.7 |
| $\mathbf{2 , 7 4 7}$ | 2,450 | 12.1 | $\mathbf{7 1 9}$ | 687 | 4.6 | 625 | 15.0 |
| $\mathbf{3 , 7 4 8}$ | 3,248 | 15.4 | $\mathbf{8 7 4}$ | 976 | $(10.5)$ | 853 | 2.4 |
| $\mathbf{4 8 4}$ | 534 | $(9.4)$ | $\mathbf{1 5 0}$ | 121 | 23.7 | 228 | $(34.4)$ |
|  |  |  |  |  |  |  |  |
| $\mathbf{8 7}$ | 93 | $(6.2)$ | $\mathbf{1 7}$ | 21 | $(21.7)$ | 0 | $>100.0$ |
| $\mathbf{5 4 8}$ | 481 | 14.0 | $\mathbf{4 5}$ | 170 | $(73.6)$ | 67 | $(33.2)$ |
| $\mathbf{2 , 8 0 3}$ | 2,327 | 20.5 | $\mathbf{6 9 6}$ | 707 | $(1.5)$ | 558 | 24.7 |

## Financial indicators

| Non-interest income/Total income (\%) | 39.7 | 35.5 | 4.2\% pt | 39.3 | 41.6 | (2.3)\% pt | 33.8 | 5.5\% pt |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Overseas profit before tax contribution (\%) | 32.8 | 34.7 | (1.9)\% pt | 19.2 | 35.5 | (16.3)\% pt | 36.2 | (17.0)\% pt |
| Earnings per ordinary share (\$ $)^{2,3}$ |  |  |  |  |  |  |  |  |
| Basic | 1.72 | 1.43 | 20.3 | 1.75 | 1.69 | 3.6 | 1.39 | 25.9 |
| Diluted | 1.71 | 1.42 | 20.4 | 1.74 | 1.68 | 3.6 | 1.39 | 25.2 |
| Return on average ordinary shareholders' equity (\%) ${ }^{2,3}$ | 12.4 | 11.1 | 1.3\% pt | 12.2 | 12.1 | 0.1\% pt | 10.7 | 1.5\% pt |
| Return on average total assets (\%) ${ }^{3}$ | 1.18 | 1.06 | 0.12\% pt | 1.13 | 1.18 | (0.05)\% pt | 0.98 | 0.15\% pt |
| Net interest margin (\%) ${ }^{3}$ | 1.87 | 1.92 | (0.05)\% pt | 1.76 | 1.84 | (0.08)\% pt | 1.95 | (0.19)\% pt |
| Expense/Income ratio (\%) | 42.3 | 43.0 | (0.7)\% pt | 45.1 | 41.3 | 3.8\% pt | 42.3 | 2.8\% pt |
| Loan charge off rate (bp) ${ }^{3}$ |  |  |  |  |  |  |  |  |
| Exclude collective impairment | 30 | 12 | 18bp | 51 | 22 | 29bp | 23 | 28bp |
| Include collective impairment | 30 | 30 | - | 30 | 30 | - | 30 | - |
| Net dividend per ordinary share (\$) |  |  |  |  |  |  |  |  |
| Interim | 20 | 20 | - | - | - | - | - | - |
| Final | 40 | 40 | - | 40 | - | NM | 40 | - |
| Special | 10 | - | NM | 10 | - | NM | - | NM |
| Total | 70 | 60 | 16.7 | 50 | - | NM | 40 | 25.0 |

## Notes:

1 Refer to profit attributable to equity holders of the Bank.
2 Calculated based on profit attributable to equity holders of the Bank net of preference share dividends.
3 Computed on an annualised basis.

## Financial Highlights（cont＇d）

| Dec－12 | Sep－12 | $+/(-)$ | Dec－11 | $+/(-)$ |
| :---: | :---: | :---: | :---: | :---: |
|  | $\%$ |  | $\%$ |  |

## Financial indicators

| Customer loans（net）（\＄m） | 152，930 | 149，528 | 2.3 | 141，191 | 8.3 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Customer deposits（\＄m） | 182，029 | 173，823 | 4.7 | 169，460 | 7.4 |
| Loans／Deposits ratio（\％）${ }^{1}$ | 84.0 | 86.0 | （2．0）\％pt | 83.3 | 0．7\％pt |
| NPL ratio（\％）${ }^{2}$ | 1.5 | 1.6 | （0．1）\％pt | 1.4 | 0．1\％pt |
| Total assets（\＄m） | 252，900 | 243，490 | 3.9 | 236，958 | 6.7 |
| Shareholders＇equity（\＄m）${ }^{3}$ | 25，080 | 24，246 | 3.4 | 22，967 | 9.2 |
| Net asset value（＂NAV＂） per ordinary share（\＄）${ }^{4}$ | 14.56 | 14.04 | 3.7 | 13.23 | 10.1 |
| Revalued NAV per ordinary share（\＄）${ }^{4}$ | 16.89 | 16.12 | 4.8 | 15.28 | 10.5 |
| Capital adequacy ratios（\％） |  |  |  |  |  |
| Core Tier 1 | 13.1 | 12.6 | 0．5\％pt | 11.9 | 1．2\％pt |
| Tier 1 | 14.7 | 14.3 | 0．4\％pt | 13.5 | 1．2\％pt |
| Total | 19.1 | 18.3 | 0．8\％pt | 16.7 | 2．4\％pt |

Notes：
1 Refer to net customer loans and customer deposits．
2 Refer to non－performing loans as a percentage of gross customer loans．
3 Refer to equity attributable to equity holders of the Bank．
4 Preference shares are excluded from the computation．

## Performance Review

The financial statements have been prepared in accordance with Singapore Financial Reporting Standards（＂FRS＂） as required by the Singapore Companies Act，with modification to FRS39 Financial Instruments：Recognition and Measurement in respect of loan loss provisioning，as provided in the Monetary Authority of Singapore（＂MAS＂）Notice 612 Credit Files，Grading and Provisioning．

The amended FRS applicable to the Group with effect from 1 January 2012 are listed below．The adoption of these FRS has no significant impact on the financial statements of the Group．
－Amendments to FRS12 Deferred Tax－Recovery of Underlying Assets
－Amendments to FRS107 Disclosures－Transfers of Financial Assets
Other than the above changes，the accounting policies and computation methods adopted in the audited financial statements for the financial year ended 31 December 2012 are the same as those adopted in the audited financial statements for the financial year ended 31 December 2011.

## 2012 versus 2011

The Group＇s net profit after tax（＂NPAT＂）for the year 2012 reached a record high of $\$ 2.80$ billion， $20.5 \%$ increase over 2011．All core income streams recorded strong performance．Operating profit also surpassed previous years and recorded a new high of $\$ 3.75$ billion， $15.4 \%$ over 2011.

Net interest income rose $6.5 \%$ to $\$ 3.92$ billion，mainly on higher loans volume which more than outweighed the lower net interest margin．Net interest margin was $1.87 \%, 5$ basis points lower due to rising cost of funds．

Non－interest income grew $27.6 \%$ to $\$ 2.58$ billion．Fee and commission income increased $14.4 \%$ ，crossing the $\$ 1.51$ billion mark for the first time．The increase in fee income was across all business activities with double－digit growth recorded in income from capital markets，wealth management and fund management activities．Loan－related fee income was strong，and contributed an all－time high of $\$ 389$ million in fee income for the year．Trading and investment income rose $71.6 \%$ to $\$ 673$ million due to gain from sale of securities．

Total operating expenses increased $12.1 \%$ to $\$ 2.75$ billion in tandem with revenue growth．Expense－to－income ratio improved $0.7 \%$ point to $42.3 \%$ on higher income growth．

Total impairment charges for 2012 was $\$ 476$ million．Individual impairment on loans was $\$ 454$ million essentially for a specific account outside of Singapore．As the Group had more than adequate collective impairment set aside at the portfolio level，the Group was able to keep the total loans charge off rate constant at 30 basis points．Credit quality on the overall loan portfolio stayed healthy whilst non－performing loans（＂NPL＂）ratio remained low at $1.5 \%$ ．NPL coverage stayed at a comfortable level of $123.8 \%$ ．

Gross customer loans increased $\$ 11.9$ billion or $8.3 \%$ to $\$ 156$ billion as at 31 December 2012．The increase was contributed mainly from Singapore and Malaysia．

Customer deposits rose $\$ 12.6$ billion or $7.4 \%$ to reach $\$ 182$ billion．The increase was across all products and mainly from Singapore and the regional countries．The Group＇s funding position remained strong with loans－to－deposits ratio at $84.0 \%$ as at 31 December 2012.

During the year， $\mathrm{S} \$ 1.2$ billion $3.15 \%$ fixed rate subordinated notes and US $\$ 845$ million in senior notes were issued under the euro－medium term note programme to further augment the Group＇s funding sources．

Shareholders＇equity rose $9.2 \%$ to $\$ 25.1$ billion，largely contributed by higher retained earnings as well as improved valuation on the investment portfolio．Return on shareholders＇equity grew $1.3 \%$ points to $12.4 \%$ for 2012.

The Group remained well capitalised with core Tier 1，Tier 1 and total capital adequacy ratios（＂CAR＂）of 13．1\％， $14.7 \%$ and $19.1 \%$ as at 31 December 2012 respectively．The ratios were higher largely due to higher retained earnings and issuance of subordinated debts，coupled with lower risk－weighted assets．

## Performance Review（cont＇d）

## Fourth quarter 2012 （＂4Q12＂）versus third quarter 2012 （＂3Q12＂）

The Group＇s NPAT for 4Q12 was $\$ 696$ million， $1.5 \%$ lower when compared to 3 Q 12 ．At operating income level，core income streams continued to perform as net interest income held up and fee and commission income continued to trend up．Other non－interest income was lower as the Group had the benefit from higher dividend income and higher profits from sale of securities in 3Q12．

Net interest income in 4 Q 12 was $\$ 967$ million，close to 3 Q 12 as effects of interest margin compression was mitigated by higher volumes．Net interest margin decreased 8 basis points to $1.76 \%$ as yields declined faster than cost of funds in a highly liquid and competitive environment．

Fee and commission income recorded another quarter high at $\$ 388$ million in 4 Q 12 ．The increase was mainly contributed by fund management，credit card and capital market activities．Trading and investment income was lower at $\$ 147$ million on lower gain from sale of securities．

Total operating expenses increased $4.6 \%$ to $\$ 719$ million mainly on higher staff costs．Expense－to－income ratio increased $3.8 \%$ points to $45.1 \%$ ．

Total impairment charges for 4Q12 was $\$ 150$ million mainly due to individual impairment for a specific account outside of Singapore．As the Group had more than adequate collective impairment set aside at the portfolio level，the Group was able to keep the total loans charge off rate constant at 30 basis points．

Gross customer loans grew $2.2 \%$ for the quarter to reach $\$ 156$ billion as at 31 December 2012．Loans growth was registered in Singapore and the regional countries，and came mainly from housing loans and other consumer loans． US dollar loans declined $2.3 \%$ to $\$ 18.1$ billion．Consequently，US dollar loans－to－deposits ratio improved to $81.6 \%$ as at 31 December 2012.

The Group＇s strong deposit franchise continued to bring in deposits．The Group＇s customer deposit base grew 4．7\％， at a pace faster than loans growth，to reach $\$ 182$ billion as at end December 2012．The increase was mostly in Singapore dollars and the currencies of the regional countries．Fixed deposits grew $4.9 \%$ while current accounts balances rose $7.9 \%$ ，providing the Group with cheaper funds．Loans－to－deposits ratio improved to $84.0 \%$ in 4Q12．

Shareholders＇equity increased $3.4 \%$ to $\$ 25.1$ billion in 4 Q 12 ，mainly due to profit for the period and improved valuation on the available－for－sale investment portfolio．

The improvement in CAR quarter－on－quarter was contributed by higher retained earnings and issuance of the US $\$ 500$ million subordinated debts in the quarter，partially offset by higher risk－weighted assets．

## Fourth quarter 2012 （＂4Q12＂）versus fourth quarter 2011 （＂4Q11＂）

Compared with 4Q11，Group NPAT rose $24.7 \%$ to $\$ 696$ million on the back of strong non－interest income growth．
Net interest income was $1.2 \%$ lower at $\$ 967$ million as the higher asset volumes were more than offset by margin compression．Net interest margin was lower at 1．76\％．

Total non－interest income rose $25.2 \%$ to $\$ 626$ million with double－digit growth registered in fee and commission income as well as trading and investment income．

Total operating expenses was $15.0 \%$ higher at $\$ 719$ million．Expense－to－income ratio increased $2.8 \%$ points to $45.1 \%$ ．Staff costs were higher as the Group continued to invest in talent．

Total impairment charges decreased \＄76 million to \＄150 million in 4Q12．

## Net Interest Income

## Net interest margin

|  | 2012 |  |  | 2011 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average balance | Interest | Average rate | Average balance | Interest | Average rate |
|  | \＄m | \＄m | \％ | \＄m | \＄m | \％ |
| Interest bearing assets |  |  |  |  |  |  |
| Customer loans | 146，242 | 4，973 | 3.40 | 126，583 | 4，311 | 3.41 |
| Interbank balances | 33，673 | 600 | 1.78 | 33，306 | 547 | 1.64 |
| Securities | 29，211 | 629 | 2.15 | 32，021 | 782 | 2.44 |
| Total | 209，126 | 6，202 | 2.97 | 191，910 | 5，641 | 2.94 |


| Interest bearing liabilities |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Customer deposits | $\mathbf{1 7 0 , 5 6 2}$ | $\mathbf{1 , 8 9 6}$ | $\mathbf{1 . 1 1}$ | $\mathbf{1 5 1 , 1 9 7}$ | 1,514 | 1.00 |
| Interbank balances／others | $\mathbf{3 2 , 3 7 6}$ | $\mathbf{3 8 9}$ | $\mathbf{1 . 2 0}$ | 35,877 | 449 | 1.25 |
|  | $\mathbf{2 0 2 , 9 3 8}$ | $\mathbf{2 , 2 8 5}$ | $\mathbf{1 . 1 3}$ | 187,074 | 1,963 | 1.05 |
|  |  |  |  | $\mathbf{1 . 8 7}$ |  |  |
|  |  |  |  |  | 1.92 |  |
| Net interest margin |  |  |  |  |  |  |


|  | 4Q12 |  |  | 3Q12 |  |  | 4Q11 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average balance | Interest | Average rate | Average balance | Interest | Average rate | Average balance | Interest | Average rate |
|  | \＄m | \＄m | \％ | \＄m | \＄m | \％ | \＄m | \＄m | \％ |
| Interest bearing assets |  |  |  |  |  |  |  |  |  |
| Customer loans | 150，902 | 1，261 | 3.32 | 147，372 | 1，249 | 3.37 | 139，052 | 1，183 | 3.38 |
| Interbank balances | 38，007 | 142 | 1.48 | 35，082 | 148 | 1.68 | 30，927 | 144 | 1.85 |
| Securities | 29，255 | 148 | 2.02 | 27，642 | 154 | 2.22 | 28，612 | 193 | 2.68 |
| Total | 218，164 | 1，551 | 2.83 | 210，096 | 1，552 | 2.94 | 198，591 | 1，521 | 3.04 |


| Interest bearing liabilities |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Customer deposits | 178，315 | 491 | 1.10 | 170，435 | 481 | 1.12 | 160，446 | 433 | 1.07 |
| Interbank balances／others | 33，077 | 94 | 1.13 | 33，288 | 100 | 1.19 | 32，612 | 110 | 1.34 |
| Total | 211，391 | 585 | 1.10 | 203，723 | 581 | 1.13 | 193，057 | 543 | 1.12 |

Net interest margin ${ }^{1}$
$1.76 \quad 1.84$ 1.95

Note：
1 Net interest margin represents annualised net interest income as a percentage of total interest bearing assets．

## Net Interest Income（cont＇d）

## Volume and rate analysis

|  | 2012 vs 2011 |  |  | 4Q12 vs 3Q12 |  |  | 4Q12 vs 4Q11 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Volume change | Rate change | Net change | Volume change | Rate change | Net change | Volume change | Rate change | Net change |
|  | \＄m | \＄m | \＄m | \＄m | \＄m | \＄m | \＄m | \＄m | \＄m |
| Interest income |  |  |  |  |  |  |  |  |  |
| Customer loans | 670 | （8） | 661 | 30 | （18） | 12 | 101 | （20） | 81 |
| Interbank balances | 6 | 47 | 53 | 12 | （18） | （6） | 33 | （35） | （2） |
| Securities | （69） | （85） | （154） | 9 | （15） | （6） | 4 | （49） | （44） |
| Total | 607 | （46） | 561 | 51 | （52） | （0） | 138 | （103） | 35 |
| Interest expense |  |  |  |  |  |  |  |  |  |
| Customer deposits | 194 | 188 | 382 | 22 | （12） | 10 | 48 | 11 | 60 |
| Interbank balances／others | （16） | （44） | （60） | （1） | （6） | （6） | 3 | （19） | （16） |
| Total | 178 | 144 | 322 | 22 | （18） | 4 | 52 | （8） | 44 |
| Change in number of days | － | － | － | － | － | － | － | － | （3） |
| Net interest income | 429 | （190） | 239 | 30 | （34） | （4） | 87 | （96） | （12） |

Net interest income for 2012 rose $6.5 \%$ to $\$ 3.92$ billion compared to 2011 ，mainly on higher loans volume which more than outweighed the lower net interest margin．Net interest margin was $1.87 \%, 5$ basis points lower due to rising cost of funds．

Net interest income held up in 4Q12 at $\$ 967$ million，close to 3 Q12 as the effects of interest margin compression was mitigated by higher volumes．Net interest margin decreased 8 basis points to $1.76 \%$ as yields declined faster than the cost of funds in a highly liquid and competitive environment．
Compared with 4Q11，net interest income was $1.2 \%$ lower as higher asset volumes were more than offset by margin compression．Net interest margin was lower at 1．76\％．

## Fee and commission income

Credit card
Fund management Investment－related
Loan－related
Service charges
Trade－related
Others

| 2012 | 2011 | ＋／（－） | 4Q12 | 3Q12 | ＋／（－） | 4Q11 | ＋／（－） |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \＄m | \＄m | \％ | \＄m | \＄m | \％ | \＄m | \％ |
| 240 | 231 | 4.1 | 66 | 60 | 10.1 | 63 | 5.5 |
| 129 | 98 | 32.2 | 44 | 31 | 41.9 | 22 | ＞100．0 |
| 321 | 208 | 54.3 | 90 | 86 | 4.6 | 51 | 75.3 |
| 389 | 370 | 5.1 | 82 | 90 | （9．0） | 81 | 1.1 |
| 107 | 100 | 6.5 | 28 | 27 | 4.9 | 31 | （7．6） |
| 256 | 249 | 2.7 | 62 | 62 | 0.2 | 65 | （3．3） |
| 66 | 62 | 5.8 | 15 | 16 | （7．0） | 15 | 0.6 |
| 1，508 | 1，318 | 14.4 | 388 | 372 | 4.1 | 327 | 18.7 |

Other non－interest income

| Dividend income | 135 | 75 | 79.2 | 3 | 89 | （96．1） | 5 | （35．2） |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Rental income | 110 | 112 | （2．2） | 28 | 27 | 2.5 | 29 | （1．4） |
| Trading income／（loss） | 97 | 84 | 15.8 | 22 | 17 | 29.8 | 34 | （36．2） |
| Non－trading income／（loss） |  |  |  |  |  |  |  |  |
| Financial instruments at fair value through profit or loss | 134 | 106 | 26.1 | 64 | 63 | 2.1 | 49 | 29.6 |
| Available－for－sale assets and others | 442 | 202 | ＞100．0 | 61 | 93 | （34．2） | 6 | ＞100．0 |
|  | 673 | 392 | 71.6 | 147 | 173 | （14．9） | 89 | 64.6 |
| Other income | 152 | 123 | 23.7 | 60 | 32 | 87.1 | 50 | 19.2 |
| Other operating income | 825 | 515 | 60.2 | 207 | 205 | 1.1 | 139 | 48.2 |
|  | 1，070 | 703 | 52.3 | 238 | 321 | （25．7） | 173 | 37.5 |
| Total | 2，578 | 2，021 | 27.6 | 626 | 693 | （9．7） | 500 | 25.2 |

Non－interest income grew $27.6 \%$ to $\$ 2.58$ billion for 2012．Fee and commission income increased 14．4\％， crossing the $\$ 1.51$ billion mark for the first time．The increase in fee income was across all business activities with double－digit growth recorded in income from capital market，wealth management and fund management activities．Loan－related fee income was strong，and contributed an all－time high of \＄389 million in fee income for the year．Trading and investment income rose $71.6 \%$ to $\$ 673$ million due to gain from sale of securities．

Fee and commission income recorded another quarter high at $\$ 388$ million in 4 Q 12 ．The increase was mainly contributed by fund management，credit card and capital market activities．Trading and investment income was lower at $\$ 147$ million on lower gain from sale of securities．
Compared to 4Q11，total non－interest income rose $25.2 \%$ to $\$ 626$ million with double－digit growth registered in fee and commission income as well as trading and investment income．

## Operating Expenses

|  | 2012 | 2011 | ＋／（－） | 4Q12 | 3Q12 | ＋／（－） | 4Q11 | ＋／（－） |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \＄m | \＄m | \％ | \＄m | \＄m | \％ | \＄m | \％ |
| Staff costs | 1，597 | 1，403 | 13.8 | 428 | 406 | 5.5 | 350 | 22.4 |
| Other operating expenses |  |  |  |  |  |  |  |  |
| Revenue－related | 574 | 511 | 12.4 | 128 | 145 | （11．3） | 122 | 5.0 |
| Occupancy－related | 269 | 241 | 11.4 | 70 | 67 | 4.1 | 66 | 6.4 |
| IT－related | 171 | 150 | 13.7 | 46 | 38 | 21.8 | 41 | 10.6 |
| Others | 138 | 145 | （5．4） | 46 | 31 | 45.7 | 45 | 1.6 |
|  | 1，151 | 1，047 | 9.9 | 290 | 281 | 3.2 | 275 | 5.6 |
| Total | 2，747 | 2，450 | 12.1 | 719 | 687 | 4.6 | 625 | 15.0 |
| Of which，depreciation of assets | 121 | 116 | 5.1 | 30 | 32 | （5．7） | 30 | 0.9 |
| Manpower（number） | 23，471 | 23，136 | 335 | 23，471 | 23，291 | 180 | 23，136 | 335 |

Total operating expenses increased $12.1 \%$ to $\$ 2.75$ billion in tandem with revenue growth．Expense－to－ income ratio improved $0.7 \%$ point to $42.3 \%$ on higher income growth．

For 4Q12，total operating expenses increased $4.6 \%$ to $\$ 719$ million mainly on higher staff costs，partly due to seasonal bump up on year end bonus accruals．Expense－to－income ratio increased $3.8 \%$ points to 45．1\％．
Compared with 4Q11，total operating expenses rose $15.0 \%$ ．Expense－to－income ratio was $2.8 \%$ points higher．Staff costs were higher as the Group continued to invest in talent．

Impairment Charges

|  | 2012 | 2011 | ＋／（－） | 4Q12 | 3Q12 | ＋／（－） | 4Q11 | ＋／（－） |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \＄m | \＄m | \％ | \＄m | \＄m | \％ | \＄m | \％ |
| Individual impairment on loans ${ }^{1}$ |  |  |  |  |  |  |  |  |
| Singapore | 123 | 10 | ＞100．0 | 3 | 24 | （89．5） | （14） | ＞100．0 |
| Malaysia | 48 | 3 | ＞100．0 | 20 | 3 | $>100.0$ | 1 | ＞100．0 |
| Thailand | 25 | 31 | （16．9） | 14 | （4） | $>100.0$ | 15 | （2．9） |
| Indonesia | 13 | 28 | （52．5） | 6 | 4 | 57.4 | 8 | （16．4） |
| Greater China ${ }^{2}$ | 2 | （3） | ＞100．0 | 0 | （0） | $>100.0$ | 3 | （88．6） |
| Others | 243 | 95 | $>100.0$ | 154 | 56 | $>100.0$ | 68 | ＞100．0 |
|  | 454 | 163 | ＞100．0 | 198 | 82 | ＞100．0 | 81 | ＞100．0 |
| Individual impairment on securities and others | 21 | 58 | （64．4） | 31 | 3 | ＞100．0 | 53 | （41．1） |
| Collective impairment | 2 | 303 | （99．5） | （79） | 33 | （＞100．0） | 92 | （＞100．0） |
| Total | 476 | 523 | （9．0） | 150 | 119 | 26.2 | 225 | （33．7） |

Total impairment charges for 2012 was $\$ 476$ million．Individual impairment on loans was $\$ 454$ million essentially for a specific account outside of Singapore．As the Group had more than adequate collective impairment set aside at the portfolio level，the Group was able to keep the total loans charge off rate constant at 30 basis points．Credit quality on the overall loan portfolio stayed healthy．Non－performing loans（＂NPL＂）ratio remained low at 1．5\％and NPL coverage stayed at a comfortable level of 123．8\％．

Total impairment charges for 4Q12 was $\$ 150$ million mainly due to individual impairment for a specific account outside of Singapore．
Compared to 4Q11，total impairment charges decreased $\$ 76$ million to $\$ 150$ million．

[^0]
## Customer Loans

Gross customer loans
Less: Individual impairment
Collective impairment
Net customer loans

| Dec-12 | Sep-12 | Dec-11 |
| :---: | :---: | ---: |
| $\mathbf{\$ m}$ | \$m | $\$ \mathrm{~m}$ |
| $\mathbf{1 5 5 , 8 5 5}$ | 152,447 | 143,943 |
| 960 | 874 | 770 |
| $\mathbf{1 , 9 6 4}$ | 2,045 | 1,982 |
| $\mathbf{1 5 2 , 9 3 0}$ | 149,528 | 141,191 |

## By industry

Transport, storage and communication
Building and construction
Manufacturing
Financial institutions
General commerce
Professionals and private individuals
Housing loans
Others
Total (gross)

|  |  |  |
| ---: | ---: | ---: |
| $\mathbf{6 , 9 0 6}$ | 7,452 | 7,041 |
| $\mathbf{1 9 , 4 3 8}$ | 19,034 | 17,515 |
| $\mathbf{1 1 , 8 3 4}$ | 11,475 | 11,336 |
| $\mathbf{2 3 , 7 1 8}$ | 24,078 | 23,966 |
| $\mathbf{1 8 , 6 2 7}$ | 18,215 | 17,597 |
| $\mathbf{2 2 , 3 6 6}$ | 21,222 | 18,629 |
| $\mathbf{4 6 , 1 3 1}$ | 44,297 | 40,615 |
| $\mathbf{6 , 8 3 3}$ | 6,674 | 7,244 |
| $\mathbf{1 5 5 , 8 5 5}$ | 152,447 | 143,943 |

## By currency

Singapore dollar
US dollar
Malaysian ringgit
Thai baht
Indonesian rupiah
Others
Total (gross)

| $\mathbf{8 7}, 733$ | 85,196 | 78,557 |
| ---: | ---: | ---: |
| $\mathbf{1 8 , 1 3 5}$ | 18,553 | 19,791 |
| $\mathbf{2 1 , 8 4 2}$ | 21,026 | 18,832 |
| $\mathbf{8 , 1 0 3}$ | 7,838 | 7,530 |
| $\mathbf{4 , 5 7 3}$ | 4,502 | 4,488 |
| $\mathbf{1 5 , 4 6 9}$ | 15,332 | 14,743 |
| $\mathbf{1 5 5 , 8 5 5}$ | 152,447 | 143,943 |

By maturity
Within 1 year
Over 1 year but within 3 years
Over 3 years but within 5 years
Over 5 years
Total (gross)

| $\mathbf{4 8 , 2 3 0}$ | 48,141 | 50,384 |
| ---: | ---: | ---: |
| $\mathbf{2 9 , 2 6 4}$ | 27,290 | 23,170 |
| $\mathbf{1 9 , 8 9 8}$ | 21,069 | 20,484 |
| $\mathbf{5 8 , 4 6 3}$ | 55,947 | 49,904 |
| $\mathbf{1 5 5 , 8 5 5}$ | 152,447 | 143,943 |

## By geography ${ }^{1}$

Singapore

| $\mathbf{1 0 1 , 0 9 5}$ | 98,310 | 92,268 |
| ---: | ---: | ---: |
| $\mathbf{2 3 , 4 7 1}$ | 23,187 | 20,712 |
| $\mathbf{8 , 5 1 6}$ | 8,264 | 7,818 |
| $\mathbf{5 , 6 0 0}$ | 5,566 | 5,765 |
| $\mathbf{9 , 1 7 6}$ | 8,689 | 8,430 |
| $\mathbf{7 , 9 9 7}$ | 8,431 | 8,949 |
| $\mathbf{1 5 5 , 8 5 5}$ | 152,447 | 143,943 |

Gross customer loans grew 2.2\% for the quarter to reach $\$ 156$ billion as at 31 December 2012. Loans growth was registered in Singapore and the regional countries, and came mainly from housing loans and other consumer loans. US dollar loans declined $2.3 \%$ to $\$ 18.1$ billion. Consequently, US dollar loans-to-deposits ratio improved to $81.6 \%$ as at 31 December 2012.

Year-on-year, gross customer loans increased \$11.9 billion or 8.3\%, contributed mainly from Singapore and Malaysia.

Note:
1 Based on the location where the loans are booked.

## Non－Performing Assets

Loans（＂NPL＂）
Debt securities and others
Non－Performing Assets（＂NPA＂）

| Dec－12 | Sep－12 | Dec－11 |
| :---: | ---: | ---: |
| $\mathbf{\$ m}$ | $\$ \mathrm{~m}$ | $\$ \mathrm{~m}$ |
|  |  |  |
| $\mathbf{2 , 3 6 2}$ | 2,496 | 2,020 |
| $\mathbf{3 7 8}$ | 380 | 560 |
| $\mathbf{2 , 7 4 0}$ | 2,876 | 2,580 |

By grading
Substandard
Doubtful
Loss
Total

| $\mathbf{1 , 7 3 1}$ | 1,837 | 1,652 |
| ---: | ---: | ---: |
| 369 | 320 | 426 |
| $\mathbf{6 4 0}$ | 719 | 502 |
| $\mathbf{2 , 7 4 0}$ | 2,876 | 2,580 |

By security coverage
Secured
Unsecured
Total

| $\mathbf{1 , 0 0 3}$ | 996 | 998 |
| ---: | ---: | ---: |
| $\mathbf{1 , 7 3 7}$ | 1,880 | 1,582 |
| $\mathbf{2 , 7 4 0}$ | 2,876 | 2,580 |

## By ageing

Current

| 309 | 881 | 605 |
| ---: | ---: | ---: |
| $\mathbf{1 3 5}$ | 191 | 190 |
| $\mathbf{7 4 8}$ | 189 | 141 |
| $\mathbf{1 , 5 4 8}$ | 1,615 | 1,644 |
| $\mathbf{2 , 7 4 0}$ | 2,876 | 2,580 |

## Cumulative impairment

Individual
Collective
Total
As a \％of NPA
As a \％of unsecured NPA

| $\mathbf{1 , 2 0 9}$ | 1,113 | 1,049 |
| :---: | :---: | :---: |
| $\mathbf{2 , 1 4 0}$ | 2,222 | 2,158 |
| $\mathbf{3 , 3 4 9}$ | 3,335 | 3,207 |
| $\mathbf{1 2 2 . 2 \%}$ | $116.0 \%$ | $124.3 \%$ |
| $\mathbf{1 9 2 . 8 \%}$ | $177.4 \%$ | $202.7 \%$ |

## NPL by industry

Transport，storage and communication
Building and construction
Manufacturing
Financial institutions
General commerce
Professionals and private individuals
Housing loans
Others
Total

| NPL | NPL ratio | NPL | NPL <br> ratio | NPL | NPL <br> ratio |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \＄m | \％ | \＄m | \％ | \＄m | \％ |
| 985 | 14.3 | 1，008 | 13.5 | 534 | 7.6 |
| 116 | 0.6 | 102 | 0.5 | 108 | 0.6 |
| 361 | 3.1 | 434 | 3.8 | 401 | 3.5 |
| 144 | 0.6 | 143 | 0.6 | 194 | 0.8 |
| 240 | 1.3 | 284 | 1.6 | 259 | 1.5 |
| 130 | 0.6 | 152 | 0.7 | 144 | 0.8 |
| 268 | 0.6 | 250 | 0.6 | 228 | 0.6 |
| 118 | 1.7 | 123 | 1.8 | 152 | 2.1 |
| 2，362 | 1.5 | 2，496 | 1.6 | 2，020 | 1.4 |


|  |  | Total cumulative impairment |  |
| ---: | ---: | ---: | ---: |
|  | NPL | as a \％of | as a \％of |
| NPL | ratio | NPL | unsecured NPL |
| $\$ \mathrm{~m}$ | $\%$ | $\%$ | $\%$ |

NPL by geography ${ }^{1}$
Singapore

| Dec 12 | 774 | 0.8 | 228.4 | 470.2 |
| :---: | :---: | :---: | :---: | :---: |
| Sep 12 | 812 | 0.8 | 228.4 | 466.1 |
| Dec 11 | 714 | 0.8 | 250.1 | 542.9 |
| Malaysia |  |  |  |  |
| Dec 12 | 401 | 1.7 | 109.2 | 312.9 |
| Sep 12 | 377 | 1.6 | 111.1 | 340.7 |
| Dec 11 | 346 | 1.7 | 114.7 | 336.4 |
| Thailand |  |  |  |  |
| Dec 12 | 223 | 2.6 | 100.0 | 179.8 |
| Sep 12 | 306 | 3.7 | 91.8 | 155.2 |
| Dec 11 | 309 | 4.0 | 81.9 | 141.3 |
| Indonesia |  |  |  |  |
| Dec 12 | 100 | 1.8 | 61.0 | 1，220．0 |
| Sep 12 | 85 | 1.5 | 80.0 | 1，360．0 |
| Dec 11 | 83 | 1.4 | 83.1 | 1，150．0 |
| Greater China |  |  |  |  |
| Dec 12 | 42 | 0.5 | 171.4 | 200.0 |
| Sep 12 | 39 | 0.4 | 184.6 | 205.7 |
| Dec 11 | 31 | 0.4 | 222.6 | 222.6 |
| Others |  |  |  |  |
| Dec 12 | 822 | 10.3 | 44.0 | 48.1 |
| Sep 12 | 877 | 10.4 | 25.5 | 26.7 |
| Dec 11 | 537 | 6.0 | 33.1 | 36.3 |
| Group NPL |  |  |  |  |
| Dec 12 | 2，362 | 1.5 | 123.8 | 203.9 |
| Sep 12 | 2，496 | 1.6 | 116.9 | 184.6 |
| Dec 11 | 2，020 | 1.4 | 136.2 | 238.5 |

Group NPL improved from the previous quarter to $\$ 2.36$ billion as at 31 December 2012，with NPL ratio lower at $1.5 \%$ ．Compared to a year ago，Group NPL increased $\$ 342$ million and NPL ratio notched up slightly by $0.1 \%$ point．NPL coverage remained adequate at 123．8\％．

Note：
1 Based on the location where the non－performing loans are booked．

## Customer Deposits

| Dec-12 | Sep-12 | Dec-11 |
| ---: | :---: | ---: |
| $\mathbf{\$ m}$ | $\$ m$ | $\$ \mathrm{~m}$ |
|  |  |  |
| $\mathbf{1 0 1 , 2 8 6}$ | 96,586 | 95,168 |
| $\mathbf{4 1 , 6 3 7}$ | 40,495 | 39,945 |
| $\mathbf{3 2 , 3 4 3}$ | 29,970 | 27,993 |
| $\mathbf{6 , 7 6 3}$ | 6,771 | 6,355 |
| $\mathbf{1 8 2 , 0 2 9}$ | 173,823 | 169,460 |

## By maturity

Within 1 year
Over 1 year but within 3 years
Over 3 years but within 5 years
Over 5 years
Total

| $\mathbf{1 7 8 , 4 7 8}$ | 170,342 | 162,887 |
| ---: | ---: | ---: |
| $\mathbf{2 , 8 8 6}$ | 2,779 | 5,185 |
| $\mathbf{5 0 1}$ | 574 | 1,126 |
| $\mathbf{1 6 4}$ | 127 | 263 |
| $\mathbf{1 8 2 , 0 2 9}$ | 173,823 | 169,460 |

By currency
Singapore dollar
US dollar
Malaysian ringgit
Thai baht
Indonesian rupiah
Others
Total

| $\mathbf{1 0 1 , 9 2 4}$ | 96,825 | 95,720 |
| ---: | ---: | ---: |
| $\mathbf{2 1 , 9 1 8}$ | 20,780 | 19,818 |
| $\mathbf{2 5 , 3 8 2}$ | 24,335 | 20,890 |
| $\mathbf{8 , 0 9 6}$ | 6,964 | 6,874 |
| $\mathbf{4 , 4 0 3}$ | 4,465 | 4,774 |
| $\mathbf{2 0 , 3 0 5}$ | 20,454 | 21,384 |
| $\mathbf{1 8 2 , 0 2 9}$ | 173,823 | 169,460 |

Loans/Deposits ratio (\%)
$84.0 \quad 86.0 \quad 83.3$

The Group's customer deposit base grew $4.7 \%$ to reach $\$ 182$ billion as at end December 2012. The increase was mostly in Singapore dollars and the currencies of the regional countries. Fixed deposits grew 4.9\% while current accounts balances rose $7.9 \%$, providing the Group with cheaper funds. Loans-to-deposits ratio improved to $84.0 \%$ in 4Q12.
Compared to 31 December 2011, customer deposits rose $7.4 \%$ across all products and largely from Singapore and the regional countries.

## Debts Issued

| Dec-12 | Sep-12 | Dec-11 |
| :---: | :---: | :---: |
| $\mathbf{\$ m}$ | $\$ \mathrm{~m}$ | $\$ \mathrm{~m}$ |
|  |  |  |
| $\mathbf{1 , 2 4 0}$ | 1,252 | - |
| $\mathbf{5 , 4 1 3}$ | 4,811 | 5,084 |
| $\mathbf{6 , 6 5 2}$ | 6,063 | 5,084 |

## Other debts issued

Due within one year (unsecured)
Due after one year (unsecured)

Total

|  |  |  |
| ---: | ---: | ---: |
| $\mathbf{3 , 4 9 8}$ | 3,939 | 5,118 |
| $\mathbf{2 , 6 5 0}$ | 2,628 | 1,584 |
| $\mathbf{6 , 1 4 8}$ | 6,567 | 6,702 |
| $\mathbf{1 2 , 8 0 0}$ | 12,630 | 11,786 |

During the year, $\mathrm{S} \$ 1.2$ billion $3.15 \%$ fixed rate subordinated notes and US\$845 million in senior notes were issued under the euro-medium term note programme to further augment the Group's funding sources.

## Shareholders＇Equity

Shareholders＇equity

| Dec－12 | Sep－12 | Dec－11 |
| :---: | :---: | :---: |
| $\mathbf{\$ m}$ | $\$ \mathrm{~m}$ | $\$ \mathrm{~m}$ |
|  |  |  |
| $\mathbf{2 5 , 0 8 0}$ | 24,246 | 22,967 |
| $\mathbf{3 , 6 7 4}$ | 3,273 | 3,225 |
| $\mathbf{2 8 , 7 5 4}$ | 27,518 | 26,192 |

Shareholders＇equity increased $3.4 \%$ to $\$ 25.1$ billion in $4 Q 12$ ，mainly due to profit for the period and improved valuation of the available－for－sale investment portfolio．

Compared to 31 December 2011，shareholders＇equity rose $9.2 \%$ ，largely contributed by higher retained earnings as well as improved valuation on the investment portfolio．

As at 31 December 2012，revaluation surplus of $\$ 3.67$ billion on the Group＇s properties was not recognised in the financial statements．

## Changes in Issued Shares of the Bank

| Number of shares |  |  |  |
| :---: | :---: | :---: | :---: |
| $\mathbf{2 0 1 2}$ | 2011 | 4Q12 | 4 Q11 |
| ＇000 | ＇000 | ＇000 | ＇000 |

## Ordinary shares

Balance at beginning of period
Issue of shares under scrip dividend scheme
Balance at end of period

| $1,590,494$ | $1,560,139$ | $1,590,494$ | $1,590,494$ |
| ---: | ---: | ---: | ---: |
| - | 30,355 | - | - |
| $1,590,494$ | $1,590,494$ | $1,590,494$ | $1,590,494$ |

## Treasury shares

Balance at beginning of period
Share buyback－held in treasury
Issue of shares under share－based compensation plans
Balance at end of period

Ordinary shares net of treasury shares

| $(16,570)$ | $(17,515)$ | $(16,690)$ | $(17,462)$ |
| ---: | ---: | ---: | ---: |
| $\mathbf{( 6 8 4 )}$ | $(570)$ | - | $(570)$ |
|  |  |  |  |
| $\mathbf{1 , 5 2 1}$ | 1,515 | 957 | 1,462 |
| $(15,733)$ | $(16,570)$ | $(15,733)$ | $(16,570)$ |

1，574，761 1，573，924 1，574，761 1，573，924

## Preference shares

Class E non－cumulative non－convertible preference shares at beginning／end of period

## Performance by Operating Segment

The Group is organised to be segment－led across key markets．Global segment heads are responsible for driving business，with decision－making balanced with a geographical perspective．For internal management purposes，the following segments represent the key customer segments and product groups：

## Group Retail（＂GR＂）

GR segment covers Consumer，Privilege，Business and Private Banking．Consumer Banking serves the individual customers，while Business Banking serves small enterprises with a wide range of products and services，including deposits，loans，investments，credit and debit cards and insurance products．Privilege Banking provides an extended range of financial services，including wealth management，and restricted products such as structured notes，funds of hedge funds，and insurance plans to the wealthy and affluent customers．Private Banking caters to the high net worth individuals and accredited investors，offering financial and portfolio planning，including investment management，asset management and estate planning．

Segment profit increased $11.9 \%$ to $\$ 1,056$ million in 2012 ．Net interest income grew on strong loans growth while higher fee and commission income came mainly from investment－related activities．The increase was partly negated by higher business volume－related costs and impairment charges．

## Group Wholesale（＂GW＂）

GW segment encompasses Commercial Banking，Corporate Banking，Financial Institutions Group（＂FIG＂），Corporate Finance and Debt Capital Markets．Commercial Banking serves the medium and large enterprises，while Corporate Banking serves large local corporations，government－linked companies and agencies，and FIG serves financial institutions．Commercial Banking，Corporate Banking and FIG provide customers with a broad range of products and services that include current accounts，deposits，lending，asset finance，ship finance，trade finance，structured finance， cash management and cross－border payments．Corporate Finance provides services that include lead managing and underwriting equity offerings and corporate advisory services．Debt Capital Markets specialises in solution－based structures to meet clients＇financing requirements in structuring，underwriting and arranging syndicated loans for general corporate needs，leveraged buy－outs，project and structured finance，and underwriting and lead managing bond issues．

Segment profit grew $9.1 \%$ to $\$ 1,658$ million in 2012，with increases registered in net interest income，loan－related and trade－related fee income driven by strong loans growth as well as higher fee income from treasury and investment activities．This was partly negated by higher impairment charges and operating expenses．

## Global Markets and Investment Management（＂GMIM＂）

GMIM segment provides a comprehensive range of treasury products and services，including foreign exchange，money market，fixed income，derivatives，margin trading，futures broking，gold products，as well as an array of structured products．It is a dominant player in Singapore dollar treasury instruments as well as a provider of banknote services in the region．It also engages in asset management，proprietary investment activities and management of excess liquidity and capital funds．

Segment profit increased $28.3 \%$ to $\$ 648$ million in 2012，mainly attributed to higher income from trading and interest rate management activities，as well as higher fee and commission income from investment－related activities and asset management．This was partly offset by increased operating expenses from higher business volumes and higher impairment charges．

## Others

Others include property－related activities，insurance businesses and income and expenses not attributable to other operating segments mentioned above．

Segment profit of $\$ 140$ million was recorded in 2012 as compared to a loss of $\$ 46$ million in 2011，mainly due to gain on sale of investment securities and lower collective impairment．This was partly offset by increased operating expenses and lower share of profit of associates．

Performance by Operating Segment ${ }^{1}$（cont＇d）

## 2012

Operating income
Operating expenses
Impairment charges
Amortisation of intangible assets Share of profit of associates and joint ventures

## Profit before tax

Segment assets
Intangible assets Investment in associates and joint ventures
Total assets

## Segment liabilities

## Other information

Inter－segment operating income
Gross customer loans
Non－performing assets
Capital expenditure
Depreciation of assets

## 2011

Operating income
Operating expenses
Impairment charges
Amortisation of intangible assets Share of profit of associates and joint ventures

## Profit before tax

## Segment assets

Intangible assets Investment in associates and joint ventures
Total assets

## Segment liabilities

## Other information

Inter－segment operating income

Gross customer loans
Non－performing assets
Capital expenditure
Depreciation of assets

| GR | GW | GMIM | Others | Elimination ${ }^{2}$ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \＄m | \＄m | \＄m | \＄m | \＄m | \＄m |
| 2，548 | 2，545 | 1，285 | 631 | （514） | 6，495 |
| $(1,412)$ | （551） | （581） | （566） | 363 | $(2,747)$ |
| （78） | （331） | （56） | （11） | － | （476） |
| （2） | （5） | － | － | － | （7） |
| － | － | － | 87 | － | 87 |
| 1，056 | 1，658 | 648 | 140 | （151） | 3，351 |
| 74，959 | 89，048 | 84，253 | 4，261 | $(4,891)$ | 247，630 |
| 1，326 | 2，099 | 663 | 80 | － | 4，168 |
| － | － | 17 | 1，085 | － | 1，102 |
| 76，285 | 91，147 | 84，933 | 5，426 | $(4,891)$ | 252，900 |
| 95，130 | 80，563 | 46，830 | 10，531 | $(5,426)$ | 227，628 |
| 370 | （218） | 17 | 345 | （514） | － |
| 74，444 | 81，000 | 380 | 31 | － | 155，855 |
| 504 | 2，036 | 115 | 85 | － | 2，740 |
| 15 | 4 | 4 | 198 | － | 221 |
| 8 | 5 | 3 | 105 | － | 121 |


| 2,340 | 2,165 | 1,003 | 581 | $(390)$ | 5,699 |
| ---: | ---: | ---: | :---: | ---: | ---: |
| $(1,322)$ | $(468)$ | $(512)$ | $(423)$ | 275 | $(2,450)$ |
| $(71)$ | $(170)$ | 17 | $(299)$ | - | $(523)$ |
| $(3)$ | $(7)$ | - | - | - | $(10)$ |
|  |  |  |  |  |  |
| - | - | $(3)$ | 96 | - | 93 |
| 944 | 1,520 | 505 | $(46)$ | $(115)$ | 2,808 |
|  |  |  |  |  |  |
| 65,161 | 86,187 | 77,612 | 8,813 | $(6,103)$ | 231,670 |
| 1,335 | 2,114 | 666 | 81 | - | 4,196 |
|  |  | - | 20 | 1,072 |  |
| - |  |  |  |  | 1,092 |
| 66,496 | 88,301 | 78,298 | 9,966 | $(6,103)$ | 236,958 |
|  |  |  |  |  |  |
| 85,648 | 77,180 | 44,016 | 13,739 | $(6,769)$ | 213,814 |


| 414 | $(187)$ | $(222)$ | 385 | $(390)$ | - |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 64,796 | 78,741 | 340 | 66 | - | 143,943 |
| 474 | 1,813 | 151 | 142 | - | 2,580 |
| 15 | 4 | 7 | 161 | - | 187 |
| 8 | 5 | 3 | 100 | - | 116 |

[^1]
## Performance by Geographical Segment ${ }^{1}$

| 2012 | 2011 | 4Q12 | 3Q12 | 4Q11 |
| :---: | :---: | :---: | :---: | :---: |
| \＄m | \＄m | \＄m | \＄m | \＄m |
| 3，790 | 3，339 | 910 | 988 | 809 |
| 915 | 797 | 244 | 224 | 217 |
| 530 | 431 | 138 | 135 | 120 |
| 454 | 430 | 96 | 118 | 111 |
| 414 | 323 | 110 | 100 | 102 |
| 392 | 379 | 94 | 98 | 119 |
| 6，495 | 5，699 | 1，592 | 1，664 | 1，478 |

## Profit before tax

Singapore
Malaysia

| $\mathbf{2 , 2 5 6}$ | 1,840 | $\mathbf{5 9 8}$ | 567 | 400 |
| ---: | ---: | ---: | :---: | :---: |
| $\mathbf{5 5 7}$ | 450 | $\mathbf{1 3 4}$ | 153 | 127 |
| $\mathbf{1 1 8}$ | 50 | $\mathbf{2 5}$ | 40 | $(8)$ |
| $\mathbf{1 8 4}$ | 151 | $\mathbf{3 4}$ | 52 | 40 |
| $\mathbf{2 2 2}$ | 147 | $\mathbf{5 7}$ | 52 | 45 |
| $\mathbf{2 1}$ | 180 | $\mathbf{( 1 0 8 )}$ | 16 | 24 |
| $\mathbf{3 , 3 5 8}$ | 2,818 | $\mathbf{7 4 1}$ | 879 | 628 |
| $\mathbf{( 7 )}$ | $(10)$ | - | $(2)$ | $(3)$ |
| $\mathbf{3 , 3 5 1}$ | 2,808 | $\mathbf{7 4 1}$ | 877 | 625 |

Total operating income for the Group rose $14.0 \%$ to an all－time high of $\$ 6.50$ billion in 2012 ．The increase was broad based across territories．The growth in regional countries was $16.8 \%$ ，which outpaced Singapore＇s growth of $13.5 \%$ ．The Group＇s pre－tax profit also reached a record high of $\$ 3.36$ billion，with Singapore growing 22．6\％year－on－year while the regional countries grew 35．5\％．

## Total assets

Singapore

| Dec－12 | Sep－12 | Dec－11 |
| :---: | ---: | ---: |
| $\mathbf{\$ m}$ | $\$ \mathrm{~m}$ | $\$ \mathrm{~m}$ |
|  |  |  |
| $\mathbf{1 5 7 , 5 9 3}$ | 149,703 | 144,739 |
| $\mathbf{3 3 , 0 9 1}$ | 33,390 | 29,308 |
| $\mathbf{1 4 , 1 3 5}$ | 13,190 | 11,996 |
| $\mathbf{7 , 1 5 6}$ | 7,254 | 7,767 |
| $\mathbf{1 9 , 5 6 9}$ | 18,043 | 19,133 |
| $\mathbf{1 7 , 1 8 8}$ | 17,740 | 19,819 |
| $\mathbf{2 4 8 , 7 3 2}$ | 239,319 | 232,762 |
| $\mathbf{4 , 1 6 8}$ | 4,172 | 4,196 |
| $\mathbf{2 5 2 , 9 0 0}$ | 243,490 | 236,958 |

[^2]
## Capital Adequacy Ratios

|  | Dec－12 | Sep－12 | Dec－11 |
| :---: | :---: | :---: | :---: |
|  | \＄m | \＄m | \＄m |
| Tier 1 capital |  |  |  |
| Share capital | 3，123 | 3，104 | 3，104 |
| Preference shares | 2，149 | 2，149 | 2，149 |
| Disclosed reserves／others | 19，046 | 18，357 | 17，511 |
| Deductions from Tier 1 capital | $(4,738)$ | $(4,713)$ | $(4,750)$ |
| Eligible Tier 1 capital | 19，580 | 18，897 | 18，014 |
| Tier 2 capital |  |  |  |
| Cumulative collective impairment／others | 1，022 | 1，070 | 950 |
| Subordinated notes | 5，213 | 4，612 | 3，794 |
| Deductions from Tier 2 capital | （369） | （374） | （421） |
| Eligible total capital | 25，446 | 24，205 | 22，337 |
| Risk－weighted assets（＂RWA＂） | 133，103 | 132，480 | 133，578 |
| Capital adequacy ratios（＂CAR＂） |  |  |  |
| Core Tier 1 | 13．1\％ | 12．6\％ | 11．9\％ |
| Tier 1 | 14．7\％ | 14．3\％ | 13．5\％ |
| Total | 19．1\％ | 18．3\％ | 16．7\％ |

The Group remained well capitalised with Tier 1 and total CAR of $14.7 \%$ and $19.1 \%$ well above the regulatory minimum requirements of $6 \%$ and $10 \%$ respectively．

The improvement in CAR against the previous quarter was contributed by higher retained earnings and issuance of the US\＄500 million subordinated debts in the quarter，partially offset by higher risk－ weighted assets in line with loans growth．

Compared to 31 December 2011，the higher CAR were largely due to higher retained earnings and issuance of subordinated debts，coupled with lower risk－weighted assets due to improved credit quality．

## Consolidated Income Statement (Audited)

Interest income
Less: Interest expense
Net interest income
Fee and commission income
Dividend income
Rental income
Other operating income
Non-interest income
Total operating income
Less: Staff costs
Other operating expenses

Total operating expenses
Operating profit before charges

| 2012 | 2011 | +/(-) | 4Q12 ${ }^{1}$ | $3 \mathrm{Q} 12^{1}$ | +/(-) | 4Q11 ${ }^{1}$ | +/(-) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$m | \$m | \% | \$m | \$m | \% | \$m | \% |
| 6,202 | 5,641 | 9.9 | 1,551 | 1,552 | - | 1,521 | 2.0 |
| 2,285 | 1,963 | 16.4 | 585 | 581 | 0.7 | 543 | 7.7 |
| 3,917 | 3,678 | 6.5 | 967 | 971 | (0.5) | 978 | (1.2) |
| 1,508 | 1,318 | 14.4 | 388 | 372 | 4.1 | 327 | 18.7 |
| 135 | 75 | 79.2 | 3 | 89 | (96.1) | 5 | (35.2) |
| 110 | 112 | (2.2) | 28 | 27 | 2.5 | 29 | (1.4) |
| 825 | 515 | 60.2 | 207 | 205 | 1.1 | 139 | 48.2 |
| 2,578 | 2,021 | 27.6 | 626 | 693 | (9.7) | 500 | 25.2 |
| 6,495 | 5,699 | 14.0 | 1,592 | 1,664 | (4.3) | 1,478 | 7.7 |
| 1,597 | 1,403 | 13.8 | 428 | 406 | 5.5 | 350 | 22.4 |
| 1,151 | 1,047 | 9.9 | 290 | 281 | 3.2 | 275 | 5.6 |
| 2,747 | 2,450 | 12.1 | 719 | 687 | 4.6 | 625 | 15.0 |
| 3,748 | 3,248 | 15.4 | 874 | 976 | (10.5) | 853 | 2.4 |

Less: Amortisation/impairment charges

| Intangible assets | 7 | 10 | (29.5) | - | 2 | NM | 3 | NM |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loans and other assets | 476 | 523 | (9.0) | 150 | 119 | 26.2 | 225 | (33.7) |
| Operating profit after charges | 3,264 | 2,715 | 20.2 | 724 | 856 | (15.4) | 625 | 15.9 |
| Share of profit of associates and joint ventures | 87 | 93 | (6.2) | 17 | 21 | (21.7) | 0 | >100.0 |
| Profit before tax | 3,351 | 2,808 | 19.3 | 741 | 877 | (15.5) | 625 | 18.5 |
| Less: Tax | 531 | 467 | 13.6 | 41 | 166 | (75.2) | 66 | (37.2) |
| Profit for the financial period | 2,821 | 2,341 | 20.5 | 700 | 710 | (1.5) | 559 | 25.0 |

Attributable to:
Equity holders of the Bank
Non-controlling interests

| $\mathbf{2 , 8 0 3}$ | 2,327 | 20.5 | 696 | 707 | $(1.5)$ | 558 | 24.7 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{1 7}$ | 14 | 27.3 | 4 | 4 | $(1.9)$ | 2 | $>100.0$ |
| $\mathbf{2 , 8 2 1}$ | 2,341 | 20.5 | 700 | 710 | $(1.5)$ | 559 | 25.0 |

Total operating income

| First half | $\mathbf{3 , 2 3 9}$ | 2,860 | 13.2 |
| :--- | :--- | :--- | :--- |
| Second half | $\mathbf{3 , 2 5 6}$ | 2,839 | 14.7 |


| Profit for the financial year attributed <br> to equity holders of the Bank |  |  |  |
| :--- | :--- | :--- | :--- |
| First half | $\mathbf{1 , 4 0 1}$ | 1,248 | 12.3 |
| Second half | $\mathbf{1 , 4 0 2}$ | 1,079 | 29.9 |

Note:
1 Unaudited.

## Consolidated Statement of Comprehensive Income (Audited)

|  | 2012 | 2011 | +/(-) | 4Q12 ${ }^{1}$ | 3Q12 ${ }^{1}$ | $1+/(-)$ | 4Q11 ${ }^{1}$ | +/(-) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$m | \$m | \% | \$m | \$m | \% | \$m | \% |
| Profit for the financial period | 2,821 | 2,341 | 20.5 | 700 | 710 | (1.5) | 559 | 25.0 |
| Currency translation adjustments | (329) | (36) | (>100.0) | (22) | (109) | 79.9 | (19) | (12.8) |
| Change in available-for-sale reserve |  |  |  |  |  |  |  |  |
| Change in fair value | 1,014 | (211) | >100.0 | 207 | 302 | (31.4) | 65 | >100.0 |
| Transfer to income statement on disposal/impairment | (301) |  | (>100.0) | (19) | (52) | 64.0 | 133 | (>100.0) |
| Tax relating to available-for-sale reserve | (67) | 36 | (>100.0) | (17) | (28) | 39.5 | (34) | 50.7 |
| Change in share of other comprehensive income of associates and joint ventures | 32 | (72) | >100.0 | (1) | 14 | (>100.0) | (8) | 87.2 |
| Other comprehensive income for the financial period, net of tax | 350 | (223) | >100.0 | 148 | 126 | 17.2 | 137 | 8.3 |
| Total comprehensive income for the financial period, net of tax | 3,170 | 2,118 | 49.7 | 848 | 837 | 1.3 | 696 | 21.8 |
| Attributable to: |  |  |  |  |  |  |  |  |
| Equity holders of the Bank | 3,148 | 2,112 | 49.1 | 843 | 831 | 1.4 | 693 | 21.6 |
| Non-controlling interests | 22 | 5 | >100.0 | 5 | 6 | (15.4) | 3 | 64.1 |
|  | 3,170 | 2,118 | 49.7 | 848 | 837 | 1.3 | 696 | 21.8 |

Note:
1 Unaudited.

## Consolidated Balance Sheet（Audited）

|  | Dec－12 | Sep－12 ${ }^{1}$ | Dec－11 |
| :---: | :---: | :---: | :---: |
|  | \＄m | \＄m | \＄m |
| Equity |  |  |  |
| Share capital | 5，272 | 5，253 | 5，253 |
| Retained earnings | 10，222 | 9，568 | 8，499 |
| Other reserves | 9，586 | 9，424 | 9，215 |
| Equity attributable to equity holders of the Bank | 25，080 | 24，246 | 22，967 |
| Non－controlling interests | 192 | 188 | 177 |
| Total | 25，272 | 24，434 | 23，144 |
| Liabilities |  |  |  |
| Deposits and balances of banks | 21，538 | 20，527 | 19，750 |
| Deposits and balances of non－bank customers | 182，029 | 173，823 | 169，460 |
| Bills and drafts payable | 1，572 | 1，927 | 1，730 |
| Other liabilities | 9，689 | 10，150 | 11，087 |
| Debts issued | 12，800 | 12，630 | 11，786 |
| Total | 227，628 | 219，057 | 213，814 |
| Total equity and liabilities | 252，900 | 243，490 | 236，958 |

Assets ${ }^{2}$

| Cash，balances and placements with central banks | $\mathbf{3 3 , 0 5 6}$ | 29,196 | 26,786 |
| :--- | ---: | ---: | ---: |
| Singapore Government treasury bills and securities | $\mathbf{1 1 , 9 9 9}$ | 9,842 | 9,710 |
| Other government treasury bills and securities | $\mathbf{1 0 , 6 8 1}$ | 9,620 | 8,253 |
| Trading securities | $\mathbf{2 6 0}$ | 285 | 271 |
| Placements and balances with banks | $\mathbf{1 5 , 9 9 1}$ | 16,411 | 18,770 |
| Loans to non－bank customers | $\mathbf{1 5 2 , 9 3 0}$ | 149,528 | 141,191 |
| Investment securities | $\mathbf{1 1 , 1 2 9}$ | 11,199 | 14,354 |
| Other assets | $\mathbf{9 , 3 3 4}$ | 9,896 | 10,157 |
| Investment in associates and joint ventures | $\mathbf{1 , 1 0 2}$ | 1,095 | 1,092 |
| Investment properties | $\mathbf{1 , 0 1 6}$ | 976 | 1,126 |
| Fixed assets | $\mathbf{1 , 2 3 4}$ | 1,271 | 1,050 |
| Intangible assets | $\mathbf{4 , 1 6 8}$ | 4,172 | 4,196 |
| Total | $\mathbf{2 5 2 , 9 0 0}$ | $\mathbf{2 4 3 , 4 9 0}$ | $\mathbf{2 3 6 , 9 5 8}$ |

## Off－balance sheet items

Contingent liabilities
Financial derivatives
Commitments

## Net asset value per ordinary share（\＄）

| $\mathbf{1 8 , 4 3 7}$ | 16,662 | 15,821 |
| ---: | ---: | ---: |
| $\mathbf{3 4 9 , 4 5 2}$ | 352,343 | 351,224 |
| $\mathbf{6 0 , 9 1 1}$ | 59,125 | 54,022 |
|  |  |  |
| $\mathbf{1 4 . 5 6}$ | 14.04 | 13.23 |

[^3]
## Consolidated Statement of Changes in Equity (Audited)

|  | Attributable to equity holders of the Bank |  |  |  | Noncontrolling interests | Total equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital | Retained earnings | Other reserves | Total |  |  |
|  | \$m | \$m | \$m | \$m | \$m | \$m |
| Balance at 1 January 2012 | 5,253 | 8,499 | 9,215 | 22,967 | 177 | 23,144 |
| Profit for the financial year | - | 2,803 | - | 2,803 | 17 | 2,821 |
| Other comprehensive income for the financial year | - | - | 345 | 345 | 4 | 350 |
| Total comprehensive income for the financial year | - | 2,803 | 345 | 3,148 | 22 | 3,170 |
| Transfers | - | (33) | 33 | - | - | - |
| Dividends | - | $(1,047)$ | - | $(1,047)$ | (6) | $(1,053)$ |
| Share buyback - held in treasury | (11) | - | - | (11) | - | (11) |
| Share-based compensation | - | - | 22 | 22 | - | 22 |
| Issue of treasury shares under share-based compensation plans | 29 | - | (29) | - | - | - |
| Balance at 31 December 2012 | 5,272 | 10,222 | 9,586 | 25,080 | 192 | 25,272 |


| Balance at 1 January 2011 | 4,685 | 7,687 | 9,101 | 21,473 | 180 | 21,654 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Profit for the financial year | - | 2,327 | - | 2,327 | 14 | 2,341 |
| Other comprehensive income for the financial year | - | - | (215) | (215) | (8) | (223) |
| Total comprehensive income for the financial year | - | 2,327 | (215) | 2,112 | 5 | 2,118 |
| Transfers | - | (326) | 326 | - | - | - |
| Change in non-controlling interests | - | - | 0 | 0 | (1) | (1) |
| Dividends | - | $(1,189)$ | - | $(1,189)$ | (7) | $(1,196)$ |
| Share buyback - held in treasury | (9) | - | - | (9) | - | (9) |
| Issue of shares under scrip dividend scheme | 547 | - | - | 547 | - | 547 |
| Share-based compensation | - | - | 32 | 32 | - | 32 |
| Increase in statutory reserves | - | - | 1 | 1 | - | 1 |
| Issue of treasury shares under share-based compensation plans | 30 | - | (30) | - | - | - |
| Balance at 31 December 2011 | 5,253 | 8,499 | 9,215 | 22,967 | 177 | 23,144 |

## Consolidated Statement of Changes in Equity (Unaudited)

|  | Attributable to equity holders of the Bank |  |  |  | Noncontrolling interests$\$ m$ | $\begin{gathered} \begin{array}{c} \text { Total } \\ \text { equity } \end{array} \\ \hline \$ m \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Share capital | Retained earnings | Other reserves | Total |  |  |
|  | \$m | \$m | \$m | \$m |  |  |
| Balance at 1 October 2012 | 5,253 | 9,568 | 9,424 | 24,246 | 188 | 24,434 |
| Profit for the financial period | - | 696 | - | 696 | 4 | 700 |
| Other comprehensive income for the financial period | - | - | 147 | 147 | 1 | 148 |
| Total comprehensive income for the financial period | - | 696 | 147 | 843 | 5 | 848 |
| Transfers | - | (33) | 33 | - | - | - |
| Dividends | - | (9) | - | (9) | (1) | (10) |
| Share-based compensation | - | - | (0) | (0) | - | (0) |
| Issue of treasury shares under share-based compensation plans | 19 | - | (19) | - | - | - |
| Balance at 31 December 2012 | 5,272 | 10,222 | 9,586 | 25,080 | 192 | 25,272 |


| Balance at 1 October 2011 | 5,233 | 8,276 | 8,777 | 22,286 | 174 | 22,460 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Profit for the financial period | - | 558 | - | 558 | 2 | 559 |
| Other comprehensive income for the financial period | - | - | 136 | 136 | 1 | 137 |
| Total comprehensive income for the financial period | - | 558 | 136 | 693 | 3 | 696 |
| Transfers | - | (326) | 326 | - | - | - |
| Dividends | - | (9) | - | (9) | (0) | (10) |
| Share buyback - held in treasury | (9) | - | - | (9) | - | (9) |
| Share-based compensation | - | - | 6 | 6 | - | 6 |
| Issue of treasury shares under share-based compensation plans | 29 | - | (29) | - | - | - |
| Balance at 31 December 2011 | 5,253 | 8,499 | 9,215 | 22,967 | 177 | 23,144 |

## Consolidated Cash Flow Statement（Audited）

## Cash flows from operating activities

Operating profit before amortisation and impairment charges
Adjustments for：
Depreciation of assets
Net gain on disposal of assets
Share－based compensation
Operating profit before working capital changes
Increase／（decrease）in working capital
Deposits and balances of banks
Deposits and balances of non－bank customers
Bills and drafts payable
Other liabilities
Restricted balances with central banks
Government treasury bills and securities
Trading securities
Investment securities
Placements and balances with banks
Loans to non－bank customers
Other assets
Cash generated from／（used in）operations
Income tax paid
Net cash provided by／（used in）operating activities

| 2012 | 2011 | 4Q12 ${ }^{1}$ | 4Q11 ${ }^{1}$ |
| :---: | :---: | :---: | :---: |
| \＄m | \＄m | \＄m | \＄m |
| 3，748 | 3，248 | 874 | 853 |
| 121 | 116 | 30 | 30 |
| （530） | （255） | （84） | （12） |
| 22 | 31 | 0 | 6 |
| 3，360 | 3，141 | 820 | 876 |
| 1，788 | $(12,111)$ | 1，011 | $(4,629)$ |
| 12，568 | 27，161 | 8，206 | 11，025 |
| （158） | 441 | （355） | （60） |
| $(1,326)$ | 684 | （456） | $(1,580)$ |
| （373） | （791） | （369） | （439） |
| $(4,454)$ | 6，636 | $(3,186)$ | $(1,378)$ |
| 44 | （73） | 29 | （33） |
| 4，116 | 1，342 | 263 | 969 |
| 2，779 | $(5,312)$ | 420 | $(3,424)$ |
| $(12,192)$ | $(29,149)$ | $(3,520)$ | $(3,668)$ |
| 779 | （928） | 613 | 1，421 |
| 6，933 | $(8,958)$ | 3，476 | （919） |
| （593） | （601） | （128） | （110） |
| 6，340 | $(9,559)$ | 3，348 | $(1,029)$ |

## Cash flows from investing activities

Acquisition of associates and joint ventures
Proceeds from disposal of associates and joint ventures
Acquisition of properties and other fixed assets
Proceeds from disposal of properties and other fixed assets
Dividends received from associates and joint ventures
Net cash used in investing activities

| $\mathbf{( 0 )}$ | $(15)$ | $\mathbf{( 0 )}$ | $(0)$ |
| :---: | :---: | :---: | :---: |
| - | 0 | - | 0 |
| $\mathbf{( 2 2 1 )}$ | $(187)$ | $\mathbf{( 5 0 )}$ | $(70)$ |
| $\mathbf{6 0}$ | 60 | $\mathbf{4 1}$ | 54 |
| $\mathbf{9 3}$ | 125 | $\mathbf{5}$ | 6 |
| $\mathbf{( 6 8 )}$ | $(17)$ | $\mathbf{( 4 )}$ | $(11)$ |

Cash flows from financing activities
Issuance of subordinated notes
Redemption of subordinated notes
（Decrease）／increase in other debts
Share buyback
Change in non－controlling interests
Dividends paid on ordinary shares
Dividends paid on preference shares
Dividends paid to non－controlling interests
Net cash（used in）／provided by financing activities
Currency translation adjustments
Net increase／（decrease）in cash and cash equivalents
Cash and cash equivalents at beginning of the financial period
Cash and cash equivalents at end of the financial period

| $\mathbf{1 , 8 0 8}$ | 1,000 | $\mathbf{6 0 8}$ | - |
| ---: | ---: | ---: | ---: |
| - | $(1,300)$ | - | - |
| $\mathbf{( 7 9 4 )}$ | 5,823 | $\mathbf{( 4 3 8 )}$ | 935 |
| $\mathbf{( 1 1 )}$ | $(9)$ | - | $(9)$ |
| - | $(1)$ | - | - |
| $\mathbf{( 9 4 4 )}$ | $(539)$ | - | - |
| $\mathbf{( 1 0 3 )}$ | $(104)$ | - | - |
| $\mathbf{( 6 )}$ | $(7)$ | $\mathbf{( 1 )}$ | $(0)$ |
| $\mathbf{( 4 9 )}$ | 4,862 | $\mathbf{1 7 0}$ | 926 |
| $\mathbf{( 3 2 6 )}$ | $(33)$ | $\mathbf{( 2 2 )}$ | $(19)$ |
| $\mathbf{5 , 8 9 7}$ | $(4,747)$ | $\mathbf{3 , 4 9 1}$ | $(133)$ |
| $\mathbf{2 2 , 3 9 6}$ | 27,143 | $\mathbf{2 4 , 8 0 2}$ | 22,529 |
| $\mathbf{2 8 , 2 9 3}$ | 22,396 | $\mathbf{2 8 , 2 9 3}$ | 22,396 |

## Note：

1 Unaudited．

## Balance Sheet of the Bank (Audited)

|  | Dec-12 | Sep-12 ${ }^{1}$ | Dec-11 |
| :---: | :---: | :---: | :---: |
|  | \$m | \$m | \$m |
| Equity |  |  |  |
| Share capital | 4,440 | 4,422 | 4,422 |
| Retained earnings | 8,120 | 7,575 | 6,895 |
| Other reserves | 9,572 | 9,429 | 8,965 |
| Total | 22,133 | 21,426 | 20,282 |
| Liabilities |  |  |  |
| Deposits and balances of banks | 20,314 | 18,631 | 18,427 |
| Deposits and balances of non-bank customers | 135,420 | 129,846 | 128,907 |
| Deposits and balances of subsidiaries | 5,760 | 6,044 | 6,873 |
| Bills and drafts payable | 348 | 612 | 273 |
| Other liabilities | 7,129 | 7,676 | 8,639 |
| Debts issued | 9,240 | 8,648 | 6,424 |
| Total | 178,211 | 171,458 | 169,543 |
| Total equity and liabilities | 200,344 | 192,884 | 189,825 |

## Assets ${ }^{2}$

Cash, balances and placements with central banks
Singapore Government treasury bills and securities
Other government treasury bills and securities
Trading securities
Placements and balances with banks
Loans to non-bank customers
Placements with and advances to subsidiaries
Investment securities
Other assets
Investment in associates and joint ventures
Investment in subsidiaries
Investment properties
Fixed assets
Intangible assets
Total

| $\mathbf{2 1 , 0 3 3}$ | 17,720 | 16,278 |
| ---: | ---: | ---: |
| $\mathbf{1 1 , 8 5 8}$ | 9,675 | 9,649 |
| $\mathbf{6 , 3 2 9}$ | 5,054 | 4,205 |
| $\mathbf{1 5 1}$ | 158 | 168 |
| $\mathbf{1 3 , 4 4 7}$ | 13,538 | 15,989 |
| $\mathbf{1 1 4 , 0 1 3}$ | 111,908 | 105,850 |
| $\mathbf{5 , 2 6 3}$ | 5,873 | 5,693 |
| $\mathbf{9 , 7 9 8}$ | 9,912 | 12,803 |
| $\mathbf{7 , 8 9 2}$ | 8,491 | 8,656 |
| $\mathbf{3 2 9}$ | 329 | 369 |
| $\mathbf{4 , 7 5 9}$ | 4,760 | 4,763 |
| $\mathbf{1 , 2 9 0}$ | 1,313 | 1,458 |
| $\mathbf{1 , 0 0 1}$ | 972 | 761 |
| $\mathbf{3 , 1 8 2}$ | 3,182 | 3,182 |
| $\mathbf{2 0 0 , 3 4 4}$ | 192,884 | 189,825 |

## Off-balance sheet items

Contingent liabilities
Financial derivatives
Commitments

| 13,436 | 11,974 | 12,160 |
| ---: | ---: | ---: |
| 297,789 | 297,771 | 304,180 |
| 47,464 | 46,399 | 41,174 |
|  |  |  |
| 13.22 | 12.78 | 12.04 |

[^4]Statement of Changes in Equity of the Bank (Audited)

|  | Share capital | Retained earnings | Other reserves | Total equity |
| :---: | :---: | :---: | :---: | :---: |
|  | \$m | \$m | \$m | \$m |
| Balance at 1 January 2012 | 4,422 | 6,895 | 8,965 | 20,282 |
| Profit for the financial year | - | 2,236 | - | 2,236 |
| Other comprehensive income for the financial year | - | - | 615 | 615 |
| Total comprehensive income for the financial year | - | 2,236 | 615 | 2,851 |
| Dividends | - | $(1,011)$ | - | $(1,011)$ |
| Share buyback - held in treasury | (11) | - | - | (11) |
| Share-based compensation | - | - | 22 | 22 |
| Issue of treasury shares under share-based compensation plans | 29 | - | (29) | - |
| Balance at 31 December 2012 | 4,440 | 8,120 | 9,572 | 22,133 |
| Balance at 1 January 2011 | 3,854 | 6,363 | 8,730 | 18,947 |
| Profit for the financial year | - | 1,984 | - | 1,984 |
| Other comprehensive income for the financial year | - | - | (67) | (67) |
| Total comprehensive income for the financial year | - | 1,984 | (67) | 1,918 |
| Transfers | - | (300) | 300 | - |
| Dividends | - | $(1,152)$ | - | $(1,152)$ |
| Share buyback - held in treasury | (9) | - | - | (9) |
| Issue of shares under scrip dividend scheme | 547 | - | - | 547 |
| Share-based compensation | - | - | 32 | 32 |
| Issue of treasury shares under share-based compensation plans | 30 | - | (30) | - |
| Balance at 31 December 2011 | 4,422 | 6,895 | 8,965 | 20,282 |

## Statement of Changes in Equity of the Bank (Unaudited)

|  | Share capital | Retained earnings | Other reserves | Total equity |
| :---: | :---: | :---: | :---: | :---: |
|  | \$m | \$m | \$m | \$m |
| Balance at 1 October 2012 | 4,422 | 7,575 | 9,429 | 21,426 |
| Profit for the financial period | - | 545 | - | 545 |
| Other comprehensive income for the financial period | - | - | 162 | 162 |
| Total comprehensive income for the financial period | - | 545 | 162 | 707 |
| Share-based compensation | - | - | (0) | (0) |
| Issue of treasury shares under share-based compensation plans | 19 | - | (19) |  |
| Balance at 31 December 2012 | 4,440 | 8,120 | 9,572 | 22,133 |
| Balance at 1 October 2011 | 4,402 | 6,741 | 8,543 | 19,685 |
| Profit for the financial period | - | 454 | - | 454 |
| Other comprehensive income for the financial period | - | - | 145 | 145 |
| Total comprehensive income for the financial period | - | 454 | 145 | 599 |
| Transfers | - | (300) | 300 | - |
| Share buyback - held in treasury | (9) | - | - | (9) |
| Share-based compensation | - | - | 6 | 6 |
| Issue of treasury shares under share-based compensation plans | 29 | - | (29) | - |
| Balance at 31 December 2011 | 4,422 | 6,895 | 8,965 | 20,282 |

## United Overseas Bank Limited and Its Subsidiaries

Independent Auditor's Report for the financial year ended 31 December 2012

## Independent Auditor's Report to the Members of United Overseas Bank Limited

## Report on the financial statements

We have audited the accompanying financial statements of United Overseas Bank Limited (the "Bank") and its subsidiaries (collectively, the "Group") set out on pages 7 to 75 , which comprise the balance sheets of the Bank and Group as at 31 December 2012, the income statements, the statements of comprehensive income, and the statements of changes in equity of the Bank and Group and consolidated cash flow statement of the Group for the year then ended, and a summary of significant accounting policies and other explanatory information.

## Management's responsibility for the financial statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the provisions of the Singapore Companies Act, Chapter 50 (the "Act") and Singapore Financial Reporting Standards, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair profit and loss accounts and balance sheets and to maintain accountability of assets.

## Auditor's responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Singapore Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## Opinion

In our opinion, the financial statements of the Bank and the financial statements of the Group are properly drawn up in accordance with the provisions of the Act and Singapore Financial Reporting Standards, including the modification of the requirements of FRS 39 Financial Instruments: Recognition and Measurement in respect of loan loss provisioning by Notice to Banks No. 612 "Credit Files, Grading and Provisioning" issued by the Monetary Authority of Singapore, so as to give a true and fair view of the state of affairs of the Group and of the Bank as at 31 December 2012, of the results and changes in equity of the Group and of the Bank and cash flows of the Group for the year ended on that date.

## Report on other legal and regulatory requirements

In our opinion, the accounting and other records required by the Act to be kept by the Bank and by those subsidiaries incorporated in Singapore of which we are the auditors have been properly kept in accordance with the provisions of the Act.


## ERNST \& YOUNG LLP

Public Accountants and Certified Public Accountants
Singapore


[^0]:    Notes：
    1 Based on the location where the non－performing loans are booked．
    2 Comprise China，Hong Kong and Taiwan．

[^1]:    Notes：
    1 Transfer prices between operating segments are on arm＇s length basis in a manner similar to transactions with third parties
    2 This includes joint income and expenses allocated to business segments in respect of cross－sell activities

[^2]:    Note：
    1 Based on the location where the transactions and assets are booked which approximates that based on the location of the customers and assets．Information is stated after elimination of inter－segment transactions．

[^3]:    Notes：
    1 Unaudited．
    2 Assets pledged under repurchase agreements are included in the respective asset items．

[^4]:    Notes:
    1 Unaudited.
    2 Assets pledged under repurchase agreements are included in the respective asset items.

